

Maria

12) University - didn't know what was getting into  
confused, naive, didn't know what to do

Grad school - anxiety, can't control process  
of transcripts, translation,  
authorization

- university was unresponsive

13) Since, I had a brother who went through  
the same things, he helped me a lot

University → was not expected to be  
pushed 6 months to get into the  
program. didn't want to  
wait, waste time.

14) No idea.

15) University - my parents  
Grad school - I did.