

User Research Questions:

1. When and how did you decide to study in a university/graduate school?
2. Approximately, how long did it take you to complete an application process for a university/graduate school?
3. How many schools did you apply for at once, for one academic year?
4. Were you satisfied with the choice you made for your academic studies? (Meaning, were you certain that you made the right choice for your major and school/location?)
5. How were you influenced to pick a career path through school?
6. Did you travel and relocate for university/graduate school?
7. Did your parents help you with the admission application process?
8. Did you decide to experience your academic education in another language?
9. Which sources did you use to get help with any questions that came up during the process?
10. Did you change your major during your studies due to any reason?
11. Which point of the following list played a crucial role on deciding your major and school:

Financial circumstance

Parental Support

Location

Deadlines

Accessibility

Pre-existing interest

School ranking

Financial support through school

Ranking of curriculum

Following a family member footsteps with either school or major

12. What emotion or memory resonates with your time during filling an application process?
13. What one specific thing was unexpected for you during the filling an application for school?
14. Please give one example on how could this process be improved to help prospect students.
15. How did you fill up your application for school/schools?
 - Self
 - Parents did
 - Applied and paid for a company to fill in the application
 - Other