Fizzah Faizi

Dacula, GA | fizzahfaizi@gmail.com | (786) 910-1187

EDUCATION

Georgia State University Atlanta, GA Bachelor of Computer Science

Currently in school

Relevant Coursework: Comp Sci I & II, Theor Foundations of CS, Comp Org Programming, Data Structures, Physics I & II, Calc I & II, Statistics, General Psychology, Intro to Info Security and Pri, Media Culture & Society, Public Speaking, Comparative Culture, Public Speech

Georgia State University Atlanta, GA Associates of Science

Graduated Spring 2024

Relevant HS achievements/activities: 3.9 GPA, 4 yr Honor Student, Student Council, Basketball Captain, CyberSecurity captain (gold tier in GA), President of the French Club, voted Prom Queen, BBBS mentor, & High Officer in AFJROTC

WORK EXPERIENCE

Code Ninjas

Suwanee & Hamilton Mill, GA

Assistant Director & Marketing Coordinator

Feb 2024-Feb 2025

- ➤ Opening/Closing the centers ➤ Overseeing all aspects of daily operations ➤ All aspects of the customer's experience ➤ Manage incoming leads and convert to tours ➤ Deliver pre-enrollment tours and convert to sales
- ➤ Engage with excitement and friendliness ➤ Oversee staff/implement policies ➤ Effectively prioritize
- ➤ Communicate with families with concerns ➤ Manage behavioral issues ➤ Develop partnerships with schools ➤ Strategize and implement marketing campaigns ➤ Create and distribute marketing materials ➤ Book marketing and networking events for both locations.

STREM HQ Alpharetta, GA

Operations Facilitator and STEM Instructor

Jan 2022-Feb 2024

➤ Problem solving and leading a group of 4-10 instructors ➤ Being the first point of contact for teachers and parents ➤ Answering all emails to both parents and partners ➤ Initializing and finalizing partnerships with schools for upcoming semesters ➤ Confirming all locations/centers are fully stocked with the required material each week ➤ Instructing children (ages 5-16) for afterschool programs and clubs ➤ Teaching coding and programming using block coding, JAVA, and Python ➤ Teaching all aspects of Robotics using EV3 Mindstorms and Sprike Prime (for FLL competitions)

Big Blue Swim School

Alpharetta, GA

Swim Instructor Sept 2021-Dec 2021

➤ Instructed swimmers of ages 6 mo-15 year old ➤ Built trusting relationships with young swimmers and their nervous parents ➤ Taught Freestyle, Breaststroke, Butterfly kicks, and Backstroke ➤ Maintained a clean facility and surroundings

Kroger Pharmacy

Suwanee, GA

Pharmacy Technician

Mar 2021-Sep 2021

The UPS Store

Buford, GA

Assistant Manager July 2020-Dec 2020

Languages: English (First Language), Urdu (Native Language), Hindi (Fluent speaking), Panjabi (Fluent)

Skills: ➤ Technology: JAVA, C#, Python, and Block Coding ➤ Troubleshooting ➤ Google Suites ➤

Microsoft Office (Word, Powerpoint) ➤ Childcare ➤ Swimming ➤ Computers ➤ Customer Service ➤

Digital Marketing ➤ Event Marketing ➤ Brand Marketing ➤ Sales ➤ Creative and innovative ➤

Negotiations