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holiday season nears. Shares of PC makers Gateway and Dell tumbled after Wit SoundView anayst cut their ratings on the PC bell-wethers. Gateway fell \$3.53 to close at \$36.20. Dell dropped \$1.56 to \$23.38. Apple, which also was downgraded, rose 44 cents to \$18.94. Analysts say it escaped because of new products tar-

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well also sand that Cateway depends too much on opening Country Stores to boost its revenue. "Gateway is generating almost no growth without the addition of new Country Stores," Wells sand sand the Country Stores, "Wells sand others, analysts say.

Gateway Chief Financial Officer John Todd said the company is "confident that our sales of PCs are ramping at expected levels."

Nationwide, October sales of PCs

tive marketing deals. He expects fourth-quarter PC sales to be flat or up to 10% quarter PC sales to be nat or up to 10% higher than last year. That's in line with economists' pre-dictions that overall holiday retail sales will rise 7% to 8% this year over last year down from the double-digit growth

rates of the past two years. ► Stock market feels PCs' pain, 1B

Leader, product woes crunch Chrysler

Automaker sees sliding sales, unhappy employees

By Earle Eldridge USA TODAY Whether it's a government bailout or

a merger with a premier auto company. Chrysler seems to swing from tantalizing highs to crippling lows as if routine.

But how did Chrysler stumble into its latest predicament — falling sales, nervous investors and tension among em-

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"controlling" document vous investors and tension among employees — as new German managers arived at the Auburn Hills, Mich, headquarters Monday?
Insiders and analysts say that since the merger of Daimler-Benz and Chrysler, the U.S. component, clearly taken over by the Germans, has suffered from management turnover and weak products facing intense competition:

weak products facing intense competition:

The executive shuffle has gone on non-stop since the merger.

Robert Eaton, the Chrysler CEO who succeeded Lee lacocca and forged the merger, left in March.

merger, left in March.
His name stirs resentment among longtime Chrysler workers who blame him for selling the company to Daimler-Benz and giving away too much control. Thomas Stallkamp, the former president of Chrysler, was forced to resign last December after differing with the Germans about spending and how the new company could still preserve

certinans about spending and how the new company could save money on product development and engineering. Dennis Pawley, who spearheaded Chrysler's respected low-cost manu-facturing operations, retired in January 1999. He was credited with giving sup-pliers a bigger role while squeezing them to cut costs. them to cut costs.
Thomas Gale, head of product design.

plans to retire at the end of the year. Gale won praise for Chrysler's vehicle Such upheaval demoralizes workers.

Such upheaval demoralizes workers, analysts say.
And some say James Holden, who, since Eaton left, had been the top-ranking Chrysler executive until he was forced to resign Friday, didn't control production, then was forced to depend on exceedingly high incentives to try to cut the resulting inventory bloat.
"They screwed up earlier in the year, and really over the past two years; they have been increasing their capacity in the light-truck market to a level that is greater than demand," says Rod Lache of Deutsche Banc Alex, Brown.

A weak and aging product line

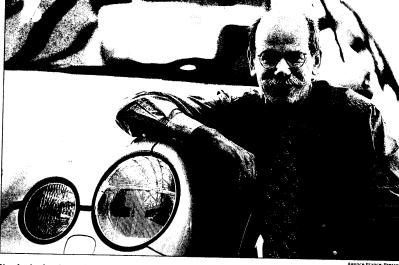
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of Deutsche Banc Alex. Brown.

A weak and aging product line could plague the company, analysts say. The average age of its products is 3.6 years, the oldest it's ever been. Its Dodge Ram full-size pickup, usually a high-profit vehicle, was last redesigned as a 1994 model and is the oldest pickup in its class on the market.

ower of attorney, tell on, Irving says. "It's u can be open with ou can minimize the est pickup in its class on the market. The no Marx once said, Ram is not scheduled for a redo until the 2003 model.

Its Neon small car faces tough compe-tition from the new Ford Focus and Jap-anese and South Korean products.



New leader for Chrysler: Dieter Zetsche, above, replaces James Holden, who was forced to resign as president of Chrysler on Friday. He and other officials will meet with representatives of Chrysler dealers today.

Chrysler out in front with incentives Chrysler incentives were ahead of other Detroit automakers last month.



\$120 Monday

German takeover continues as 3 more U.S. executives quit

Three American executives with DaimlerChrysler were forced to resign Monday, the latest victims of a management shake-up that has put Germans solidly in charge of

illent snake-up that has put Germans solidly in charge of the company's Chrysler arm. Gone are Theodor Cunningham, executive vice presi-dent of global sales; Kathleen Oswald, Chief adminis-trative officer; and Tony Cervone, head of Chrysler's global communications. The resignations came on the day a new

communications. The resignations came on the day a new management team took over, headed by Dieter Zetsche (2et-CHA). He replaces James Holden, who was forced to resign as president of Chrysler on Friday. Zetsche, DaimlerChrysler CEO Juergen Schrempp and Wolfgang Bernhard, the new chief operating officer of Chrysler, met with senior managers at the company's Auburn Hills, Mich., headquarters Monday. They also delivered a satellite broadcast to Chrysler's salaried and plant workers. They reportedly told workers that DaimlerChrysler is committed to turning around Chrysler, which lost \$512 million in the third quarter. Analysts expect Chrysler to report a \$100 million to \$150 million loss for the fourth quarter.

Zetsche, Schrempp and Bernhard will meet with repre-sentatives of Chrysler dealers today. Meanwhile, Wall Street sent DaimlerChrysler stock down \$2.75 to \$40.10 a share Monday, a 52-week low. Daimler-Benz acquired Chrysler in November 1998 for \$36 billion in what was initially called a merger of equals.

And updated minivans from Honda. And updated minivans from Honda, Toyota, Ford Motor and General Motors have cut deeply into Chrysler's dominance of that segment, although Chrysler has just put redone models on sale. Likewise, Chrysler's once-dominant jeep brand faces tough competition from sport-utility vehicles built by Lexus, BMW, Toyota and Nissan. Chrysler's biggest hit is the PT Cruiser, not a big moneymaker. And the ret-

ro-looking Cruiser is in such high demand, some customers are waiting up to a year for delivery. That has cost Chrysler some potential sales to buyers who refuse to wait.

Meanwhile, some dealers have cut back their orders for new vehicles, fearing a slowdown in auto sales and un-certainty about Chrysler's future. "The merger caused a lot of dis-tractions," says Francois Castaing, the

former head of Chrysler's engineering

department.

But despite the foreboding at Chrysler, Castaing bets some employees will welcome the new management team from Germany.

"Half the people know that the (U.S. management) made a mess of things, and they are happy that the Germans are committed to doing something," he says.

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twork TV starting anksgiving Day Pa-lay Coke began TV

Joe Greene" from Park from 1964. pired the hit song,

ound with brands

Nice image: This 1979 Coca-Cola ad featuring Mean Joe Greene will be replayed during the holidays.

Life cereal and the "Mikey likes it" ads.
 ▶ Jordache jeans with the "You've got the look" jin-

Charmin with Mr. Whipple. Coke freshens its classic ads with a tagline at the be-ginning of each. A Coke bottle-top flips up from the lower part of the screen as the words "Enjoy this Clas-

Coke faces snags in possible \$16B Quaker deal

By Theresa Howard and Thor Valdmanis USA TODAY

NEW YORK -- Coca-Cola's board is set to meet today to weigh the purchase of Quaker Oats for more than \$16 billion in stock, people

than \$10 dillor in slock, people close to the company say. Making the deal would let Coca-Cola wrest Quaker's valuable Gat-orade sports-drink brand from ri-val predators, most notably Pepsi-

Co.

But the transaction is hardly a sure thing, Wall Street was cool to news of an impending deal, sending the Atlanta-based cola giant's shares plummeting nearly 8% to \$56.56 at Monday's close.

"This is not so much about overpaying as it is a messy transaction," says Salomon Smith Barney beverage analyst Jennifer Solomon, who



cluding Aunt Jernima, Cap'n Crunch and Rice-A-Roni. Coke could also face serious antitrust issues, because its Powerade sports drink competes head-to-head with market leader Gatorade.

ret ieader Gatorade.

"Pepsi was very interested in Gatorade. I would expect them to put up significant interference through regulatory measures if Coke inks a deal," says Caroline Levy, beverage analyst at UBS Warburg.

end to consider rival bids from Co-ca-Cola and Danone, the French biscuits and dairy products group. The Coca-Cola offer left Quaker

investors salivating over the pros-pect of a stock swap that could val-ue each Quaker share at upward of \$117, or more than \$16 billion to-tal — superior to the \$14.8 billion offer from Pepsi, which Quaker re-iested earlier this month as injected earlier this month as insufficient

sufficient.

Quaker stock jumped 6% to \$95.50, at one point reaching an all-time high of \$98.94.

But the large gap between the potential purchase price and actual price of Quaker shares reflects a serious concern among shareholders that the deal may get blocked. that the deal may get blocked. Some on Coca-Cola's powerful board, which includes legendary investor Warren Buffett, are

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