



# JOYCE RENILYN FERNANDEZ

CLIENT SUCCESS MANAGER | SUCESS SUPPORT DESK

## CONTACT

-  +63-945-470-2109
-  fjoycerenilyn@gmail.com
-  Basak San Nicolas Cebu City, Phillipines, 6000

## SKILLS

- Dispute Management
- Microsoft Office
- Google Docs
- Time Management
- Leadership
- Effective Communication
- Critical Thinking
- Account Research
- Problem -Solving
- Inbound and Outbound Call

## LANGUAGE

- English (Fluent)

## REFERENCE

Kara Christie Nicholas  
TechMahindra | Quality Supervisor  
Phone: +639255369121  
Email:

- 
- 

## JOYCE RENILYN FERNANDEZ
- 
- Client Success Manager | Success Support Desk

2010 - 2014
- 
- 

## EDUCATION
- 
- Bachelor of Secondary Education

Cebu Technological University