

Terms and Conditions

1. Introduction

Welcome to Brabazon Cars (“we,” “us,” or “our”). By using our website, you agree to comply with and be bound by the following terms and conditions. If you disagree with any part of these terms, please do not use our website.

2. Definitions

- **“User”**: Any individual who accesses or uses our website.
- **“Booking Service”**: Our online platform that allows users to book taxi services.
- **“Content”**: All text, images, graphics, logos, and other materials on our website.
- **“Trademarks”**: Our registered and unregistered trademarks.

3. Use of Our Website

- You may use our website for **personal and non-commercial purposes** only.
- You **cannot buy goods** directly from our website; it is solely for booking taxi services.
- You agree not to engage in any prohibited activities (see Section 4).

4. Prohibited Activities

You must not:

1. Use our website for any unlawful purpose.
2. Post false, misleading, or harmful content.
3. Violate intellectual property rights (including our Trademarks).
4. Attempt to interfere with the website’s functionality.
5. Engage in any fraudulent activity.

5. Booking Service

- Our Booking Service allows users to book taxi rides.
- Users must provide accurate information for bookings.
- We reserve the right to refuse service.

6. Reviews and Feedback

- Users can write reviews and provide feedback.
- Reviews must be honest and respectful.
- We may moderate or remove inappropriate content.

7. Intellectual Property

- All Content on our website is our property.
- You may not reproduce, distribute, or modify our Content without permission.
- Our Trademarks are protected.

8. Contact Us

If you have any questions or concerns regarding these terms and conditions, please contact us at brabazoncars@gmail.com.

Terms and Conditions

Our Services

Welcome to Brabazon Cars. We offer taxi transportation services and allow users to book taxi transportation and provide reviews and feedback on our services. By using our website, you agree to the terms and conditions outlined below. If you do not agree with these terms, please do not use our services.

Booking Our Services

You may receive a confirmation message for the journey(s) you have paid for. You are responsible for checking that the details received from us are correct. You must allow sufficient time when booking your taxi to allow for the check-in times required by your airline and for any delays caused by traffic conditions. We shall not be responsible for any delay caused by your failure to allow enough time to reach your destination or if the passengers are not ready for collection at the booked time. You must supply all information required on the booking form. When booking, we advise the passenger(s) to tell us in advance the correct number of passengers and the correct number of the luggage items that are travelling on a given journey. We will not carry more passengers than the licensed quota or any excess luggage which is not in line with the transport legal weight limit. If there are any changes or variations including extra mileage, extra waiting time, or deviations to the journey other than what was agreed at the time of booking, the client will be charged extra in accordance with our pricing structure. We reserve the right to refuse or terminate any booking if it is deemed not genuine. Brabazon Cars reserves the right to subcontract or delegate in any manner any or all of its obligations under any booking or Contract to any third party or agent.

Rescheduling

We are pleased to accommodate changes or amendments to your booking date and time, free of any additional charges, provided this is done more than 24 hours prior to the original booking. This applies specifically to your first-time amendment and is following the Terms and Conditions of Brabazon Cars.

Should you need to alter your booking within 24 hours of the scheduled booking time, an amendment fee of £20 will be applicable.

Payments and Deposits

We accept certain card payments and bank transfer.

Refund Policy

Cancellation Policy

Should you decide to cancel more than 24 hours before the booking, any deposited amount will be refunded to you.

If you decide to cancel less than 24 hours but 6 hours prior to booking you could be charged up to 50% of the full fare.

Your Journey

You shall be responsible for the behaviour of all the passengers in the car during the journey. You will be charged to cover cleaning costs in the unlikely event of the vehicle being soiled by any passenger. A full receipt can be emailed direct to you, or a handwritten business card size receipt can be supplied by your driver. Please note that an emailed receipt can take up to two working days if asked for on the day of travel to your driver.

Brabazon Cars has no smoking/vaping in the vehicle and a no alcohol policy.

Some food and soft drinks can be consumed in the vehicle only at driver's discretion.

Our company have the right to refuse to carry any passenger who is thought to be under the influence of alcohol or drugs.

Our company will refuse or terminate any booking with immediate effect if your behaviour possesses any driver or vehicle at risk of damage, violence or abuse by you or any passenger in your party. All passengers will be asked to vacate the vehicle as soon as it is safe to do so. No refund will be given.

Any passenger leaving possessions or items in the vehicle do so at their own risk. items left in the vehicle may require extra charges to be returned.

All fares quoted are for your original journey and any diversions or stop over's will be charged at a reasonable rate.

The price quoted by Brabazon Cars shall be based upon the driver's chosen route between the Pickup Address and the Customer's destination. Should the Customer wish to take a specific route (which is different to that taken by Brabazon Cars) Brabazon Cars reserves the right to charge the Customer an additional charge in relation to that Booking.

Luggage

Passenger(s) are responsible to load and unload their belongings and we will not accept liability for loss or damage to the luggage/s. Our drivers will offer help with your luggage at the passenger's discretion. The Customer acknowledges and accepts that any luggage stored in the Passenger Vehicle may move around during the journey and accordingly the Customer (and any Passengers) should take extra care when opening the luggage compartment of the Passenger Vehicle.

Delays and Lateness

Whilst we do our best to ensure our drivers are punctual and arrive on time, you will understand that we cannot accept responsibility for delays caused by circumstances beyond our control.

Our company shall use all reasonable endeavours to get you to your destination on time but shall not be liable for any loss due to delays caused by road or traffic conditions beyond its control on the journey.

In the event that our driver does not show up at the scheduled time for collection, please contact our office. If you leave the pickup point without informing us, we will not be liable for any compensation to you. If you take a minicab or a black cab from another company without our consent, we will not be liable to pay you the price for it or refund you.

We reserve the right to change without notice, your Minicab, Taxi, and Chauffeur or Chauffeur driver at any time if necessary.

All Other Pickups (Non-Airports)

Failure to be ready for departure from the designated pickup location within 10 minutes of your designated booking time will result in the contract being nullified. Any funds remitted to Brabazon Cars will be non-refundable.

Airport Bookings

In the event that you are not present at the predetermined meeting point, our team will make earnest efforts to contact you. If we are unable to establish contact and there is no

communication from your end within a 45-minute period, the booking will be considered void, and you will be held accountable for the full fare.

Child Seats

Please note that a child, no matter what age, counts as one passenger. If a child seat is required, please inform us at the time of booking. We will try our best to provide a baby / booster seat or if you have your own child seat you are most welcome to bring it. Please note that the installation of the child seat must be carried out by you.

Intellectual Property Rights

All content, trademarks, service marks, logos, and other intellectual property displayed on our website are owned by Brabazon Cars or its licensors. You are granted a limited license to access and use the website for personal and non-commercial purposes. Any unauthorized use of our intellectual property is strictly prohibited.

User Representations

By using our website, you represent and warrant that:

1. All registration information you submit will be true, accurate, current, and complete.
2. You will maintain the accuracy of such information and promptly update it as necessary.
3. You have the legal capacity and agree to comply with these terms.
4. You are not a minor in the jurisdiction in which you reside.
5. You will not access the website through automated or non-human means.
6. You will not use the website for any illegal or unauthorized purpose.

Prohibited Activities

You may not access or use the website for any purpose other than that for which we make the website available. Prohibited activities include, but are not limited to:

1. Engaging in unauthorized framing of or linking to the website.
2. Interfering with, disrupting, or creating an undue burden on the website or the networks or services connected to the website.
3. Using the website to defraud or mislead others.
4. Engaging in any automated use of the system, such as using scripts to send comments or messages.
5. Attempting to impersonate another user or person
6. Using any information obtained from the website in order to harass, abuse, or harm another person.

User Generated Contribution

The website may invite you to chat, contribute to, or participate in blogs, message boards, online forums, and other functionality. Any user-generated contributions must not:

1. Infringe on any third party's legal rights.
2. Be defamatory, obscene, offensive, or otherwise unlawful.
3. Promote violence or discrimination based on race, sex, religion, nationality, disability, sexual orientation, or age.

Guidelines for Reviews

When posting a review, you must comply with the following criteria:

1. You should have firsthand experience with the service being reviewed.
2. Your reviews should not contain offensive, abusive, or discriminatory language.
3. You should not be affiliated with competitors if posting negative reviews.
4. You should not make any conclusions as to the legality of conduct.
5. You may not post any false or misleading statements.

Term and Termination

These terms and conditions shall remain in full force and effect while you use the website. We may suspend or terminate your rights to use the website at any time for any reason at our sole discretion, including for any use of the website in violation of these terms. Upon

termination, your right to use the website will immediately cease. These terms and conditions are not exhaustive and may be added to or removed from in future without any notice period. Please ensure you read the terms and conditions before booking the journey.

Limitations of Liability

To the fullest extent permitted by applicable law, in no event will Brabazon Cars, its affiliates, or their respective employees, agents, officers, or directors be liable for any indirect, consequential, exemplary, incidental, special, or punitive damages, including lost profit, lost revenue, loss of data, or other damages arising from your use of the website.

User Data

We will maintain certain data that you transmit to the website for the purpose of managing the performance of the website, as well as data relating to your use of the website. You are solely responsible for all data that you transmit or that relates to any activity you have undertaken using the website.

Electronic Communications and Transactions and Signatures

Visiting the website, sending us emails, and completing online forms constitute electronic communications. You consent to receive electronic communications, and you agree that all agreements, notices, disclosures, and other communications we provide to you electronically, via email and on the website, satisfy any legal requirement that such communication be in writing. You hereby agree to the use of electronic signatures, contracts, orders, and other records, and to electronic delivery of notices, policies, and records of transactions initiated or completed by us or via the website.

Contact Us

If you have any questions about these Terms and Conditions, please contact us at:

Brabazon Cars

Address: 9 Bakers Ground, Bristol, United Kingdom

Email: brabzoncars@gmail.com

Phone: 07341274246 or 07515 347262

By using our website, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions. Thank you for choosing Brabazon Cars.