

# Chanh P. Ngo

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## EDUCATION

### Master of Science in Computer Science

CALIFORNIA STATE UNIVERSITY, LOS ANGELES · Los Angeles, CA, US · 2018 - Present · GPA: 4.0

### Bachelor of Science in Computer Science

HO CHI MINH CITY, UNIVERSITY OF TECHNOLOGY · Ho Chi Minh, Vietnam · 2011 - 2016 · GPA: 3.1

## EXPERIENCE

### TECHNICAL LEAD

#### HEAVENKNES BUSINESS

October 2020 - Present, Los Angeles, CA

- Responsible for managing e-commerce websites of selling store products.
- Implemented API services as well as internal UI system with React to manage inventory's system for hundreds of products.
- Having affordable skills of Java, Spring Boot, Maven, MySQL, React, Redux, and knowledges to lead team members for technical management.
- Reference: Amy ([heavenknes@gmail.com](mailto:heavenknes@gmail.com))

### INSTRUCTOR, TEACHING ASSOCIATE

#### CAL STATE LA - COMPUTER SCIENCE DEPARTMENT (ECST)

September 2020 - Present, Los Angeles, CA

- Being an Instructor for CS 1220 and a TA for CS 3220 at Fall 2020 and Spring 2021.
- Grading homework and assignments for web development for java servlets and jsp, maintained office hours frequently, and support more than 50 students for essential knowledges.

### ENTRY LEVEL ITS HELP DESK CONSULTANT

#### CAL STATE LA - ITS (IT CLIENT SUPPORT SERVICES)

May 2020 - Present, Los Angeles, CA

- Provided customer service and keep updated on ITS services for campus users.
- Assisted with the day-to-day operations within information Technology services.

### BACK-END DEVELOPER

#### BALUCHI BUSINESS (WOMEN'S CLOTHING)

January 2019 – September 2020, Los Angeles, CA

- Supported troubleshooting technical issues of store system.
- Maintained inventory items through API services with Spring framework.
- Reference: Linda Chadorchi (2137489493)

### ASSISTANT LAB CONSULTANT

#### CAL STATE LA - ITS (IT CLIENT SUPPORT SERVICES)

October 2018 – May 2020, Los Angeles, CA

- Attend customer service and keep updated on ITS services for campus users.
- Maintained lab services for software and helping students most appropriately.

## SKILLS

**Familiar:** Java, Rest API, JavaScript, Python, HTML/CSS/JavaScript, React, React Bootstrap, Redux, Spring-boot, MySQL, Git, Eclipse, Vs Code

**Experience:** Nodejs, Express, MongoDB, Data Science, Machine Learning.

**Languages:** Vietnamese (Native or Bilingual), English (Full Professional), Chinese (Limited Working).

## PROJECTS

### SURVEY SERVICE

- Provide Rest API backend with Spring Boot and React for frontend providing the ability to conduct surveys.
- The service can be reused in another system as a standalone service.
- Implemented in: Java, Maven, Spring-Boot, My SQL, REST API, React, Bootstrap, Redux.

### HIRING PROCESS SERVICE

- Developed Rest API backend with Spring Boot application to build a hiring process service as a standalone service.
- The service can be integrated into another system via a Rest API for any hiring purpose.
- Implemented in: Java, Maven, Spring-Boot, My SQL, REST API.

### POS SYSTEM SERVICE

- Develop a server-side API service to facilitate the management process for a small-medium coffee shop.
- Owners can track hours, communicate with employees, and perform other tasks that help their store run smoothly.
- Implemented in: Node.js, Express, MongoDB, REST API.