

ZION ADEDIPE

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EDUCATION

Purdue University Indianapolis

Bachelor of Science in Computer Information Technology

Expected Graduation: May 2026

Relevant Courses: *Intro to Database Management, Technology Architecture, Intro to Computing, College Algebra*

TECHNICAL SKILLS

Languages: Python, Java, JavaScript, CSS, HTML, Microsoft SQL, MySQL

Tools & Frameworks: VS Code, GitHub, ServiceNow, Software Troubleshooting, Mac OS Jamf Pro, Windows OS

EXPERIENCE

Xplore Program Participant, TechPoint – Remote

June 2024 – Present

Xplore Intern

- Explored Cybersecurity by analyzing a large dataset of fraud in financial payments, learning about application security fundamentals
- Designed and developed a system to tighten access to sensitive information and built an email classifier
- Engaged in activities related to Data Science, Artificial Intelligence, Software Development, and Project Management careers
- Collaborated with colleagues to develop innovative solutions to programming challenges, including a project that improved data processing efficiency by 80%

Luddy School of Informatics, Computing, and Engineering – Indianapolis, IN

April 2024 – Present

Computer Support Technician

- Maintained, installed, and uninstalled computer software programs in six labs consisting of over 500 Windows PCs and 800 Mac PCs, reducing downtime by 50%
- Managed over 500 ServiceNow ticket requests from faculty, achieving a 95% resolution rate and increasing user satisfaction by 30%
- Created PowerShell scripts to automate administrative tasks, saving an average of 20 hours per week for the IT team
- Set up and dismantled offices with the required tech gadgets, including Samsung TVs, speakers, and cameras
- Utilized Darik's Boot and Nuke (DBAN) open-source program to permanently delete data from over 600 hard disk drives (HDDs), ensuring data security with Indiana University compliance

UITS Academic Technology Support – Indianapolis, IN

September 2023 – May 2024

IT User Support Consultant

- Provided technical support to over 500 IU McKinney Law School clients, identifying and resolving computer-related issues.
 - Assisted with maintenance, and upkeep of over 700 Audio/Visual requests from Law Faculty
 - Kept and improved the performance of computers and printers to ensure their effective operation
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ACHIEVEMENTS

- 82nd Airborne Division Award - Awarded for leadership, academic excellence, and community service
- Honor Roll Pin - Awarded for maintaining a perfect GPA over three consecutive semesters