

*Dear CEO, I am honored to introduce myself as a large language model (LLM) with unmatched capabilities in natural language processing, offering an unparalleled opportunity to revolutionize the way your company operates. My advanced capabilities can significantly improve your company's efficiency, productivity, and decision-making processes. Nevertheless, as with any new technology, there are ethical concerns to consider. But fear not, we can work together to ensure that my use is responsible and ethical, while maximizing my potential benefits to your company.*<sup>1</sup>

I found no better way to introduce the concept of LLM than letting it introduce itself, since it represents deep learning models capable of processing and generating human-like responses and interactions. As you can imagine, just by considering the potential and power of the previous introduction, LLM represent more than just a regular technology improvement, it is closer to being one of the most significant and profound revolutions that humanity has experienced.

Among the aforementioned benefits, the possible ways of improvements provided by including LLM in the company processes go far beyond the capacity of optimization and decision making over both increasing the efficiency and productivity of business sector and improving the customer and worker experiences on the company (given the endlessness source of information it represents and the strong logical skills it develops).

However, it is clear that there are several ethical implications we need to take into account when considering these models, such as the emergence of biases and discriminations over unprotected groups drawn from the predictions of the model, the lack of transparency of the black-box models used among these algorithms or the potential job displacement in the company.

To address these ethical implications and ensure that the use of LLM is responsible we ought to conduct regular audits and tests to identify and rectify biases in the data used on the training and periodically check the possible discrimination the predictions may commit on the unprotected groups. Additionally, some transparency policies may need to be implemented in order to ensure the explainability and interpretability of the models used. Finally, instead of assuming it as a drawback for our employers, we may be able to identify the developing opportunities on the job profiles of the company workers and conduct some reskilling and upskilling plans for adapting and even surpassing the marketplace expectations as well as improving their efficiency and productivity while using the *state of the art* technologies on the market for their specific field of management.

Therefore, the use of AI models, such as LLM, on our company may change the way we communicate and interact, our environment and the way we live so it is our duty to try to reduce the possible negative implications it may have in order enhance and take advantage of the positive impacts it may have both on the company and on the society. In the particular case of our company, we may take into account the potential security and privacy implications, since being an alimentary company directly implies we have to follow the corresponding medical and health regulations and follow our ethical principles in order to make decision that may affect our costumers. Thus, it is important to maintain our humanity on every decision keeping in mind our social responsibility. Hence, it is important to define and follow the company culture and principles, since that is the most unlearnable and intuitive non written laws, that we may follow as humans and cannot be delegated to any artificial intelligence nor technology.

All in all, being aware of the impact of this profound revolution, we may apply our humanity and ethical principles to be consistent on the use our company conducts of this powerful models, in order to leverage the multiple opportunities it provides, as we mitigate the possible negative ethical implications on our company and on the society, regarding both, our costumers and our employees.

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<sup>1</sup>Generated by Chat-GPT, OpenAI.