Flavin Cardoza

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SKILLS

- Communication & Presentations
- User Stories, Time & Cost Estimation
- Technical Architect: Database & API
- Stakeholder Management: Liaising
- Product Development – SDLC, Agile

AWARDS & HONORS

➢ **Guinness World Record**
The world record was set for "World's Longest Singing Marathon" by group, organized by Mandd Sobhann. *January 2008.*

PERSONAL INTERESTS

➢ Listening Music.
➢ Surfing Internet.
➢ Swimming
➢ Playing Guitar
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PROFILE • ABOUT ME

Certified Scrum Product Owner & solutions-driven with immense experience in leading cross-functional teams to drive the attainment of business goals as a techno-functional expert. Seek opportunities to transform company practices into fresh, cost-effective solutions resulting to more efficient operations & increased business value.

CAREER HIGHLIGHTS

➢ Proactive and self-motivated to Endeavor as an expert for assigned technical & functional applications to carry Product Management, Business Process, support business development and adhere to business growth resulting from proven track record & immense domain knowledge along with fast grasping power.
➢ Interface with internal and external resources to ensure successful completion of assigned tasks in accordance with the needs of project sponsors and stakeholders.

WORK EXPERIENCE

➢ Having more than **5.5 years** of total experience in IT

Business Analyst cum Scrum Master — *Oct 2017 - Jan 2020*
Infoline Finance Limited (IIFL)

Project Handled:
1. SME (Small & Medium Enterprise) Loan Applications (LOS-Web, TAB & Self-service Portal)
2. **Digital Finance** (B2B & B2C) and Personal Loan Applications (LOS-Web, TAB & Self-service Portal)
3. Integration with various FCU/**Bureau**/Underwriter/Rule Engine models like Hunter, **CIBIL** - **TransUnion**, Score card and CRIF Highmark.
4. Insurance implementation (**Bancassurance**) with Bajaj and ICICI for Digital Premium calculation and policy bookings.

Scope:
Digital Finance is one work flow that processes online as well as offline loan applications.

Roles and Responsibilities:
- Define & manage the **Product Backlog** on **Jira** based on customer feedback, market changes, opportunities, & **business priorities**.
- Involved in development (coding) of DB Layers, Business Layers and front end.

- Participate in project **planning, daily stand-up meetings** (scrums), **demos, retrospectives, sprint planning, release planning.**
- Collaborate closely with development team to articulate product needs, **user stories**, and **acceptance criteria** and to provide rapid feedback.
- **Resource utilization**, allocation and **planning/ prioritizing** of work over **Redmine**.
- Prepared Work Breakdown Structure (**WBS**) along with **impact analysis**, **API** document, **Release document** etc.
- Responsible for ensuring strict adherence to process through various stages of the project by providing guidance on **quality control**, defect prevention/detection.
- **Reporting**, Data processing and massaging the data to suit stakeholders' requirements to cross-sell along with masking few data elements to follow **compliance and audit procedures**

Business Analyst   *Jan 2017*
Chrisleen Projects Pvt. Ltd   *- Oct 2017*

Scope:
It is an **ERP** management application.

Roles and Responsibilities:
- Analyzing **system requirements** and communicating with business and project stakeholders to design & implement business solutions.
- Conducting **workshops** to gather system requirements and translating them into detailed **functional** requirement documents.
- Understanding and translating business strategy and **regulatory requirements** for the **scrum team** to incorporate into **user stories**.
- Overseeing the **product backlog** to keep teams moving forward at the right pace to meet deadlines.
- Ensured the development team delivers the **most value** to the business.
- Responsible for short- and long-term **product vision**.
- Managing and tracking the overall **project delivery** and timelines.

Business Analyst   *Apr 2016*
Paktolus Solutions LLC   *- Jan 2017*

Project Handled:
Superior Access Insurance Services, Inc. Applications.
(Portal, Agents Dashboard & Liberty Dashboard).

Scope:
It is an **USA Insurance** quoting and **policy management
application**

🍵 INTERNSHIP ──────

ABAP Consultant   *Jan 2013*
(Junior Software Engineer)   *-Jul 2013*

Computech Solutions

🍎 TRAINING & CERTIFICATONS ─

➤ Certified Scrum Product Owner **(CSPO)**
   Scrum Alliance, 2021.

➤ Process Modeling (BPM Tool)
   Bizagi, January 2018.

➤ ITIL Foundation Professional
   Brain4ce, Sept 2018.

➤ Six Sigma – Green Belt
   Brain4ce, 2018

➤ SAP Certified. *September 2012.*

➤ Android Certified.

➤ Web Design & Development, *ACM.*

➤ Certified on Stock Exchange;
   Bombay Stock Exchange.

➤ Linux.
   Spoken Tutorial, IIT Bombay.

Roles and Responsibilities:

- Attending Meetings with business team from USA to understand business needs and **gathering requirements** for development
- Giving **presentations** to stakeholders during sprint planning to specify minutes, take approvals of design and display required time and cost and during sprint review to present **demo**
- Creating **use cases** & **wireframe** and getting the mocks ready
- Managing **TFS work-items** and assigning to the team based on **business value priority**
- Writing technical specification document on approval of finalized mocks and technical logics
- Posting **blogs on WordPress** website and assisting **Project Manager**
- Leading various phases of **SDLC**
- Audited and Completed **SOX compliance** pointers for application
- Managing internal QA team and reviewing **test cases** and scenarios

Senior SAP Technical Consultant (Senior Software Engineer) ──────

Jul 2013
Computech Solutions   *- Apr 2016*

A. Deployed at client site **IDFC Bank**

> **Project Handled:**
> Novopay Bharat banking Asset Application (Micro Enterprise Loan (MEL) / Vyapaar Vridhhi Loan)
>
> **Scope:**
> It is **Microfinance** application for Rural Banking that provides micro enterprise loan.

Roles and Responsibilities:

- Managing **SIT** and **UAT** team and assisting **Project Manager**
- **Negotiating** and finalizing on **FSD** with Business and Vendor on new application release
- **SQL/PLSQL** developer and **UNIX** developer
- Handling multiple Phases of MFT and **CBS**
- **Integrations** and server movements from **MZ to DMZ**
- Credit Bureau application interface and its integration
- Handling the **deployment** process of SIT/UAT/PREPROD environment
- Handling **hand held device** system and its integration
- Went on a Business trip to Indore and **delivered Systems training** to Branch Users

B. Having 2 years of experience as an **SAP ABAP Consultant** in ABAP from July '13 to April '15.

> **Project Handled:**
> Post Implementation Development of JMC Projects (India) Ltd. ERP & Supply Chain Management. (jmcprojects.com/)

IIFL: Best Contributor for consecutive 2 years.
Best Technology Contributor, 2018
Outstanding Performance in Technology, 2019

IDFC Bank: Rewarded to have in-depth understanding of technology and functional flow. Also, saved resource time by identifying redundant features and increased business value by reducing development cost, *2016*

IEEE Standard Paper Patent: Cloud Computing using OCRP and Virtual Machines for Dynamic Allocation of Resources.
(Published at International Conference on Technologies for Sustainable Development, 2015)
(http://ieeexplore.ieee.org/document/7095898/)

Roles and Responsibilities:
- Coordinating with **functional team** and with business team to understand **business requirements.**
- Development **of Smart form**, **Sap scripts** and **Reports**.
- **Analysing** functional specs.
- **Prepared Technical Specification** based on Functional spec.
- Production Deployment process post **Quality Signoffs**.
- Performed **Unit Testing**.

Contribution:
- Reports: Creation of **Interactive and Classical Reports**, Development of reports
- Using ABAP List Viewer (**ALV**).
- Forms: Creation of Smart Forms, and related print programs, modification of standard **SAP Scripts**.
- Data Transfer: Legacy System Migration Workbench (**LSMW**), **BDC** and **BAPI**.
- **Data Dictionary**: Creation & Maintenance of Tables, Structures, and other dictionary objects.
- **Modularization** Techniques: Includes, **Subroutines**, Function modules.
- **Debugging**: Good debugging skills.
- **Module Pool Programming**: screen painter and menu painter.