

Flavin Cardoza



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<https://flavincardoza.github.io/portfolio/>



English, Hindi,
French (Basics)



SKILLS

Product Development: SDLC, Agile

User Stories, Time & Cost Estimation

Technical Architect: Database & API

Stakeholder Management: Liaising

Communication & Presentations



EDUCATION

➤ **Specialization Diploma:**
IT Projects Management,
Jan '20 - Jan '21.

*ISI, L'institut Supérieur
d'Informatique,
Montreal, Canada.*

➤ **Masters: MBA (Master of
Business Administration),**
Jul '16 - Jul '18.

*Prin. L. N. Welingkar Institute of
Management Development &
Research. Mumbai, India.*

➤ **Bachelor: Engineering in,
Computers, Aug '11 - Jun '15.**
*Don Bosco Institute of
Technology,
Mumbai University.*



PROFILE • ABOUT ME

Certified Scrum Product Owner & solutions-driven with more than 5 years of immense experience in leading cross-functional teams to drive the attainment of business goals as a techno-functional expert.

Seek opportunity to transform company practices into fresh, cost-effective solutions resulting to more efficient operations & increased business value.



CAREER HIGHLIGHTS

- Proactive and self-motivated to Endeavor as an expert for assigned technical & functional applications to carry Product Management, Business Process, support business development and adhere to business growth resulting from proven track record & immense domain knowledge along with fast grasping power.
- Interface with internal and external resources to ensure successful completion of assigned tasks in accordance with the needs of project sponsors and stakeholders.



WORK EXPERIENCE

Business Analyst cum Scrum Master

Infoline Finance Limited (IIFL)

Oct 2017

- Jan 2020

Project Handled:

1. SME (Small & Medium Enterprise), **Digital Finance** (B2B & B2C) Cards, Credit Lending and Personal Loan Applications (LOS-Web, TAB & Self-service Portal).
2. Integration with various FCU/**Bureau**/Underwriter/Rule Engine models like Hunter, **CIBIL** - **TransUnion**, Score card, core banking and CRIF Highmark.
3. Insurance implementation (**Bancassurance**) with Bajaj and ICICI for Digital Premium calculation and policy bookings.

Scope:

Digital Finance is one work flow that processes online as well as offline asset loan applications.

Roles and Responsibilities:

- Defined & managed the **Product Backlog** on TFS based on customer feedback, market changes, opportunities, & **business priorities**.
- Involved in development (coding) of DB Layers, Business Layers and front end.



TOOLS / TECHNOLOGY

- **Project Management Tools:**
MS Projects, JIRA, Redmine, TFS, Trello.
- **BPM Tools:** Bizagi and OutSystem.
- **Programming Languages:**
Basics of Java, .Net, Angular JS, ABAP/4, PHP, JavaScript.
- **API Tools:** SoapUI, Postman, ARC.
- **Database:** MySQL, MSSQL.
- **Operating Systems:** Windows Series, Linux (Ubuntu).
- **Other Software's/Languages:**
Visual Studio, HTML & CSS, Magento & Joomla.



TRAINING & CERTIFICATONS

- Certified Scrum Product Owner (CSPO)
Scrum Alliance, 2021.
- Process Modeling (BPM Tool)
Bizagi, January 2018.
- ITIL Foundation Professional
Brain4ce, Sept 2018.
- Six Sigma – Green Belt
Brain4ce, 2018.
- SAP Certified. *September 2012.*
- Android Certified.
- Web Design & Development, ACM.
- Certified on Stock Exchange;
Bombay Stock Exchange.
- Linux.
Spoken Tutorial, IIT Bombay.

- Participated in project **planning, daily stand-up meetings** (scrums), **demos, retrospectives, sprint planning, release planning.**
- Collaborated closely with development team to articulate product needs, **user stories**, and **acceptance criteria** and to provide rapid feedback.
- Calculated **Resource utilization**, allocations, **planned & prioritized** Team's work.
- Prepared Work Breakdown Structure (**WBS**) along with **impact analysis**, BRDs / FSDs, **API** document, **Release document** etc.
- Responsible for ensuring strict adherence to process through various stages of the project by providing guidance on **quality control**, defect prevention/detection.
- **Reporting**, Data processing and massaging the data to suit stakeholders' requirements to cross-sell along with masking few data elements to follow **compliance and audit procedures.**

Business Analyst

Chrisleen Projects Pvt. Ltd

Jan 2017

- Oct 2017

Scope:

It is an **ERP** management application.

Roles and Responsibilities:

- Analyzed **system requirements** and communicated with business and project stakeholders to design & implement business solutions.
- Conducted **workshops** to gather system requirements and translating them into detailed **functional** requirement documents.
- Understood and translated business strategy and **regulatory requirements** for the **scrum team** to incorporate into **user stories**.
- Oversaw the **product backlog** to keep teams moving forward at the right pace to meet deadlines.
- Ensured the development team delivers the **most value** to the business.
- Responsible for short- and long-term **product vision**.
- Managed and tracked the overall **project delivery** and timelines.

Business Analyst

Paktolus Solutions LLC

Apr 2016

- Jan 2017

Scope:

It is an **USA Insurance** quoting and **policy management application.**



ACHIEVEMENTS

IIFL: Best Contributor for consecutive 2 years.

Best Technology Contributor, 2018

Outstanding Performance in Technology, 2019

IDFC Bank: Rewarded to have in-depth understanding of technology and functional flow. Also, saved resource time by identifying redundant features and increased business value by reducing development cost, 2016

IEEE Standard Paper Patent: Cloud Computing using OCRP and Virtual Machines for Dynamic Allocation of Resources.

(Published at International Conference on Technologies for Sustainable Development, 2015)

(<http://ieeexplore.ieee.org/document/7095898/>)



AWARDS & HONORS

➤ Guinness World Record

The world record was set for “World’s Longest Singing Marathon” by group, organized by Mandd Sobhann. *January 2008.*

Roles and Responsibilities:

- Attended Meetings with business team from USA to understand business needs and **gathering requirements** for development
- Gave **presentations** to stakeholders during sprint planning to specify minutes, take approvals of design, display required time & cost, sprint review to present **demo of working software**
- Created **use cases & wireframe** and getting the mocks ready
- Managed **TFS work-items** and assigning to the team based on **business value priority**
- Wrote technical specification document on approval of finalized mocks and technical logics
- Posted **blogs on WordPress** website and integrated various APIs of insurance vendors, **Salesforce**, CRMNext, Docusign, etc.
- Lead various phases of **SDLC**
- Audited and Completed **SOX compliance** pointers for application
- Managed internal QA team and reviewed **test cases** and scenarios

Senior SAP Technical Consultant

CompuTech Solutions

Jul 2013

- Apr 2016

A. Deployed at client site **IDFC Bank**

Project Handled:

Novopay banking Asset Application (Micro Enterprise Loan).

Scope:

It is **Microfinance** application for Rural Banking.

Roles and Responsibilities:

- Managed **SIT** and **UAT** team and assisted **Project Manager**.
- **Negotiated** and finalized on **FSD** with Business and Vendor on new application release.
- **SQL/PLSQL** developer and **UNIX** developer.
- Handled multiple Phases of MFT and **CBS**.
- **Integrated** and server movements from **MZ to DMZ**.
- Credit Bureau application interface and its integration.
- Handled the **deployment** process of SIT/UAT/PREPROD environment.
- Handled **hand held device** system and its integration.
- Went on a Business trip to Indore and **delivered Systems training** to Branch Users.

B. Having 2 years of experience as an **SAP ABAP Consultant** from *July '13 to April '15.*

Project Handled:

Post Implementation Development of JMC Projects (India) Ltd. ERP & Supply Chain Management.
(jmcprojects.com/)

Roles and Responsibilities:

- Coordinated with **functional team** and with business team to understand **business requirements**.
 - Developed **Smart form, Sap scripts and Reports**.
 - **Analysed** functional specs.
 - **Prepared Technical Specification** based on Functional spec.
 - Conducted Deployment process post **Quality Signoffs**.
 - Performed **Unit Testing**.
 - Created **Interactive and Classical Reports**, Development of reports using ABAP List Viewer (**ALV**).
 - Created of Smart Forms, and related print programs, modification of standard **SAP Scripts**.
 - **Data Dictionary**: Created & Maintenance of Tables, Structures, and other dictionary objects.
 - **Modularization** Techniques: Included, **Subroutines**, Function modules.
 - **Debugged** code for build issues.
 - **Module Pool Programming**: screen painter and menu painter.
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Professional references available upon request.
