Hi Laura ,

We are currently migrating all clients to a new URL for patch, update, and historical files.

**Please note this change will NOT require a reinstallation of your Ivy DB database and the old URL will be inaccessible after 09/02/2022.**

If you are using Ivy DB Loader to maintain your Ivy DB Product, please download the latest version (2.7) from this [link](https://optionmetrics.com/IvyDB/Install/IvyDBInstaller_v2.7.0.222.exe) and refer to the installation instructions [here](https://optionmetrics.com/IvyDB/IvyDB_Loader_Manual.html#_step_by_step_creating_a_sql_server_database_for_ivydb).

If you are **NOT** using Ivy DB Loader but rather a custom process, please update the FTP URL within your script to <https://ftp1.optionmetrics.com>.

**New credentials:**

**New** **Username:** udelaware

**Password:** ktKdJk66

If you have any questions or concerns, please email support [support@optionmetrics.com](mailto:support@optionmetrics.com) and cc me on the email.  We are committed to making this transition as seamless as possible.

Best,

Eileen

**Eileen Casey** | Account Manager

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