Andrew Fletcher

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Introduction

I am a Frontend Software Engineer with a strong foundation in **frontend development** and growing expertise in **C#/.NET backend services**. Currently delivering large-scale healthcare solutions on the NHS App, used by 40M+ people in the UK. Skilled in **Vue, React, TypeScript, UI/UX design, accessibility, and design systems**, while also contributing to backend APIs and services. Passionate about building clean, accessible, and scalable applications that deliver real-world impact.

Key Achievements

- **Delivered UK government ministerial commitments** by implementing Past Appointments and PIFU features on the NHS App.
- **Improved accessibility and usability** by uplifting designs for Secondary Care pages (Hospital Appointments, Referrals, Waiting Lists).
- **Bridged frontend and backend work**, contributing to C#/.NET APIs while owning UI delivery in React.
- **Built enterprise-scale tools** (CMS, PIM, DAM) at JD Sports, streamlining global e-commerce operations and saving the business significant time.

Skills

- **Frontend**: React, JavaScript/TypeScript, HTML, CSS, Vue, Figma, Accessibility, Design Systems
- **Backend & Tools**: C#/.NET (APIs, services), Node.js, MongoDB, Docker, Rust
- **Practices**: Agile delivery, Test-driven development, Cross-functional collaboration, Continuous integration

Experience

Lead Frontend Developer - IBM CIC / NHS App

Feb 2022 - Present

Working for IBM CIC, contracted to the NHS App (40M+ users) with a focus on the Secondary Care journey.

- Uplifted UI/UX and accessibility of key pages including Hospital Appointments, Referrals, and Waiting Lists.
- Delivered high-profile features such as Past Appointments and Patient-Initiated Follow-Up (PIFU) - both UK government ministerial commitments.
- Partnered with BAs, designers, and delivery managers to shape requirements and deliver features in an Agile environment.
- Extended contributions to backend services in C#/.NET, implementing and debugging APIs to support new app features.

Senior Frontend Developer - JD Sports Fashion plc

Feb 2019 - Feb 2022

Led the build of internal platforms to streamline operations across global e-commerce sites.
- Content Management System (CMS): Enabled design and content teams to create, update, and schedule web pages more efficiently.
- Product Information Management (PIM): Managed product data across multiple sources, languages, and regions.
- Digital Asset Manager (DAM): Delivered an in-browser tool for uploading, editing, and assigning images.
- Advocated for UI/UX improvements that boosted usability and adoption across business teams.

Software Test Consultant - Intelligent Delivery Solutions

Dec 2017 - Feb 2019

- Wrote and executed test cases for internal software at the Bank of England.
- Supported development and testing of client onboarding portals for Slater + Gordon.
- Completed a Software Development Apprenticeship while delivering client work.

Education

- QA Apprenticeship - Software Development (2017 - 2019)
- HND Electrical & Electronic Engineering - Warrington Collegiate (2014 - 2017)
- Birchwood High School - GCSEs (2009 - 2014)