**Fletcher McConnell**

(530) 563 - 8011 | [fmcconnell@bren.ucsb.edu](mailto:fmcconnell@bren.ucsb.edu) | fletcher-m.github.io | Santa Barbara, CA

**EDUCATION**

**Master of Environmental Data Science** (Expected June 2024)

**Bren School of Environmental Science & Management – University of California, Santa Barbara (UCSB)**

**Bachelor of Science in Environmental Studies**, 3.66 GPA (June 2018)

**UCSB**, Santa Barbara, CA

**EXPERIENCE**

**Valet On-Site Supervisor** (10/22–07/23)

**Brand Enhanced (Hotel Virginia)**, Santa Barbara, CA

* Communicate effectively between guests, hotel staff and team members to ensure a pleasant

experience for guests; assist guests through entire arrival process

* Interview and provide on the job training for new employees
* Lead meetings to ensure protocols are being followed; included one on one and group settings
* Respond promptly and accurately to guest requests and provide any helpful information

**Marine Mammal Technician** (09/18–05/22)

**SAIC**, San Diego, CA

* Design and perform daily animal training exercises and health checks to achieve a high

level of success; assist veterinary staff with routine and emergency medical procedures

* Work jointly with our government customer to develop future training goals
* Perform SCUBA operations in varied sea states to collect performance data;

complete above and below water maintenance on training equipment

* Operate 18’ to 33’ watercraft in San Diego Bay and open ocean on a daily basis

**Computer Team** (11/14–11/17)

**Bren School of Environmental Science & Management**, Santa Barbara, CA

* Provide excellent customer service by responding to tickets received on an IT Help Desk
* Install desktop systems for new staff and students and keep systems up to date
* Assist in implementation of software programs such as Zoom and Box, and educate users

on how to properly utilize these programs

* Deliver IT support during lectures to ensure the smooth functioning of audio, video,

lighting and other presentation tools

**Scientific Research Intern** (01/17–06/17)

**Channel Islands National Marine Sanctuary**, Santa Barbara, CA

* Conduct extensive research to support and strengthen ongoing conservation projects
* Contribute to implementing the 2017 Vessel Speed Reduction incentive program
* Collaborate with stakeholders and staff on publishing official NOAA reports; topics included

analysis of large whale entanglement data and best practices for Spiny Lobster fishermen

* Participate in various nautical and aerial whale-counts, island clean-ups, and expeditions in

and around the Santa Barbara Channel

**SKILLS (Or SKILLS AND XXX)**

**Technical:** known programming languages: R, Python

**Certifications:** SCUBA Advanced Open Water certified

**Affiliations:** Bren School of Environmental Science and Management