

TYLER FLETCHER

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SUMMARY

Software designer, programmer and web developer with wide-ranging experience looking to join a dynamic, fun, hardworking team dedicated to developing intelligent, functional solutions for business productivity. Strive to build software that is as structurally, semantically and aesthetically cohesive as it is intuitive for the user. Work collaboratively to isolate problem domains and implement simple and repeatable solutions.

SKILLS

- Client Side and Server Side Languages
- Web Site/Application Development
- RESTful API Interfaces (JSON, XML)
- SQL Database Systems
- Managing Multiple Projects Simultaneously
- Team Player and Fast Learner

EDUCATION

MOTLOW STATE COMMUNITY COLLEGE

Bachelor of Science: Computer Science August 2012 – May 2014 (Incomplete)

EXPERIENCE

Operation PAR, Inc. | Largo, FL

Application Developer November 2015 – Current

- Modified existing software to correct errors, adapt to new changes and improve performance.
- Designed and developed several internal web applications and forms using AngularJS.
- Oversaw major new enhancements to existing software systems.
- Designed and modified C# Web Services to increase staff efficiency and productivity.
- Designed and modified Microsoft Crystal Reports to increase staff efficiency and productivity.
- Led the data collection and manipulation process for State Reporting to receive State funded grants.

Bright House Networks | St, Petersburg, FL

Technical Care Professional III January 2015 – November 2015

- Managed call flow and responded to technical support needs of customers.
- Evaluated and responded to incoming sales leads and requests for technical support assistance.
- Identified and solved technical issues with a variety of diagnostic tools.
- Reviewed technical documentation and procedures.
- Defined and documented technical best practices.
- Provided base level IT support to non-technical personnel within the business.

iHelp Mobile Repair | Murfreesboro, TN

Owner/Lead Technician September 2012 – January 2014

- Installed software, modified and repaired hardware and resolved technical issues.
- Set up and configured hardware and software on company equipment.
- Maintained accurate hardware and software inventories.
- Traveled up to 50 miles to meet customers on location to handle hardware and software issues.
- Ordered necessary supplies and parts to repair malfunctioning hardware.
- Resolved computer hardware and software, printing, installation, word processing, email and operating systems issues.
- Repaired and replaced hardware, including all Apple and Microsoft products.