Archer Qualified & Supported Environments

Archer qualified and supported environments information applies to releases of the Archer Suite.

Due to the fast-growing nature of technology, it is important to understand the limitations that older versions of software can have on the Archer Platform. Impacts range from loss of feature functionality to performance degradation to the inability for Archer to utilize the latest technology due to compatibility issues.

Archer provides a list of the technologies in various stages of support with the Archer Platform releases. A technology that is not listed can be assumed as Unsupported.

Support Categories

The following table defines the different categories that indicate the level of support of various Archer server systems, databases, browsers, and other third-party platform versions.

Category	Description
Qualified	Platform versions listed as Qualified have been extensively tested in the Archer lab environment. Archer expects the Platform to operate and perform within normal parameters in these environments for most users, unless otherwise noted in the Archer Platform Release Notes.
Extended Support	Platform versions listed as Extended Support are not tested in any way by Archer before release, but are still considered viable platforms. Most of the Platform features have been validated in previous releases on these versions and are considered stable, unless otherwise noted in the Archer Platform Release Notes. The Platform should function reasonably well, but certain functional areas might not be fully compatible with newer technologies. **Note:** Archer reviews issues logged against Extended Support environments. Archer makes every effort to resolve these issues. If the issue is a result of legacy technology, customers might need to upgrade their environment to the newer releases.
Unsupported	Platform versions listed as Unsupported are not tested in any way by Archer before release. Archer makes no assumptions surrounding the behavior of the Platform on these versions, and might not provide support to customers who are still running on legacy systems. Customers that require support in these situations might be charged for the service.
Future	

Platform versions listed as Future provide insight into Archer plans for supporting upcoming vendor releases. Archer does not provide actual Platform release numbers for these releases due to changing vendor schedules.