

**FELIX LI**

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Monday, September 16, 2025

**Diana Kwitechi**

Talent Acquisition Manager  
Pollard Banknote Limited  
140 Otter Street  
Winnipeg, MB R3T 0M8

**RE: Senior Software Developer**

Dear Diana Kwitechi,

Years ago, the lottery industry seemed like a mystery—I was curious how millions of players and thousands of retailers could be supported securely and reliably. Later, when I had the opportunity to work on lottery platforms, I was impressed by the complexity and resilience of these systems. That experience sparked my long-term passion for building trusted, high-performing platforms. I am Felix, and I would be proud to bring this passion and my technical expertise to Pollard Digital Solutions as a Senior Software Developer, contributing to Pollard’s mission to deliver engaging, reliable experiences that millions of players can depend on and enjoy.

I bring a unique combination of lottery industry insight and technical expertise. I have hands-on experience with lottery platforms and a deep understanding of complex, secure, high-performing systems that support millions of players and thousands of retail locations. Alongside this, I bring over five years of software development experience working with Java, Spring Boot, microservices, and cloud-native systems, consistently delivering scalable, maintainable, and testable solutions with high quality and reliability. Additionally, I have collaborated effectively within agile teams, conducted code reviews, and promoted best practices to ensure efficient and high-quality software delivery. My problem-solving skills extend to addressing complex challenges in microservices and distributed systems, while continuously adopting new technologies and fostering innovation. I am confident my expertise not only meets the role’s requirements but also enables me to add considerable value to the team.

I am confident I can bring significant value to Pollard Digital Solutions. My contributions include enhancing system quality and reliability by delivering clean, high-performance code and robust systems that minimize errors, reduce operational risks, and lower long-term costs. I can also help increase team efficiency and capability by optimizing development processes, applying industry best practices, and mentoring team members to improve both delivery speed and technical skills. Furthermore, I aim to drive innovation by introducing scalable solutions to tackle complex technical challenges, improve platform performance, and foster a culture of continuous improvement.

I am excited about the opportunity to join Pollard Digital Solutions as a Software Developer. With my background in the lottery industry and expertise in software development, I am confident I can make a meaningful contribution. More importantly, I am eager to work alongside your team to drive Pollard’s digital transformation and strengthen the trusted platforms that millions of players rely on. Thank you for considering my application. I look forward to discussing how I can support Pollard’s digital lottery innovation while further developing my skills and professional growth.

Sincerely,  
Felix Li