PEOPLE FIRST WITH CLOUD-BASED MANAGEMENT

Go from tradeoffs to transformation, with a unified, secure approach to managing client devices

Traditional network-based PC management can be a struggle in the modern workplace. People work in many locations, using varying operating systems and both employee and company-owned devices. Split models of administration – on-prem client management for PCs and mobile management solutions for phones and tablets – create siloed workflows, not to mention fragmented user experiences.

With the advent of Windows 10, Microsoft incorporated capabilities so that PCs can be administered much like mobile devices. Now that PCs and smartphones share a common framework for management, IT can consolidate administration workflows and simplify user experiences by embracing what's known as unified endpoint management, or UEM.

A unified endpoint management solution with the right level of depth and control across platforms can simplify IT administration with access controls and the delivery of OS and application updates over the air, from the cloud. It can also make it easier for the user to login and work on their choice of devices. VMware® Workspace ONE™ UEM powered by AirWatch® delivers comprehensive, market leading endpoint management. And it's more powerful on Dell PCs, with Dell Client Command Suite integration and Dell-exclusive Provisioning for VMware Workspace ONE.

Give end users access to applications and data from any device

VMware Workspace ONE gives end users a single, productive destination for work across their devices, with secure access to apps and data. Single sign on -- with or without multifactor education -- simplifies employee access.

Once authenticated, employees can access a personalized app catalog. Various apps -- SaaS, virtual and native applications to the operating system, such as Win32 and Universal Windows Applications on Windows 10 devices -- exist side-by-side and are accessible on Android, iOS, ChromeOS, macOS, and Windows 10.

Simplify IT with VMware Workspace ONE

Gains with Workspace ONE begin with unified management including task automation across a range of user and device scenarios. You can achieve high compliance via over-the-air, off-network OS and app updates; securely enable and manage a mix of company-owned and BYOD device types; and simplify application configuration and distribution. And you can virtualize and deliver legacy applications apps in Workspace ONE without needing to run them in a separate container.

Access management with single sign on is complemented by contextual security policies, which can restrict application access based on user authentication strength, device platform, network range, and application.

And you can better accommodate users, their apps, and access to resources with insights from the Workspace ONE intelligence and reporting engine. The engine populates ready-to-use dashboards, allows for in-depth reporting, and facilitates the optimization and automation of device management.

Advanced hardware configuration with Dell Client Command Suite

VMware Workspace ONE is integrated with Dell Client Command Suite. This time-saving hardware management suite from Dell makes it easy to configure and maintain firmware, BIOS, drivers, and more on a one-to-many basis. The integration with Workspace ONE enables those settings to be applied over the air, whether the user is on or off the company network. The suite also provides Workspace ONE with device attributes, such as power status, which allows Workspace ONE to perform proactive actions based on that information.

Users are ready-to-work in minutes with preconfigured Dell systems

Dell extends the value of Workspace ONE by offering factory configuration of device applications and settings. End users can receive a PC directly from Dell, go through an abbreviated out-of-box setup process, and be ready to work in minutes.

This automatic, expedited PC provisioning process can yield a low-touch deployment at a fraction of the cost of a traditional deployment.

Provisioning for VMware Workspace ONE includes:
- Applications and settings preinstallation via a preloaded provisioning package (PPKG) file
- Preconfiguration of settings including domain and directory joining via a Windows Unattend.xml file

A further benefit: the files installed during provisioning can keep apps and management in place during an OS reset or recovery.

Preconfiguration for cloud-only end users

If application installs are not needed, Dell also offers a provisioning service that preconfigures Workspace ONE on a Dell device. This no-applications service is best for users whose work happens mainly in cloud environments.

VMware Workspace ONE editions

Workspace ONE editions help organizations to license the right amount of technology based on user and endpoint requirements. A mix of license types can be used to create a single digital workspace platform across your organization.

Workspace ONE Standard

A basic digital workspace including secure, easy access to application and cross-platform device management
- Unified application catalog with single sign-on app access
- Device management: iOS, Android, macOS, ChromeOS Windows 10
- Compliance and remediation
- Reporting dashboard

Workspace ONE Advanced

An advanced digital workspace that includes everything in Standard, plus enhanced desktop management, contextual security, and mobile applications
- Risk-based access to apps based on device, user and network attributes
- 32-bit application management for Windows 10
- Per app VPN tunnel
- Mobile productivity apps including email, browser, and content

Workspace ONE Enterprise

An intelligence driven digital workspace that includes everything in Advanced, plus:
- Intelligence for insights and automation
- Virtual applications, cloud and/or on prem
- Mobile flows to surface app actions and notifications

Supported application types include internal web, SaaS, native mobile, internally developed mobile, legacy and modern Windows, Horizon 7, VMware Horizon Cloud Service™, Citrix published, and ThinApp packages.

Workspace ONE Enterprise for VDI

Intelligence driven digital workspace with virtual desktops

Technical requirements

Operating systems
- Windows 10
- Mac OS
- iOS
- Chrome OS
- Android

Browsers HTML 5 or higher

Dell customizations and integrations with Workspace ONE are available in select countries worldwide on Dell commercial devices with the Microsoft Windows 10 operating system.

Learn more at **DellEMC.com/Management**