FLORIAN
BRUNNER

P R O D U C T   M A N A G E R

CONTACT

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◎ DE – 84144 Geisenhausen

⚑ German

🖱 homepage   in linkedIn   ◯ github

EDUCATION

- **LANDSHUT UNIVERSITY OF APPLIED SCIENCES**   10/2021 – 01/2025

  B.Sc - Artificial Intelligence

  Thesis: Time Series Anomaly Detection in Kubernetes Environment

- **Technical Secondary School**   09/2020 – 06/2021

- **ADITO SOFTWARE**   09/2017 – 01/2020

  IT Specialist for System Integration

LANGUAGES

- german (native)

- english (fluent, B2)

EXPERIENCE

Product Manager & AI Engineer   *since 02/2025*

ADITO Software

- Driving agile values
- Shaping an AI-native CRM product that redefines customer experience through intelligent automation
- Embedded AI capabilities directly into the CRM
- Built and deployed a self-hosted AI infrastructure from scratch to ensure digital sovereignty
- Technologies: Python, Kubernetes

System Administrator   *02/2020 - 01/2025*

ADITO Software

- Designed and operated scalable infrastructure with an end-to-end lifecycle focus
- Shifted operations mindset from reactive project fixes to sustainable solutions
- Solved customer issues across first-, second-, and third-level support, translating operational insights into product improvements
- Technologies: Kubernetes, Ansible, Helm, GitLab CI, ArgoCD, Python

IT Specialist for System Integration   *09/2017 - 01/2020*

ADITO Software - Apprenticeship

- Gained first hands-on experience with Ansible and automation
- Acquired practical knowledge in system integration, networking, and server administration
- Provided first-level support