

Ryan and Barbara go to st. Elizabeth's

sliding chair

ability to notify a  
care provider in the  
event of an emergency

ability to  
phone call

ability to confer with  
care provider while going  
for a walk (exercise)

near  
future

ability to  
video call  
loved ones

haptic  
feedback  
wayfinding

responsible

discursive

switch from  
walker to  
telepresence

far  
future

strap-on fully  
functional bio-  
mechatronic legs

ability to talk  
to friends that  
are deceased

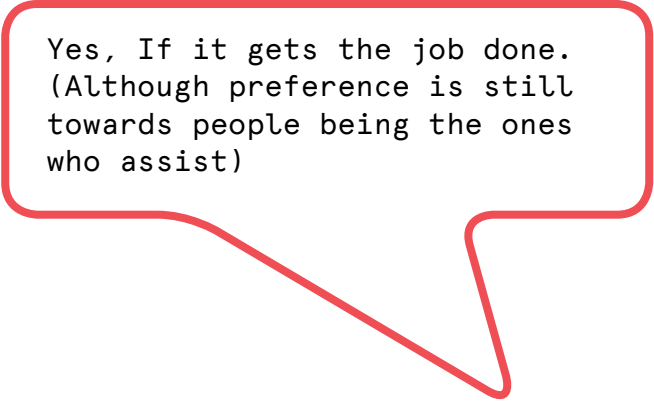
Q: If having a robot in your home allowed you to stay at home longer by yourself, would you welcome it?

"I'd rather have a person help me. Maybe for your generation, who are more open to this, but not for mine"

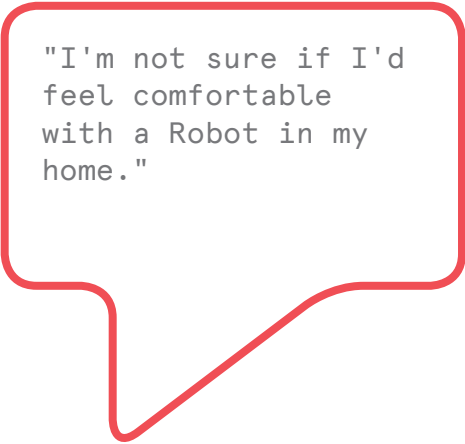
"I never want to be home alone EVER." Wants to be around people always.

Rather be helped by a nurse. "Someone who knows what they're doing."

Q: If having a robot in... cont'd



Yes, If it gets the job done.  
(Although preference is still  
towards people being the ones  
who assist)



"I'm not sure if I'd  
feel comfortable  
with a Robot in my  
home."

Q: How often do you speak to your loved ones? What do you use to do it?

Has family in Connecticut and Providence. Comes to visit when they can. "I don't want anyone running in and about. I'm not sick. Only when I need things like switching winter to summer clothes." ... "They live their lives like I'm not in a nursing home. And it works beautifully."

Communicates with daughter only once a year. "That's the situation"

Communicates everyday on the telephone. Never used video chat (but open to it). During visits: Sit and talk.

## Misc. insights

No resident  
had ever heard  
of a video  
call before.

It took residents a  
long time to wrap  
their head around  
what it is we were  
talking about.

Some residents  
require help when  
leaving their  
rooms but many  
can do just fine  
without it.

Preventing falls  
is the most  
important thing.  
Falls can even  
happen in the  
resident's room.

Residents do not  
decide what kind  
of technology  
they use

In conclusion, we need to focus our goals more, and focus on the features that are in that area of the matrix.

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