

The background of the slide is a solid teal color with a subtle, wavy texture that resembles water ripples. The text is centered in the lower half of the image.

Swimming Coach

AI Chatbot by Flora Wu

Agenda

- Why - Problem
- Who - Target audience
- What - Features included
- How - Issues encountered
- Test Plans

Features included (or not) in this version

- Features included in this version
 - Practice schedule for the different swim groups
 - How and where to purchase team swimming gear
 - How to book a private lesson with swim coach
 - Rules for each style
 - Way to improve butterfly stroke
- Not included
 - Full schedule for the swimming meets for rest of season
 - Each swim meet information
 - Only included information for Wave swim team
 - Ways to improve other strokes
 - Monthly payment
 - Dryland exercise
 - Science-based nutrition suggestions

Test Plans/ Iterations

- Phase I – focus on the current features set
 - Small group of current swimmer's parents (~5 parents)
 - Find out meet information (location, warm up time)
 - Find out more about why a stroke was disqualified
 - What equipment is needed
 - How and where to purchase equipment
 - What to bring to a meet
 - How to book a provide lesson
 - Receive and gather feedback and roll out to a bigger focus group (expand to the entire group, ~30 parents)
 - Receive and gather feedback and roll out to the rest of the swim team (12 groups, ~350 swimmers)
- Phase II – prioritize features list and implementation
 - Repeat the steps from previous phase for testing

Issues Encountered / Lesson learnt with Voiceflow

- Pros
 - Creator is in control
- Cons
 - Deep learning curve
 - Default workflows were confusing
 - Scraping websites are not easy
 - Python to use BeautifulSoup
 - Retrieving information from a URL
 - Pop-ups, Ads, static images affect the outcome
 - PDF, docx with table don't really work
 - No ctrl+z (undo button)
 - No spell check
 - Ran out of tokens