

Jorge Flores-Urbe

Data Analyst • Chicago, Illinois • flurjor@gmail.com

Education

Western Institute of Technology and Higher Education (ITESO)
BA Philosophy and Social Sciences

Guadalajara, Mexico
Aug 2015 - May 2019

National Autonomous University of Mexico (UNAM)
Diploma in Theories of Argumentation

Remote
Aug 2021 - Jan 2022

Experience

System for the Integral Development of the Family (Sistema DIF Guadalajara) Monitoring Supervisor

Guadalajara, Mexico
Feb 2023 - Nov 2023

- Developed a Comprehensive Service Dashboard covering 100% of users and services.
- Standardized and automated reporting processes for all 28 programs.
- Utilized GIS technology to integrate multiple variables for evaluating and enhancing social assistance programs.
- Implemented automated data cleaning processes to prepare data for transformation and visualization.

Statistical and Geographic Information Institute of Jalisco (IIEGJ)
Data analyst

Guadalajara, Mexico
Oct 2022 – Jan 2023

- Developed and programmed an automated system for results reporting.
- Conducted comprehensive assessments of outcomes in compliance with state program requirements.

Freelance Consultant

Remote
Apr 2021 – Nov 2022

- Implemented data-driven evaluations to streamline processes and ensure strategic alignment.
- Conducted targeted training sessions to enhance process efficiency.
- Contributed to the modernization of office infrastructure by leading the integration of Google Workspace.

DogDog
Operative Manager - Consultant

Guadalajara, Mexico
Mar 2020 – Nov 2022

- Reduced employee turnover by 80%.
- Developed and implemented systematic training procedures.
- Spearheaded the automation of reporting mechanisms.
- Implemented a system for tracking and reporting of Key Performance Indicators (KPIs).

Qualifications

Social Work Experience with Vulnerable Populations: For five years, I was a member of the Society of Jesus (Jesuits), dedicating myself exclusively to social projects aimed at assisting vulnerable populations.

Certificates: Data Analytics Certificate of Google.

Programming languages: Python, R, SQL.

Software: Grafana, Google Looker Studio, QGIS, Tableau, Google Workspace, MS Office.

Soft Skills: Critical thinking, team coordination, communication, creative thinking, problem-solving.

Languages: Spanish (native) and English.