Alvaro Flores Suarez

425 Riverside Dr., New York, New York 10025
floressuarezalvaro@gmail.com | (503)521-6905
github.com/floressuarezalvaro | linkedin.com/in/afloressuarez

Professional Experience

Marqeta, Oakland, CA
Senior Staff Integration Engineer | February 2025 - Present
Staff Integration Engineer | August 2022 - February 2025
Senior Integration Engineer | December 2021 - August 2022
Technical Implementation Specialist | September 2020 - December 2021

- Streamlined the onboarding and migration processes for engineers by providing expert product and engineering guidance, including leading the transition to a business KYC integration with Alloy
- Led the technical role in operationalizing, streamlining, documenting, and successfully transitioning five beta products to the technical delivery team
- Designed and defined Salesforce dashboards to track trends and support data-driven decision-making
- Managed a team responsible for securing approval for customer expansion deals from banking partners and overseeing technical integrations for newly launched customers
- Accountable for driving the strategy and overseeing the technical execution of customer expansion initiatives

NexTravel, San Francisco, CA
Account Manager | November 2019 - June 2020
Onboarding Specialist | February 2019 - November 2019

- Responsible for managing travel platform adoption, day-to-day inquires, and providing high level technical support
- Helped customers navigate high volume of Covid-19 related challenges to travel while maintaining an average CSAT score of 91%
- Supported the product team by querying and analyzing data to make informed decisions for MVP features and requirement
- Worked cross functionally with product, engineering, and design teams to collaborate on product enhancements and new feature development

Projects

Green-2-You.com | May 2024 - December 2024

Automated Billing System for Small Business Owners - Developed a web application using JavaScript, Node.js, React, MongoDB to automate billing processes, enabling automatic generation and emailing of PDF invoices

Education

University of California, Berkeley
Full Stack Web Development Developer Certificate, March 2021

Santa Clara University, College of Arts & Sciences
Public Health & Science Major, March 2017

Skills

Highly experienced in JavaScript, React, HTML, APIs, Node.js, SQL, and NoSQL
Experienced with Python, Salesforce, Amazon Web Services, Jira, and Zendesk