

Modelling Session Experience Questionnaire

Variables:

- [process name] := ["M&A process", "Change Management process"]
- [role 1..4]M&A := ["Sales Expert", "Financial Expert", "Psychologist", "Lawyer"]
- [role 1..4]Change Management := ["Employee", "Lawyer", "Information Security Officer", "Project Manager"]

Thank you for your effort in participating in the modelling session to elicit the given knowledge-intensive [process name]. I hope, you had some fun while performing the modelling task.

Now, I want to gain some insights on how you experienced the modelling session.

What is your participant ID?	
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Which role did you play in the [process name]?		[role 1]
		[role 2]
		[role 3]
		[role 4]

How much do you agree to the following statements? (Mark one answer per row.)

	Strongly Disagree	Disagree	I am not sure	Agree	Strongly Agree
In general, I enhanced the group work.					
In general, I was able to communicate my thoughts and concerns.					
I was able to communicate my role's responsibilities for the [process name].					
I was able to communicate solutions how my group could express the process knowledge about the [process name] as elements in the fCM model.					

I perceived that my teammates understood my concerns.					
I felt stressed during the modelling session.					
It was a challenging task to understand the [process name].					
It was challenging to formalize the [process name] as an fCM model.					
I understood my role in the [process name] well.					
I was able to identify with my role.					
It was challenging to understand the upcoming model.					

How much did each role contribute to your understanding of the whole [process name]?
(Mark one answer per row.)

	I played this role	Made no contribution	Made a minimal contribution	Made a notable contribution	Made a significant contribution
[role 1]					
[role 2]					
[role 3]					
[role 4]					

How much did each role contribute to expressing the knowledge about the [process name] as an fCM model? (Mark one answer per row.)

	I played this role	Made no contribution	Made a minimal contribution	Made a notable contribution	Made a significant contribution
[role 1]					
[role 2]					
[role 3]					
[role 4]					

What was the main activity of each role during the modelling session? (Mark one answer per row.)

	I played this role	Listened a lot	Took many decisions	Asked various questions	Explained a lot of modelling concepts	Searched incessantly solutions for contentual frictions
[role 1]						
[role 2]						
[role 3]						
[role 4]						

Start of section, which is only applicable for modelling sessions of the evaluation phase!

You were asked to approach the modelling session by playing a game. For instance, action cards posed tasks and you used fragment templates. The following questions refer to this game.

How much do you agree to the following statements? (Mark one answer per row.)

	Strongly Disagree	Disagree	I am not sure	Agree	Strongly Agree
I understood the tasks on the action cards.					
It was a challenge to lead a phase of the game.					
It was a challenge to map out my activities during the individual work phase.					
The game board was helpful because it visualized the progress and the current state of our modelling session.					
The game simplified the conduction of the modelling session.					
I faced motor challenges in handling the fragment templates. (E.g., too large, magnets stuck together)					

I would have preferred a dedicated person who is responsible for leading all phases of the game.					
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Which phases stand out? (Mark one answer per row.)

Reminder:

- Phase 1: Introduce your roles
- Phase 2: Define the scope
- Phase 3: Formalize the trigger event
- Phase 4: Formalize the termination condition
- Phase 5: Prepare fragments
- Phase 6: Simulate a case
- Phase 7: Recapitulate the case
- Phase 8: Accommodate remaining fragments

Phase	1	2	3	4	5	6	7	8
Which phase's task was particularly difficult to understand?								
Which phase did you consider to be of little value in the context of a modelling session?								
Which phase did you find particularly valuable in the context of a modelling session?								

End of section, which is only applicable for modelling sessions of the evaluation phase!

Thank you!

Thank you in advance for participating in the modelling session and for filling out this questionnaire. Thereby, you support significantly my master thesis. :)