## Online Appendix

## A.1 Estimating Sales

We assume that sales ranks follow a Pareto distribution so that the natural logarithm of sales for a product is a linear function of the natural logarithm of the product's sales rank minus one.

$$\ln(\text{sales}_{cim}) = a_{cm} + b \ln(\mathbf{x}_{cim}) + u_{cim} \tag{1}$$

We estimate Equation (1) with  $\mathbf{x}_{cim} = (\operatorname{rank}_{cim} - 1)$  for each category and market, provided there are at least three distinct sales observations and excluding products with a sales rank of one. After excluding category-market pairs with a poor model fit (i.e.,  $R^2 \leq 0.1$ ), the mean  $R^2$  across 354 regressions is 0.42. To improve our prediction, we include the number of reviews as a covariate and re-estimate Equation (1) using  $\mathbf{x}_{cim} = (\operatorname{rank}_{cim} - 1, \operatorname{review count}_{im})$ . Since reviews accumulate from past sales, they are predictive of sales. As a result, the mean  $R^2$  (across 466 category-country pairs) improves to 0.52. We use these predicted sales values for our analysis. Figure A.1 provides a graphical illustration of how the estimates fit the data, using a specific category-market example.

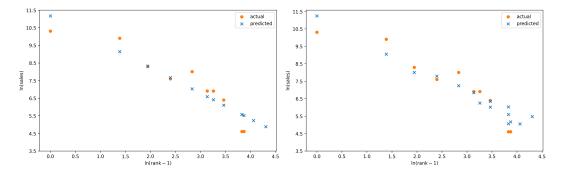


Figure A.1: Model fit for category 'Rotating Power Toothbrushes' on Amazon.com using  $\ln(\operatorname{rank} - 1)$  (left) and  $\ln(\operatorname{rank} - 1)$  as well as  $\ln(\operatorname{review} \operatorname{count})$  (right) as predictors

## A.2 Additional Tables and Figures

Category	Product Count (All)	Product Count (AB)
Automotive	619	46
Baking & Cookie Sheets	264	34
Bedding Comforter Sets	341	66
Cell Phone Screen Protectors	477	14
Clothing	375	42
Electronics	929	94
Extension Cords	320	44
Floor Lamps	306	4
LED Bulbs	253	54
Mixing Bowls	268	16
Mouse Pads	276	24
Office Products	2236	460
Patio	918	56
Pet Supplies	545	108
Self-Stick Note Pads	241	60
Sports & Outdoors	1306	158
Throw Pillow Covers	278	18
Tools & Home Improvement	2530	222
USB Flash Drives	248	28
Video Games	256	4

Table A.1: (AB) product counts for the top 20 largest categories

Dependent Variables:	In Box		Has Box	
Model:	(1)	(2)	(3)	(4)
Variables				
Amazon Basics	0.70***	0.70***	-0.20***	-0.28***
	(0.02)	(0.02)	(0.04)	(0.03)
Amazon's Choice	0.06***	0.06***	-0.03***	-0.03***
	(0.005)	(0.006)	(0.01)	(0.008)
1P	-0.04***	-0.04***	-0.08***	-0.07***
	(0.007)	(0.007)	(0.02)	(0.01)
$\log(\text{price})$	-0.008***	-0.008***	-0.010	0.009
	(0.003)	(0.003)	(0.01)	(0.01)
$\log(\text{review count})$	0.06***	0.05**	-0.05	-0.05
	(0.02)	(0.02)	(0.05)	(0.04)
rating	0.06**	0.05**	0.02	0.008
	(0.02)	(0.02)	(0.05)	(0.04)
$rating \times log(review count)$	-0.01**	-0.010**	0.01	0.01
	(0.005)	(0.005)	(0.01)	(0.009)
Constant	-0.24**		$0.51^{**}$	
	(0.10)		(0.24)	
Fixed-effects				
category	No	Yes	No	Yes
Fit statistics				
Observations	28,810	28,810	28,810	28,810
$\mathbb{R}^2$	0.287	0.313	0.018	0.144
Within $R^2$		0.277		0.025

Clustered (category) standard-errors in parentheses Signif. Codes: \*\*\*: 0.01, \*\*: 0.05, \*: 0.1

Table A.2: Determinants of box assignment (US data only)

Dependent Variables:	log(1	ank)	~ (	sales)
	$non ext{-}AB \ only$			
Model:	(1)	(2)	(3)	(4)
Variables				
In Box (US)	-1.3***	-0.43***	0.56***	0.21***
( - 1- )	(0.23)	(0.07)	(0.06)	(0.05)
Substitutes	-0.95***	-0.38***	0.31***	0.14***
	(0.24)	(0.08)	(0.05)	(0.02)
CA	-0.21	()	-0.91***	( )
	(0.69)		(0.04)	
In Box (US) $\times$ CA	0.68**	0.39***	-0.27***	-0.25***
,	(0.33)	(0.12)	(0.07)	(0.06)
Substitutes $\times$ CA	$0.20^{'}$	$0.05^{'}$	-0.12*	-0.10***
	(0.34)	(0.11)	(0.07)	(0.04)
Amazon's Choice	, ,	-0.84***	, ,	0.25***
		(0.04)		(0.02)
1P		0.15***		-0.04***
		(0.04)		(0.01)
$\log(\text{price})$		0.16***		-0.02***
		(0.03)		(0.006)
rating		0.09		-0.15*
		(0.14)		(0.07)
log(review count)		-0.18		0.09
		(0.12)		(0.06)
$rating \times log(review count)$		-0.04		$0.05^{***}$
		(0.03)		(0.01)
Constant	$6.7^{***}$		5.4***	
	(0.50)		(0.03)	
Fixed-effects				
category-domain	No	Yes	No	Yes
Fit statistics	F 4 0 4 4	F 4 0 4 4	44.000	44.000
Observations D2	54,644	54,644	44,982	44,982
$R^2$	0.011	0.702	0.160	0.587
Within R <sup>2</sup>		0.219		0.421

Clustered (category-domain) standard-errors in parentheses Signif. Codes: \*\*\*: 0.01, \*\*: 0.05, \*: 0.1

Table A.3: Effect of self-preferencing where non-exposed products are split into more and less substitutable to exposed products

Dependent Variables:	$\log(\text{rank})$		$\log(\text{sales})$	
	non-AB only			
Model:	(1)	(2)	(3)	(4)
Variables				
Have Box (US)	0.12	-0.04	-0.08	-0.001
	(0.36)	(0.10)	(0.07)	(0.03)
CA	-0.12		-0.95***	
	(0.69)		(0.04)	
Have Box (US) $\times$ CA	-0.43	-0.55***	0.11	$0.17^{***}$
	(0.50)	(0.13)	(0.11)	(0.05)
Amazon's Choice		-0.87***		0.27***
		(0.04)		(0.02)
1P		0.16***		
		(0.04)		
$\log(\text{price})$		0.16***		-0.02***
		(0.02)		(0.007)
rating		0.08		-0.14*
		(0.14)		(0.08)
log(review count)		-0.18		$0.10^{'}$
,		(0.12)		(0.06)
$rating \times log(review count)$		-0.04		0.05***
,		(0.03)		(0.01)
Constant	$6.5^{***}$	, ,	5.5***	, ,
	(0.50)		(0.03)	
Fixed-effects				
category-domain	No	Yes	No	Yes
Fit statistics				
Observations	54,644	54,644	44,982	44,982
$\mathbb{R}^2$	0.0007	0.701	0.148	0.586
Within $\mathbb{R}^2$		0.217		0.419

 $\label{lem:clustered} \begin{array}{l} \textit{Clustered (category-domain) standard-errors in parentheses} \\ \textit{Signif. Codes: ****: 0.01, **: 0.05, *: 0.1} \end{array}$ 

Table A.4: Effect of self-preferencing on the sales of non-AB products having the box in the US