

FLORIAN JOSEF REHEIS

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Nationality: Austrian
Date of Birth: 28/03/88

I am a tech geek, entrepreneur, ruby on rails developer and hackathon enthusiast, coffee and sports lover. Innovation, transforming business ideas into code, contributing to the overall business success, and driving change are the things I'm most passionate about. My goal is to build amazing apps that service real customer needs.

WORK EXPERIENCE

May 2017 - present

Junior Developer

**Cutover, London
United Kingdom**

- Ensure platform performance, resilience, availability and stability.
- Effectively diagnose and resolve unexpected service issues.
- Script and automate processes for development or software deployment.

Jun 2016 – Apr 2017

Co-Founder / Tech-Lead

**Telleroo, London
United Kingdom**

- Built the first MVP version of Telleroo's API with 3rd party API integrations.
- Developed the UX of the client interface.
- Designed the API software architecture.

May 2015 - May 2016

Sabbatical / Travel

Asia-Pacific

During my journey, I also invested time in my professional development by successfully completing the following courses:

- Web Development Immersive (General Assembly)
- Digital Marketing (General Assembly)
- Managing Fashion and Luxury Companies (Università Bocconi)
- The Power of Macroeconomics: Economic Principles in the Real World (University of California, Irvine)

Mar 2012 - Aug 2014

**Controller for Business Unit
Information Technology**

**Swarovski, Wattens
Austria**

- Meticulously prepared and coordinated the annual global cost center budgets in coordination with the respective global legal entities to guarantee a consistent overview of the global IT budget.
- Successfully developed and provided efficiency-raising measures for Business Unit Controlling, including global inter-company cost allocation and simplification of cost center budgeting.
- Skilfully designed and established new internal recharge model for IT service portfolio to achieve more cost and product range transparency.
- Effectively developed standard financial management policies for business unit IT headquarters to provide a fast and simple reporting.
- Created cost transparency via a corresponding reporting system and use of IT Key Performance Indicators to increase customer satisfaction.
- Provided performance indicators to effectively support Senior Management in achieving corporate objectives.
- Responsible for all tax-related aspects regarding global IT costs and profits, especially withholding tax.

- Presented annual plan and budget to Executive Board to ensure operational objectives were achieved.
- Analysed deviations between budgeted and actual figures for active cost controlling and to increase corporate efficiency.

May 2011 - Feb 2012

IT Service Desk Specialist

**Swarovski, Hall in Tirol
Austria**

- Provided exceptional customer service while delivering first level support for 8,000 end users.
- Substantially involved in the introduction of Windows 7 to increase corporate productivity.
- Incident acceptance and order acceptance per telephone and email.
- Organised and performed end-user training and training for new team members to increase staff skill levels.
- Qualified documentation, processing and coordination of tickets.
- Qualified technical support mainly in Windows and Office environment.

Jan 2008 - Feb 2008

**Commercial Clerk & Technical
Project Leader**

**Franz Bouvier GmbH & CoKG, Zams
Austria**

EDUCATION

Mar 2016 - Jun 2016

Web Development Immersive

**General Assembly, Melbourne
Australia**

- Ruby, Rails, Sinatra, JavaScript, jQuery, Underscore.js, Backbone.js, Node.js, HTML5/CSS3, Bootstrap, Foundation, Skeleton, SQL, PostgreSQL, MongoDB, Git, APIs, Wireframing, Mockups, Pivotal Tracker, TDD, BDD, APIs, Agile Methodologies

Feb 2016 - Mar 2016

Digital Marketing

**General Assembly, Melbourne
Australia**

- Digital Marketing Strategy, Brand Strategy, Metrics, Statistics, KPIs and Data Visualization, Segmentation, Targeting and Tracking, SEO, Social Media Management, Email Marketing, Facebook Advertising, Google Analytics, Developing a Content Strategy

Sep 2011 - Jun 2014

B.A. Management & Economics

**MCI Management Center Innsbruck,
Austria**

- Major fields of study:
Finance & Controlling and Marketing & Distribution & Sales
- Bachelor Thesis I in Controlling & Finance:
Investment calculation for an automation solution with a fixed internal rate of return
- Bachelor Thesis II in Marketing & Distribution & Sales:
Elicitation and analysis of customer satisfaction for the health centre Fitness Plus

LANGUAGE SKILLS

German **Native**

English **Fluent, written and spoken**

- daily usage at all companies

Italian **Elementary proficiency**

- weekly usage during Italian language speaker meetups in Austria

Full clean driving licence.