



FLORIAN LAIKA G. PORTIN

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ABOUT ME

Hello, I'm Florian Laika Portin. An aspiring IT Student in the BSIT Service Management program with experience from the Government Internship Program at the Laguna Police Provincial Office. While I don't come from a strong tech background, I'm eager to grow my skills in technology and service management. Outside of IT, I enjoy creative hobbies such as crochet and dressmaking, which strengthen my patience and attention to detail. Certified in Six Sigma Yellow Belt, I bring both creativity and a mindset for continuous improvement.

EDUCATION

Elementary

J Santiago Elementary School
Sta. Maria, Laguna

2009 - 2014

Junior High School

J Santiago National High School
Sta. Maria, Laguna

2014 - 2018

Senior High School

J Santiago Senior High School
Technical-Vocational-Livelihood (TVL)
Sta. Maria, Laguna

2019 - 2021

College

Laguna State Polytechnic University
Bachelor of Science in Information Technology Major in Service Management
Program
Siniloan, Campus

2021 - Present

EXPERIENCE

2023 - 2024

Government Internship Program (GIP) Laguna Police Provincial Office

DOLE

Assisted in clerical and administrative tasks, helped organize documents and records, and gained teamwork and communication skills.

SKILLS

- Customer Relationship Management (CRM)
- Time management
- Active listening and collaboration

CERTIFICATION

Digital Safety and Security Awareness (2025)

Lean Six Sigma White Belt Certification for Service Industry (2025)