



Open Data Guidance/ Category

Open Data



"Open data enables governments, citizens, and civil society and private sector organizations to make better informed decisions. Effective and timely access to data helps individuals and organizations develop new insights and innovative ideas that can generate social and economic benefits, improving the lives of people around the world."

(Open Data Charter, 2018)
Principles, Open Data Charter
https://opendatacharter.net/principles/



Project Open Data

- U.S. Federal Office of Management and Budget, Project Open Data, 2018
 https://project-open-data.cio.gov/
- Framework designed around to help institutionalize the principles of effective information management
- Promotes interoperability and openness





Project Open Data

- This has value for all state data, not just open data
- U.S. Federal Office of Management and Budget, Project Open Data, 2018
 https://project-open-data.cio.gov/
- Principals based upon many experts
- Technologies including open source





Survey of Other States

- Arkansas, Hawaii, Illinois, Indiana, New Jersey, New York,
 Oregon, Texas, Virginia, Washington
- Other features and guidance
- Consistent with Project Open Data
- Licensing, legislation and handbooks



Principals of Open Data

- Public
- Accessible
- Described
- Reusable
- Complete
- Timely
- Managed Post-Release



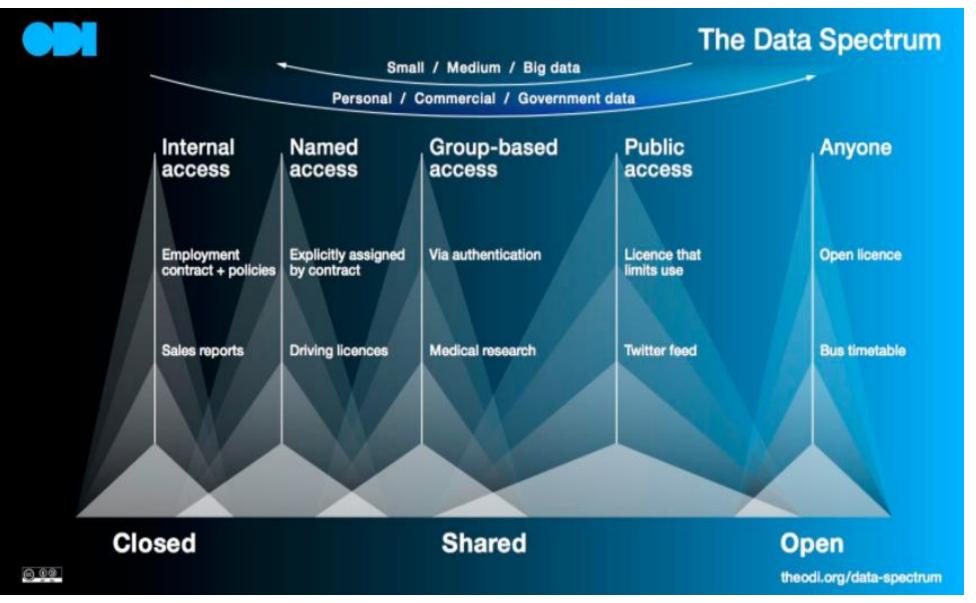
Public

- "It is the policy of this state that all state, county, and municipal records are open for personal inspection and copying by any person. Providing access to public records is a duty of each agency." (Section 119.01 (1), F.S.)
- Presume openness to extent permitted by law
- Privacy concerns (PII, PHI)
- Compliance concerns (HIPPA, FERPA)
- Exceptions like those under Section 119, F.S.



Classifying Data Sets

Open Data Guidance/Approach





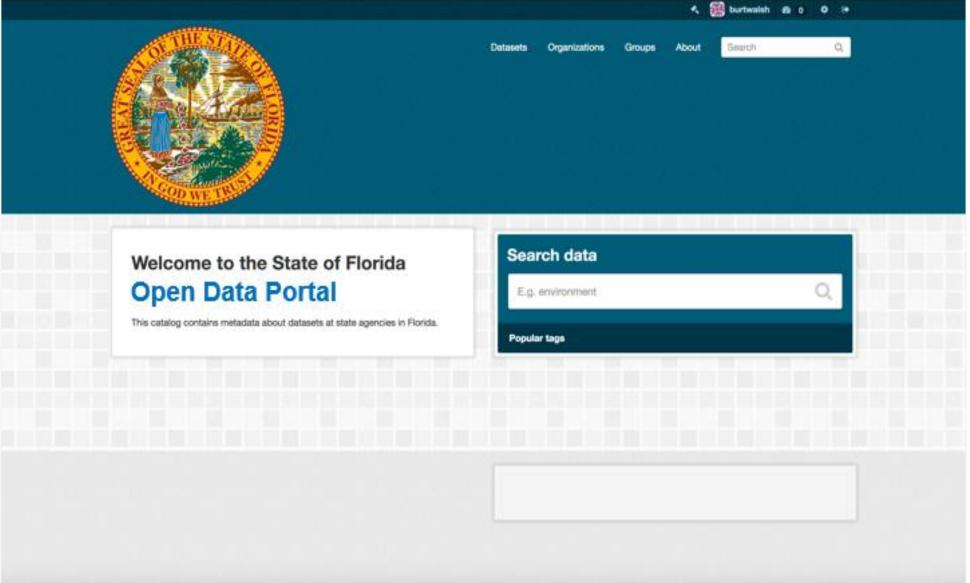
Open Data Portal

- Comprehensive Knowledge Area Network (CKAN)
- Web based/Searchable
- Secure/Users/Rights
- Supports upload of datasets and metadata about data sets
- Open source/Open standards
- Can be integrated with Identity as per Florida Rule Chapter 74-5 (SAML)



Open Data Portal

Open Data Guidance/Approach





Accessible & Described

- Open formats (XML, JSON, GeoJSON)
- Open data format standards:
 - FHIR® Fast Healthcare Interoperability Resources
 - National Information Exchange Model
 - Standards Information Base, The Open Group
- Metadata (context information and assumptions)
- Project Open Data metadata standard, natively supported by CKAN and other open data portal technologies



Reusable & Complete

- Data made available in an open, ubiquitous, machine-readable format
- Enables citizens to use their software tools and apps to reuse the data for their particular needs
- Complete means the availability of underlying metadata that references the source of aggregated data (without exposing the actual source data)
- Includes master (reference) data and the use of a Business Glossary



Timely & Managed Post-Release

- Timeliness ensures that the data is as relevant as needed for decision-making
- Open data where data can be used in many unknown contexts requires update as frequently as possible
- The metadata associated with the dataset should have the data steward's contact information
- Data Stewards should provide timely updates and visibility into corrections requested by the public (governance)

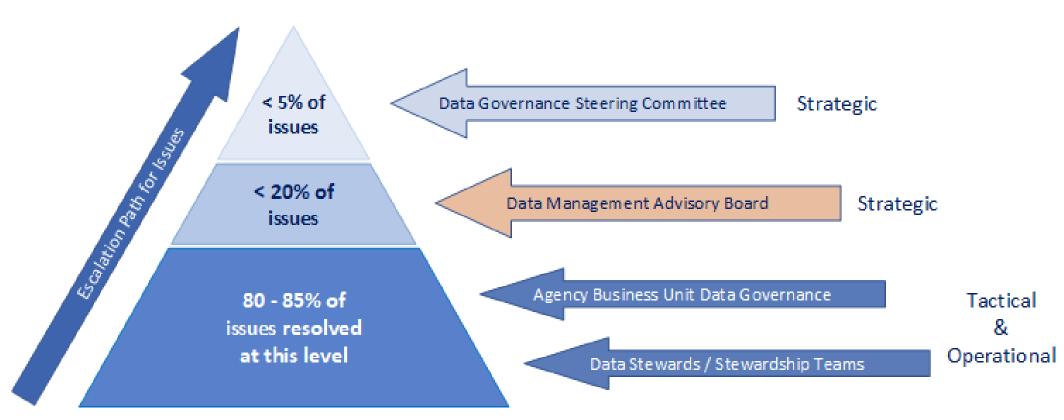


Data Management & Governance

- Disciplines and processes supported by full agency
- Requires Business and technical data stewards to ensure data is being governed according to policy and effectively controlled and used
- Data governance is structured to function at strategic, tactical, and operational levels to address data management issues



Data Management & Governance





Data Quality

Good quality data is fit-for-purpose and is measured against these quality dimensions:

- Completeness: Are all datasets and data items recorded?
- Uniqueness: Is there a single view of the dataset?
- **Timeliness:** Does the data represent reality from the required point in time?
- Validity: Does the data match the business rules?
- Accuracy: Does the data reflect the real-world entities that it represents?
- Consistency: Can we consistently match the dataset across data stores?



Data Quality



The Plan-Do-Act-Check Cycle

- Plan: Assess the scope, root causes, impact, and priority of known issues.
- **Do:** Address the root causes of issues and plan for ongoing monitoring of data.
- **Check:** Actively monitor data quality as measured against quality dimensions (see above).
- Act: Address and resolve emerging data quality issues.

Each cycle promotes continuous improvement and typically begins when data quality measurements fall below certain thresholds or when business rules or requirements change.



Metadata Management

- For any organization to be data-driven, it must be metadata-driven.
- Metadata is "data about data" ... it describes the data itself and the concepts and meaning that the data represents
- Metadata helps agencies to understand their data, systems, and business processes.
- It is the common thread that enables the ability to process, maintain, integrate, secure, audit, and govern data.



Business Glossary

- Used to document and store business concepts and terminology, definitions, and relationships between those terms
- Business Glossary content is not static—its implementation should follow a basic set of procedures centered around metadata elements:
 - Components (how metadata is captured, categorized, and used)
 - **Types** (Descriptive, Structural, Administrative)
 - Categories (business, technical, operational)
 - Subject Areas (operations, business intelligence, performance management, etc.)



Data Extraction, Transformation and Loading (ETL)

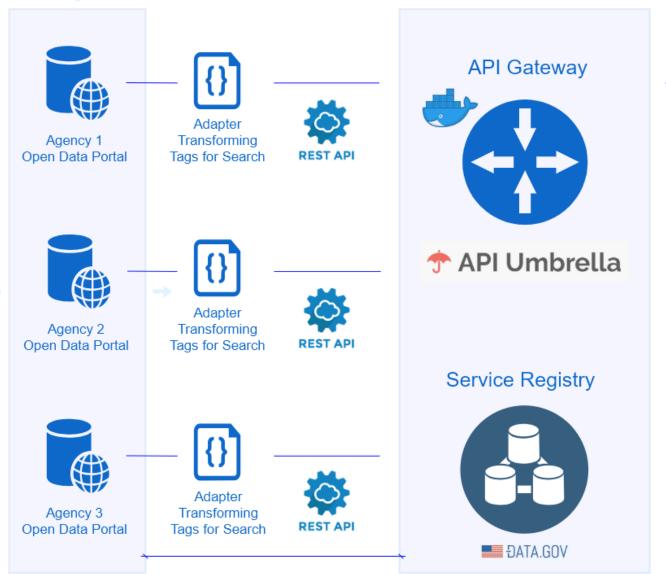
- Data can be uploaded to CKAN or referenced if presented through an interface such as a REST interface.
- Significantly impacted by data quality, but ETL is also an opportunity to fix and enhance data quality by:
 - Using rules documented in the Business Glossary to place value constraints on the data
 - Mapping raw data values to reference values to establish validity and assist record linkage
 - Enriching or complementing the data to provide more context and value, such as adding longitude and latitude coordinates to complement street address data

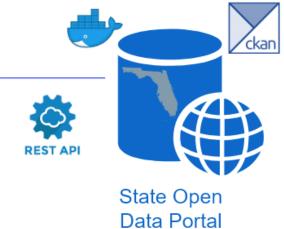


System Modernization and New System Development

- Consistent with Section 119, F.S. and Project Open Data guidance
 - "When designing or acquiring an electronic recordkeeping system, an agency must consider whether such system is capable of providing data in some common format such as, but not limited to, the American Standard Code for Information Interchange." (Section 119.01(2)(b), F.S.)
 - "Providing access to public records by remote electronic means is an additional method of access that agencies should strive to provide to the extent feasible." (Section 119.01(2)(e), F.S.)
- Metadata provides a cost-effective means to manage record exemptions (see Section 119.07(1)(e), F.S.)



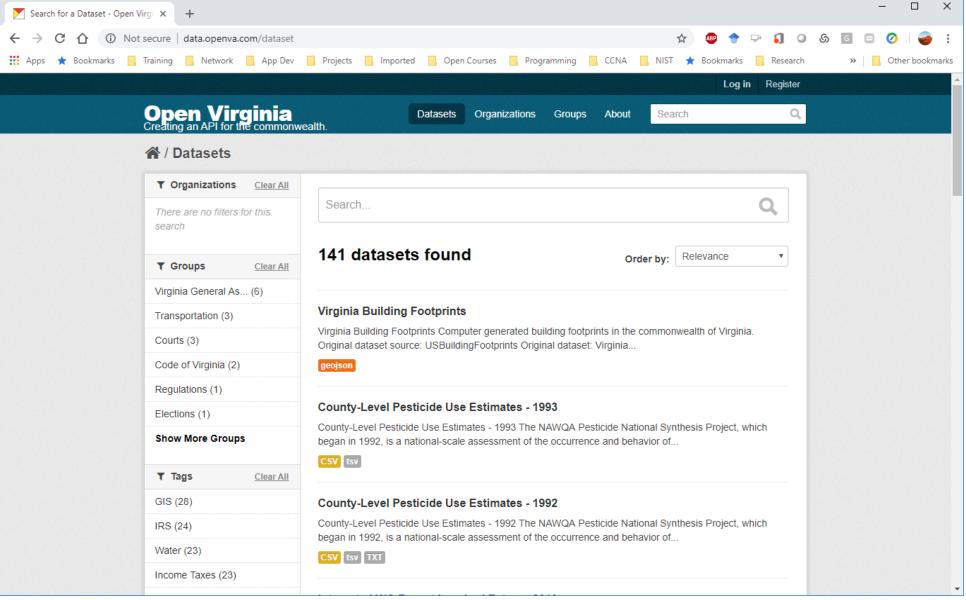




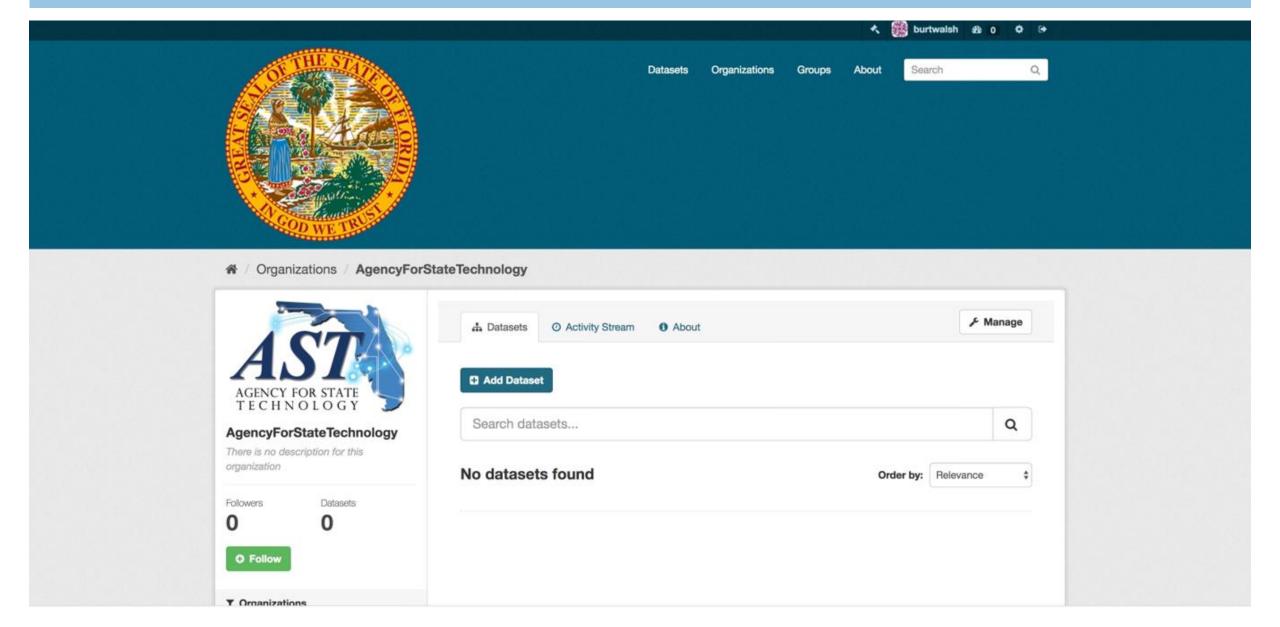


Open Data Portal

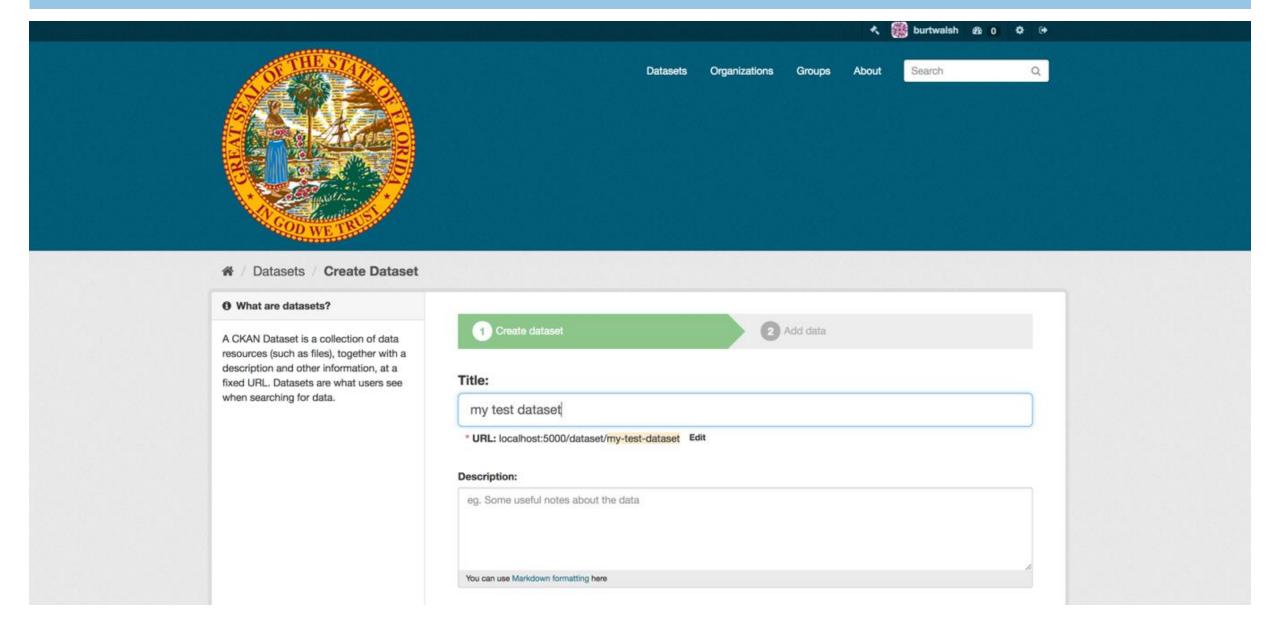
Open Data Guidance/Approach



Open Data Portal – Adding a Dataset



Open Data Portal – Adding a Dataset



Open Data Portal – Mapping Key-Value Pairs

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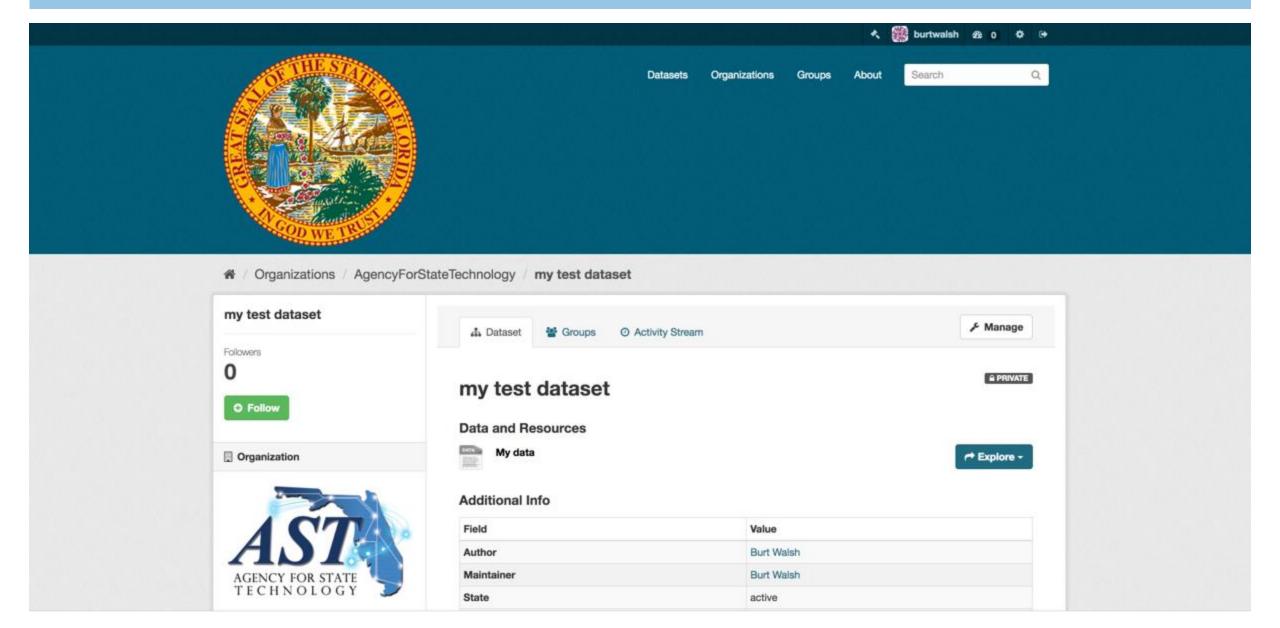
Metadata is essential for creating key-value pairs for each data set.

Agency-specific open data portals will require an adapter to translate and transform agency key-value pairs for use on the statewide open data portal.

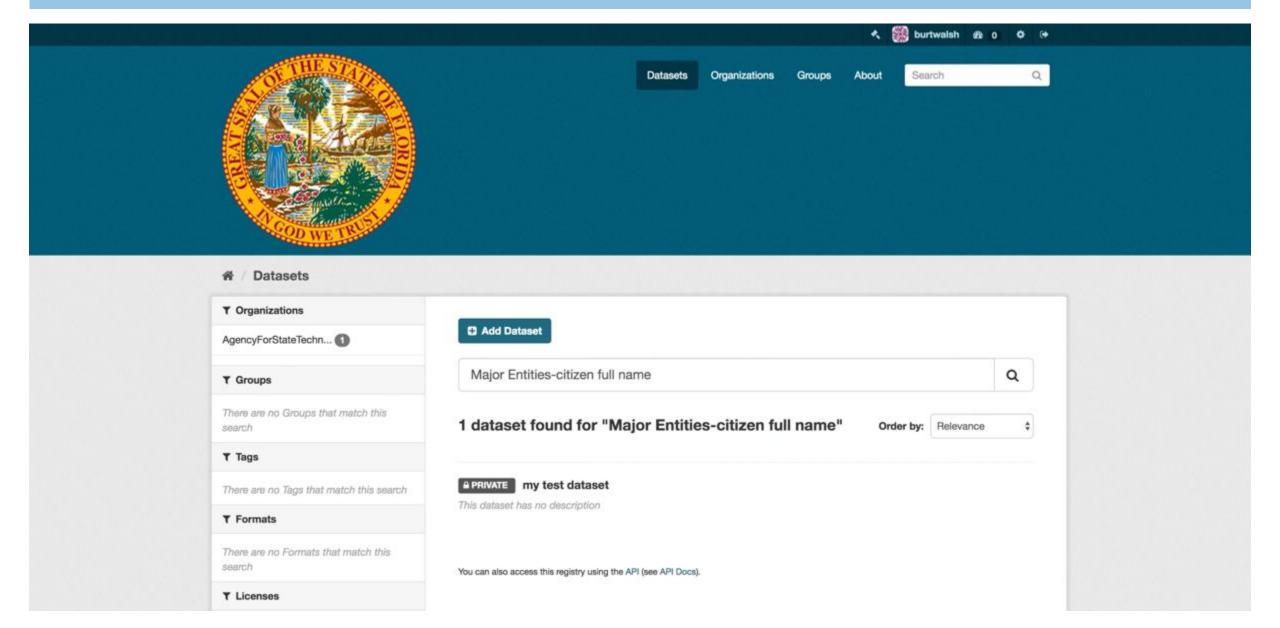




Open Data Portal – Mapping Key-Value Pairs

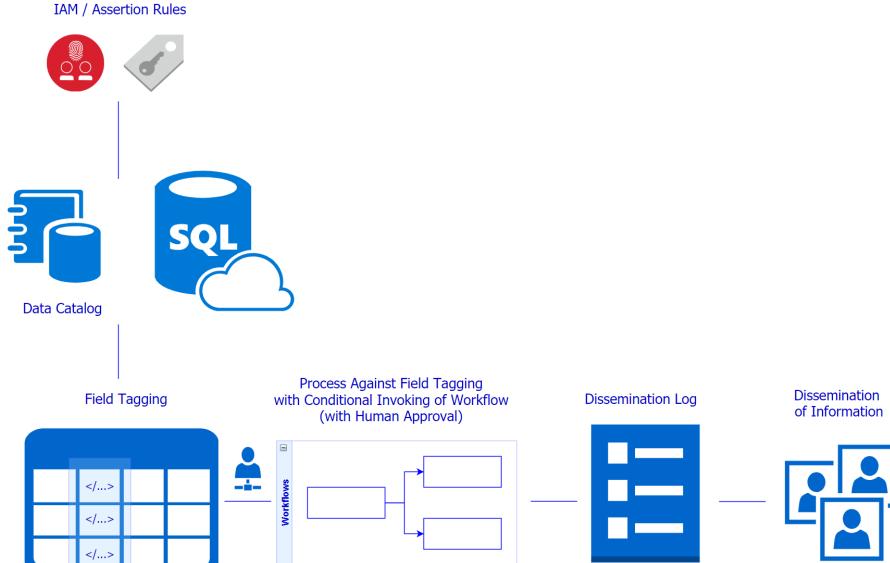


Open Data Portal – Search Based on Key-Value Pairs





Automated Information Dissemination





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