

Ada F. Lovelace

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LinkedIn: [linkedin.com/in/aflovelace](https://www.linkedin.com/in/aflovelace) | **GitHub:** github.com/flovelace |

Portfolio: <https://fairfax-portfolio.herokuapp.com/>

Full stack developer leveraging a wealth of product liaison experience in a fintech start up environment. Having recently earned a certificate in full stack web development from the University of Toronto School of Continuing studies, I am ready to apply my programming skills in JavaScript, React, and REST API with my work experience with QA, Atlassian JIRA, SCRUM and Agile to develop responsive web applications that will delight users.

Technical Skills

Frontend: HTML5, CSS3, JavaScript, Bootstrap, REST API, React, GraphQL, JINJA, Hubble

Backend: MySQL, MongoDB, ExpressJS, NodeJS, Sequelize, Mongoose, Python, Flask

Tools: Atlassian JIRA & Confluence, Git, Agile, SCRUM, Heroku, Docker

Relevant Work Experience

Naborly

July 2019 - Feb 2022

Product Liaison

Toronto, ON

- Reading and understanding the company codebase and development environment (AWS).
- Tracking, replicating, resolving, and reporting bug/user experience issues via Atlassian JIRA.
- Assessing the priority of bugs and product enhancements, and proposing potential coding solutions to the engineering team.
- Creating Looker queries with SQL for data analysis to create actionable customer journeys (loyalty, retention, stickiness) for product development and creation.
- Coding automated and single-send API email campaigns on Hubspot (HTML5, CSS3, JavaScript and NodeJS).
- Webmaster for Zendesk integrated support page, Hubspot marketing website, and Hubspot blog. (HTML5, JavaScript, JINJA, HUBBLE, and CSS3).

Fleet Complete

Aug 2017 - May 2019

Technical Support Analyst 2

Toronto, ON

- Troubleshooting, re-programming, and re-calibrating GPS units (remotely).
- Training and assisting clients with a variety of software usage and hardware maintenance, and reporting issues and bugs via Microsoft Dynamics and Zendesk.
- Handling escalations from internal departments and junior agents to provide timely resolutions.
- Proactively analysing user data reports to identify and determine trends in problematic hardware.

Projects

Cool Tech Blog | [Repo](#) | [Deployed](#)

Lead developer

- A tech related blog where users can post tech news, tech thoughts and tech opinions!
- Uses SQL (Sequelize) to store all user information, and uses bcrypt for secure login.
- JavaScript, SQL, Sequelize, NodeJS, ExpressJS, HTML5, Bootstrap, and CSS3.

Pizza Hunt | [Repo](#) | [Deployed](#)

Lead developer

- A social media site where users can post their favourite pizza creations, and receive comments!
- Uses MongoDB to store all user information, and bcrypt for secure user login and account creation.

- JavaScript, MongoDB, Mongoose, NodeJS, ExpressJS, HTML5, and CSS3.

Taskmaster Pro | [Repo](#) | [Deployed](#)

Lead developer

- A kanban style board for organising tasks (like JIRA, Asana or Monday.)
- User's tasks persist in the local storage.
- JavaScript, JQuery, HTML5, and CSS3.

Education

University of Toronto: School of Continuing Studies, Toronto
Certificate in Full Stack Web Development

Grad: Feb 2022

University of Stirling, Stirling, Scotland
MLitt in the Gothic Imagination with Merit

Grad: Sept 2010

University of Stirling, Stirling, Scotland
Bachelor of Arts in English Studies

Grad: May 2009