



GETTING STARTED

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GETTING STARTED / Building your first process

Prerequisites

Let's dive into an example. 🚀

- **Step 1:** Design a BPMN process
- **Step 2:** Define and manage a process flow using

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- **Step 3:** Run a process instance in

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- **Step 4:** Create the

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- **Step 5:** Connect

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Designing the BPMN process: request a new credit card from a bank app

Let's start with designing the BPMN process diagram for our sample use case: requesting a new credit card from a bank app.

Sample process steps

We'll take as a

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a credit card application. It will have the following steps:

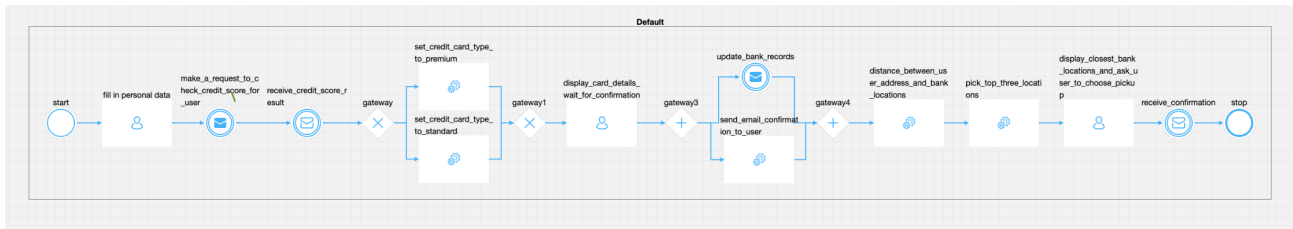
- a user makes a request for a new credit card - **start event**
- the user has to fill in a form with their personal data - **user task**
- the bank system must check the users credit score, this is done automatically using a send event that sends a credit score check request to the credit score adapter and a receive event that waits for the reply from the adapter - **automatic task**
- the process is split in two branches depending on the credit score - **exclusive gateway**

- on each of those branches are a service task that saves the appropriate credit card type to the process data - **automatic task**
- the two branches are merged back into one by a **closing gateway**
- the user is shown the details of the credit card and they have to confirm it - **user task**
- after the user confirmation, the process is split again into two branches, this time they take place in parallel - **parallel gateway**. An action to register the request in the banks systems (bank system adapter / integration) and a confirmation email (notification plugin) to be sent to the user
- another automatic task follows, a call to an external API to compute the distance between the users address and the bank locations (<https://developers.google.com/maps/documentation/distance-matrix/overview>) - **automatic task**
- a new task is used to sort the location distances and pick the top three to be displayed to the user - **automatic task**
- the user has to pick the card pickup point from the bank location suggestions - **user task**
- a receive task will wait to the confirmation from the bank that the user has picked up the new card and the process flow ends - **end event**

Sample process diagram

This is what the


The fallback content to display on prerendering diagram looks like:

**TIP**

Download sample here.

Was this page helpful?

GETTING STARTED / Learn more

 Based on what you need to accomplish and understand, find below-suggested tracks you can follow. Choose the track that suits you best.

Platform overview

Take a look on the frameworks and standards used, our architecture and the latest features that we are releasing.

 **Overview**





 **Frameworks and standards**

 **Architecture**

-  [Architecture](#)
-  [Release Notes](#)

Design a process

I want to design a process using FLOWX.AI.

-  [Overview](#)
-  [Building blocks](#)
-  [Designer](#)
-  [Academy - Your first FLOWX.AI processs](#)

Build an application


I want to build an application using FLOWX.AI.

-  [Overview](#)
-  [Building blocks](#)
-  [Core components](#)
-  [Integrations](#)
-  [Plugins](#)


Additional support

Find additional support when you're stuck.

 **FAQs**

<http://localhost:3000/docs/> 

Troubleshooting [TBD]

<http://localhost:3000/docs/>  **Best practices [TBD]**

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