

PLATFORM DEEP DIVE / Plugins / Custom Plugins / Task management / using-hooks



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Hooks allow you to extract stateful logic from a component, so it can be tested and reused independently.

Users with task management permissions can create hooks to trigger specific

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, such as sending notifications when

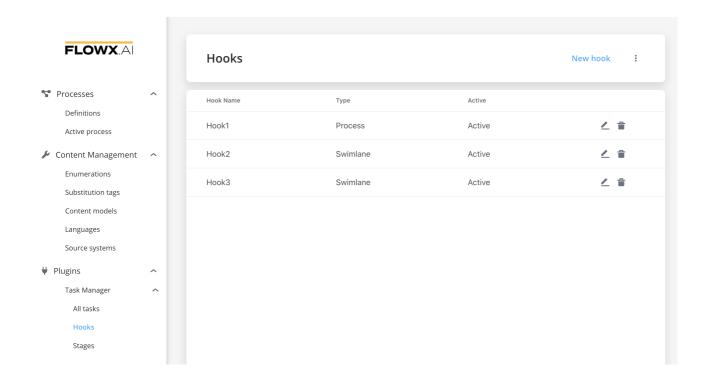
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occur. Follow the instructions below to set up roles for hooks scope usage:

» Manage hooks roles

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Hooks can be linked to different events and define what will happen when they are triggered. Below you can find a list of all possible triggers for each hook.

Process Swimlane Stage

- · unique result
- only one rule will match, or no rule

Creating a hook

To create a new hook, follow the next steps:

1. Open

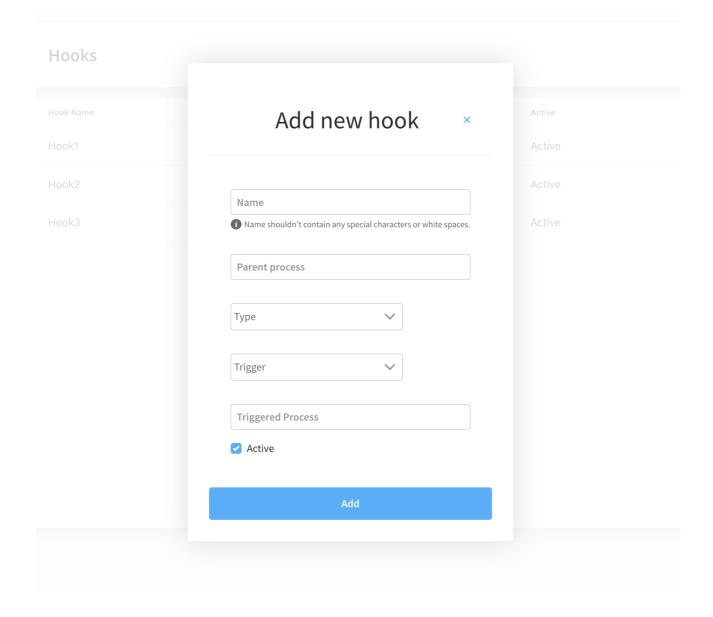
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- 2. Go to Task Manager and select **Hooks**.
- 3. Click **New Hook** (you can also import or export a hook).
- 4. Fill in the required details.



Types of hooks

There are three types of hooks you can create in Task Manager:

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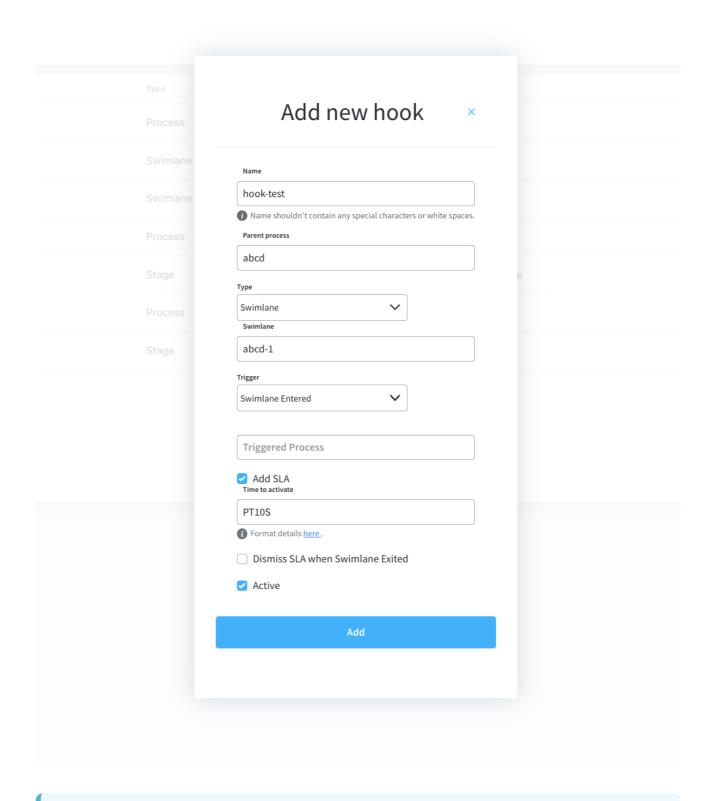
- process hooks
- swimlane hooks
- stage hooks

! INFO

Swimlane and stage hooks can be configured with an SLA (time when a triggered process is activated).

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! INFO



Dismiss SLA is available only for hooks configured with SLA.

Here you can find more information about the SLA - duration formatting.

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