



**FIOWX.AI DESIGNER / Managing a process flow**

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# FLOWX.AI DESIGNER / Managing a process flow / Creating a new process definition

The first step of defining your business process in the

The fallback content to display on prerendering is adding a new **process definition** for it.

This should include at least one **START** and **END** node.

## Steps for creating a new process definition

To create a new

The fallback content to display on prerendering :

1. Open  
The fallback content to display on prerendering and go to the **Definitions** tab.
2. Click the **New process** button, using the **breadcrumbs** from the top-right corner.
3. Enter a unique name for your process and click **Create**.
4. You're automatically taken to the **FLOWX Designer** editor where you can start building your process.

**Process Definitions**

Search by process definition name

**Drafts / In progress**

Name	Version	Edited at	Edited by	
demo_3	1	19 May 2022, 4:03 PM	Dragos Caravasile	▶ ↩ ⋮
tibi_test_gap	1	19 May 2022, 3:59 PM	QA FlowX	▶ ↩ ⋮
tibi_testMandatoryKey	1	19 May 2022, 12:19 PM	QA FlowX	▶ ↩ ⋮
ccc_mex_proces_principal_1652945...	1	19 May 2022, 10:32 AM	serban chiricescu	▶ ↩ ⋮
ccc_mex_proces_principal_1652878...	1	18 May 2022, 3:52 PM	serban chiricescu	▶ ↩ ⋮

**Published**

Name	Version	Published at	Published by	
ccc_mex_proces_principal	27	18 May 2022, 2:35 PM	serban chiricescu	▶ ↩ ⋮
testVlad6	1	09 May 2022, 5:06 PM	QA FlowX	▶ ↩ ⋮
Vlad_Process	1	02 May 2022, 12:20 PM	QA FlowX	▶ ↩ ⋮
silviu_update_user	1	08 Apr 2022, 10:40 AM	silviu grigore	▶ ↩ ⋮
silviu_client_identification	1	08 Apr 2022, 9:43 AM	silviu grigore	▶ ↩ ⋮

In the following section, you will learn how to add a new node to your newly created process.

Was this page helpful?

## FIOWX.AI DESIGNER / Managing a process flow / Adding a new node

Once you create a new

The fallback content to display on prerendering

, you can start configuring it by adding new

The fallback content to display on prerendering

.

You can choose between a series of available node types below. For an overview of what each node represents, see [BPMN 2.0 basic concepts](#):

- [start event](#)
- [end event](#)
- [service task](#)
- [user task](#)
- [parallel gateway](#)
- [exclusive gateway](#)
- [message send event](#)
- [message receive event](#)
- [start milestone](#)
- [end milestone](#)

## Steps for creating a new node

To create a new node on an existing process:

1. Open

The fallback content to display on prerendering

and from the **Processes** tab select **Definitions**.

2. Open your **process**.
3. Click the **Edit process** button from the process definition.
4. Drag and drop one **node element**.
5. To connect the node that you just created:
  - Click the node, select the **arrow** command
  - Click the node that you wish to link to the newly added node

The screenshot shows the FLOWX.AI interface with a sidebar on the left and a main content area. The sidebar contains a 'Logout' button at the bottom. The main content area displays a table titled 'Active processes' with a search bar and a filter dropdown. The table has five columns: Process uuid, Definition name, Status, Current Node Name, and Start date. There are six rows of data, showing three 'FINISHED' processes and three 'FAILED' processes.

Process uuid	Definition name	Status	Current Node Name	Start date
c65e56a9-f6bf-4da8-84de-6b333fa0ed41	Libra	FINISHED	b7acc0ef-f366-4150-bac d-9eea43b93ff4	20 May 2022, 5:26 PM
6b42bdcd-35d8-45e6-9d72-d617f3478480	Libra	FINISHED	b7acc0ef-f366-4150-bac d-9eea43b93ff4	20 May 2022, 5:25 PM
8e33d734-8cb0-4c88-bbdb-4ee4072d628d	Libra	FINISHED	b7acc0ef-f366-4150-bac d-9eea43b93ff4	20 May 2022, 5:20 PM
cb085d27-d606-4477-93d3-2732dd2699a1	silviu_main_process	FAILED	step_1	20 May 2022, 4:06 PM
4b4e27b5-6a6d-4f15-aff2-7cc46e389cbe	silviu_main_process	FAILED	step_1	20 May 2022, 4:05 PM
c449bee6-063b-413b-862c-40034a1d9328	silviu_main_process	FAILED	step_1	20 May 2022, 4:04 PM

For each new

The fallback content to display on prerendering

, you can set its name, and a set of values (timeout, topic name, key name) and you can also add various **actions** to it.

[» Node](#)

Now, check the next section to learn how to add an action to a node.

Was this page helpful?

## FIOWX.AI DESIGNER / Managing a process flow / Adding an action to a node

We use actions to add business decisions to the

The fallback content to display on prerendering  
or link the process to custom integrations and  
The fallback content to display on prerendering

For more information about actions, check the following section:

[» Actions](#)

### Steps for creating an action

To create an action:

1. Open **FLOWX Designer** and from the **Processes** tab select **Definitions**.
2. Select your **process**.
3. Click the **Edit process** button.
4. Add a new **node**/ edit an existing one.
5. **!** A few **action parameters** will need to be filled in depending on the selected action type.
6. Add **an action** to the **task node**, for example **sending a Kafka event** to an integration:
  - set **Address** (topic) name
  - set message content to be sent
    - `{"test" : ${processInstanceId}, "title": "Test title"}`
  - a custom header is always set by default to
    - `{"processInstanceId": ${processInstanceId}}`
  - if you want some values to be replaced before sending them to Kafka, they should be marked as such in the action params



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**Process Definitions**

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Drafts / In progress

Name	Version	Edited at	Edited by	
demo_5	1	19 May 2022, 5:16 PM	Dragos Caravasile	▶ ✎ ⋮
deleteActionsParentBug	1	19 May 2022, 4:31 PM	Ciprian Forcos	▶ ✎ ⋮
tibi_test_gap	1	19 May 2022, 3:59 PM	QA FlowX	▶ ✎ ⋮
tibi_testMandatoryKey	1	19 May 2022, 12:19 PM	QA FlowX	▶ ✎ ⋮
ccc_mex_proces_principal...	1	19 May 2022, 10:32 AM	serban chiricescu	▶ ✎ ⋮

Published

Name	Version	Published at	Published by	
client_identification_refactor	4	17 Jan 2022, 1:06 PM	silviu grigore	▶ ✎ ⋮
ccc_mex_proces_principal	27	18 May 2022, 2:35 PM	serban chiricescu	▶ ✎ ⋮
testVlad6	1	09 May 2022, 5:06 PM	QA FlowX	▶ ✎ ⋮
Vlad_Process	1	02 May 2022, 12:20 PM	QA FlowX	▶ ✎ ⋮
silviu_update_user	1	08 Apr 2022, 10:40 AM	silviu grigore	▶ ✎ ⋮

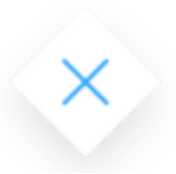
### ! INFO

The nodes that support actions are task nodes, user task nodes, and message send nodes.

Was this page helpful?

# FLOWX.AI DESIGNER / Managing a process flow / Handling decisions in the flow

To add business decisions in the flow and use them to pick between a flow branch or another, we can use **exclusive gateways**.



## Steps for creating a flow with exclusive branches

To create flow with exclusive branches:

1. Open  
The fallback content to display on prerendering and go to the **Definitions** tab.
2. Click on the **New process** button, using the **breadcrumbs** from the top-right corner.
3. Add a **start node** and an **exclusive gateway node**.
4. Add two different **task nodes** and link them after the **exclusive gateway node**.
5. Add a new **exclusive gateway** to merge the two flow branches back into one branch.
6. Add a **new rule** to a node to add a **business decision**, for example:

- select a **scripting language** from the dropdown
- `input.get("application.client.creditScore") >= 700` ← proceed to node for premium credit card
- `input.get("application.client.creditScore") < 700` ← proceed to node for standard credit card

7. Add a **closing exclusive gateway** to continue the flow.

8. Add and **end node**.

For **business rules**, you need to check certain values from the process and pick an outgoing node in case the condition is met. The gateway node must be connected to the next nodes before configuring the rule.

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Name	Version	Edited at	Edited by	
gateway_decisions_docs	1	23 May 2022, 11:11 AM	Dragos Caravasile	▶ ✎ ⋮
demo_5	1	19 May 2022, 5:16 PM	Dragos Caravasile	▶ ✎ ⋮
deleteActionsParentBug	1	19 May 2022, 4:31 PM	Ciprian Forcos	▶ ✎ ⋮
tibi_test_gap	1	19 May 2022, 3:59 PM	QA FlowX	▶ ✎ ⋮
tibi_testMandatoryKey	1	19 May 2022, 12:19 PM	QA FlowX	▶ ✎ ⋮

Published

Name	Version	Published at	Published by	
client_identification_refactor	4	17 Jan 2022, 1:06 PM	silviu grigore	▶ ✎ ⋮
ccc_mex_proces_principal	27	18 May 2022, 2:35 PM	serban chiricescu	▶ ✎ ⋮
testVlad6	1	09 May 2022, 5:06 PM	QA FlowX	▶ ✎ ⋮
Vlad_Process	1	02 May 2022, 12:20 PM	QA FlowX	▶ ✎ ⋮
silviu_update_user	1	08 Apr 2022, 10:40 AM	silviu grigore	▶ ✎ ⋮

» Exclusive Gateway Node

Was this page helpful?

**FLOWX.AI DESIGNER / Managing a  
process flow / Adding more flow**

# branches

To split the

The fallback content to display on prerendering into more steps, you just need to use a **parallel gateway** node type.



## Steps for creating a flow with two branches

To create a flow with two branches:

1. Open  
The fallback content to display on prerendering and go to the **Definitions** tab.
2. Click on the **New process** button, using the **breadcrumbs** from the top-right corner.
3. Add a **start node** and a **parallel gateway node**.
4. Add two different **task nodes** and link them after the **parallel gateway node**.
5. Add a **parallel gateway** to merge the two flow branches back into one branch.
6. Add an **end node**.

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Drafts / In progress

Name	Version	Edited at	Edited by	
AutoTestProcess834506323	1	23 May 2022, 1:41 PM	QA FlowX	▶ ✎ ⋮
TA_AccessRights	1	23 May 2022, 1:38 PM	QA FlowX	▶ ✎ ⋮
AutoTestProcess144847353	1	23 May 2022, 12:53 PM	QA FlowX	▶ ✎ ⋮
AutoTestProcess-10960716...	1	23 May 2022, 12:52 PM	QA FlowX	▶ ✎ ⋮
AutoTestProcess1277519091	1	23 May 2022, 12:51 PM	QA FlowX	▶ ✎ ⋮

Published

Name	Version	Published at	Published by	
AutoTestProcess-857687723	1	23 May 2022, 1:40 PM	QA FlowX	▶ ✎ ⋮
AutoTestProcess95481841	1	23 May 2022, 12:49 PM	QA FlowX	▶ ✎ ⋮
silviu_update_user	3	23 May 2022, 11:46 AM	silviu grigore	▶ ✎ ⋮
client_identification_refactor	4	17 Jan 2022, 1:06 PM	silviu grigore	▶ ✎ ⋮
ccc_mex_proces_principal	27	18 May 2022, 2:35 PM	serban chiricescu	▶ ✎ ⋮

[» Parallel Gateway](#)

Was this page helpful?

# FIOWX.AI DESIGNER / Managing a process flow / Creating a user

# interface

## Creating a stepper structure

To create a stepper structure:

1. Go to  
The fallback content to display on prerendering  
and go to the **Definitions** tab.
2. Click on the **New process** button, using the **breadcrumbs** from the top-right corner.
3. Add a **start node**.
4. Add a new **milestone** to describe all the user tasks.
5. Add a **user task** that will represent the first card of our step.
6. Add an **end milestone** for both the step and the stepper.
7. End your process with an **end node**.

**Process Definitions**

Search by process definition name

**Drafts / In progress**

Name	Version	Edited at	Edited by	
Stepper Structure	1	24 May 2022, 11:41 AM	Dragos Caravasilie	▶ ↗ ⋮
TA_ActionProcess_v1	23	24 May 2022, 8:59 AM	QA FlowX	▶ ↗ ⋮
Andratestgateway	1	23 May 2022, 11:32 AM	andra popazu	▶ ↗ ⋮

**Published**

Name	Version	Published at	Published by	
AutoTestProcess-147...	1	23 May 2022, 8:53 PM	QA FlowX	▶ ↗ ⋮
AutoTestProcess145...	1	23 May 2022, 8:49 PM	QA FlowX	▶ ↗ ⋮
AutoTestProcess212...	1	23 May 2022, 3:10 PM	QA FlowX	▶ ↗ ⋮

## Configuring the UI

- All the UI elements are configured via the  
The fallback content to display on prerendering
- Starting from our basic process, we need to set the start of the stepper template config
- It is enough to open the drag and drop menu and add a Stepper template config for now
- For the first step, it will be useful to add also a label
- Clear the cache to test what we have until now



**Process Definitions**

Search by process definition name

**Drafts / In progress**

Name	Version	Edited at	Edited by	
stepper structure	1	24 May 2022, 12:13 PM	Dragos Caravasile	▶ ✎ ⋮
swimlane_drag_docs	1	24 May 2022, 10:24 AM	Dragos Caravasile	▶ ✎ ⋮
AutoTestProcess-801144746	1	23 May 2022, 9:00 PM	QA FlowX	▶ ✎ ⋮
AutoTestProcess1667954254	1	23 May 2022, 8:58 PM	QA FlowX	▶ ✎ ⋮

**Published**

Name	Version	Published at	Published by	
AutoTestProcess273667156	1	24 May 2022, 12:07 PM	QA FlowX	▶ ✎ ⋮
AutoTestProcess-116652463	1	23 May 2022, 8:59 PM	QA FlowX	▶ ✎ ⋮
AutoTestProcess-1433671545	1	23 May 2022, 8:56 PM	QA FlowX	▶ ✎ ⋮
AutoTestProcess-1599143931	1	23 May 2022, 7:24 PM	QA FlowX	▶ ✎ ⋮

## Testing the flow that we have

1. From the **process definition**, click the **Start process** button.
2. We will not pass any data to this process so an empty object `{}`.
3. Click **Start Process** and you will see the first step.

**Process Definitions**

Search by process definition name

**Drafts / In progress**

Name	Version	Edited at	Edited by	
Test Process	5	26 May 2022, 4:49 PM	John Doe	▶ ✎ ⋮
Test Process 1	1	25 May 2022, 4:40 PM	QA FlowX	▶ ✎ ⋮

**Published**

Name	Version	Published at	Published by	
Test Process 3	4	26 May 2022, 12:49 PM	Jane Doe	▶ ✎ ⋮
stepper structure	1	24 May 2022, 12:13 PM	John Doe	▶ ✎ ⋮

## Adding a card with one input

1. Go to your **user task** (this will represent the **first card** of your step).
2. Add a **CARD** (this is the UI card element).
3. Add a **Form** to it (Form elements group inputs together).
4. Add an **input** into the form:
  - Configure the **key** - you can use the key to retrieve the data form saved on that element
  - Configure a **label**

The screenshot displays the FLOWX.AI Designer interface. On the left is a sidebar with a navigation menu containing: Processes (with a sub-item Definitions), Content Management, and Plugins (with a sub-item Task Manager). The main area is titled 'Process Definitions' and includes a search bar. It is divided into two sections: 'Drafts / In progress' and 'Published'. Each section contains a table of process definitions.

Name	Version	Edited at	Edited by	
AutoTestProc...	1	24 May 2022, 12:26 PM	QA FlowX	▶ ✎ ⋮
AutoTestProc...	1	24 May 2022, 12:26 PM	QA FlowX	▶ ✎ ⋮

Name	Version	Published at	Published by	
stepper struct...	1	24 May 2022, 12:13 PM	Dragos Caravasile	▶ ✎ ⋮
AutoTestProc...	1	24 May 2022, 12:07 PM	QA FlowX	▶ ✎ ⋮

## Testing our first input

1. **Start** one more time **the process** that you just configured.
2. The **input** is displayed.
3. Test the **input**.

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**Drafts / In progress**

Name	Version	Edited at	Edited by	
AutoTestProcess1667954254	1	23 May 2022, 8:58 PM	QA FlowX	▶ ✎ ⋮
AutoTestProcess-1295228711	1	23 May 2022, 8:57 PM	QA FlowX	▶ ✎ ⋮

**Published**

Name	Version	Published at	Published by	
stepper structure	1	24 May 2022, 12:13 PM	Dragos Caravasilie	▶ ✎ ⋮
AutoTestProcess273667156	1	24 May 2022, 12:07 PM	QA FlowX	▶ ✎ ⋮

## Adding second input and a submit action

1. Go to your **user task** node and add a new input via **Node UI designer**.
2. Now go back to the process and add a new **action rule**:
  - first we need to configure the action - the action is called when the button is pressed - the action should be **Manual** (not automatic because it is triggered by a user)
  - we need to keep in mind the name of the action - `saveDataFirstStep`
3. Go back to the Node UI designer and add a button (we need to link the **button** to the **action** based on the name).

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AutoTestProcess-115163...	1	24 May 2022, 12:26 PM	QA FlowX	▶ ✎ ⋮
AutoTestProcess-410150...	1	24 May 2022, 12:13 PM	QA FlowX	▶ ✎ ⋮

Published

Name	Version	Published at	Published by	
stepper structure	1	24 May 2022, 12:13 PM	Dragos Caravasile	▶ ✎ ⋮
AutoTestProcess2736671...	1	24 May 2022, 12:07 PM	QA FlowX	▶ ✎ ⋮

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AutoTestProcess-115163...	1	24 May 2022, 12:26 PM	QA FlowX	▶ ✎ ⋮
AutoTestProcess-410150...	1	24 May 2022, 12:13 PM	QA FlowX	▶ ✎ ⋮

Published

Name	Version	Published at	Published by	
stepper structure	1	24 May 2022, 12:13 PM	Dragos Caravasile	▶ ✎ ⋮
AutoTestProcess2736671...	1	24 May 2022, 12:07 PM	QA FlowX	▶ ✎ ⋮

Was this page helpful?

# FLOWX.AI DESIGNER / Managing a process flow / Moving a token backwards in a process

## ! INFO

**What is it?** Back in process is a functionality that allows you to go back in a business process redo a series of previous

The fallback content to display on prerendering in the process.

**Why is it useful?** Brings a whole new level of flexibility in using a business flow or journey, allowing the user to go back a step without losing all the data inputted so far.

In most cases, the

The fallback content to display on prerendering instance will just need to advance forward in the process as the actions on the process are completed.

» Token

But there might be cases when the token will need to be moved backward in order to redo a series of previous actions in the process.

We will call this behavior **resetting the token**.

The token can only be reset to certain actions on certain process nodes. These actions will be marked accordingly with a flag `allowTokenReset`. When such an action is triggered from the application, the current process token will be marked as aborted and a new one will be created and placed on the node that contains the action that was executed. If any sub-processes were started between the two token positions, they will also be aborted when the token is reset.

The newly created token will copy from the initial token all the information regarding the actions that were performed before the reset point.

There are a few configuration options available in order to decide which of the data to keep when resetting the token:

- `restartFromSnapshot` - if set to true, the process parameter values will be reset to the values they had before the first execution of that action
- `keysForRestart` - an array of process parameter values keys to be copied from the initial execution of that process part

Allow BACK on this action? ☒

## Back in steps

When reset from this action, recreate state? ☒

Copy from current state this objects

Was this page helpful?

# FIOWX.AI DESIGNER / Managing a process flow / Exporting / importing a process definition

To copy

The fallback content to display on prerendering and move them between different environments, you can use the export/import feature.

## Export a process definition

You can export a process definition as a JSON file directly from the process definitions list in the

The fallback content to display on prerendering  
:



**Process Definitions**

**Drafts / In progress**

Name	Version	Edited at	Edited by	
AutoTest...	1	23 May 2022, 8:57 PM	QA FlowX	▶ ✎ ⋮
AutoTest...	2	23 May 2022, 8:57 PM	QA FlowX	▶ ✎ ⋮

**Published**

Name	Version	Published at	Published by	
AutoTest...	1	23 May 2022, 8:59 PM	QA FlowX	▶ ✎ ⋮

## Import a process definition

You can then import the process definition from the FLOWX Designer. This will add a new definition to your database and set it as a draft. You can then check the imported definition and publish the process to be able to use it from the

The fallback content to display on prerendering

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AutoTestPro...	1	27 May 2022, 11:42 AM	QA FlowX	▶ ✎ ⋮
TA_ActionP...	39	27 May 2022, 9:23 AM	QA FlowX	▶ ✎ ⋮

Published

Name	Version	Published at	Published by	
AutoTestPro...	1	24 May 2022, 2:59 PM	QA FlowX	▶ ✎ ⋮
AutoTestPro...	1	23 May 2022, 8:53 PM	QA FlowX	▶ ✎ ⋮

In case a definition with the same name and version already exists in the environment, the version of the imported process will be incremented.

### ⚠ CAUTION

In case the process definition was exported using an incompatible FLOWX Designer version, you will receive an error and not be able to import it. It will first need to be adjusted to match the format needed by your current FLOWX Designer version.

Was this page helpful?

# FIOWX.AI DESIGNER / Managing a process flow / Process definition states & versioning

The fallback content to display on prerendering in

The fallback content to display on prerendering can be edited with ease. To keep track of updates and changes, each definition is assigned a version number and state.

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Search by process definition name				
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Name	Version	Edited at	Edited by	
Test 1	1	27 May 2022, 12:03 PM	John Doe	▶ ✎ ⋮
Test 2	5	26 May 2022, 4:49 PM	Jane Doe	▶ ✎ ⋮
Published				
Name	Version	Published at	Published by	
Test 3	4	26 May 2022, 12:49 PM	John Doe	▶ ✎ ⋮
Test 4	1	24 May 2022, 12:13 PM	Jane Doe	▶ ✎ ⋮

A Process Definition is unique and can be identified by its name and version number. It can have one of the following states:

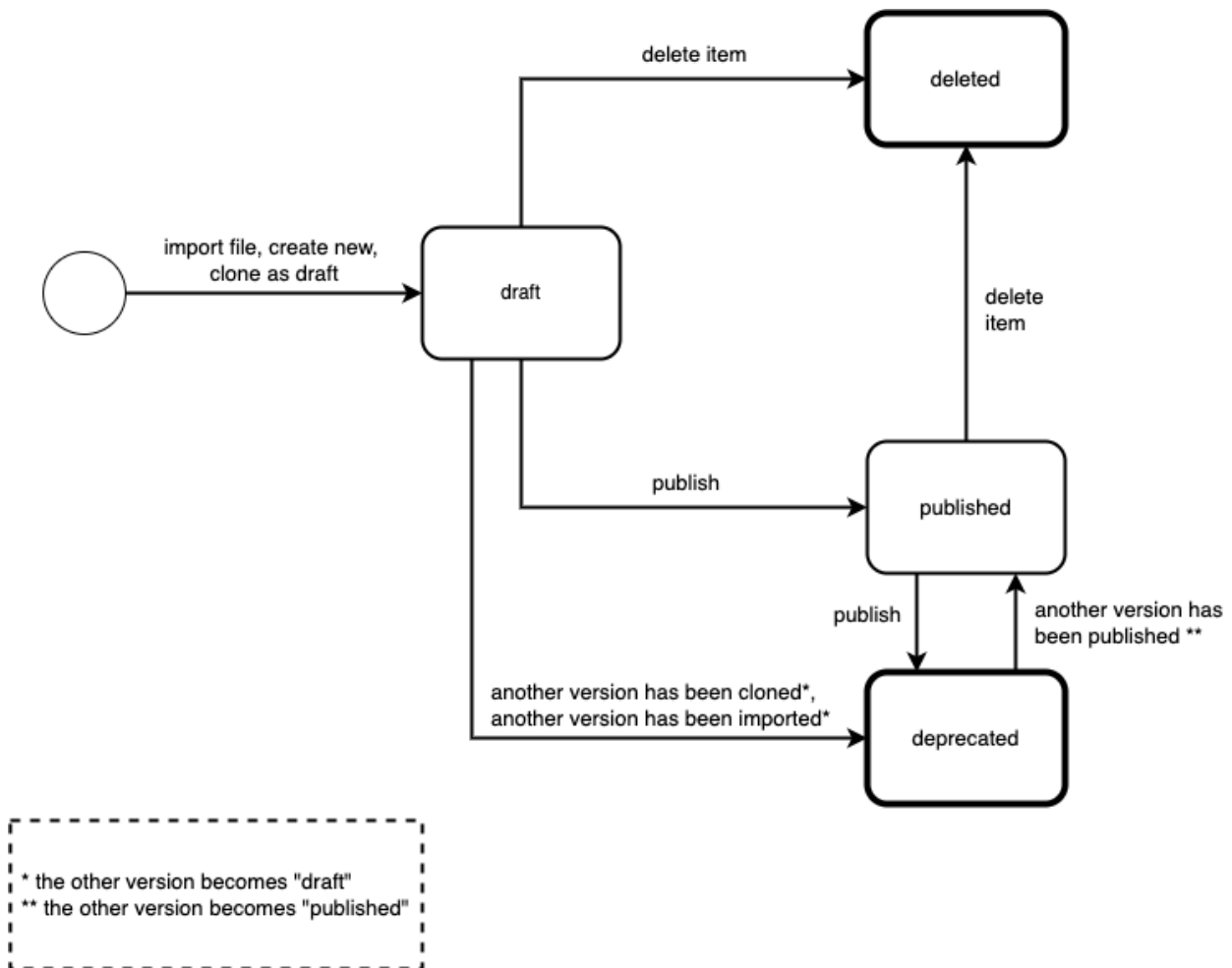
- **draft** - in progress and can't be used to create  
The fallback content to display on prerendering  
, can only be started in test mode
- **published** - only one version can be published at a time, and it will be used to  
instantiate new processes; published versions can be edited
- **deleted** - not visible or usable in the platform
- **deprecated** - old versions

At any time, there can only be one draft and one published version for a specific process definition. A new

The fallback content to display on prerendering  
can be created by adding it in FLOWX.AI Designer, importing an existing one, or  
cloning an existing definition. A newly created definition will be in the draft state.

Deleting a draft or published version will automatically delete all versions of that  
definition. When a new version is set to published, the previous published version  
becomes deprecated. A published version cannot be reset to draft.

When a new version is obtained through cloning or importing, the old versions  
become deprecated. Importing or cloning a definition increments the maximum  
version number. If importing/cloning for the first time in a new environment, the  
definition will be saved with the version number in the imported content. If no  
version number is present, it will be automatically set to 1.



## Testing draft versions

A separate REST endpoint is available for starting process instances from draft process definitions:

► **GET** `ENGINE_URL/api/internal/process/processDefinitionId/start`

Was this page helpful?