# FLOWX.AI

**PLATFORM DEEP DIVE / Plugins / Custom Plugins / Notifications plugin / Using the plugin / managing-notification-templates**

# Contents

# PLATFORM DEEP DIVE / Plugins / Custom Plugins / Notifications plugin / Using the plugin / Managing notification templates

You can create and manage notification templates using

The fallback content to display on prerendering

web app, by accessing the dedicated section.

# Configuring a template

To configure a document template, first, you need to select some information stored in the **Body**:

1. **Type** - could be either MAIL or SMS notifications

2. **Forward on Kafka** - if this checkbox is ticked, the notification is not being sent directly by the plugin to the destination, but forwarded to another adapter (this is mandatory for SMS notifications templates, as they require an external adapter)

3. **Language** - choose the language for your notification template
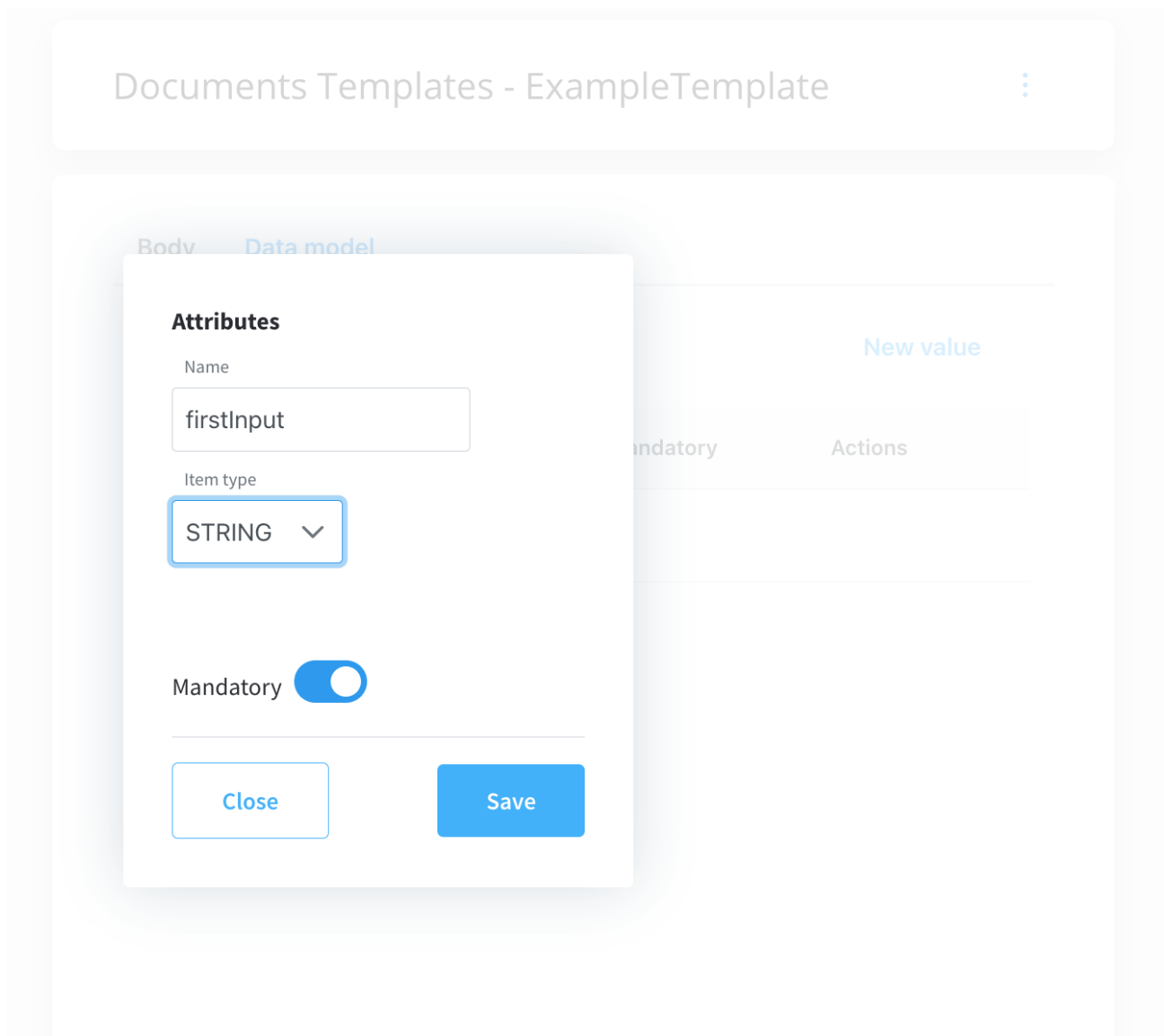
4. **Subject** - enter a subject

## Editing the content

You can edit the content of a notification template by using the WYSIWYG editor
embedded in the body of the notification templates body.

# Configuring the data model

Using the

The fallback content to display on prerendering

, you can define key pair values (parameters) that will be displayed and reused in the editor. Multiple parameters can be added:

- STRING

- NUMBER

- BOOLEAN

- OBJECT

- ARRAY (which has an additional `item` field)

Documents Templates - ExampleTemplate

Body    Data model

**Attributes**

New value

Name

firstInput

andatory        Actions

Item type

STRING    ∨

Mandatory  ⬤

| Close |  | **Save** |

After you defined some parameters in the **Data Model** tab, you can type "**#**" in the editor to trigger a dropdown where you can choose which one you want to use/reuse.

» WYSIWYG Editor

# Testing the template

You can use the test function to ensure that your template configuration is working as it should before publishing it.

Notifications Templates - Test_notification_template    ⋮

**Body**    Data model

Type

MAIL    ⌄

☐ Forward on Kafka

Language

Romanian-ro    ⌄

Romanian-ro subject

📄 Source

#test_data

In the example above, some keys (marked as mandatory) were not used in the template, letting you know that you've missed some important information. After you enter all the mandatory keys, the notification test will go through:

# Welcome! Inbox ×

**Notification Test** <notification@flowx.ai>

to me ▼

Welcome !

↩ Reply      → Forward

## Other actions

When opening the contextual menu (accessible by clicking on the breadcrumbs button), you have multiple actions to work with the notifications templates:

- Publish template - publish a template (it will be then displayed in the **Published** tab), you can also clone published templates
- Export template - export a template (JSON format)
- Show history - (version history and last edited)

Search by notification template na

| Edited at | Edited by | |
|---|---|---|
| **18 Oct 2022**, 3:26 PM | John Doe | |
| **18 Oct 2022**, 3:21 PM | Jane | |

Publish template

Export template

Show history

Delete

| Published at | Publish | |
|---|---|---|
| **20 Sep 2022**, 4:30 PM | Jane Doe | 👁 📄 ⋮ |
| **03 Aug 2022**, 11:48 AM | John Doe | 👁 📄 ⋮ |

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