



**PLATFORM DEEP DIVE / Plugins /  Custom Plugins /  Notifications plugin /  
Using the plugin / managing-notification-templates**

# Contents

- PLATFORM DEEP DIVE / Plugins /  Custom Plugins /  Notifications plugin / Using the plugin / Managing notification templates

## PLATFORM DEEP DIVE / Plugins / Custom Plugins / Notifications plugin / Using the plugin / Managing notification templates

You can create and manage notification templates using

The fallback content to display on prerendering  
web app, by accessing the dedicated section.

**Notification Templates**

Search by notification template na

**Drafts / In progress**

Name	Version	Edited at	Edited by	
Stunning Template	2	18 Oct 2022, 3:26 PM	John Doe	
Amazing Template	1	18 Oct 2022, 3:21 PM	Jane Doe	
Exquisite Template	1	18 Oct 2022, 3:18 PM	Bess Twishes	

**Published**

Name	Version	Published at	Published by	
Cool Template	21	20 Sep 2022, 4:30 PM	John Doe	
Awesome Template	1	03 Aug 2022, 11:48 AM	Jane Doe	
Creative Template	1	08 Jun 2022, 11:11 AM	Bess Twishes	

JD John Doe

## Configuring a template

To configure a document template, first, you need to select some information stored in the **Body**:

1. **Type** - could be either MAIL or SMS notifications
2. **Forward on Kafka** - if this checkbox is ticked, the notification is not being sent directly by the plugin to the destination, but forwarded to another adapter (this is mandatory for SMS notifications templates, as they require an external adapter)
3. **Language** - choose the language for your notification template
4. **Subject** - enter a subject

The screenshot displays the 'Notifications Template - ExampleTemplate' editor. On the left is a sidebar with a 'Logout' link and a menu containing: Processes (Definitions, Active process), Content Management (Enumerations, Substitution tags, Content models, Languages, Source systems), Plugins (Task Manager, All tasks, Hooks, Stages, Notification templates, Document templates), General Settings (Generic Parameters), and Platform status. The main editor area has a 'Body' tab selected. It includes a 'Type' dropdown set to 'MAIL', an unchecked 'Forward on Kafka' checkbox, a 'Language' dropdown set to 'Romanian (Romania)-ro-RO', and a 'Romanian (Romania)-ro-RO subject' field containing 'Contract [{{firstInput}}]'. A 'Source' button is in the top right. The central WYSIWYG editor shows a FLOWX.AI logo, the text 'Salut', and a paragraph: 'Salut {{firstInput}} {{secondInput}}, ne bucurăm sa te avem alături!'. Below this is a line of text: 'Găsești toate detaliile în broșura atașată acestui email.' and three empty rectangular boxes. At the bottom are 'Test', 'Save', and 'Publish' buttons.

## Editing the content

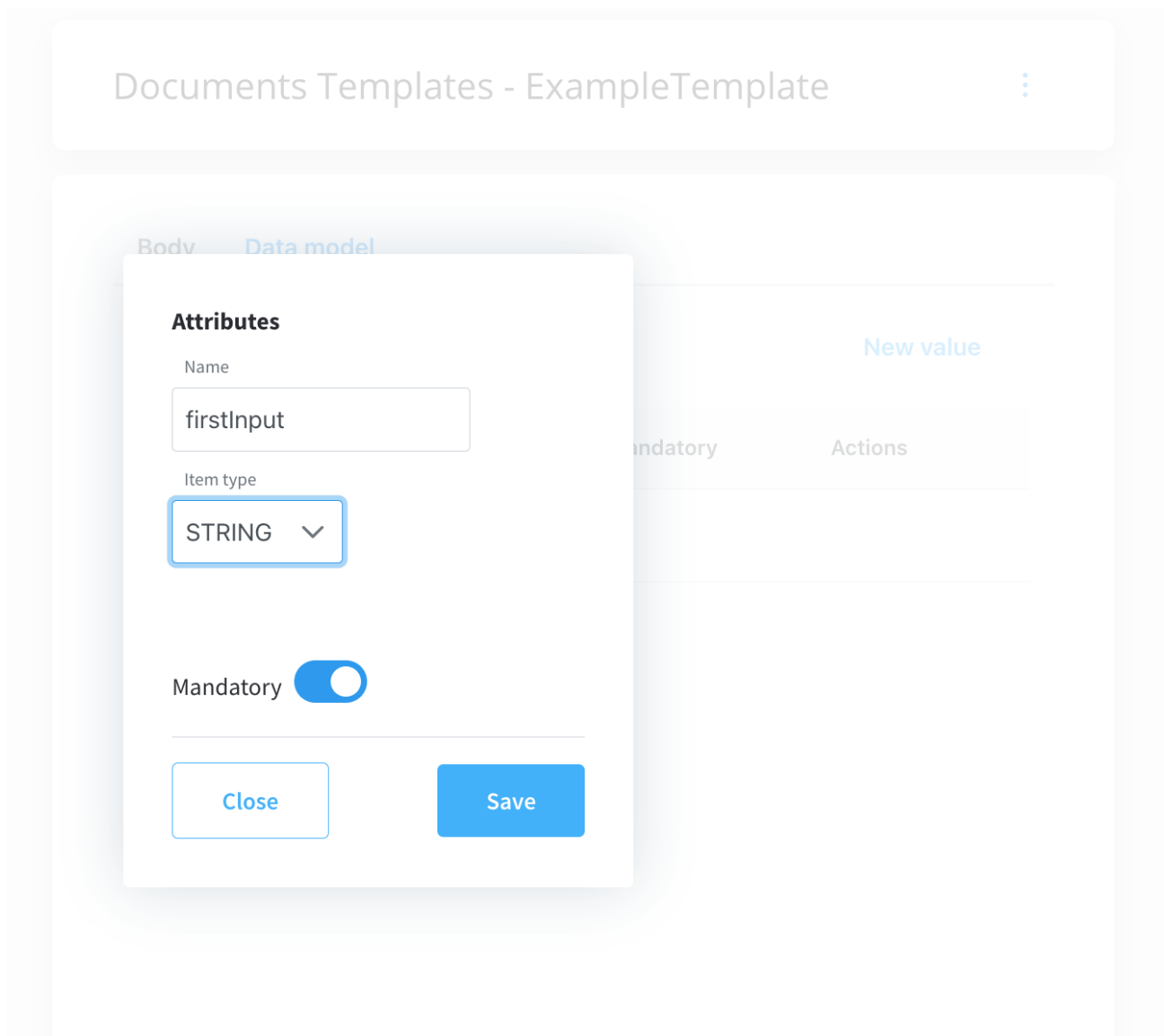
You can edit the content of a notification template by using the **WYSIWYG** editor embedded in the body of the notification templates body.

## Configuring the data model

Using the

The fallback content to display on prerendering  
, you can define key pair values (parameters) that will be displayed and reused in  
the editor. Multiple parameters can be added:

- STRING
- NUMBER
- BOOLEAN
- OBJECT
- ARRAY (which has an additional `item` field)



After you defined some parameters in the **Data Model** tab, you can type "#" in the editor to trigger a dropdown where you can choose which one you want to use/reuse.

- Enumerations
- Substitution tags
- Content models
- Languages
- Source systems
- Plugins**
- Task Manager
- All tasks
- Hooks
- Stages
- Notification templates**
- Document templates
- General Settings**
- Generic Parameters
- Licensing
- Access management
- Users
- Roles

## Notifications Templates - Test\_notification\_template

Body

Data model

Type  
MAIL

☐ Forward on Kafka

Language  
Romanian-ro

Romanian-ro subject

[Source](#)

» WYSIWYG Editor

## Testing the template

You can use the test function to ensure that your template configuration is working as it should before publishing it.





# Welcome!

Inbox x**Notification Test** <notification@flowx.ai>

to me ▼

Welcome !

↩ Reply➡ Forward

## Other actions

When opening the contextual menu (accessible by clicking on the breadcrumbs button), you have multiple actions to work with the notifications templates:

- Publish template - publish a template (it will be then displayed in the **Published** tab), you can also clone published templates
- Export template - export a template (JSON format)
- Show history - (version history and last edited)

Search by notification template name

Edited at	Edited by	
18 Oct 2022, 3:26 PM	John Doe	<div> <div></div> <div></div> <div></div> </div>
18 Oct 2022, 3:21 PM	Jane Doe	<div> <div></div> <div></div> <div></div> </div>
Published at	Published by	
20 Sep 2022, 4:30 PM	Jane Doe	<div> <div></div> <div></div> <div></div> </div>
03 Aug 2022, 11:48 AM	John Doe	<div> <div></div> <div></div> <div></div> </div>

Publish template

Export template

Show history

Delete

Was this page helpful?