



PLATFORM DEEP DIVE / Plugins / Custom Plugins / Notifications plugin / Using the plugin / managing-notification-templates

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PLATFORM DEEP DIVE / Plugins / Custom Plugins / Notifications plugin / Using the plugin / Managing notification templates

You can create and manage notification templates using

The fallback content to display on prerendering
web app, by accessing the dedicated section.

The screenshot shows the 'Notification Templates' management interface. On the left is a sidebar with a navigation menu including Media Library, Plugins, Task Manager, All tasks, Hooks, Stages, Allocation rules, Out of office, Notification templates (highlighted), Document templates, General Settings, Generic Parameters, Integration management, Licensing, Access management, Users, Roles, Groups, and Audit Log. At the bottom of the sidebar is a user profile for John Doe. The main content area is titled 'Notification Templates' and features a search bar. It is divided into two sections: 'Drafts / In progress' and 'Published'. The 'Drafts / In progress' section contains a table with three templates: 'Stunning Template' (version 2, edited by John Doe), 'Amazing Template' (version 1, edited by Jane Doe), and 'Exquisite Template' (version 1, edited by Bess Twishes). The 'Published' section contains a table with three templates: 'Cool Template' (version 21, published by John Doe), 'Awesome Template' (version 1, published by Jane Doe), and 'Creative Template' (version 1, published by Bess Twishes). Each row in both tables includes edit and delete icons.

Notification Templates				
Search by notification template na				
Drafts / In progress				
Name	Version	Edited at	Edited by	
Stunning Template	2	18 Oct 2022, 3:26 PM	John Doe	
Amazing Template	1	18 Oct 2022, 3:21 PM	Jane Doe	
Exquisite Template	1	18 Oct 2022, 3:18 PM	Bess Twishes	
Published				
Name	Version	Published at	Published by	
Cool Template	21	20 Sep 2022, 4:30 PM	John Doe	
Awesome Template	1	03 Aug 2022, 11:48 AM	Jane Doe	
Creative Template	1	08 Jun 2022, 11:11 AM	Bess Twishes	

Configuring a template

To configure a document template, first, you need to select some information stored in the **Body**:

1. **Type** - could be either MAIL or SMS notifications
2. **Forward on Kafka** - if this checkbox is ticked, the notification is not being sent directly by the plugin to the destination, but forwarded to another adapter (this is mandatory for SMS notifications templates, as they require an external adapter)
3. **Language** - choose the language for your notification template
4. **Subject** - enter a subject

The screenshot displays the 'Notifications Template - ExampleTemplate' editor. On the left is a sidebar with a navigation menu containing: Processes, Content Management, Plugins, General Settings, and Platform status. The 'Plugins' section is expanded, showing 'Notification templates' as the active item. The main editor area has a top bar with 'Body' and 'Data model' tabs. The 'Body' tab is active, showing a 'Type' dropdown set to 'MAIL', a 'Forward on Kafka' checkbox, a 'Language' dropdown set to 'Romanian (Romania)-ro-RO', and a 'Romanian (Romania)-ro-RO subject' field containing 'Contract [{{firstInput}}]'. Below these is a 'Source' button. The main content area features a WYSIWYG editor with a toolbar (bold, italic, underline, link, unlink, list, indent, outdent, undo, redo, etc.) and a text area containing a FLOWX.AI logo, a 'Salut' greeting, and a message: 'Salut #firstInput #secondInput, ne bucurăm sa te avem alături!'. Below this is a line of text: 'Găsești toate detaliile în broșura atașată acestui email.' and a row of three empty rectangular boxes. At the bottom of the editor are 'Test', 'Save', and 'Publish' buttons.

Editing the content

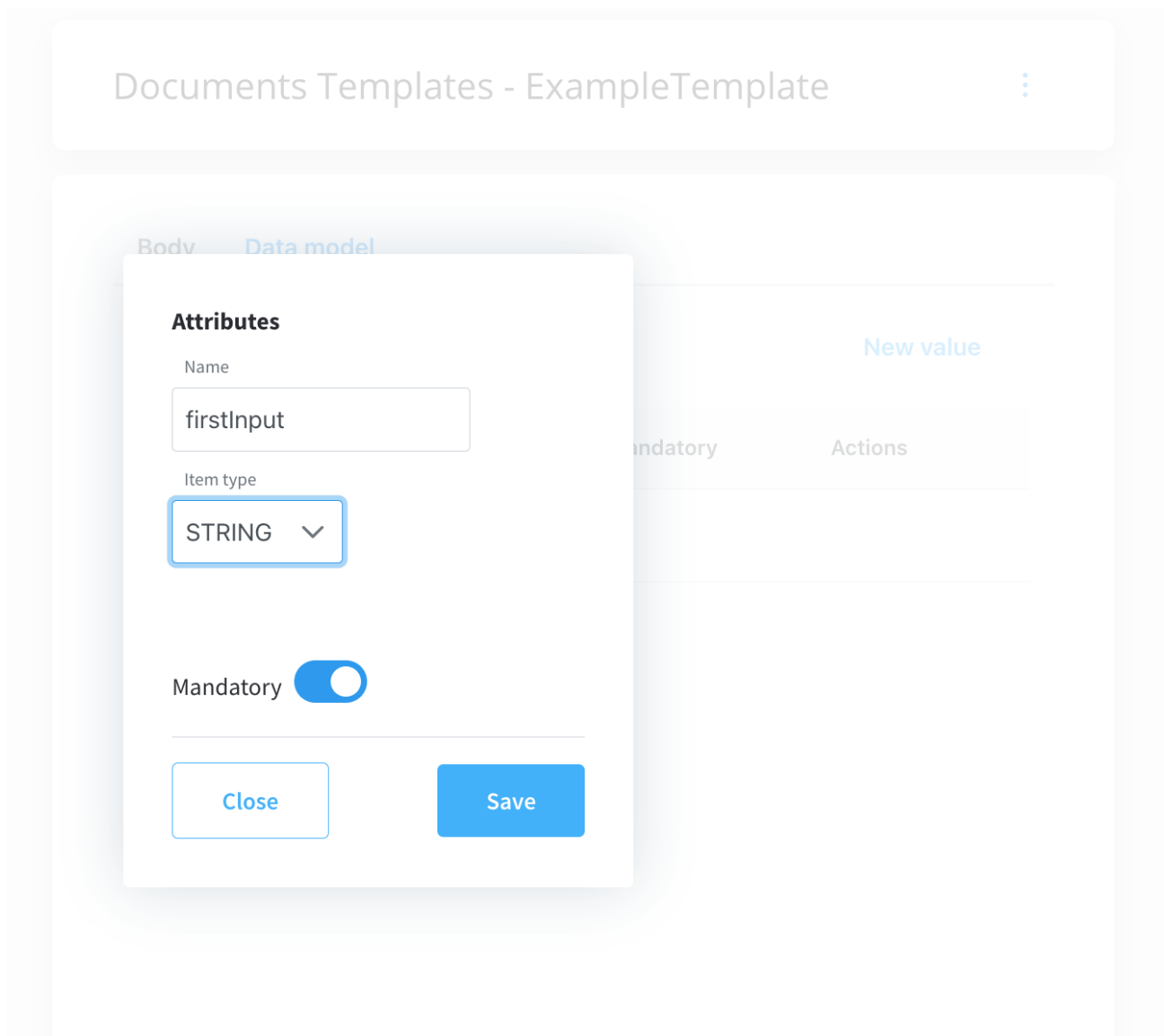
You can edit the content of a notification template by using the **WYSIWYG** editor embedded in the body of the notification templates body.

Configuring the data model

Using the

The fallback content to display on prerendering
, you can define key pair values (parameters) that will be displayed and reused in
the editor. Multiple parameters can be added:

- STRING
- NUMBER
- BOOLEAN
- OBJECT
- ARRAY (which has an additional `item` field)



After you defined some parameters in the **Data Model** tab, you can type "#" in the editor to trigger a dropdown where you can choose which one you want to use/reuse.

Enumerations

Substitution tags

Content models

Languages

Source systems

▼ Plugins ^

Task Manager ^

All tasks

Hooks

Stages

Notification templates

Document templates

⚙️ General Settings ^

Generic Parameters

Licensing

Access management ^

Users

Roles

Groups

Notifications Templates - Test_notification_template

Body Data model

Type

MAIL

☐ Forward on Kafka

Language

Romanian-ro

Romanian-ro subject

Source

✂️ 📄 📋 📌 📧 ↶ ↷ ABC 🔗 🔗 🚩 🖼️ 📧 📧 Ω 🔄

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Welcome!

Inbox x**Notification Test** <notification@flowx.ai>

to me ▼

Welcome !

↩ Reply➦ Forward

Other actions

When opening the contextual menu (accessible by clicking on the breadcrumbs button), you have multiple actions to work with the notifications templates:

- Publish template - publish a template (it will be then displayed in the **Published** tab), you can also clone published templates
- Export template - export a template (JSON format)
- Show history - (version history and last edited)

Search by notification template name

Edited at	Edited by	
18 Oct 2022, 3:26 PM	John Doe	<div> <div></div> <div></div> <div></div> </div>
18 Oct 2022, 3:21 PM	Jane Doe	<div> <div></div> <div></div> <div></div> </div>
Published at	Published by	
20 Sep 2022, 4:30 PM	Jane Doe	<div> <div></div> <div></div> <div></div> </div>
03 Aug 2022, 11:48 AM	John Doe	<div> <div></div> <div></div> <div></div> </div>

Publish template

Export template

Show history

Delete

Was this page helpful?