

PLATFORM DEEP DIVE / Plugins / © Custom Plugins / © Notifications plugin / Using the plugin / sending-an-email-with-attachments



## **Contents**

- PLATFORM DEEP DIVE / Plugins / Custom Plugins / Notifications
   plugin / Using the plugin / Sending an email with attachments
  - Defining process actions
    - Example: send an email notification with attached files from a business flow

## PLATFORM DEEP DIVE / Plugins / Plugins / Notifications plugin / Using the plugin / Sending an email with attachments

To use the notification plugin for sending emails with attachments, you must define the same topic configuration as for sending regular notifications. A notification template must be created, and the corresponding Kafka topics must be defined.

» Send a notification

## **Defining process actions**

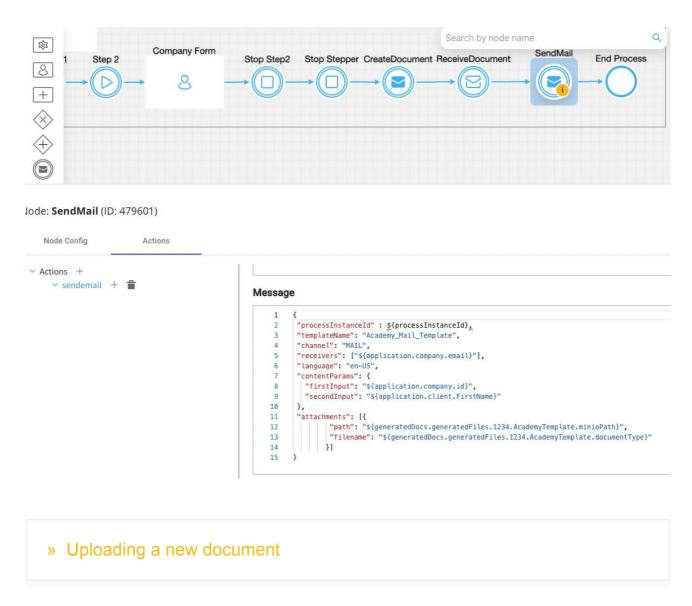
## Example: send an email notification with attached files from a business flow

Let's pick a simple use-case. Imagine we need to send a copy of a contract signed by a new customer. Before setting the action for the notification, another action

© FLOWX.AI 2023-07-26 Page 1 / 4



must be defined, so the first one will save the new contract using the documents plugin.



The steps for sending the notification are the following:

**Step 1:** Configure the template that you want to use for the email, see the Managing notification templates section for more information.



**Step 2:** Check that the needed topics are defined correctly on the following environment variables:

```
KAFKA_TOPIC_NOTIFICATION_INTERNAL_IN
```

KAFKA\_TOPIC\_NOTIFICATION\_INTERNAL\_OUT

Step 3: Use the

The fallback content to display on prerendering to add a new Kafka send event action to the correct node in the process definition.

**Step 4:** Add the proper configuration to the action, the Kafka topic and message to be sent.

The message to be sent to Kafka will look something like:

```
"templateName" : "contractCopy",
"identifier" : "text",
"language": "en",
"receivers" : [ "someone@somewhere.com" ],
"contentParams" : {
    "clientId" : "clientId",
    "firstName" : "first",
    "lastName" : "last"
    },
    "attachments" : [ {
        "filename" : "contract",
        "path" : "MINIO_BUCKET_PATH/contract.pdf"
    } ]
}
```



Was this page helpful?