Florence Chukwuemeka

Contact Details

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Objective

I would like to apply my skills in web projects development, content creating (design thinking) and user experience. I would also like to be part of some challenging projects to gain some experience along side with pursuing my masters degree.

Software Skills and Competencies

Programming Languages:
HTML,
PHP,
MySQL,
CSS,
Java,
.NET,
C#.

Softwares: Microsoft Office, Figma, Wix, Adobe XD, WordPress, Photoshop, iMovie, Wondershare Filmora X, Cyberlink PowerDirector, Canva, EyeAutomate

Other Skills: Latex, Web design, Web development,Visual GUI Testing,Customer Relationship Management Database(CRM), Photo and Video editing.

Education

2020 - present	**Master's Degree: Software Engineering, Blekinge Institute of Technology - BTH**, Karlskrona, Sweden. Courses include: ○ Software metrics ○ Software architecture ○ Requirement engineering and product management ○ Software Testing ○ Agile and Lean Software Development ○ Research Methodology in Software Engineering and Computer Science ○ Social Sustainability in Product Service Development
10/2013 - 07/2018	**Bachelor's Degree: Information technology, Lobachevsky State University of Nizhni Novgorod**, Nizhny Novgorod Oblast, Russia. Courses include: ○ Computer Programming: Languages, Methods and Techniques ○ Documentation Science ○ Web Development ○ Computer Networks ○ Computer Graphic Techniques ○ Software Engineering

Projects

09/2017 - 06/2018	**Bachelor's Thesis**, LOBACHEVSKY STATE UNIVERSITY OF NIZHNI NOVGOROD. ○ This project was about Validation of Association rules. Association rules is used too find frequent patterns, correlations among sets of items or objects in a transaction database. ○ Tools - JavaScript, My SQL(Database),

Certifications

Introduction to User Experience Design (Coursera) - User Experience design is design that is user centred. The goal is to design artifacts that allow the users to meet their needs in the most effective efficient and satisfying manner. The course introduces the novice to a cycle of discovery and evaluation and a set of techniques that meet the user's needs.

Languages

English	Advanced

Work Experience

11/2010 - 11/2011	**Customer Relationship Officer**, (NOMEK HOLDINGS PTY LTM, LOBATSE (BOTSWANA)). ○ Attended to customer enquires and requests and channelling them to the appropriate departments. ○ Inputting and updating of customers data. ○ Issuance of receipts to customers ○ Regular Update of product database

11/2016 - **National Youth Service Corps**(Galaxy Backbone Ltc Abuja, Nigeria)
11/2017
- Customer representative,
- Managed customer accounts,
- Handled complaints,
- Processed orders,
- Provide information about the company's products and services(marketing),
- Evaluates interface between hardware and software,
- Advised customers regarding maintenance of software system.

11/2017 - **Inter-ship**(Galaxy Backbone Ltc Abuja, Nigeria)
02/2018
- I was in a team that created and modified a CRM (Customer Relationship Management) database for Galaxy Backbone

10/2018 - **Field Support Officer (Technical)**(OneServe Ltd, Abuja, Nigeria)
12/2018
- Monitored and maintained MDA scan stations,
- Troubleshooting system,
- Network problems,
- Diagnosing and solving hardware/software faults,
- Including procedural documentation and relevant report,
- Evaluates interface between hardware and software,
- Working continuously on a task until completion and establishing a good Working relationship with customers.

12/2018 - **Personal Assistant to the Chief Executive/Secretary)**(OneServe Ltd, Abuja, Nigeria)
08/2019
- Provided assistance to the Chief Executive at OneServe Ltd, carried out a range of office administrative tasks including photocopying,
  - typing printing making bank withdrawals/ payments,
  - filing and organizing company paperwork,
  - managing the maintenance of the electronic equipment,
  - managed the company's petty cash,
  - carried out research work on new businesses,
  - marketed the business solutions the company offers,
  - completing expense reports,
  - arranging complex and detailed travel plans.

Interests

Exploring new cities, , Researching