

Florence Chukwuemeka

Contact Details

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Portfolio <https://flozzy.github.io/FlorencePortfolio/main.html>
GitHub <https://github.com/flozzy>

Objective

Motivated, Teamwork-oriented, and responsible lady with an increasing comprehension of web development and UI/UX design. Highly educated, possessing a Bachelor's and currently pursuing a master's in Software Engineering. I would like to apply my skills in web development projects, content creating (design thinking) and user experience designs. I would also like to be part of some challenging projects to gain more experience.

Software Skills and Competencies

Programming Languages:

HTML, CSS, C, JavaScript, C++.

Softwares:

Microsoft Office, Figma, Adobe XD, Photoshop, iMovie, Wondershare Filmora X, PowerDirector, Canva, Eclipse, Git.

Other Skills: Latex, Web design, UX/UI Design, Web development (FrontEnd), Customer Relationship Management Database(CRM), Photo and Video editing, Troubleshooting, Research.

Education

- 2020 - **Master's Degree: Software Engineering, Blekinge Institute of Technology - BTH,**
present Karlskrona, Sweden : <https://www.bth.se/eng/>.
Courses include: <https://www.bth.se/eng/education/masters/paasw/>
- 10/2011 - **Bachelor's Degree: Information technology, Lobachevsky State University of**
07/2015 **Nizhni Novgorod,** Nizhny Novgorod Oblast, Russia : <http://eng.unn.ru/>.
Courses include: <http://fiit.unn.ru/>

Certifications

Web Development track, ReDI School of Digital Integration, North Rhine-Westphalia, Germany : <https://www.redi-school.org/>.

Courses include: <https://www.redi-school.org/nrw-dcp>

Introduction to User Experience Design (Coursera) :
<https://www.coursera.org/learn/user-experience-design/home/welcome> - User Experience design is design that is user centred. The goal is to design artifacts that allow the users to meet their needs in the most effective efficient and satisfying manner. The course introduces the novice to a cycle of discovery and evaluation and a set of techniques that meet the user's needs.

Introduction to Cybersecurity (Cisco)

<https://www.netacad.com/courses/cybersecurity/introduction-cybersecurity> - Cybersecurity refers to a set of techniques used to protect the integrity of networks, programs and data from attack, damage or unauthorized access. The use of cyber security can help prevent cyber attacks, data breaches, and identity theft and can aid in risk management.

Languages

- English = fluent,
- Swedish = Beginner,
- Russian = Beginner,
- Igbo = Fluent,
- Setswana = Average,

Work Experience

- 11/2010 - **Customer Relationship Officer**, (NOMEK HOLDINGS PTY LTM, LOBATSE, BOTSWANA).
- Attended to customer enquires and requests and channelling them to the appropriate departments,
 - Inputting and updating of customers data,
 - Issuance of receipts to customers,
 - Regular Update of product database.
- 11/2016 - **National Youth Service Corps**(GALAXY BACKBONE LTC ABUJA, NIGERIA)
- 11/2017
- Customer representative,
 - Managed Customer Relationship Management Database,
 - Handled complaints,
 - Processed orders,
 - Marketed products and services,
 - Evaluated the interface between hardware and software,
 - Maintained software systems.
- 11/2017 - **Inter-ship**(GALAXY BACKBONE LTC ABUJA, NIGERIA)
- 02/2018
- Spearheaded the team of 5 to create and modify a Customer Relationship Management database (CRM).
- 10/2018 - **Field Support Officer (Technical)**(ONESERVE LTD, ABUJA, NIGERIA)
- 12/2018
- Monitored and maintained MDA scan stations,
 - Troubleshooting,
 - Solved network problems,
 - Diagnosed and solved hardware/software faults,
 - Procedural documentation and relevant reports,
 - Evaluated interface between hardware and software.
- 12/2018 - **Personal Assistant to the Chief Executive/Secretary**(ONESERVE LTD, ABUJA, NIGERIA)
- 08/2020
- Procedural documentation and relevant reports,
 - Kept reliable and thorough account of the expenses,
 - Arranged complex and detailed documents,
 - Managed the maintenance of the electronic equipment,
 - Identified and analyzed new potential business for the company,
 - Marketed and adverted the business solutions the company offers,
 - Arranged complex and detailed travel plans.

Interests

Exploring new places, Chess, Baking,, hiking, and Cooking.