M Gmail   **Rob Sheu <rob.sheu@gmail.com>**

How to update your password on home workstations
2 messages

Jonathan Sugano <jrsugano@gmail.com>   Sat, Oct 15, 2022 at 2:01 PM
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Cc: RIS Support Center <RISSupportCenter@summahealth.org>

Hello all,

Most of you have already figured this out, but for those that haven't encountered the issue or are new to the group, this may be helpful:

When you log onto your home workstation using your Summa credentials, the workstation isn't yet connected to the hospital network. The workstation will authenticate you in based on the password it remembered from when it was last attached to the hospital network. If you change your Summa password (as you're required to do every several months), the credentials to your home workstation will not be automatically updated because it's not connected to the hospital network until you log into the VPN.

When there's a mismatch between the password your workstation remembers to log you in and your current Summa password, you'll see a notification like this in the corner of your screen:
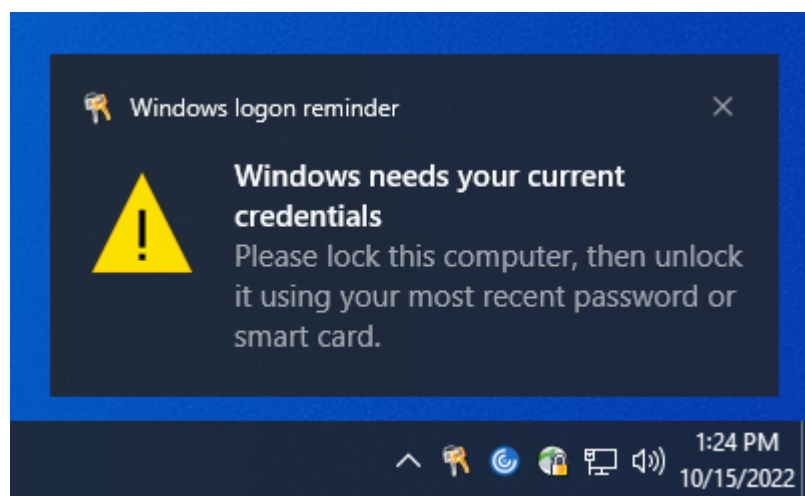
Here are the steps to update the password on your home workstation:

- Log onto the workstation using your previous Summa password.
- Launch the AnyConnect VPN and log in (using your current Summa password).

- Once connected, hit the "Ctrl" "Alt" and "Delete" keys simultaneously.
- From the blue screen options, click "Lock".
- Left click anywhere on the screen to show the login prompt. Sign in using your current Summa password.

This will update the password for your workstation. After this, the workstation will require you to use your current Summa password to log in to the desktop.

Any questions/problems, just send me an email or text.

-Jon

Petrush, James <PetrushJ@summahealth.org>   Sat, Oct 15, 2022 at 2:02 PM
To: Jonathan Sugano <jrsugano@gmail.com>, "alfredrhaight@yahoo.com" <alfredrhaight@yahoo.com>, Ann Bogdan <acbogdan4@gmail.com>, "elshaar@aol.com" <elshaar@aol.com>, "hatchwd@gmail.com" <hatchwd@gmail.com>, "james.spain@gmail.com" <james.spain@gmail.com>, "jasonesterle@gmail.com" <jasonesterle@gmail.com>, Jeffrey Unger <jeffreysunger@gmail.com>, Jeffrey Weil <jaweil03@gmail.com>, "jenniferpavlo@gmail.com" <jenniferpavlo@gmail.com>, "jhnlahorra151@gmail.com" <jhnlahorra151@gmail.com>, "jrwohlwend@gmail.com" <jrwohlwend@gmail.com>, "kayb26@hotmail.com" <kayb26@hotmail.com>, "kevpan@gmail.com" <kevpan@gmail.com>, "kokomal@yahoo.com" <kokomal@yahoo.com>, Kristof Kondray <christopher.kondray@gmail.com>, "lbkinsell@roadrunner.com" <lbkinsell@roadrunner.com>, "modym@roadrunner.com" <modym@roadrunner.com>, "nemalhot@gmail.com" <nemalhot@gmail.com>, "nicholaslfulton@gmail.com" <nicholaslfulton@gmail.com>, "pcman62@adelphia.net" <pcman62@adelphia.net>, "raydoc@icloud.com" <raydoc@icloud.com>, Yun Sheu <rob.sheu@gmail.com>, "Rosenblum, David I." <rosenblumd@summahealth.org>, "sali8@neomed.edu" <sali8@neomed.edu>, "Slattery, Patrick" <slatterypa@summahealth.org>, "tomkrewson@gmail.com" <tomkrewson@gmail.com>, "venti.md@gmail.com" <venti.md@gmail.com>, "vikondray@gmail.com" <vikondray@gmail.com>, "vmerunka@aol.com" <vmerunka@aol.com>, "wtaylor264@aol.com" <wtaylor264@aol.com>
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When signed in to vpn, lock workstation and it will unlock with new password

Get Outlook for iOS

From: Jonathan Sugano <jrsugano@gmail.com>
Sent: Saturday, October 15, 2022 2:01:06 PM
To: alfredrhaight@yahoo.com <alfredrhaight@yahoo.com>; Ann Bogdan <acbogdan4@gmail.com>; elshaar@aol.com <elshaar@aol.com>; hatchwd@gmail.com <hatchwd@gmail.com>; james.spain@gmail.com <james.spain@gmail.com>; jasonesterle@gmail.com <jasonesterle@gmail.com>; Jeffrey Unger <jeffreysunger@gmail.com>; Jeffrey Weil <jaweil03@gmail.com>; jenniferpavlo@gmail.com <jenniferpavlo@gmail.com>; jhnlahorra151@gmail.com <jhnlahorra151@gmail.com>; jrsugano@gmail.com <jrsugano@gmail.com>; jrwohlwend@gmail.com <jrwohlwend@gmail.com>; kayb26@hotmail.com <kayb26@hotmail.com>; kevpan@gmail.com <kevpan@gmail.com>; kokomal@yahoo.com <kokomal@yahoo.com>; Kristof Kondray <christopher.kondray@gmail.com>; lbkinsell@roadrunner.com <lbkinsell@roadrunner.com>; modym@roadrunner.com <modym@roadrunner.com>; nemalhot@gmail.com <nemalhot@gmail.com>; nicholaslfulton@gmail.com <nicholaslfulton@gmail.com>; pcman62@adelphia.net <pcman62@adelphia.net>; raydoc@icloud.com <raydoc@icloud.com>; Yun Sheu <rob.sheu@gmail.com>; Rosenblum, David I. <rosenblumd@summahealth.org>; sali8@neomed.edu <sali8@neomed.edu>; Slattery, Patrick <slatterypa@summahealth.org>; tomkrewson@gmail.com <tomkrewson@gmail.com>; venti.md@gmail.com <venti.md@gmail.com>; vikondray@gmail.com <vikondray@gmail.com>; vmerunka@aol.com <vmerunka@aol.com>; wtaylor264@aol.com <wtaylor264@aol.com>
Cc: RIS Support Center <RISSupportCenter@summahealth.org>
Subject: How to update your password on home workstations

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