HAN YU

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EXPERIENCE

Tech Lead | Tiktkok | Seattle, WA | 2022-11-16 - 2024-12-01

- Architected and built a new e-commerce logistics monitoring system, improving operational excellence by enabling enhanced tracking of Estimated Delivery Time (EDT), cancellations, Order SLA exemptions, and Delivery Not Received (DNR) cases.
- Led the backend development and integration of predictive AI models into the logistics monitoring system, increasing the platform's reliability and scalability by forecasting delivery risks and optimizing fulfillment operations.
- Partnered with junior engineers through mentorship and created comprehensive documentation, fostering knowledge sharing and contributing to a metrics-first culture within the team.

EDUCATION

Bachelor of Science in Electrical Engineering from Texas Tech University (2014)