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## **EXPERIENCE**

## Tech Lead at Tiktkok • Seattle, WA • Nov 2022 - Nov 2024

- Architected and built a new e-commerce logistics monitoring system, improving operational excellence by enabling enhanced tracking of Estimated Delivery Time (EDT), cancellations, Order SLA exemptions, and Delivery Not Received (DNR) cases
- Led the backend development and integration of predictive AI models into the logistics monitoring system, increasing the platform's reliability and scalability by forecasting delivery risks and optimizing fulfillment operations.
- Partnered with junior engineers through mentorship and created comprehensive documentation, fostering knowledge sharing and contributing to a metrics-first culture within the team.

# Senior Software Engineer at Twillio • Remote • May 2022 - Nov 2022

- Lead to developing a Customers Data Protection by using Golong and Kafka. The service is achieving establishing a centralized data protection managem ent system.
- Design the De-identification Policy managem ent framew ork for aggregating differ ent European countries' security policies.

#### Senior Software Engineer at eBay • Austin, Texas • Mar 2021 - Apr 2022

- Served in Risk Managem ent departm ent and developing tools to deploy mathem atics models created by data scientist into softw are system to determ ine risk level of custom er accounts.
- Built queue distribution module to transit tasks between backend and database.
- Processed data with Spark and MapReduce.

#### Software Engineer at T-Mobile • Austin , Texas • Aug 2020 - Mar 2021

- Collaborated with 3 engineers developing API for 54.3 million client accounts database migration from Spring to T-Mobile based on Spring Boot technique.
- Implem ented 1 API per 1 day averagely.
- Assisted department director coaching and interviewing junior engineers.

## Software Engineer at General Motor • Austin , Texas • Jan 2015 - Aug 2020

- Led project to develop Java autom ation program which allowed testing on High Perform ance Com puting Cloud to self-test and self-monitor.
- Converted Struts framew ork to Spring framew ork on project EFFECS 2 in Java, for both backend and frontend which used for verifying all different kind vehicle parts.
- Designed and built the Rest API with Spring boot and Cassandra to get data from HPC, which used for engineers to search, view and submit their jobs on HPC.

# **EDUCATION**

# **Bachelor of Science in Electrical Engineering**

Texas Tech University • 2014