

HAN YU

8065599052 | yuhanshishuai@hotmail.com

EXPERIENCE

Tech Lead | Tiktok | Seattle, WA | Nov 2022 - Present

- Architected and built a new e-commerce logistics monitoring system, improving operational excellence by enabling enhanced tracking of Estimated Delivery Time (EDT), cancellations, Order SLA exemptions, and Delivery Not Received (DNR) cases.
- Led the backend development and integration of predictive AI models into the logistics monitoring system, increasing the platform's reliability and scalability by forecasting delivery risks and optimizing fulfillment operations.
- Partnered with junior engineers through mentorship and created comprehensive documentation, fostering knowledge sharing and contributing to a metrics-first culture within the team.

EDUCATION

Bachelor of Science from Texas Tech University