HAN YU

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WORK EXPERIENCE

Tech Lead | Tiktok | Seattle, WA | Nov 2022 - Present

- Delivered and scaled a new e-commerce logistics monitoring system, significantly improving operational excellence by enhancing the tracking of Estimated Delivery Time (EDT), cancellations, Order SLA exemptions, and Delivery Not Received (DNR) cases.
- Owned the backend development and integration of predictive AI models into the logistics monitoring system, increasing platform reliability and scalability. By forecasting delivery risks and optimizing fulfillment operations.
- Mentored and guided junior engineers, fostering a collaborative team environment and promoting a metrics-first culture through comprehensive documentation and knowledge sharing.

Senior | Twilio

- Lead to developing a Customers Data Protection by using Golong and Kafka. The service is achieving establishing a centralized data protection management system.
- Design the De-identification Policy management framework for aggregating different European countries' security policies.