

January 19, 2022

Sheila Wildeman

Sent via email: sheila.wildeman@dal.ca

Dear Sheila Wildeman:

Re: You are entitled to part of the information you requested – 2021-00472-COM

Community Services received your application for access to information under the *Freedom of Information and Protection of Privacy Act* on March 10, 2021.

In your application, you requested a copy of the following records:

Date parameters: January 1, 2018 – January 31, 2021:

Data relates to Protection of Persons in Care Act complaints relating to any DCS-licensed facilities under the Homes for Special Care Act (including ARCs, RRCs, RCFs, group homes, and small options). Data cumulative AND broken down both month-to-month, and by facility type, please.

1 - Number of total Complaints/Referrals (referrals is the term used by PPC staff)

2 - Number of referrals for each staff to resident allegation of 3(1) a, b, c or g

3 - Number of Investigations where 3(1) a, b, c or g is alleged (Staff to Resident)

4 - Number of Founded Investigations and type when it is 3(1) a, b, c, or g (Staff to Resident)

5 - Number of Founded Investigations where Directives were Issued (3(1) a, b, c, or g - Staff to Resident)

Statistics will be broken down by type of home as well

In addition, I would like all that is retained at each stage, fitting into the categories of 3(1)a,b,c or g (staff on resident) describing the form of abuse complained of. That should include:

1) "incident reports" if these are available, describing the types of incidents complained of at the referral stage (I expect these will be redacted reports) falling under 3(1)a,b,c or g;

2) "investigation reports" or case file summaries for all investigations under 3(1) a,b,c or g (staff to resident) -- not just founded cases (but including those and separately designating them as founded), and

3) any further materials produced at later stages describing how the above complaints were dealt with.

You are entitled to part of the records requested. However, we have removed some of the

information from this record according to subsection 5(2) of the *Act*. The severed information is exempt from disclosure under the *Act* for the following reasons:

- 20(1), The head of a public body shall refuse to disclose personal information to an applicant if the disclosure would be an unreasonable invasion of a third party's personal privacy.

Please note that an additional page is being provided which contains additional details on files where there was a "Finding of Abuse" but where no directives were documented.

The remainder of the records are enclosed.

You have the right to ask for a review of this decision by the Information Access and Privacy Commissioner (formerly the Review Officer). You have 60 days from the date of this letter to exercise this right. If you wish to ask for a review, you may do so on Form 7, a copy of which is attached. Send the completed form to the Information Access and Privacy Commissioner, P.O. Box 181, Halifax, Nova Scotia B3J 2M4.

Please be advised that a de-identified copy of this disclosure letter and the attached response to your FOIPOP application will be made public after 14 days. The package will be posted online at <https://openinformation.novascotia.ca/>. The letter will not include your name, address or any other personal information that you have supplied while making your application under FOIPOP.

Please contact Sandra Mitchell at 902-424-3386 or by e-mail at sandra.mitchell@novascotia.ca, if you need further assistance regarding this application.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Taweel', with a stylized, flowing script.

Tracey Taweel
Deputy Minister

Attach.