




Filip Manjencic

Junior Front End Web Developer

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 13 Berkeley St Westbrook, ME, 04092

EDUCATION

SOUTHERN NEW HAMPSHIRE UNIVERSITY

GPA: 3.7

Manchester, NH

*Bachelor of Science (B.S.) Computer
Science Candidate (Expected graduation
Jun 2022)*

Awards & Honors

- Dean's List 2020

Extracurricular Activities

- Runs with Wolves Sanctuary
Volunteering

ADDITIONAL SKILLS

Microsoft Word

Microsoft Excel

Excellent and Professional Inter-personal
Communication

Strong Work Ethic

Efficient Multi-tasker

CAREER OBJECTIVE

Adaptable Computer Science major (3.7 GPA) currently attending Southern New Hampshire University, with 7+ years of work experience. Aiming to leverage a proven knowledge of customer satisfaction, complaint resolution, and resource management skills to successfully fill the Junior Front End Web Developer role at your company. Frequently praised as diligent by my peers, I can be relied upon to help your company achieve its goals.

EXPERIENCE

SERVER

Seadog Brewing Co., South Portland, ME / Jun 2019 - Present

- Check with customers to ensure that they are enjoying their meals and take action to correct any problems.
- Collect payments from customers.
- Explain how various menu items are prepared, describing ingredients and cooking methods.
- Take orders from patrons for food or beverages.
- Write patrons' food orders on order slips, memorize orders, or enter orders into computers for transmittal to kitchen staff.
- Prepare checks that itemize and total meal costs and sales taxes.

CUSTOMER SERVICE REPRESENTATIVE

Planet Fitness, Westbrook, ME / Jul 2014 - Nov 2019

- Confer with customers by telephone or in person to provide information about products or services, take or enter orders, cancel accounts, or obtain details of complaints.
- Check to ensure that appropriate changes were made to resolve customers' problems.
- Keep records of customer interactions or transactions, recording details of inquiries, complaints, or comments, as well as actions taken.
- Resolve customers' service or billing complaints by performing activities such as exchanging merchandise, refunding money, or adjusting bills.

TECHNICAL SKILLS

Developer Toolkit

- HTML5, CSS3, JavaScript, BootStrap, React,
Python/Scripting, MongoDB