

Francisco Martinez Jr

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Objective

Seeking a Quality Assurance role to utilize my technical skills and aptitude

Education

University of Colorado Denver
Bachelor of Science, Information Systems
2015

Experience

IMM (Ideas Made Measurable)

Quality Assurance Engineer

September 2016 - December 2016

Create test plans according to design comps and functional specifications

Testing Lamp stack web pages for a digital marketing agency

Combination of manual testing and automated testing using Selenium web automation framework

Collaborate with members of quality assurance, management, development, creative, project managers & account executives

Work in fast paced agile environment with multiple software releases per day

Merged and deployed code to staging and production environments

Use subversion for revision control

Use Clarizen bug tracking system

Use of Unix command line

University of Colorado, Office of the President

Quality Assurance Engineer

June 2014 - March 2016

Development, maintenance, and execution of test plans

Performance and functional testing of the web based applications that support the four campuses

Test applications that rely on Oracle PeopleSoft architecture with various integrated systems

Work with project management, application developers, and business administrators to ensure testing is completed to desired expectations and address any issues that occur

Automated testing software utilized: Selenium IDE, Selenium WebDriver, Silk Performer, & LoadUi

Provided monitoring of user load and detection of errors during performance testing

Execution, monitoring, and reporting results of automated functional tests

Selenium WebDriver tests plans created using Java and TestNG framework

Worked with application managers to create SDLC document

Involved in Change Management process documentation and procedural enhancements

College Hill Library

Library Clerk

September 2011 - December 2012

Maintain friendly environment for new and recurring patrons

Organized and maintained library material to provide easily accessed resources

Encourage patron satisfaction by providing quiet environment to browse books and conduct research

Wells Fargo Bank

Bank Teller

April 2011 - September 2011

Provided solutions to meet the customer's financial needs

Accountable for cash drawer while handling large transactions

Resolved account disputes to meet customers' service expectations

Managed multiple responsibilities in fast paced environment

Alliance Data

Customer Service Representative

November 2008 - August 2009

Responsible for processing credit card applications

Authorized sales transactions for customers while making a purchase

Resolved challenging customer service issues relating to late payment, late fee, interest rate, etc.

Update customer account information (address, authorized users, etc.)

Skills

Self-Starter

Deadline Oriented

Flexible in Adaptive

Well Organized

Problem Solver

Environment

Detail Oriented

Team Player

Programming Languages

C++, Java

Tools

Microsoft Office Suite, Adobe Photoshop, Adobe InDesign, Adobe Premiere Pro , SQL, JIRA, Cherwell, Clarizen, Selenium Webdriver

Operating System

Windows, Mac

Projects

Web Development

Designed and Implemented shopping website incorporating JavaScript, PHP and JQuery to be used by user

Software Development

Designed and implemented database based on AVL tree using C++