

Francisco Martinez Jr

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OBJECTIVE

Seeking a Quality Assurance role to utilize my technical skills and aptitude

EDUCATION

University of Colorado Denver
Bachelor of Science, Information Systems

2015

RELATED EXPERIENCE

IMM (Ideas Made Measurable)

Quality Assurance Engineer

September 2016 - December 2016

- Create test plans according to design comps and functional specifications
- Testing Lamp stack web pages for a digital marketing agency
- Combination of manual testing and automated testing using Selenium web automation framework
- Collaborate with members of quality assurance, management, development, creative, project managers & account executives
- Work in fast paced agile environment with multiple software releases per day
- Merged and deployed code to staging and production environments
- Use subversion for revision control
- Use Clarizen bug tracking system
- Use of Unix command line

University of Colorado, Office of the President

QA Engineer

June 2014 - March 2016

- Development, maintenance, and execution of test plans
- Performance and functional testing of the web based applications that support the four campuses
- Test applications that rely on Oracle PeopleSoft architecture with various integrated systems
- Work with project management, application developers, and business administrators to ensure testing is completed to desired expectations and address any issues that occur
- Automated testing software utilized: Selenium IDE, Selenium WebDriver, Silk Performer, and LoadUi
- Provided monitoring of user load and detection of errors during performance testing
- Execution, monitoring, and reporting results of automated functional tests
- Selenium WebDriver tests plans created using Java and TestNG framework
- Worked with application managers to create SDLC document
- Involved in Change Management process documentation and procedural enhancements

College Hill Library

Library Clerk

September 2011 - December 2012

- Maintain friendly environment for new and recurring patrons
- Organized and maintained library material to provide easily accessed resources
- Encourage patron satisfaction by providing quiet environment to browse books and conduct research

Wells Fargo Bank

Bank Teller

April 2011 - September 2011

- Provided solutions to meet the customer's financial needs
- Accountable for cash drawer while handling large transactions
- Resolved account disputes to meet customers' service expectations
- Managed multiple responsibilities in fast paced environment

Alliance Data

Customer Service Representative

November 2008 - August 2009

- Responsible for processing credit card applications
- Authorized sales transactions for customers while making a purchase
- Resolved challenging customer service issues relating to late payment, late fee, interest rate, etc.
- Update customer account information (address, authorized users, etc.)

SKILLS AND ABILITIES

- Self-Starter
- Well Organized
- Detail Oriented
- Deadline Oriented
- Problem Solver
- Team Player
- Flexible in Adaptive Environment
- ITIL Experience in Practice
- Strong interest in technology
- Fluent in Spanish

Programming Languages

Experience with: C++, Java

Tools: Microsoft Office Suite, SharePoint, Visio, Adobe Photoshop, Adobe InDesign, Adobe Premiere Pro, JIRA, Cherwell, Clarizen

Operating System: Windows, Mac

PROJECTS

Web Development: Designed and Implemented shopping website incorporating HTML5, JavaScript, PHP, and JQuery to be used by user

Software Development: Designed and implemented database based on AVL tree using C++