Francisco Martinez Jr

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Objective
Seeking a role to utilize my technical skills and aptitude

Education
University of Colorado Denver
Bachelor of Science, Information Systems
2015

Experience
IMM (Ideas Made Measurable)
Quality Assurance Engineer
September 2016 - December 2016
Create test plans according to design comps and functional specifications
Testing Lamp stack web pages for a digital marketing agency
Combination of manual testing and automated testing using Selenium web automation framework
Collaborate with members of quality assurance, management, development, creative, project managers & account executives
Work in fast paced agile environment with multiple software releases per day
Merged and deployed code to staging and production environments
Use subversion for revision control
Use Clarizen bug tracking system
Use of Unix command line

University of Colorado, Office of the President
Quality Assurance Engineer
June 2014 - March 2016
Development, maintenance, and execution of test plans
Performance and functional testing of the web based applications that support the four campuses
Test applications that rely on Oracle PeopleSoft architecture with various integrated systems
Work with project management, application developers, and business administrators to ensure testing is completed to desired expectations and address any issues that occur
Automated testing software utilized: Selenium IDE, Selenium WebDriver, Silk Performer, & LoadUi
Provided monitoring of user load and detection of errors during performance testing
Execution, monitoring, and reporting results of automated functional tests
Selenium WebDriver tests plans created using Java and TestNG framework
Worked with application managers to create SDLC document
Involved in Change Management process documentation and procedural enhancements

College Hill Library
Library Clerk
September 2011 - December 2012
Maintain friendly environment for new and recurring patrons
Organized and maintained library material to provide easily accessed resources
Encourage patron satisfaction by providing quiet environment to browse books and conduct research

Wells Fargo Bank
Bank Teller
April 2011 - September 2011
Provided solutions to meet the customer's financial needs
Accountable for cash drawer while handling large transactions
Resolved account disputes to meet customers' service expectations
Managed multiple responsibilities in fast paced environment

Alliance Data
Customer Service Representative
November 2008 - August 2009
Responsible for processing credit card applications
Authorized sales transactions for customers while making a purchase
Resolved challenging customer service issues relating to late payment, late fee, interest rate, etc.
Update customer account information (address, authorized users, etc.)

Skills

Self-Starter	Deadline Oriented	Flexible in Adaptive
Well Organized	Problem Solver	Environment
Detail Oriented	Team Player	

Programming Languages
C++, Java
Tools
Microsoft Office Suite, Adobe Photoshop, Adobe InDesign, Adobe Premiere Pro , SQL, JIRA, Cherwell, Clarizen, Selenium Webdriver
Operating System
Windows, Mac

Projects
Web Development
Designed and Implemented shopping website incorporating JavaScript, PHP and JQuery
to be used by user

Software Development
Designed and implemented database based on AVL tree using C++