

## Field Biologist Site Inspection for Family Mart

FamilyMart Sura Gate Dungun / 10 Jul 2025

Complete

|                     |   |
|---------------------|---|
| Document No.        | 000135  |
| Audit Title         | Post-Opening Site Inspection  |
| Site Name           | FamilyMart Sura Gate Dungun   |
| Location            | Lot 9940, Sura Gate Business Center, 23000 Kuala Dungun, Terengganu, Malaysia (4.7583533, 103.41745019999999) |
| Contractor Present  | Yes   |
| Name                | Ho Kok Wai  |
| Project PIC Present | Yes   |
| Name                | Yuziir  |
| Inspected by        | Arif Zulrushdi  |
| Inspection Date     | 10.07.2025  |
| Prepared by         | Arif Zulrushdi  |

## Disclaimer

The assessors believe the information contained within this inspection report to be correct at the time of printing. The assessors do not accept responsibility for any consequences arising from the use of the information herein. The report is based on matters which were observed or came to the attention of the assessors during the day of the inspection and should not be relied upon as an exhaustive record of all possible risks or hazards that may exist or potential improvements that can be made.

## Introduction

Our inspections are based on Integrated Pest Management (IPM) principles. Where pests are concerned we believe prevention is better than cure.

IPM achieves best results when we are able to work in partnership with our clients in order to minimise conditions that are, or could be conducive to pest activity.

Conditions observed during the inspection and consequent remedial actions needed are categorised as follows:

- Environmental/habitat management externally to minimize potential pest harborage and/or any other attraction for pests (eg food source).
- Proofing of buildings to reduce the risk of pest ingress
- Stacking of stored items to minimize the potential for pest harborage and to allow access for inspection and cleaning
- Housekeeping to minimize potential sources of food and harborage for pests.

Recommendations are allocated Red – Yellow – Green status as follows:

### Red

High priority is the urgency to implement recommendation given. Negligence of recommendation may contribute to pest outbreak or re-occurrence of pest infestation.

### Yellow

Medium priority is the action to be considered. Conditions attractive to pests. The action required to be accomplished.

### Green

Low priority is the preventive action to be taken. If neglected, conditions may become attractive to pests.

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## Instructions for Inspection Report

☐ FB to check all area in the premise for potential entry points and potential harbourage areas in the premise.

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☐ For pre-opening and post-opening inspection, please send the report as soon as possible for customer to align with contractor at site. Please communicate with PIC for any arrangement.

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☐ To ensure findings on pre-inspection to be remained on post-inspection with remark with current proofing condition (whether it's done or not up to satisfaction).

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☐ Please send all pest related reports to fm-pestgroup@ql.com.my and CC to NKAM and servicing branch personnel.

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## Inspection Checklist for External Area

To identify any potential entry points and harbourage area from external perimeter.

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## Inspection Checklist for Entrance

To identify any potential entry points and harbourage area at front door and its perimeter.

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## Inspection Checklist for Front Ceiling

To identify any potential entry points and harbourage area from overhead trunking connected to external perimeter.

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## Inspection Checklist for Counter

To identify any potential entry points and harbourage area at counter area and its surrounding area.

### Sink

- Piping gaps
- Floor trap
- Grease trap
- Crevices along sink structures

### Findings

Updates on 10.7.2025:

Proofing done for floor drain traps.



Photo 1



## Inspection Checklist for Sales Floor

To identify any potential entry points and harbourage area at sales floor, seating/dining area, waste bins, chillers, etc.

Chillers; Reach-in-chiller/ Open-case-chiller

- Compressor conduits
- Drain trap/piping

### Findings

Updates on 10.7.2025:

Proofing done for floor pipe.

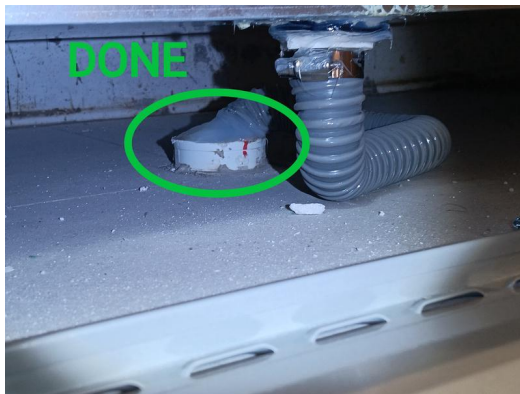


Photo 2

## Inspection Checklist for Sales Floor Ceiling

To identify any potential entry points and harbourage area from overhead trunking connecting between internal areas/external.

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Inspection Checklist for Back Room

To identify any potential entry points and harbourage area at storage area, manager area, back entrance.

- Manager Area
- Wiring holes/trunking/ducting
  - Server rack
  - Plug points

Observation



Photo 3

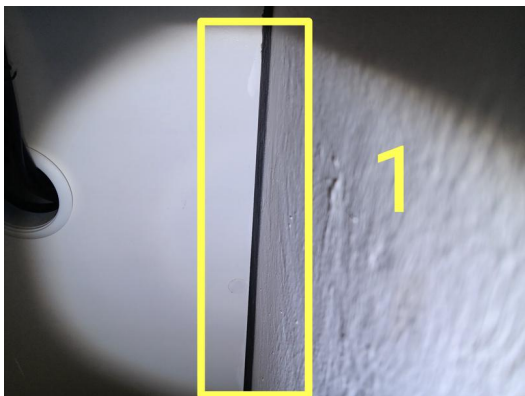


Photo 4

Remarks: Potential Pests

|      |           |          |
|------|-----------|----------|
| Ants | Cockroach | Termites |
|------|-----------|----------|

Findings

Gaps observed between desk and wall may provide hiding spots for pests.

Recommendation

Please close the gaps.

Updates on 10.7.2025:

1 : DONE

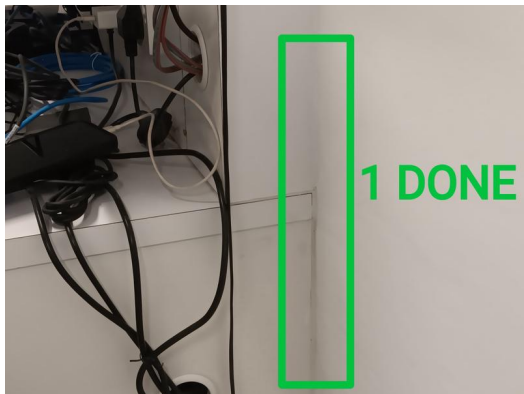


Photo 5

Inspection Checklist for Back Room Ceiling

To identify any potential entry points and harbourage area from overhead trunking connected to external perimeter.

- Ducting/trunking
- DB box/panel
  - AC conduits

Observation



Photo 6

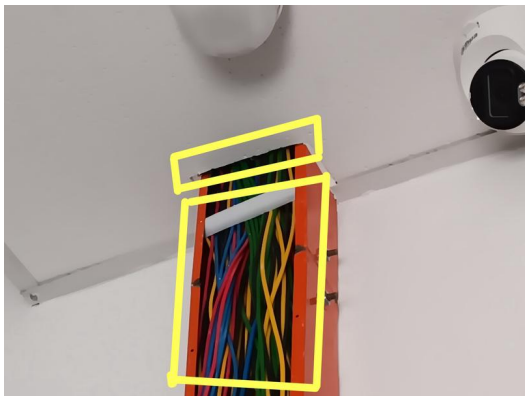


Photo 7

Remarks: Potential Pests

|      |           |          |
|------|-----------|----------|
| Rats | Cockroach | Termites |
|      |           | Ants     |

Findings

1. No casing installed yet on wiring chase.

Recommendation

1. Please install the casing after installation was done and make sure no gaps left between the ceiling and chase.

Updates on 10.7.2025:

2 : DONE

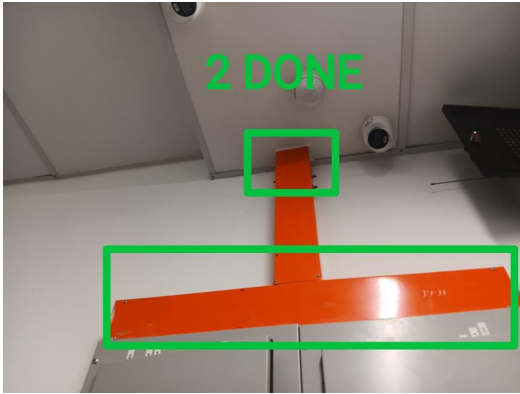


Photo 8

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## Inspection Checklist for Toilet

To identify any potential entry points and harbourage area for outlet with in-house toilet.

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**Inspection Checklist for Monitoring Units**

To verify and recommend location for monitoring trap(s) at site.

**Insect Light Traps**

Post-Opening Inspection

## Summary

### Summary

## Overall Remarks

The outlet is ready for opening.

Above are the recommendations provided to your site based on our inspection at the current moment. Please act on the recommendations for better control of pest activity in the premise. Together with our planned pest control programme, we believe the level of pest infestation will be reduced further.

Thank you for selecting Rentokil Initial as your Pest Control service provider.

Do contact us if there's a need for further clarification.

## Inspector's Signature



Arif Zулrushdi  
10.07.2025 13:34 +08



## Media summary



Photo 1

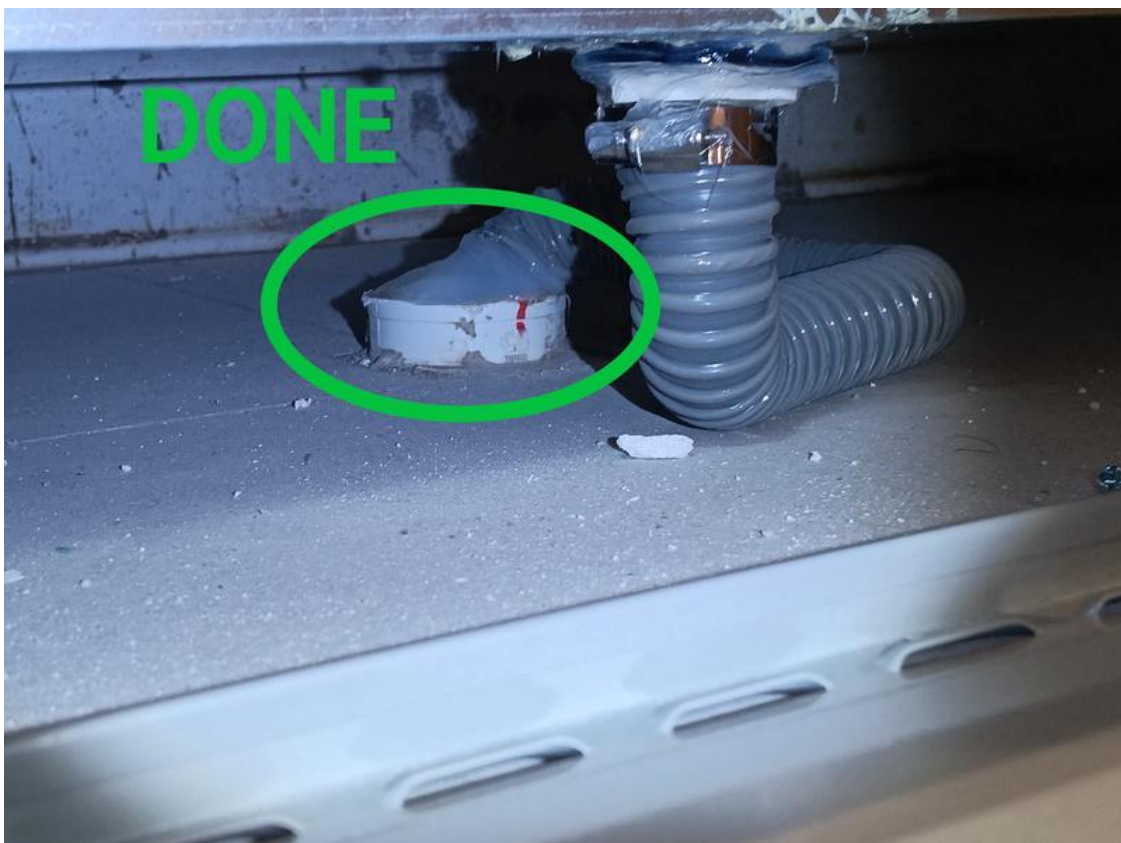


Photo 2



Photo 3

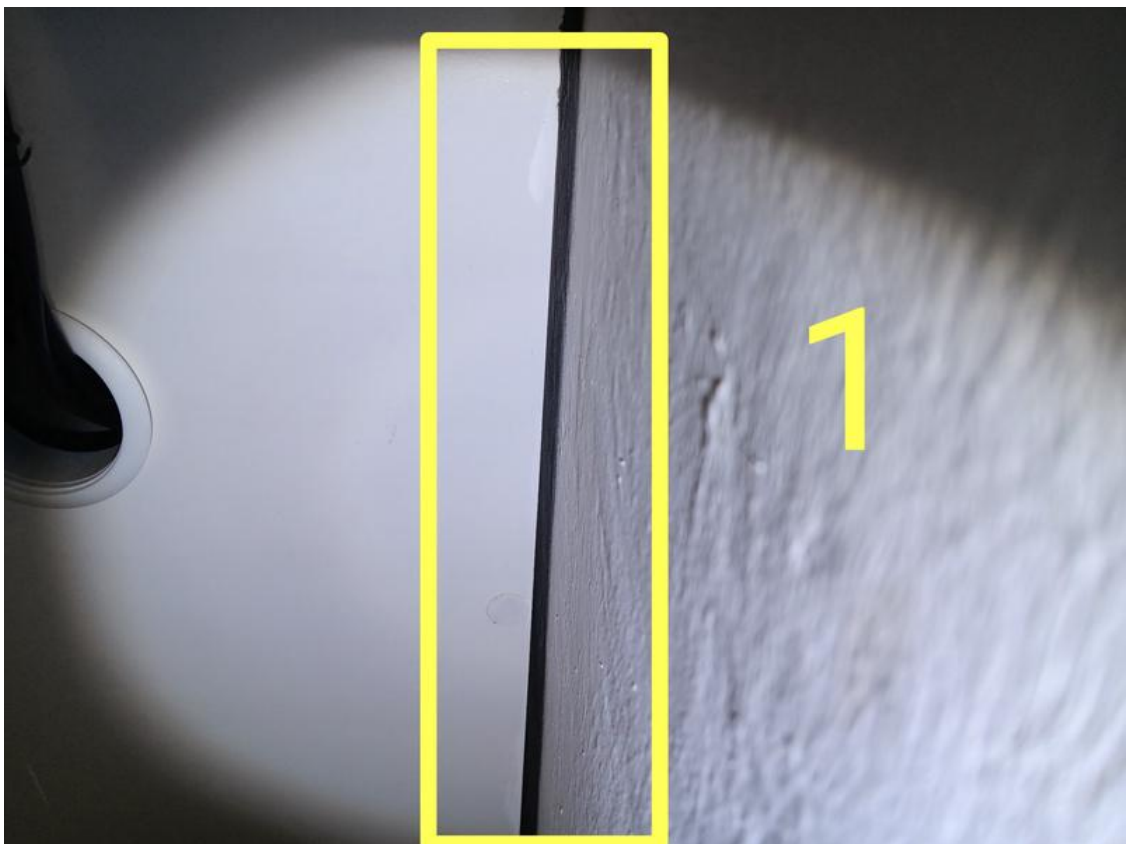


Photo 4

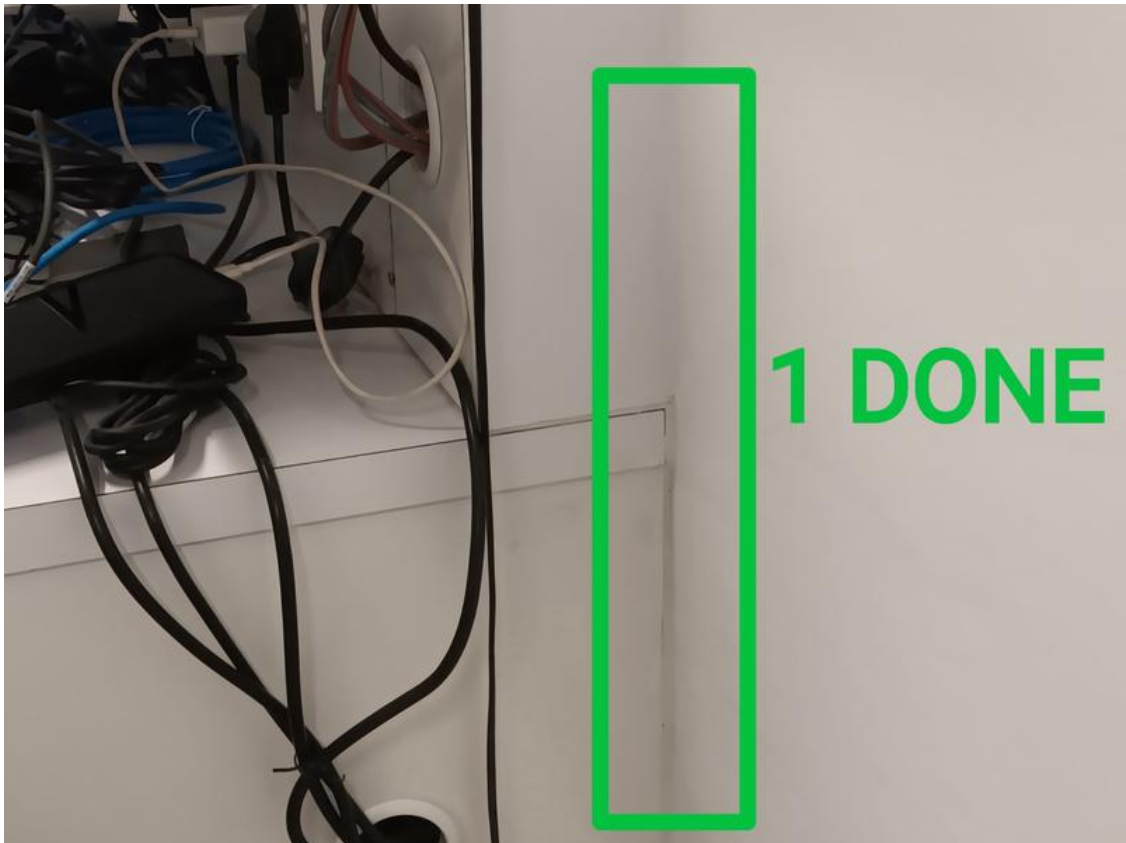


Photo 5

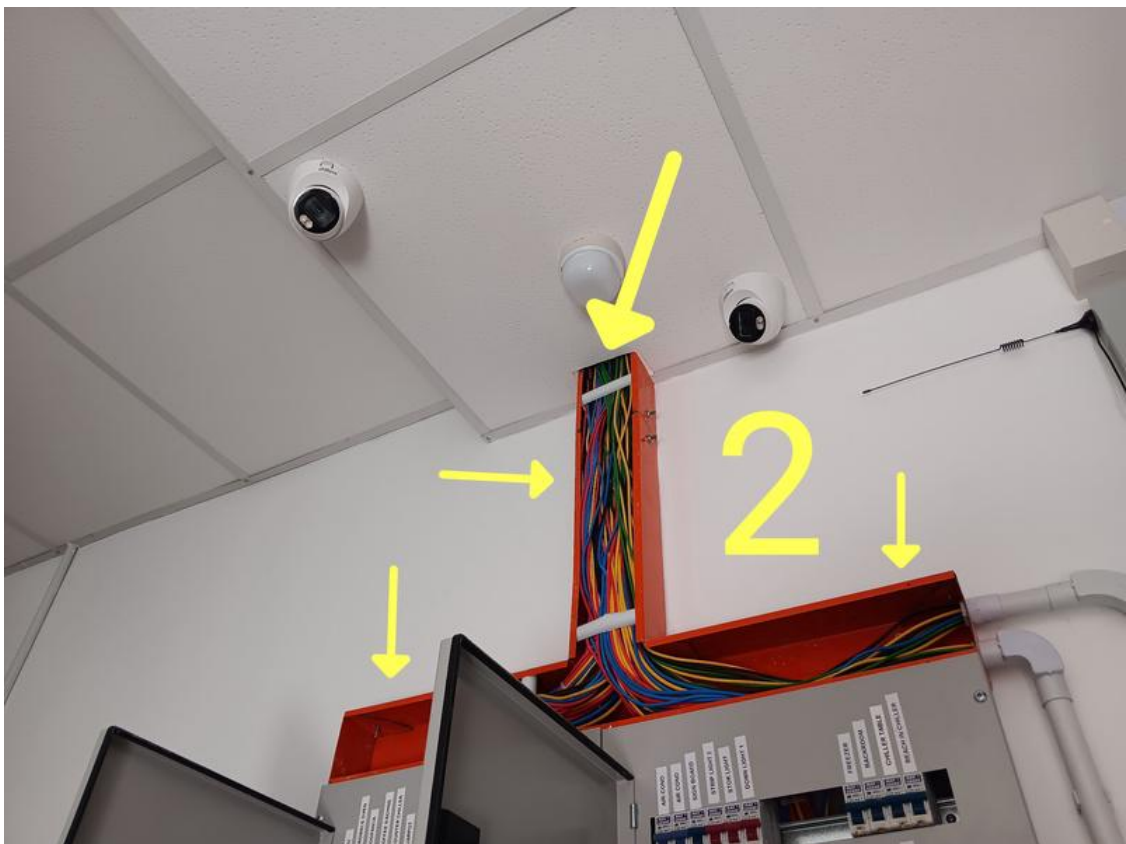


Photo 6

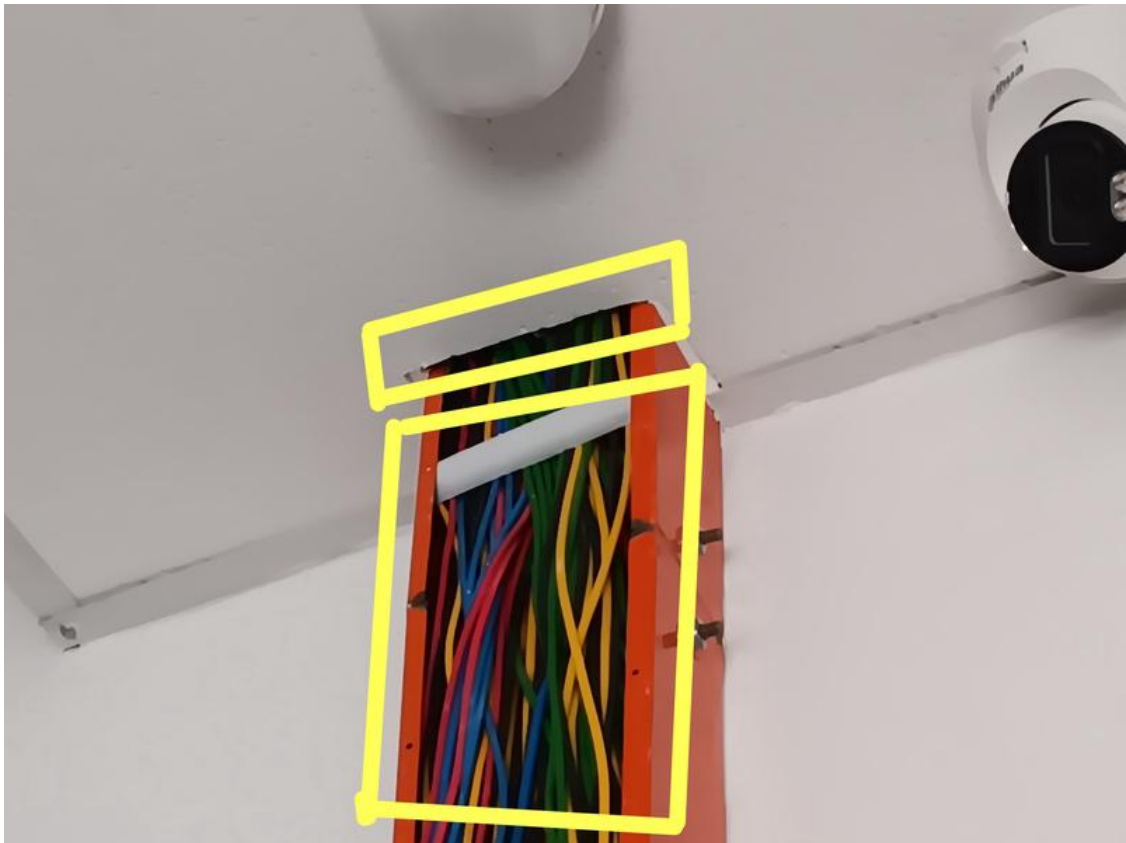


Photo 7

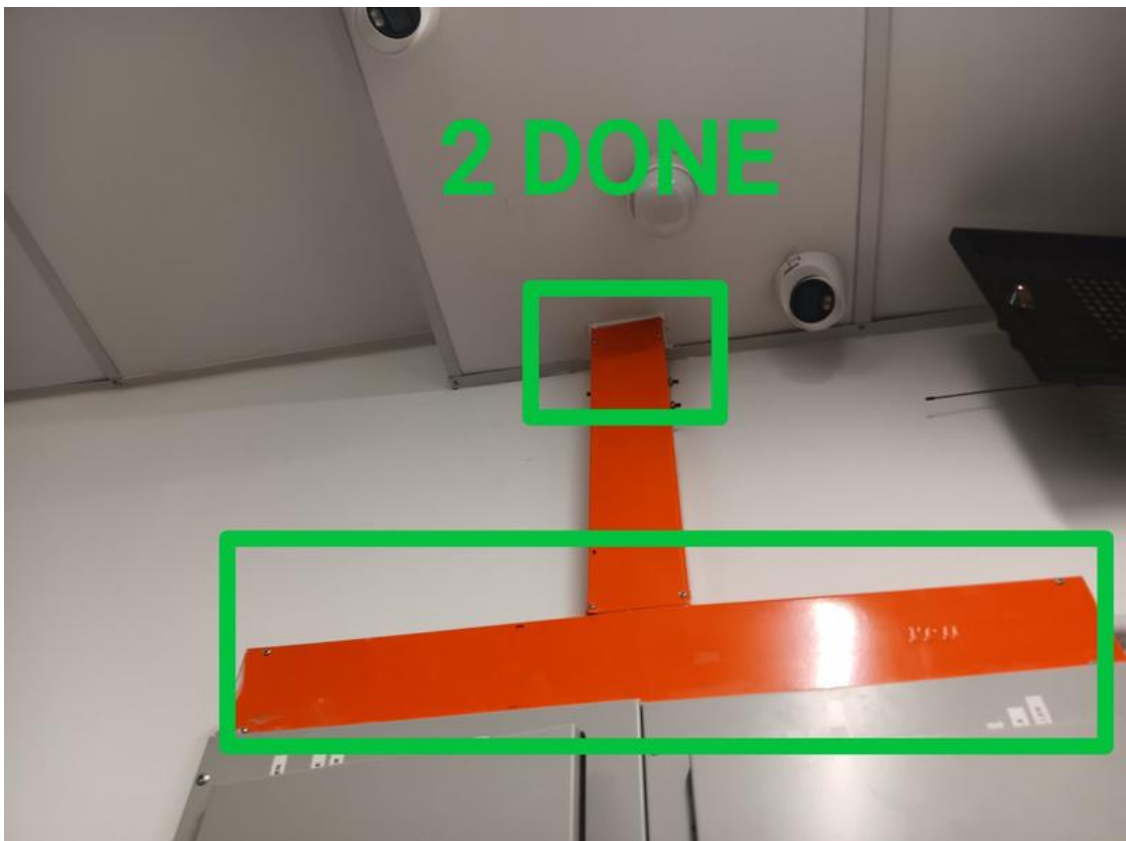


Photo 8