

Field Biologist Site Inspection for Family Mart

FamilyMart Peramu Pekan / 15 Jul 2025

Complete

Document No.	000147
Audit Title	Post-Opening Site Inspection
Site Name	FamilyMart Peramu Pekan
Location	Kampung Jambu, 26600 Pekan, Pahang, Malaysia (3.537317, 103.385329)
Contractor Present	Yes
Name	Ho Kok Wai
Project PIC Present	Yes
Name	Sim Hant Shen
Inspected by	Arif Zulrushdi
Inspection Date	15.07.2025
Prepared by	Arif Zulrushdi

Disclaimer

The assessors believe the information contained within this inspection report to be correct at the time of printing. The assessors do not accept responsibility for any consequences arising from the use of the information herein. The report is based on matters which were observed or came to the attention of the assessors during the day of the inspection and should not be relied upon as an exhaustive record of all possible risks or hazards that may exist or potential improvements that can be made.

Introduction

Our inspections are based on Integrated Pest Management (IPM) principles. Where pests are concerned we believe prevention is better than cure.

IPM achieves best results when we are able to work in partnership with our clients in order to minimise conditions that are, or could be conducive to pest activity.

Conditions observed during the inspection and consequent remedial actions needed are categorised as follows:

- Environmental/habitat management externally to minimize potential pest harborage and/or any other attraction for pests (eg food source).
- Proofing of buildings to reduce the risk of pest ingress
- Stacking of stored items to minimize the potential for pest harborage and to allow access for inspection and cleaning
- Housekeeping to minimize potential sources of food and harborage for pests.

Recommendations are allocated Red – Yellow – Green status as follows:

Red

High priority is the urgency to implement recommendation given. Negligence of recommendation may contribute to pest outbreak or re-occurrence of pest infestation.

Yellow

Medium priority is the action to be considered. Conditions attractive to pests. The action required to be accomplished.

Green

Low priority is the preventive action to be taken. If neglected, conditions may become attractive to pests.

Instructions for Inspection Report

☐ FB to check all area in the premise for potential entry points and potential harbourage areas in the premise.

☐ For pre-opening and post-opening inspection, please send the report as soon as possible for customer to align with contractor at site. Please communicate with PIC for any arrangement.

☐ To ensure findings on pre-inspection to be remained on post-inspection with remark with current proofing condition (whether it's done or not up to satisfaction).

☐ Please send all pest related reports to fm-pestgroup@ql.com.my and CC to NKAM and servicing branch personnel.

Inspection Checklist for External Area

To identify any potential entry points and harbourage area from external perimeter.

- Trucking / Ducting / Piping from External
- Air-cond compressor conduits hole
 - Electrical Panel/DB box gaps
 - Drain pipes gaps

Observation



Photo 1



Photo 2



Photo 3

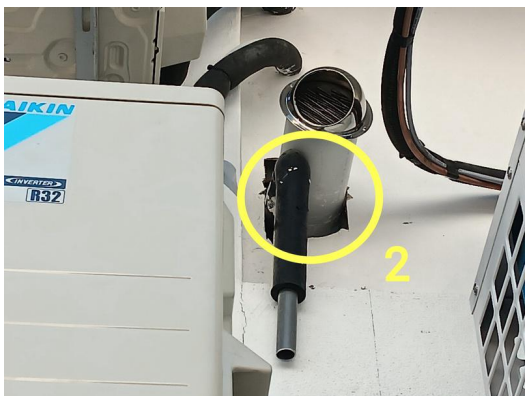


Photo 4

Remarks: Potential Pests

Rats	Cockroach	Ants
		Termites

Findings

Gaps around the aircond conduit

Recommendation

Seal the gaps

Updates on 15.7.2025

1: DONE

2: DONE
13: NEW FINDING



Photo 5

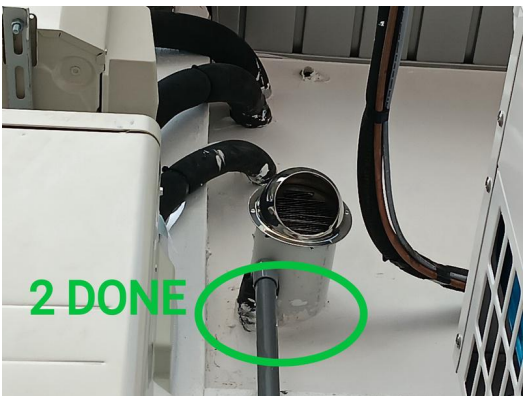


Photo 6



Photo 7

Landscaping
- Plant bed area potential burrows
- Vegetation around perimeter

Observation

Remarks: Potential Pests

Findings

Recommendation

Structural frame
- Window frame
- Door frame
- Grill
- Louver

Observation

Remarks: Potential Pests

Findings

Recommendation

Inspection Checklist for Entrance

To identify any potential entry points and harbourage area at front door and its perimeter.

- Front door
- Double glass door (all sides)
 - Sliding door gaps

Observation

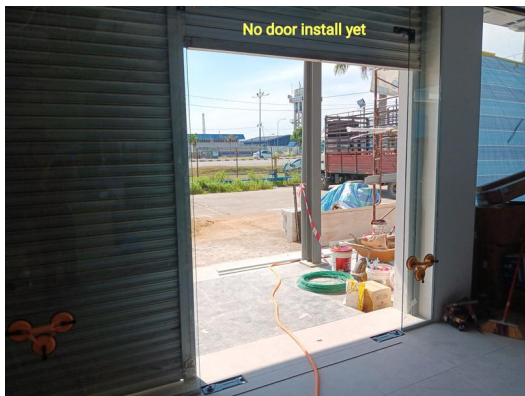


Photo 8



Photo 9

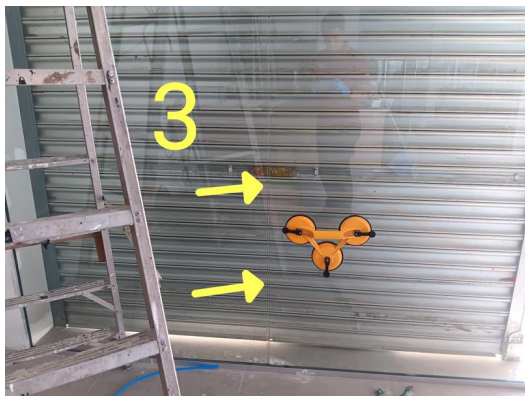


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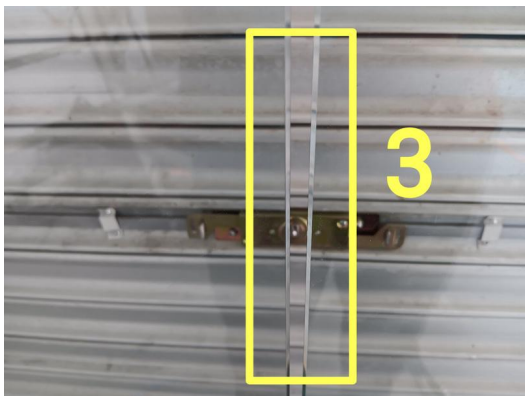


Photo 11

Remarks: Potential Pests

	Rats	Flying Insects	Cockroach
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Findings

Work in progress. Door is not installed yet.
Gap observed at the glass frame.

Recommendation

Please seal all gaps after door installation done.
Updates on 15.7.2025
3: DONE



Photo 12



Photo 13



Photo 14

Shutter door

- Shutter door frame
- Shutter roller casing at ceiling level

Observation

Remarks: Potential Pests

Findings

Recommendation

Inspection Checklist for Front Ceiling

To identify any potential entry points and harbourage area from overhead trunking connected to external perimeter.

- Trunking/ducting/piping building-shared
- Trunking/ducting connection into the premise
 - From external

Observation



Photo 15

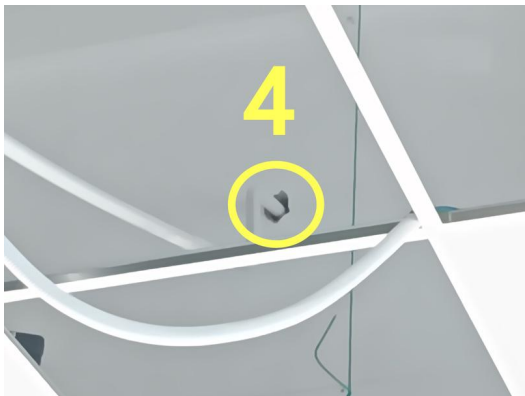


Photo 16

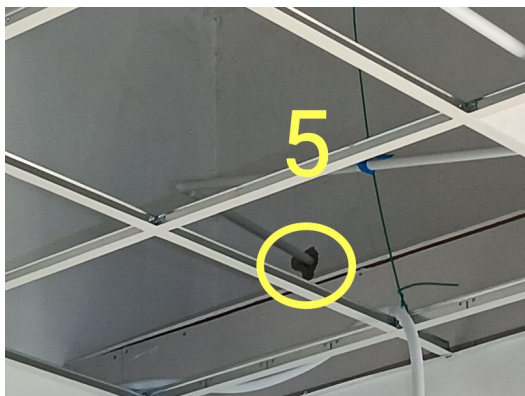


Photo 17



Photo 18

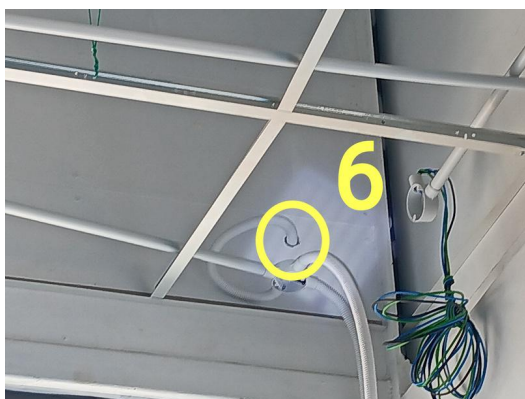


Photo 19

Remarks: Potential Pests

Ants	Cockroach	Termites
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Findings

Gaps observes around the wiring conduits at wall.

Recommendation

Please seal the gaps

Updates on 15.7.2025

- 4: DONE
- 5: DONE
- 6: DONE



Photo 20



Photo 21

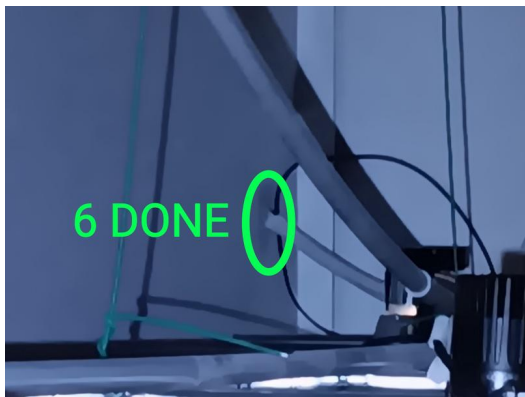


Photo 22

Structural beam
- Mounting poles for TV/hanging board

Observation

Remarks: Potential Pests

Findings

Recommendation

Inspection Checklist for Counter

To identify any potential entry points and harbourage area at counter area and its surrounding area.

Counter cabinet

- Base gaps
- Wiring holes
- Wall-cabinet gaps
- Coffee machine drain/piping holes
- Chest freezer
- Ice machine
- Plug points

Observation



Photo 23

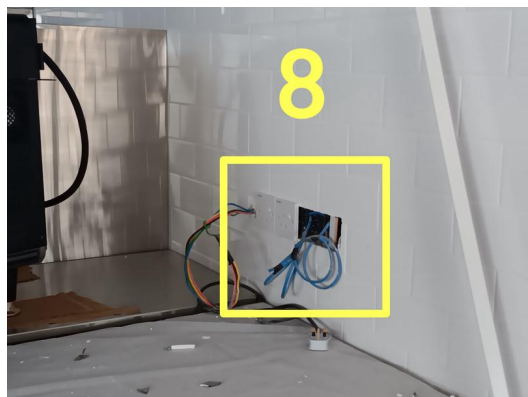


Photo 24



Photo 25

Remarks: Potential Pests

Cockroach	Ants	Termites
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Findings

Work in progress. Gaps observed at the plugpoints.

Recommendation

Please close the gaps after wiring works/installation done.

Updates on 15.7.2025

7: DONE
8: DONE
9: DONE

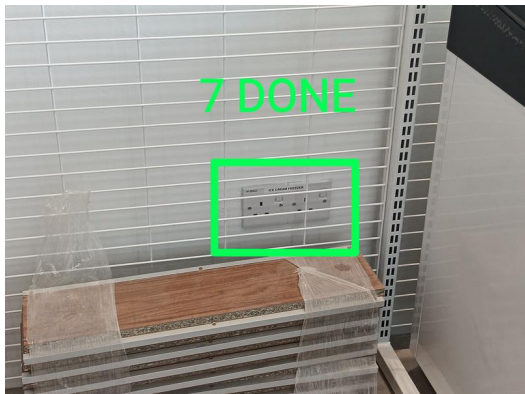


Photo 26

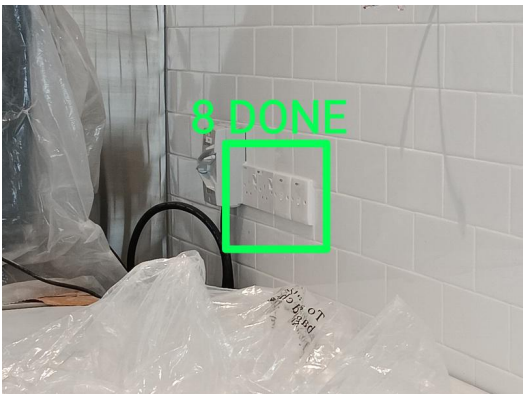


Photo 27



Photo 28

- Sink
- Piping gaps
 - Floor trap
 - Grease trap
 - Crevices along sink structures

Observation

Remarks: Potential Pests

Findings

Recommendation

Inspection Checklist for Sales Floor

To identify any potential entry points and harbourage area at sales floor, seating/dining area, waste bins, chillers, etc.

- Seating area
- Waste bin
 - Wall panels, floor panels gap

Observation

Remarks: Potential Pests

Findings

Recommendation

- Chillers; Reach-in-chiller/ Open-case-chiller
- Compressor conduits
 - Drain trap/piping

Observation

Remarks: Potential Pests

Findings

Recommendation

Inspection Checklist for Sales Floor Ceiling

To identify any potential entry points and harbourage area from overhead trunking connecting between internal areas/external.

Trunking/ducting/piping building-shared
- Trunking/ducting connection between areas inside premise

Observation

Remarks: Potential Pests

Findings

Recommendation

Inspection Checklist for Back Room

To identify any potential entry points and harbourage area at storage area, manager area, back entrance.

- Manager Area
- Wiring holes/trunking/ducting
 - Server rack
 - Plug points

Observation



Photo 29

Remarks: Potential Pests

Cockroach	Ants	Termites
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Findings

Work in progress. No PA system installed yet.

Recommendation

Updates on 15.7.2025

14: NEW FINDING



Photo 30

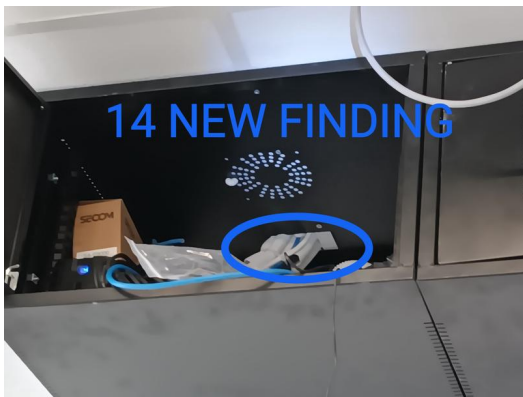


Photo 31

- Mop Sink/cleaning equipment storage
- Piping gaps

- Floor trap
- Wall tiles gaps

Observation

Remarks: Potential Pests

Findings

Recommendation

- Back Door
- Frame/door base gap

Observation

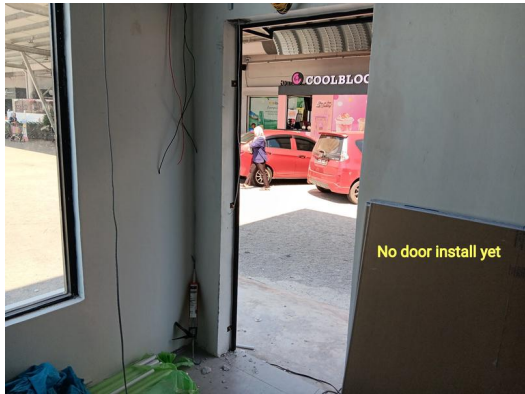


Photo 32

Remarks: Potential Pests

	Rats	Cockroach	Ants
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Findings

Work in progress. Door is not installed yet.

Recommendation

Updates on 15.7.2025

15 : NEW FINDING



Photo 33



Photo 34

Chiller

- Drain trap/piping
- Compressor conduits

Observation

Remarks: Potential Pests

Findings

Recommendation

Inspection Checklist for Back Room Ceiling

To identify any potential entry points and harbourage area from overhead trunking connected to external perimeter.

Trunking/ducting/piping
- Trunking/ducting connection into the back room.

Observation

Remarks: Potential Pests

Findings

Recommendation

Ducting/trunking
- DB box/panel
- AC conduits

Observation



Photo 35

Remarks: Potential Pests

	Rats	Cockroach	Ants
			Termites

Findings

Work in progress. DB box installation is not yet complete.

Recommendation

Updates on 15.7.2025

DONE
16: NEW FINDING



Photo 36



Photo 37



Photo 38

Inspection Checklist for Toilet

To identify any potential entry points and harbourage area for outlet with in-house toilet.

Pipe gap

Observation



Photo 39

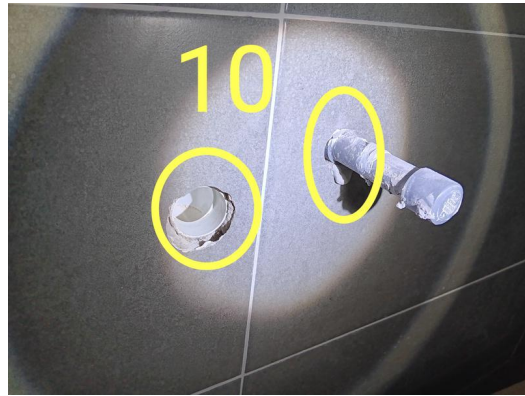


Photo 40



Photo 41



Photo 42



Photo 43



Photo 44



Photo 45

Remarks: Potential Pests

Ants	Termites	Cockroach
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Findings

Some gaps observed around the pipings and conduits.

Recommendation

Please seal the gaps

Updates on 15.7.2025

10: DONE

11: DONE

12: DONE



Photo 46



Photo 47



Photo 48

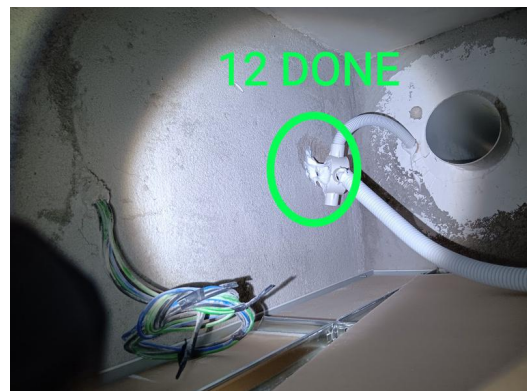


Photo 49

Drain trap

Observation

Remarks: Potential Pests

Findings

Recommendation

Exhaust fan

Observation

Remarks: Potential Pests

Findings

Recommendation

Inspection Checklist for Monitoring Units

To verify and recommend location for monitoring trap(s) at site.

Insect Light Traps

Post-Opening Inspection

Recommendation / Observation

Updates on 15.7.2025

Plugpoints has been installed



Photo 50



Photo 51

Rodent Glue Traps

Placement Suggestion

Recommendation / Observation

Summary

Summary

Overall Remarks

Please follow all recommendations given to minimize pest issue and entry in the future.

Above are the recommendations provided to your site based on our inspection at the current moment. Please act on the recommendations for better control of pest activity in the premise. Together with our planned pest control programme, we believe the level of pest infestation will be reduced further.

Thank you for selecting Rentokil Initial as your Pest Control service provider.

Do contact us if there's a need for further clarification.

Inspector's Signature



Arif Zulrushdi
15.07.2025 11:33 +08

Media summary

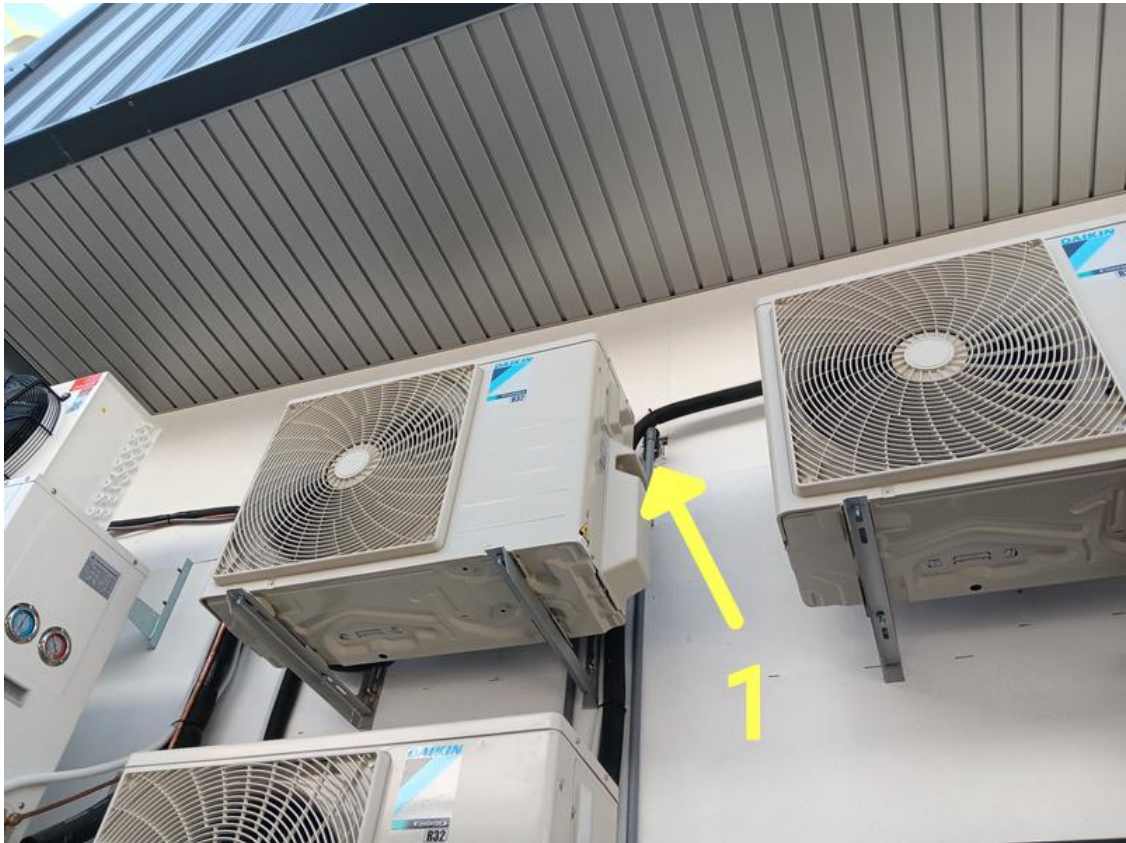


Photo 1



Photo 2



Photo 3

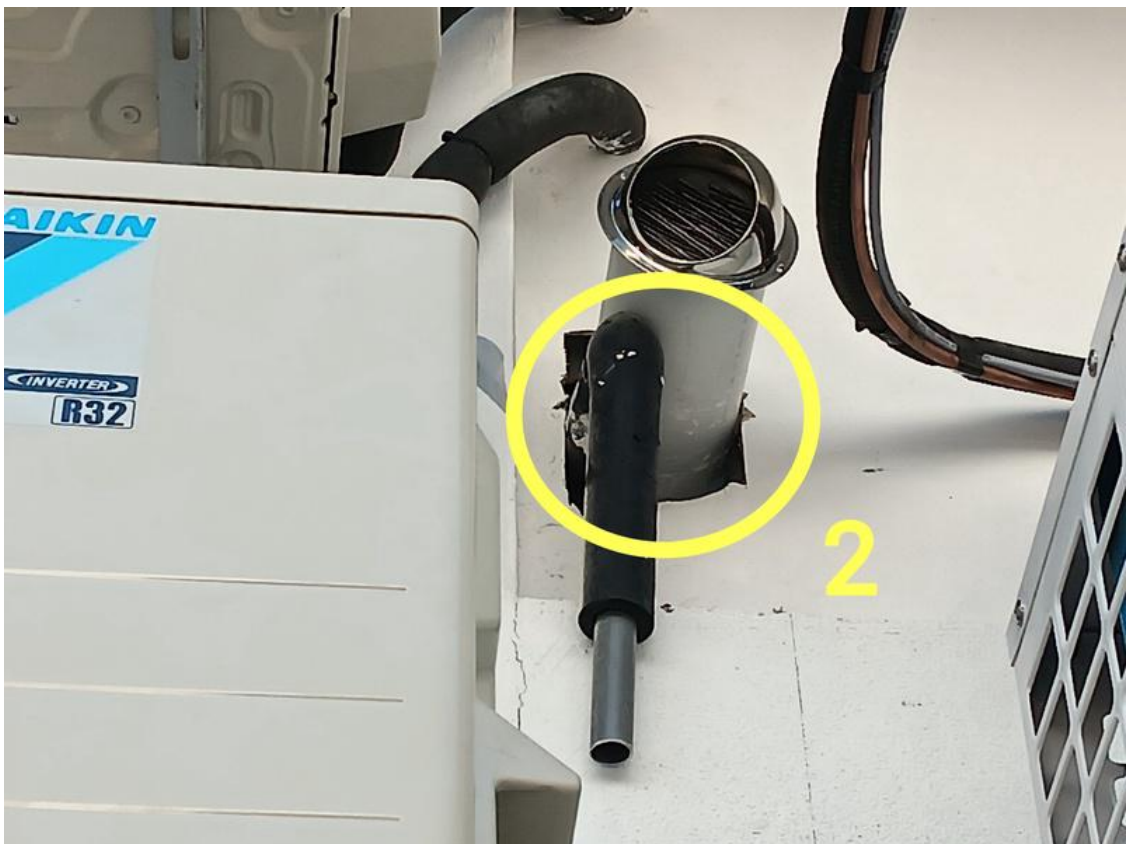


Photo 4



Photo 5

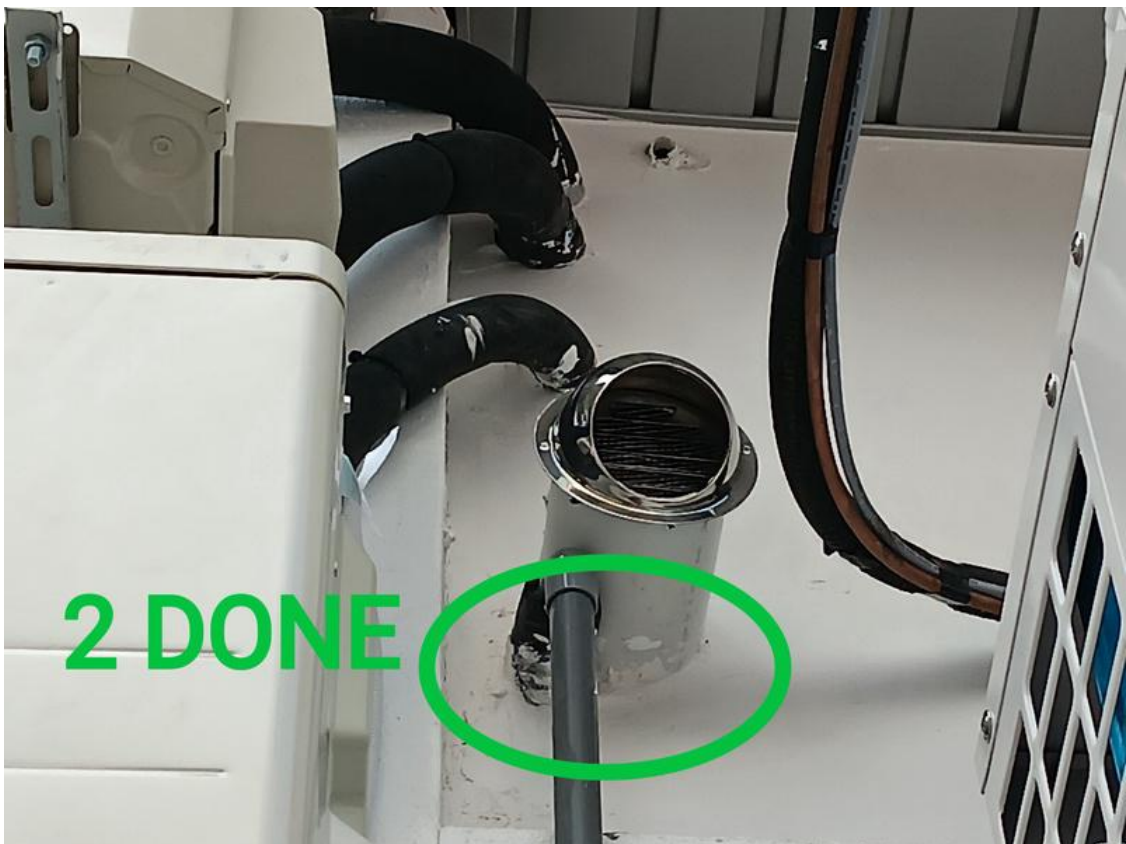


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Photo 7

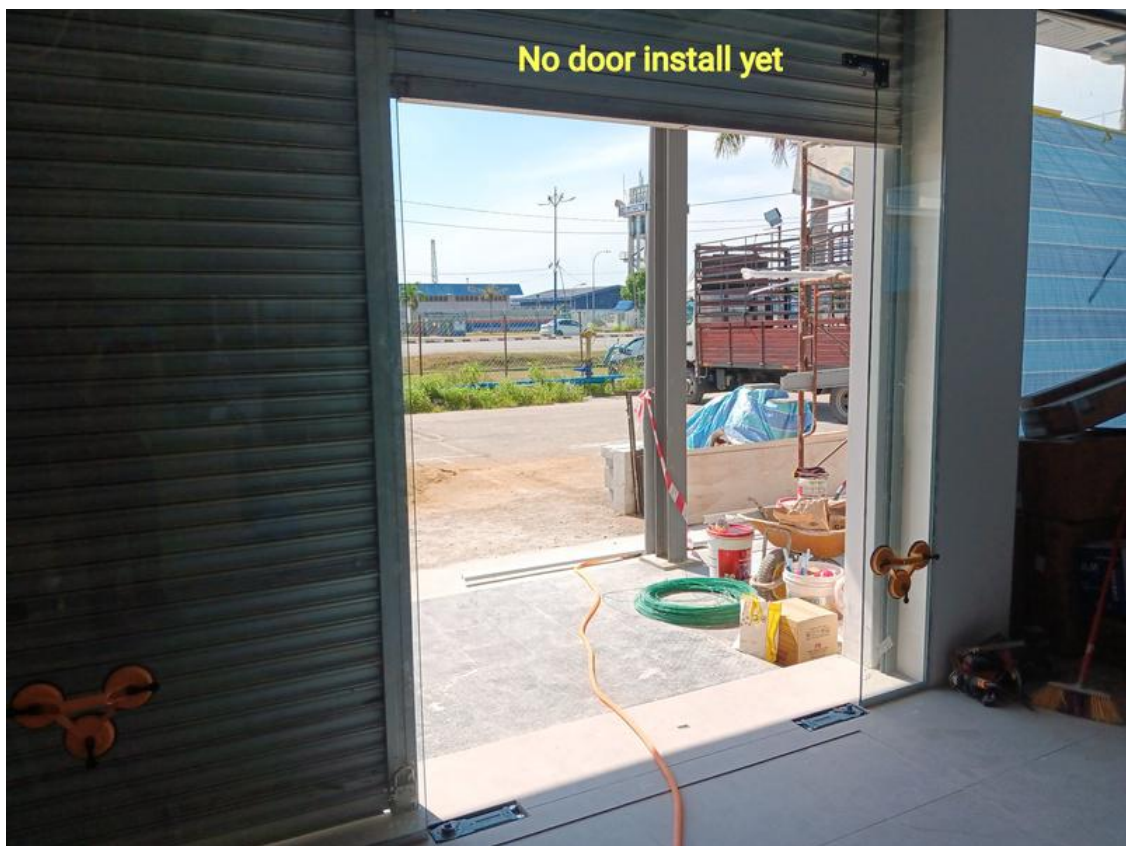


Photo 8



Photo 9

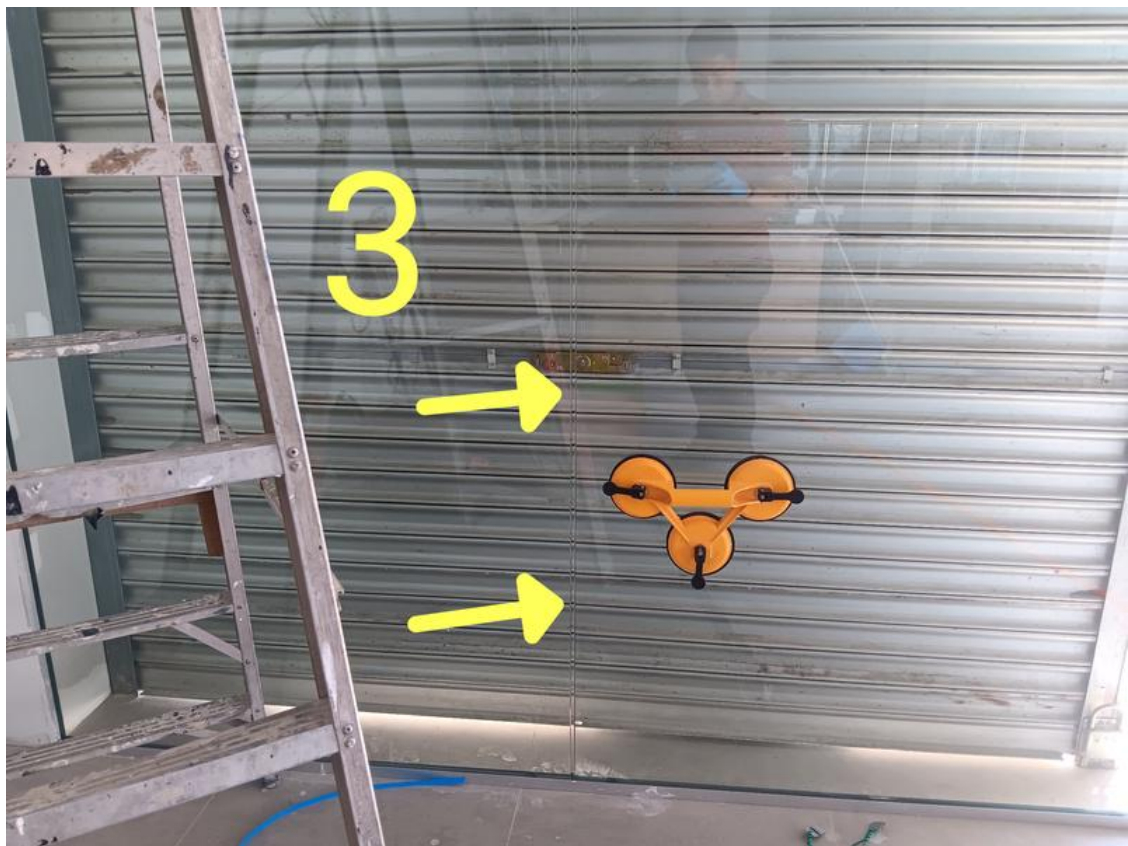


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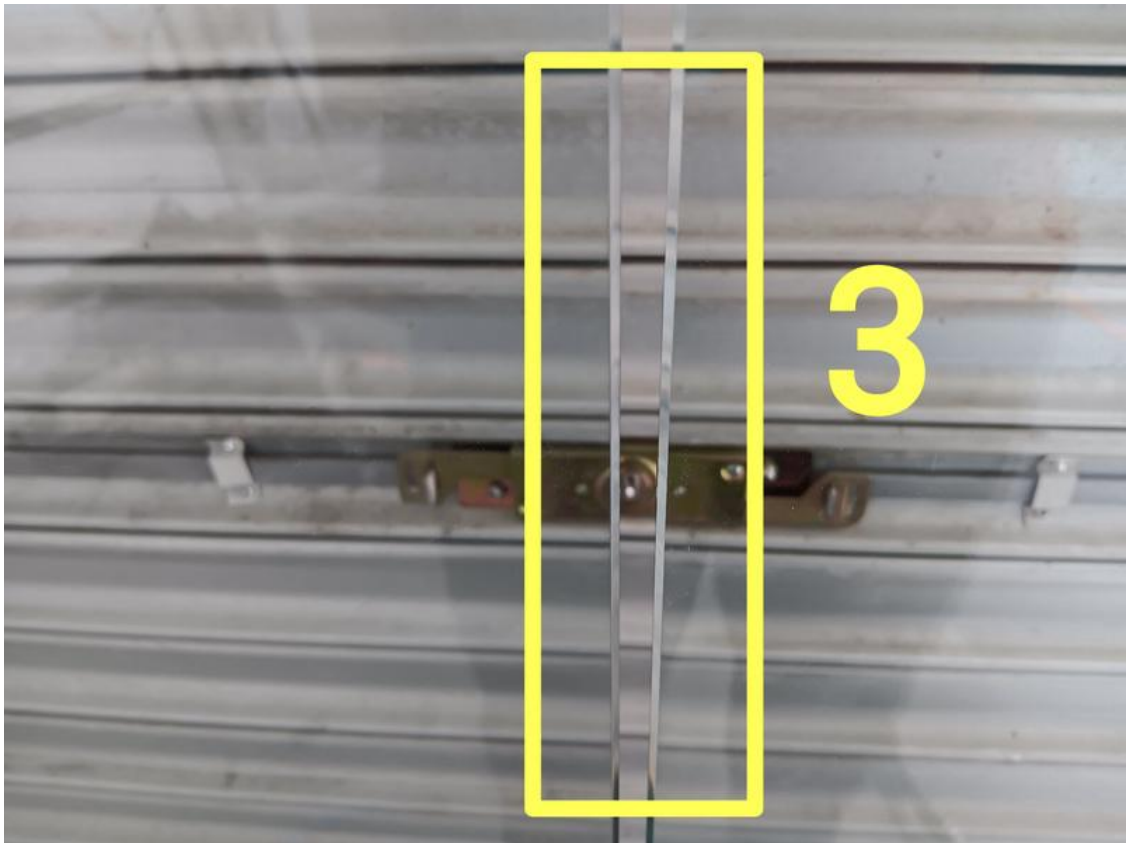


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Photo 12



Photo 13



Photo 14



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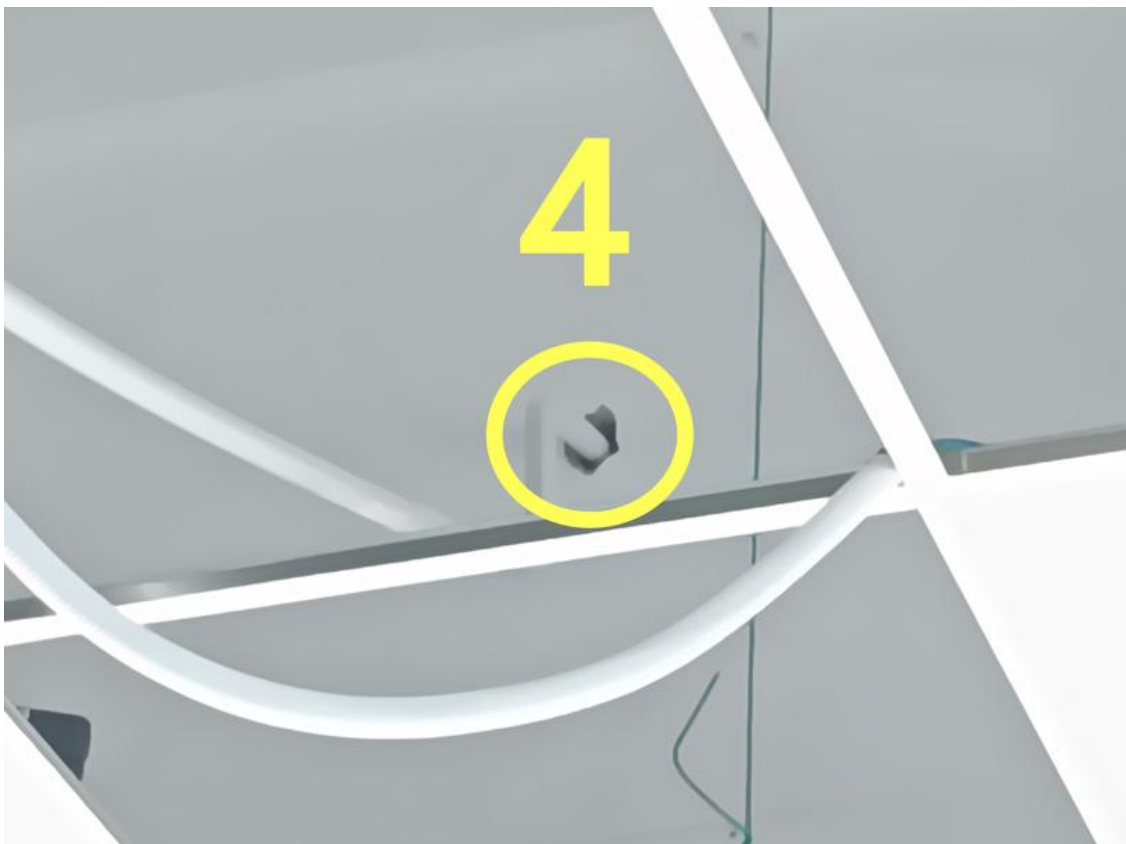


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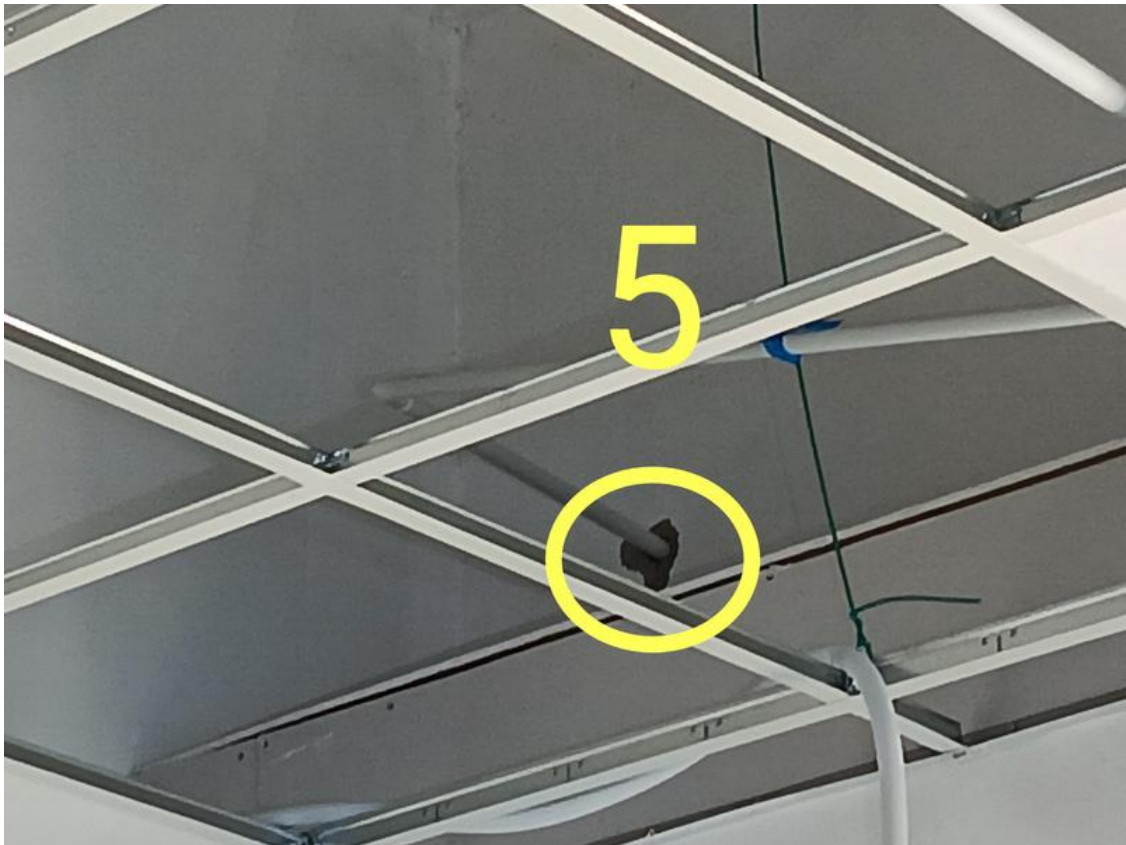


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Photo 19



Photo 20



Photo 21

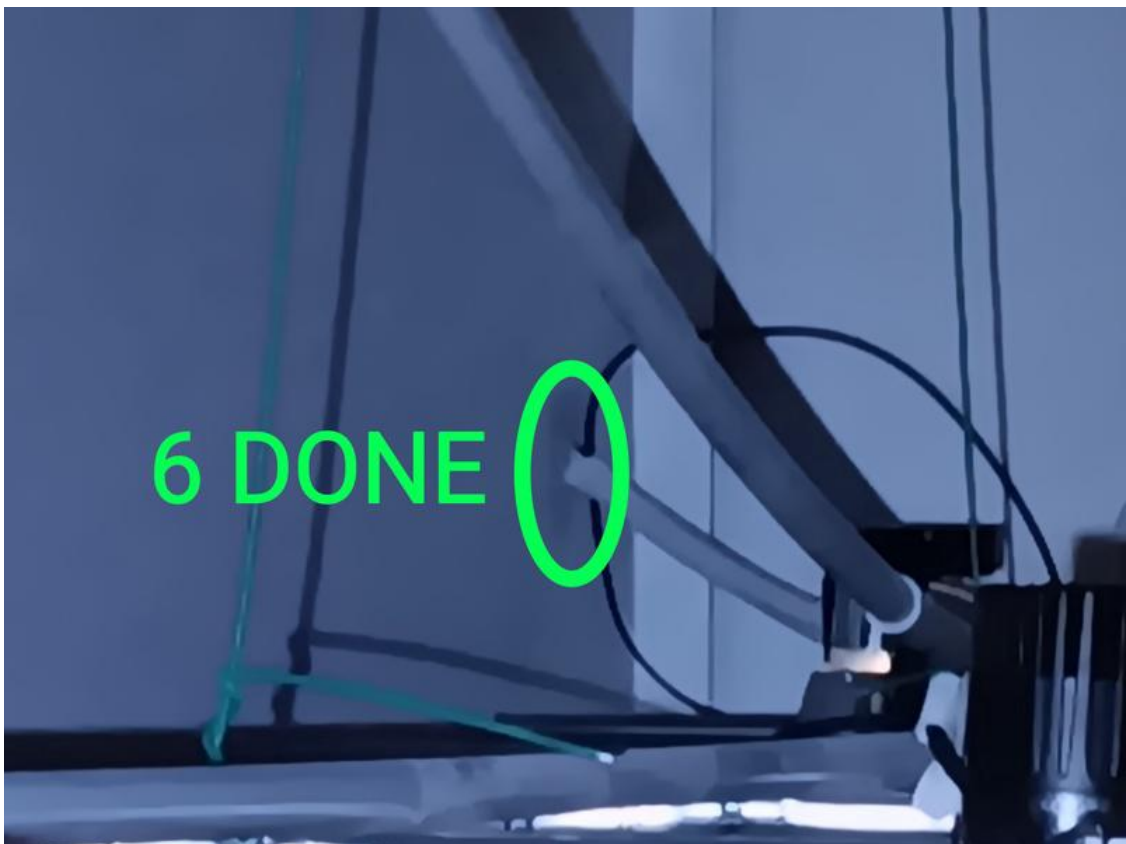


Photo 22



Photo 23

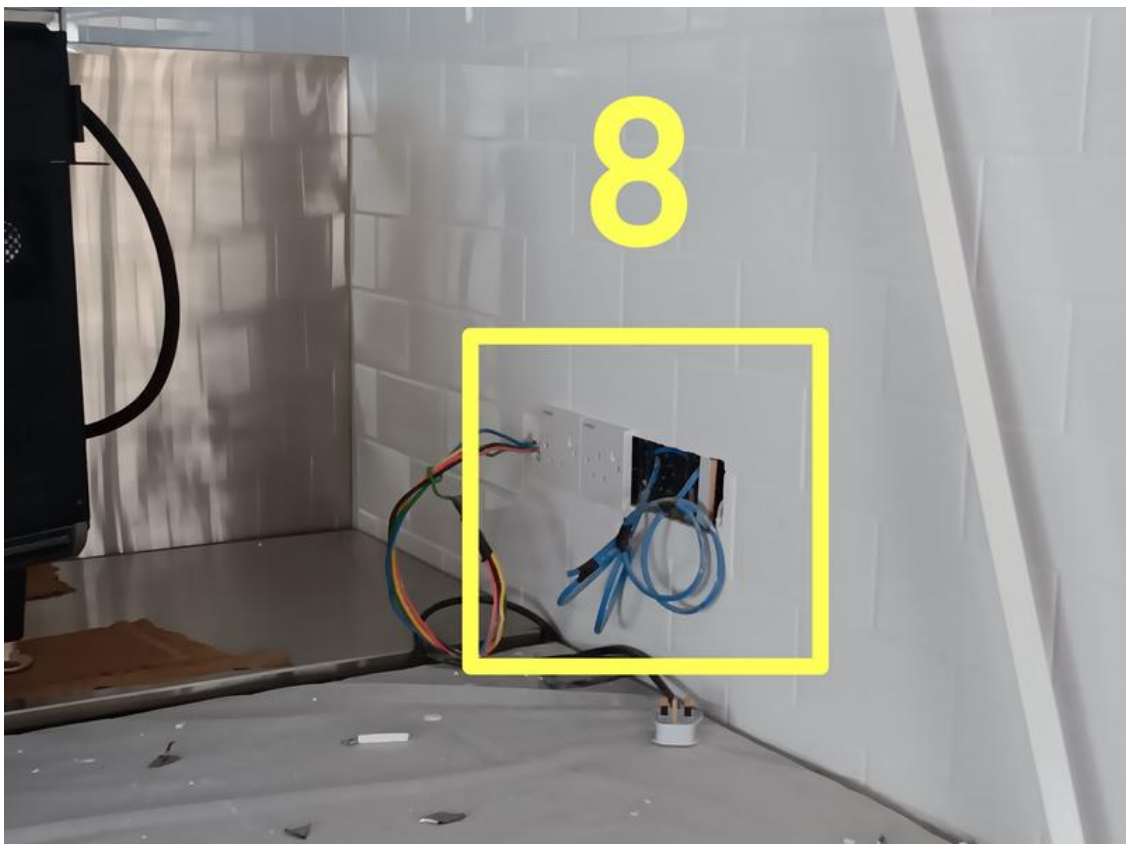


Photo 24



Photo 25

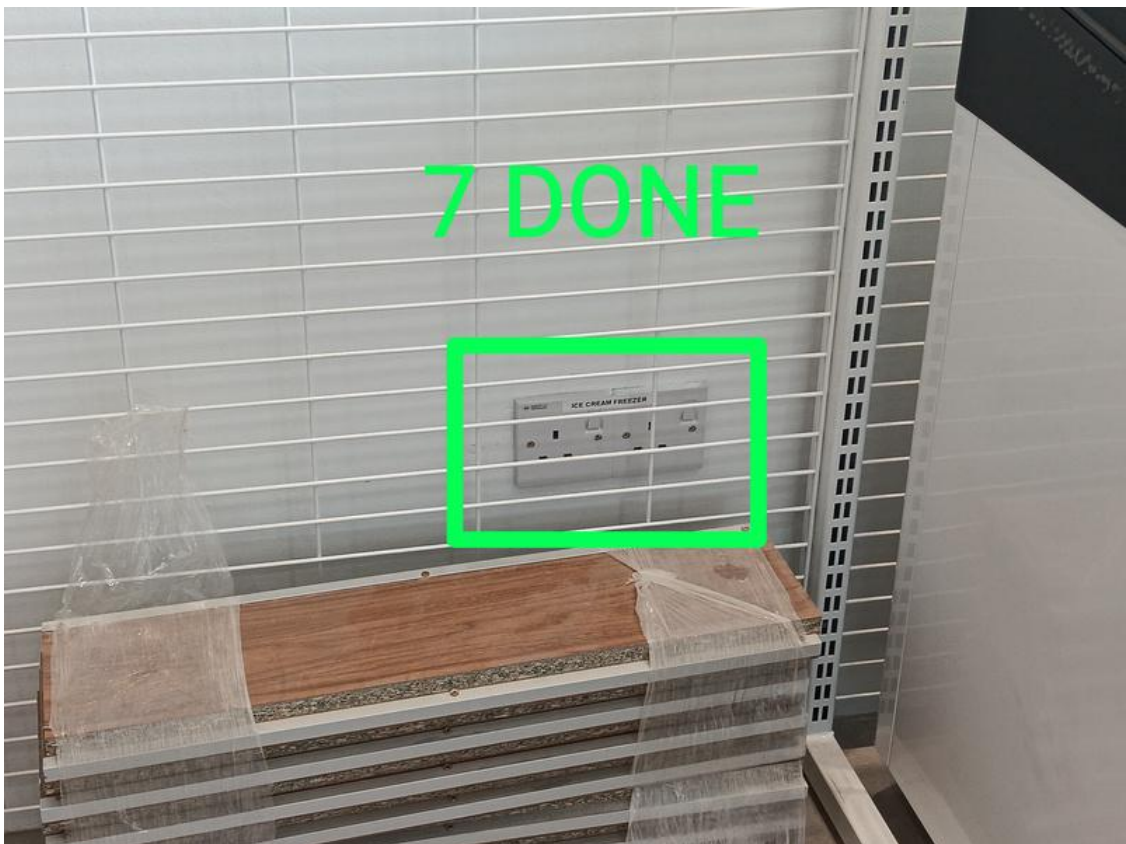


Photo 26



Photo 27



Photo 28



Photo 29



Photo 30

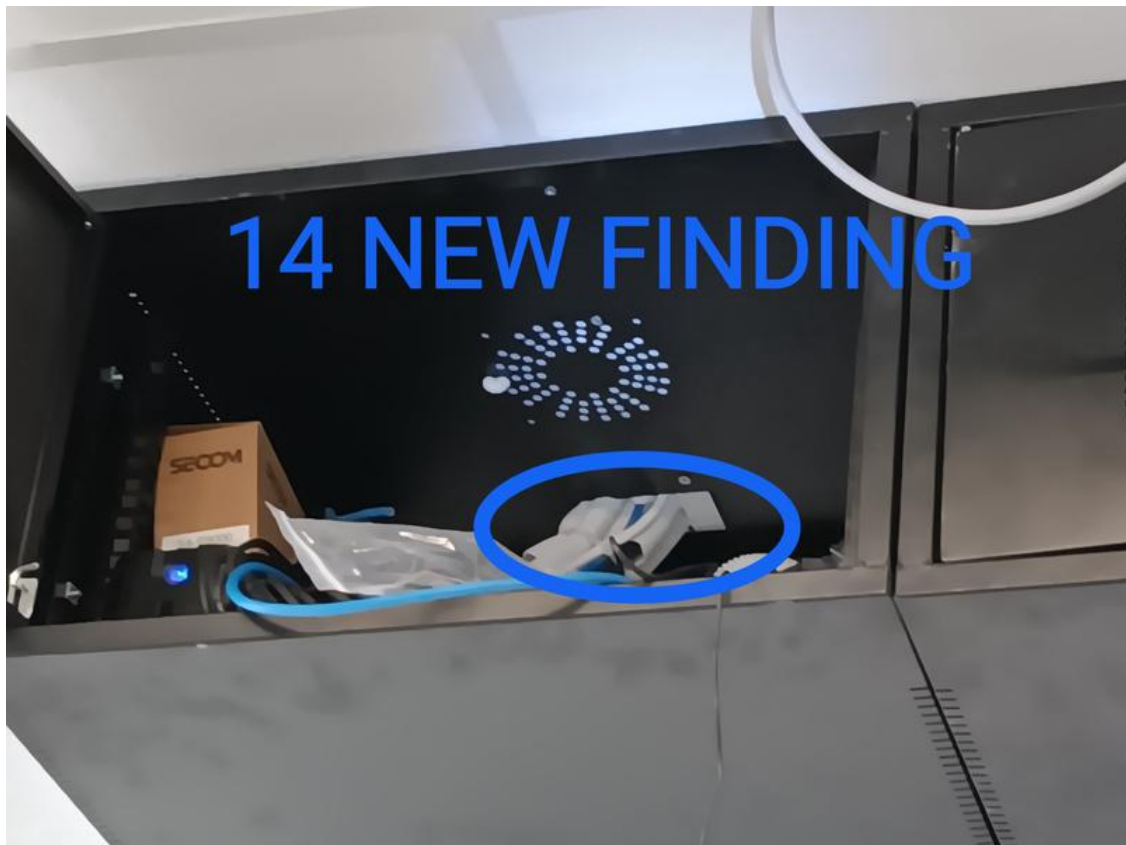


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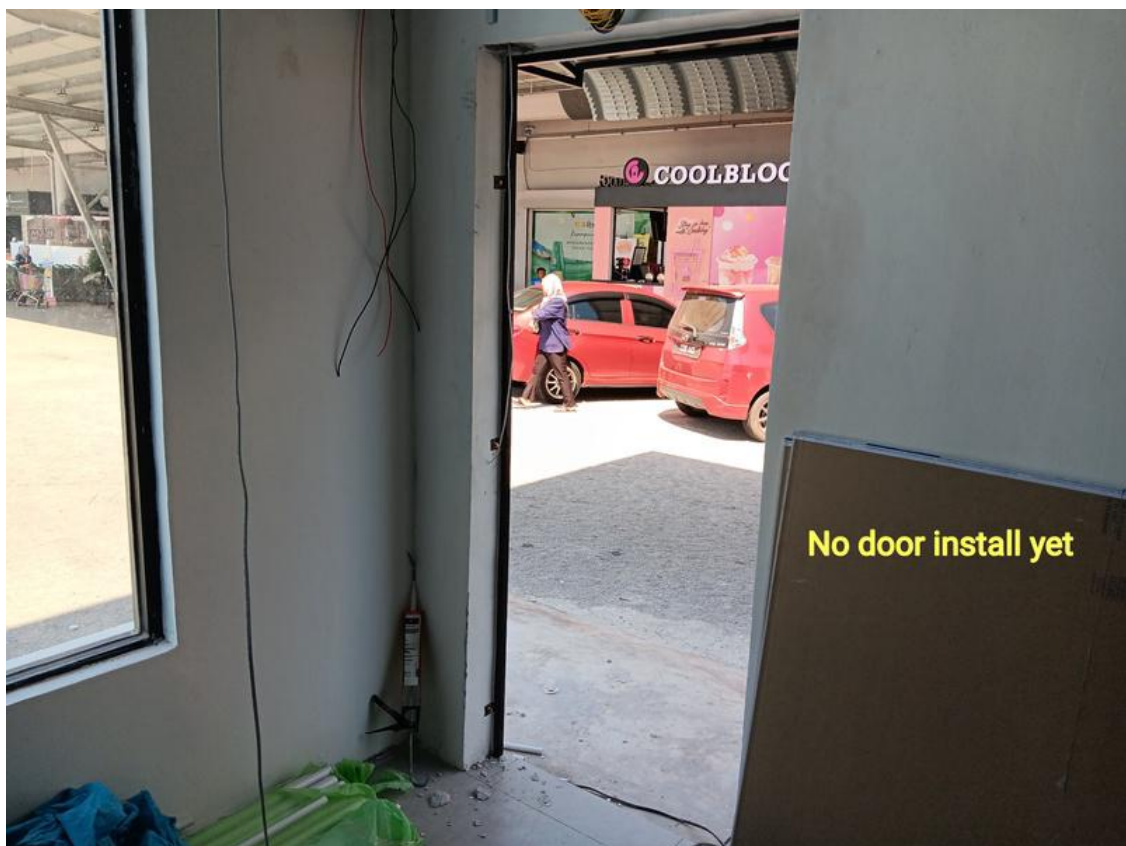


Photo 32



Photo 33



Photo 34



Photo 35



Photo 36



Photo 37



Photo 38



Photo 39



Photo 40

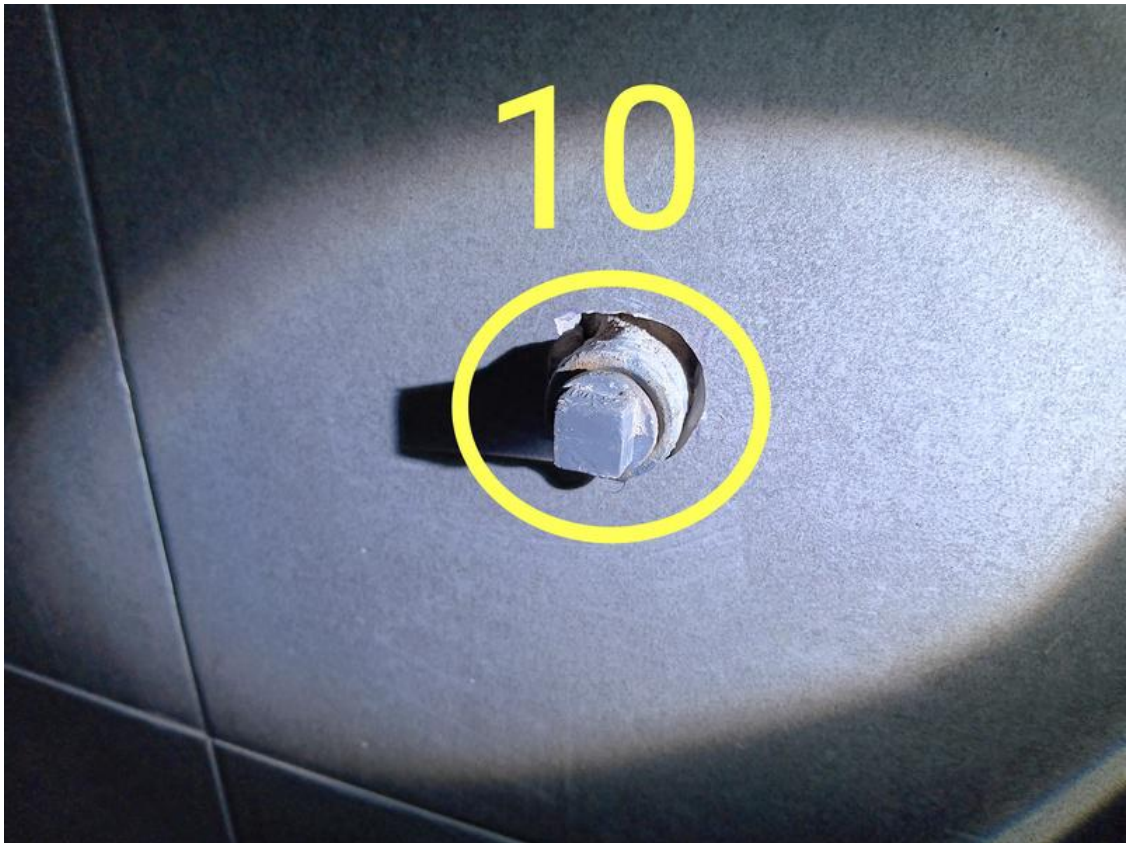


Photo 41



Photo 42

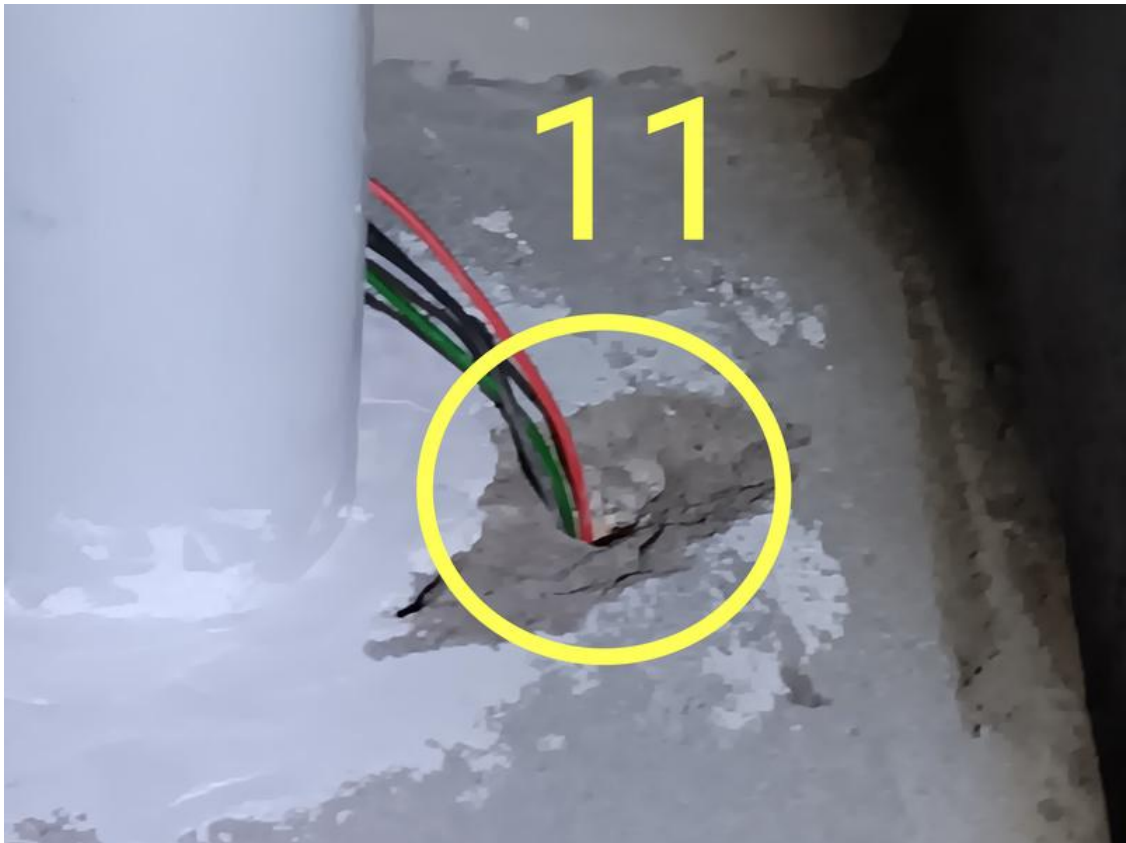


Photo 43



Photo 44



Photo 45



Photo 46



Photo 47



Photo 48

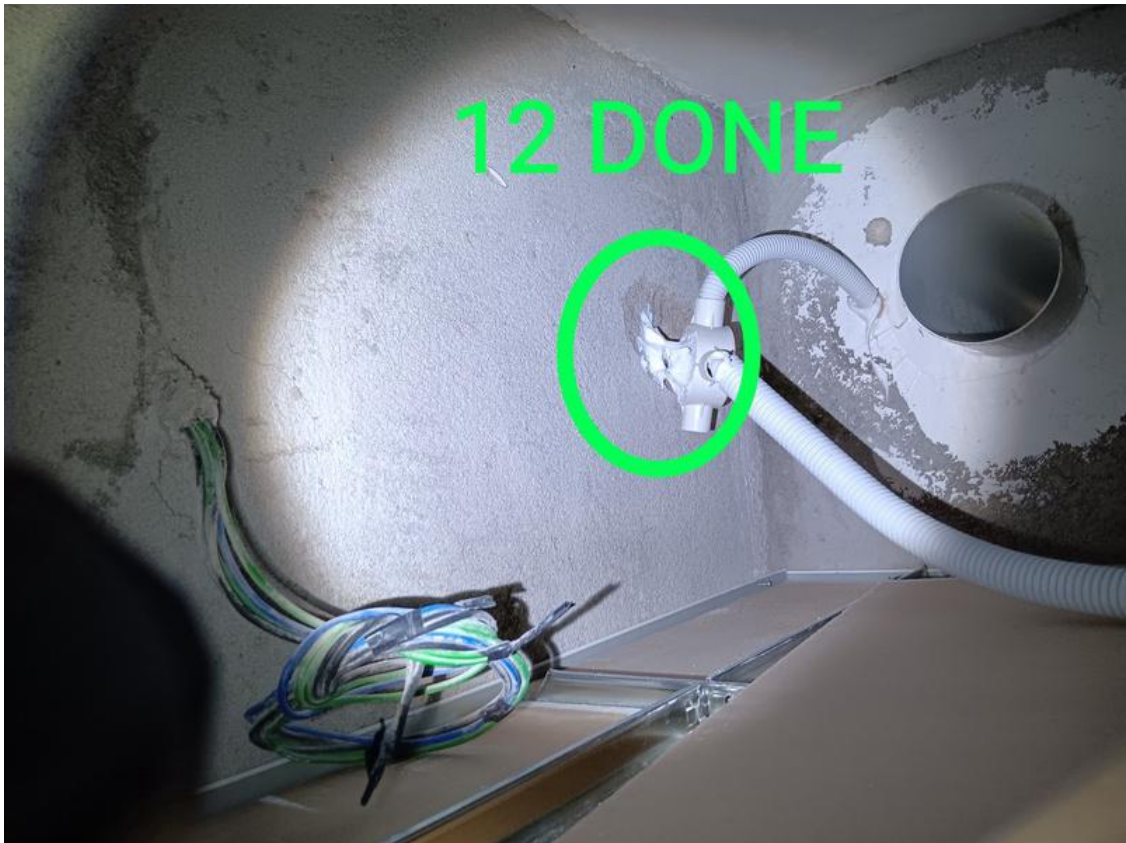


Photo 49



Photo 50



Photo 51