

## Field Biologist Site Inspection for Family Mart

FamilyMart Marang / 30 Jul 2025

Complete

Document No.	000129
Audit Title	Post-Opening Site Inspection
Site Name	FamilyMart Marang
Location	LOT 8994-B, Bangunan Komersial Marang, 21600 Marang, Terengganu, Malaysia (5.207336, 103.20646599999999)
Contractor Present	Yes
Name	Ho Kok Wai
Project PIC Present	Yes
Name	Yuziir
Inspected by	Arif Zulrushdi
Inspection Date	30.07.2025
Prepared by	Arif Zulrushdi

## Disclaimer

The assessors believe the information contained within this inspection report to be correct at the time of printing. The assessors do not accept responsibility for any consequences arising from the use of the information herein. The report is based on matters which were observed or came to the attention of the assessors during the day of the inspection and should not be relied upon as an exhaustive record of all possible risks or hazards that may exist or potential improvements that can be made.

## Introduction

Our inspections are based on Integrated Pest Management (IPM) principles. Where pests are concerned we believe prevention is better than cure.

IPM achieves best results when we are able to work in partnership with our clients in order to minimise conditions that are, or could be conducive to pest activity.

Conditions observed during the inspection and consequent remedial actions needed are categorised as follows:

- Environmental/habitat management externally to minimize potential pest harborage and/or any other attraction for pests (eg food source).
- Proofing of buildings to reduce the risk of pest ingress
- Stacking of stored items to minimize the potential for pest harborage and to allow access for inspection and cleaning
- Housekeeping to minimize potential sources of food and harborage for pests.

Recommendations are allocated Red – Yellow – Green status as follows:

### Red

High priority is the urgency to implement recommendation given. Negligence of recommendation may contribute to pest outbreak or re-occurrence of pest infestation.

### Yellow

Medium priority is the action to be considered. Conditions attractive to pests. The action required to be accomplished.

### Green

Low priority is the preventive action to be taken. If neglected, conditions may become attractive to pests.

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## Instructions for Inspection Report

☐ FB to check all area in the premise for potential entry points and potential harbourage areas in the premise.

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☐ For pre-opening and post-opening inspection, please send the report as soon as possible for customer to align with contractor at site. Please communicate with PIC for any arrangement.

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☐ To ensure findings on pre-inspection to be remained on post-inspection with remark with current proofing condition (whether it's done or not up to satisfaction).

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☐ Please send all pest related reports to fm-pestgroup@ql.com.my and CC to NKAM and servicing branch personnel.

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Inspection Checklist for External Area

To identify any potential entry points and harbourage area from external perimeter.

- Trucking / Ducting / Piping from External
- Air-cond compressor conduits hole
  - Electrical Panel/DB box gaps
  - Drain pipes gaps

Observation



Photo 1

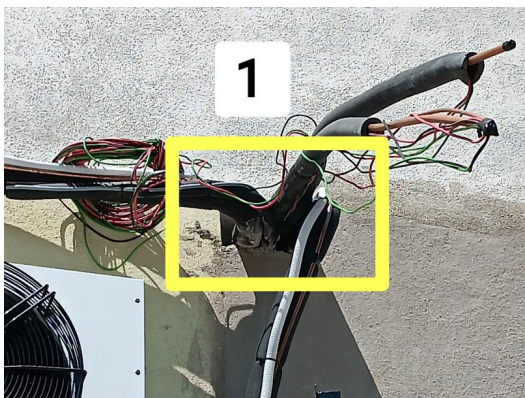


Photo 2

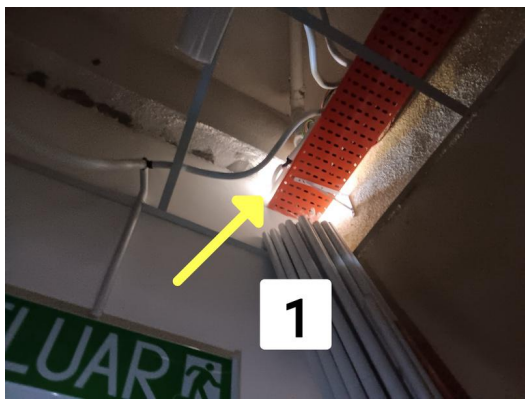


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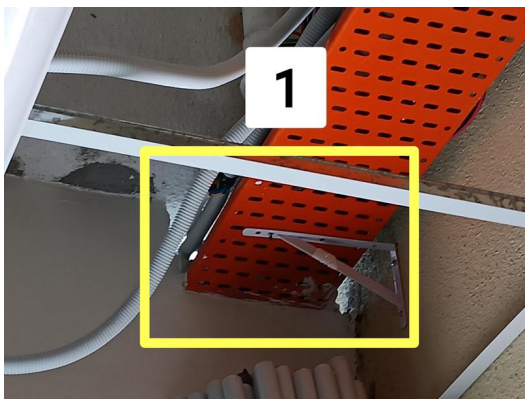


Photo 4

Remarks: Potential Pests

Rats	Cockroach	Ants
		Termites

Findings

Gap around the ducting into internal area.

Recommendation

Please seal the gap.

Updates during 30.7.2025  
1: DONE



Photo 5

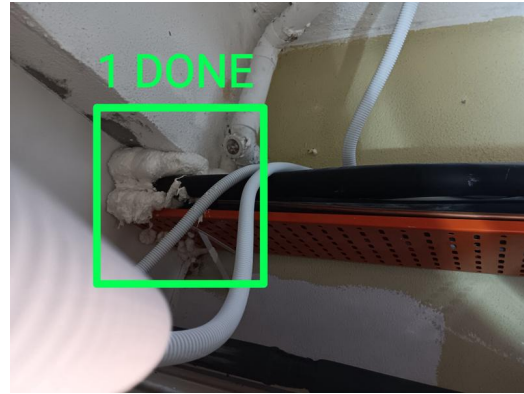


Photo 6

Landscaping  
 - Plant bed area potential burrows  
 - Vegetation around perimeter

### Observation

### Remarks: Potential Pests

### Findings

### Recommendation

Structural frame  
 - Window frame  
 - Door frame  
 - Grill  
 - Louver

### Observation

### Remarks: Potential Pests

### Findings

### Recommendation

## Inspection Checklist for Entrance

To identify any potential entry points and harbourage area at front door and its perimeter.

### Front door

- Double glass door (all sides)
- Sliding door gaps

### Observation



Photo 7

### Remarks: Potential Pests

### Findings

NA - no front door installation yet.

### Recommendation

Updates during 30.7.2025

Door installation done with proper proofing.



Photo 8



Photo 9

### Shutter door

- Shutter door frame
- Shutter roller casing at ceiling level

### Observation





Photo 10

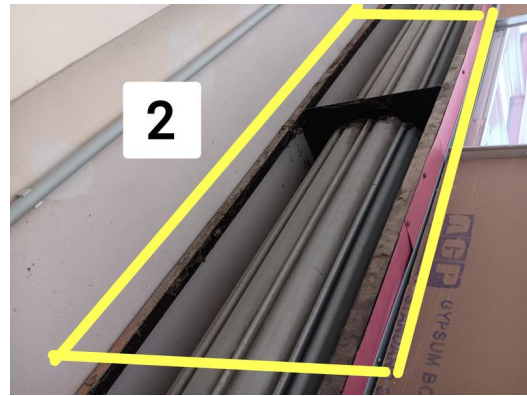


Photo 11

## Remarks: Potential Pests

Rats

## Findings

No plate on shutter roller casing installed. This may provide entry for rats.

## Recommendation

Please close the upper shutter casing with suitable plate.

Updates during 30.7.2025

2: DONE

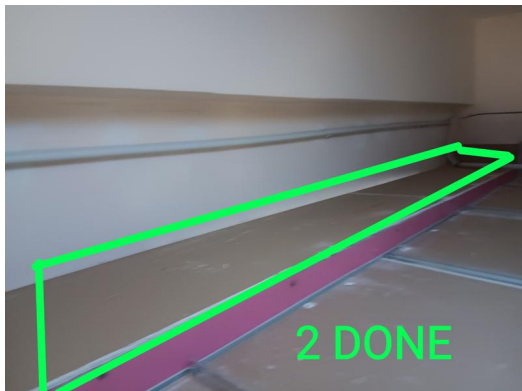


Photo 12



**Inspection Checklist for Front Ceiling**

To identify any potential entry points and harbourage area from overhead trunking connected to external perimeter.

- Trunking/ducting/piping building-shared
- Trunking/ducting connection into the premise
  - From external

**Observation**

**Remarks: Potential Pests**

**Findings**

**Recommendation**

- Structural beam
- Mounting poles for TV/hanging board

**Observation**

**Remarks: Potential Pests**

**Findings**

**Recommendation**

Inspection Checklist for Counter

To identify any potential entry points and harbourage area at counter area and its surrounding area.

- Counter cabinet
- Base gaps
  - Wiring holes
  - Wall-cabinet gaps
  - Coffee machine drain/piping holes
  - Chest freezer
  - Ice machine
  - Plug points

Observation



Photo 13

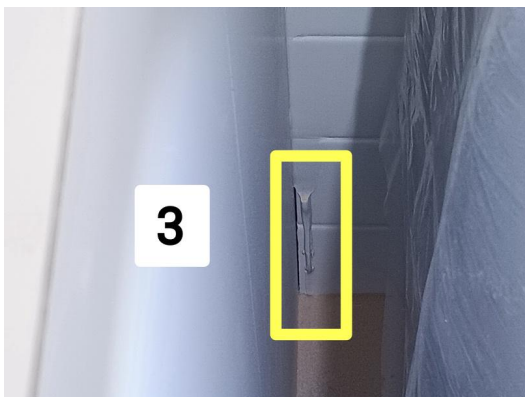


Photo 14

Remarks: Potential Pests

Ants	Cockroach	Termites
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Findings

The plaster proofing is not complete and left some gaps.

Recommendation

Please seal the gaps completely.

Updates during 30.7.2025  
3: DONE



Photo 15

### Sink

- Piping gaps
- Floor trap
- Grease trap
- Crevices along sink structures

### Observation



Photo 16



Photo 17

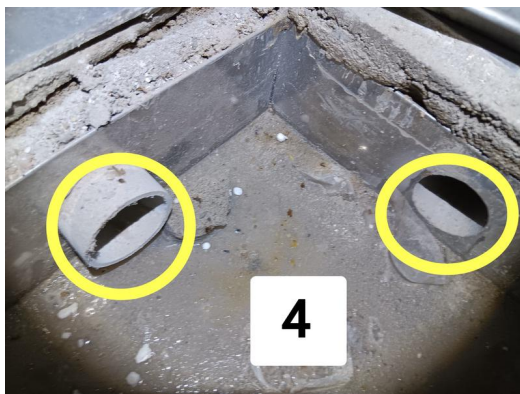


Photo 18

### Remarks: Potential Pests

Rats

Cockroach

### Findings

Floor trap pipes do not have metal mesh filter to prevent pest entry from outside.

## Recommendation

Please install metal mesh filter at the pipes.

Updates during 30.7.2025

4: DONE



Photo 19

**Inspection Checklist for Sales Floor**

To identify any potential entry points and harbourage area at sales floor, seating/dining area, waste bins, chillers, etc.

- Seating area
- Waste bin
  - Wall panels, floor panels gap

**Observation**

**Remarks: Potential Pests**

**Findings**

**Recommendation**

- Chillers; Reach-in-chiller/ Open-case-chiller
- Compressor conduits
  - Drain trap/piping

**Observation**

**Remarks: Potential Pests**

**Findings**

**Recommendation**

**Inspection Checklist for Sales Floor Ceiling**

To identify any potential entry points and harbourage area from overhead trunking connecting between internal areas/external.

Trunking/ducting/piping building-shared  
- Trunking/ducting connection between areas inside premise

**Observation**

**Remarks: Potential Pests**

**Findings**

**Recommendation**

Inspection Checklist for Back Room

To identify any potential entry points and harbourage area at storage area, manager area, back entrance.

- Manager Area
- Wiring holes/trunking/ducting
  - Server rack
  - Plug points

Observation



Photo 20

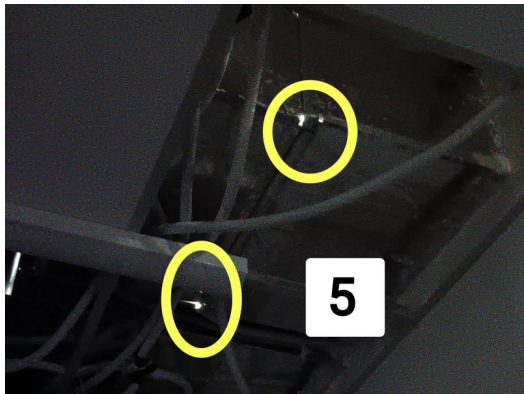


Photo 21

Remarks: Potential Pests

Cockroach

Ants

Findings

Gaps observed at the ventilator casing above manager area.

Recommendation

Please seal the gaps completely.

Updates during 30.7.2025  
5: DONE



Photo 22

Mop Sink/cleaning equipment storage



- Piping gaps
- Floor trap
- Wall tiles gaps

**Observation**



Photo 23

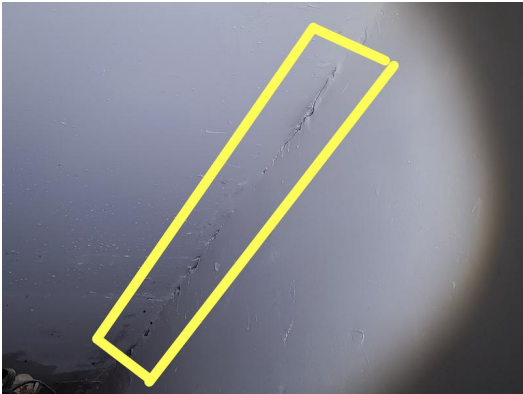


Photo 24



Photo 25

**Remarks: Potential Pests**

Termites	Ants	Cockroach
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**Findings**

Crack and crevices at the wall edges can provide harbourage for pests.

**Recommendation**

Please seal the crack and crevices completely.

Updates during 30.7.2025  
6: DONE

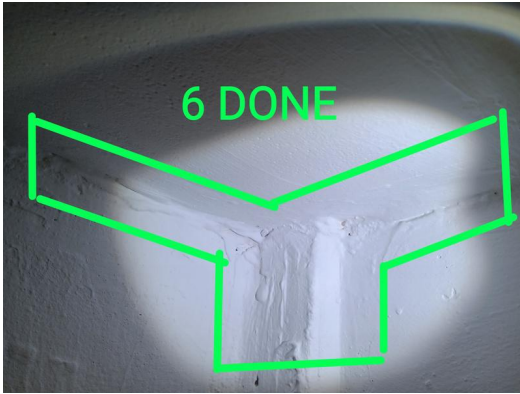


Photo 26

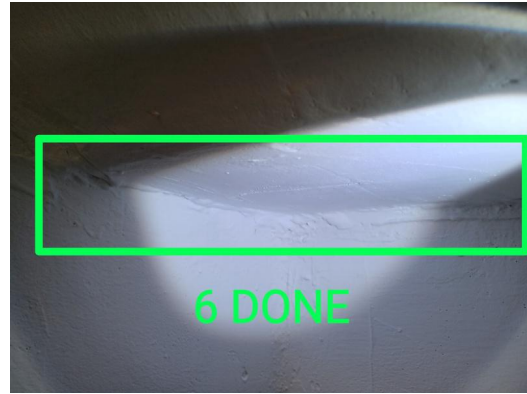


Photo 27

Back Door  
- Frame/door base gap

### Observation



Photo 28

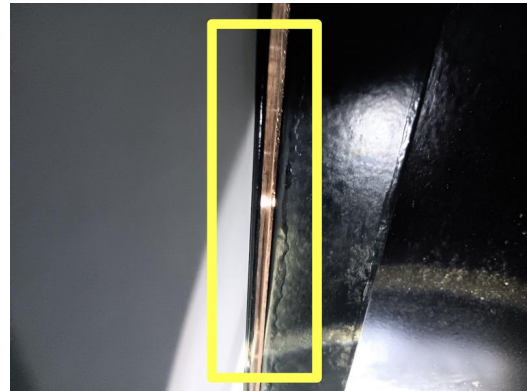


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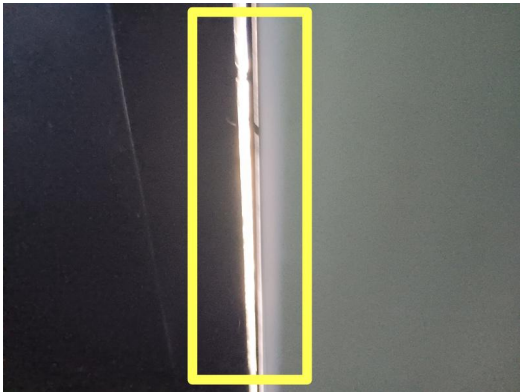


Photo 30

### Remarks: Potential Pests

Cockroach	Ants	Rats
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### Findings

Gaps observed around the doorframe.

### Recommendation

Please install additional door strips.

Updates during 30.7.2025  
7: DONE



Photo 31

Chiller  
- Drain trap/piping  
- Compressor conduits

Observation



Photo 32

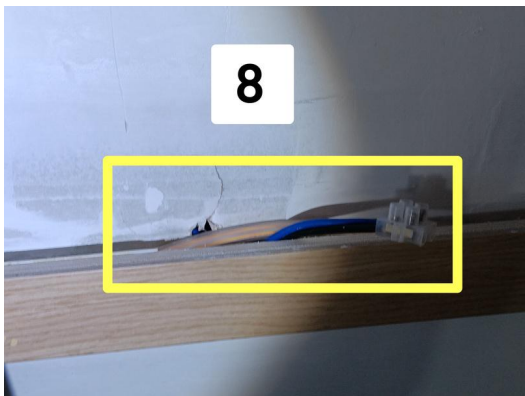


Photo 33

Remarks: Potential Pests

Cockroach	Ants	Termites
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Findings

The wiring not yet complete and found with gaps at wall.

Recommendation

Please close the gap completely after complete wiring.

Updates during 30.7.2025  
8: DONE

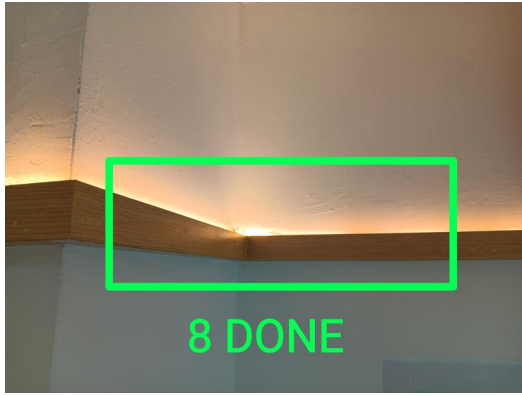


Photo 34

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## Inspection Checklist for Back Room Ceiling

To identify any potential entry points and harbourage area from overhead trunking connected to external perimeter.

Trunking/ducting/piping  
- Trunking/ducting connection into the back room.

### Observation

#### Remarks: Potential Pests

#### Findings

#### Recommendation

Ducting/trunking  
- DB box/panel  
- AC conduits

### Observation

#### Remarks: Potential Pests

#### Findings

NA - Installation is not yet complete

#### Recommendation

Updates during 30.7.2025

Done installation with no gaps left.



Photo 35

Inspection Checklist for Toilet

To identify any potential entry points and harbourage area for outlet with in-house toilet.

Pipe gap

Observation



Photo 36



Photo 37

Remarks: Potential Pests

Cockroach

Ants

Findings

Gap found at unclosed pipe.

Recommendation

Please ensure no gap left after done installation.

Updates during 30.7.2025  
9: DONE



Photo 38

Drain trap

Observation

Remarks: Potential Pests

Findings

Recommendation

Exhaust fan

Observation



Photo 39

Remarks: Potential Pests

Flying Insects	Cockroach	Rats
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Findings

No exhaust fan installed. Toilet ventilation windows with gaps may allow pests to enter.

Recommendation

Please install a secure exhaust fan with ni gaps or seal the window completely.

Updates during 30.7.2025

10: DONE



Photo 40



**Inspection Checklist for Monitoring Units**

To verify and recommend location for monitoring trap(s) at site.

**Insect Light Traps**

Post-Opening Inspection

**Recommendation / Observation**

Rodent Glue Traps

**Placement Suggestion**

**Recommendation / Observation**

## Summary

### Summary

## Overall Remarks

The outlet ready for opening.

Above are the recommendations provided to your site based on our inspection at the current moment. Please act on the recommendations for better control of pest activity in the premise. Together with our planned pest control programme, we believe the level of pest infestation will be reduced further.

Thank you for selecting Rentokil Initial as your Pest Control service provider.

Do contact us if there's a need for further clarification.

## Inspector's Signature



Arif Zulrushdi  
30.07.2025 14:15 +08

## Media summary



Photo 1

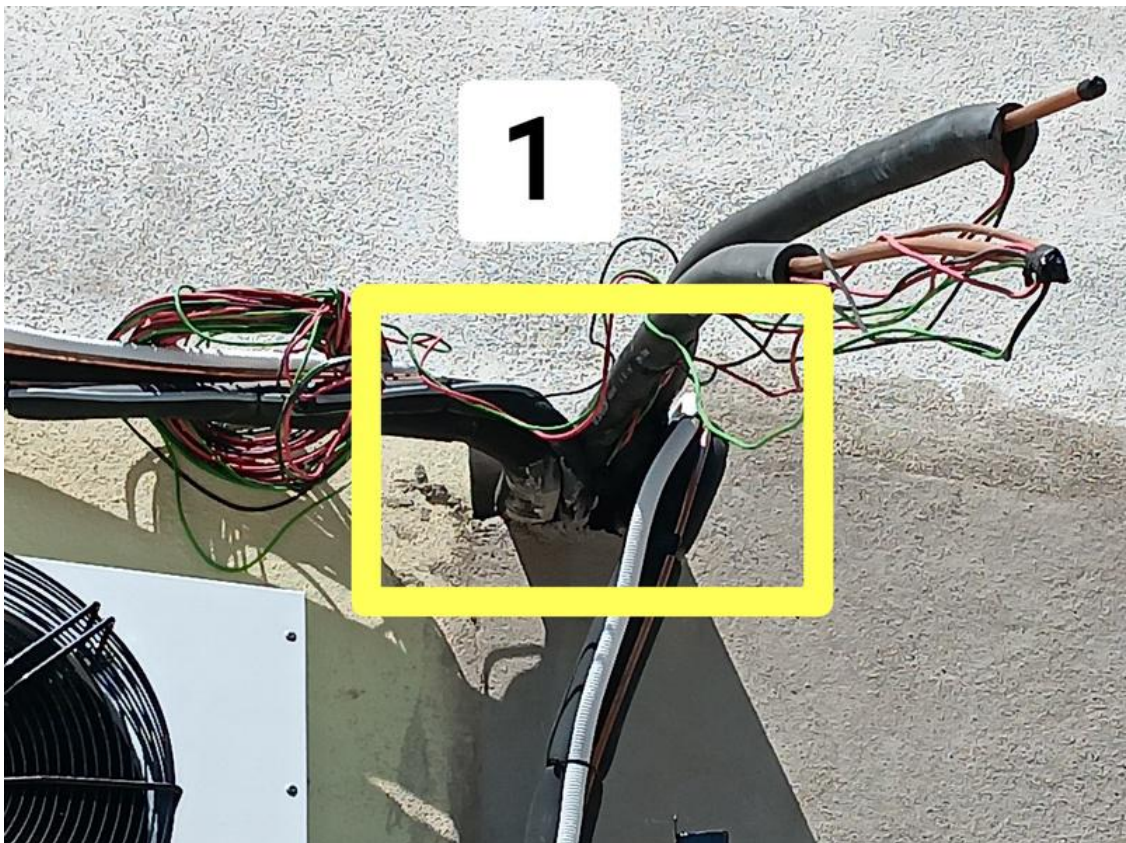


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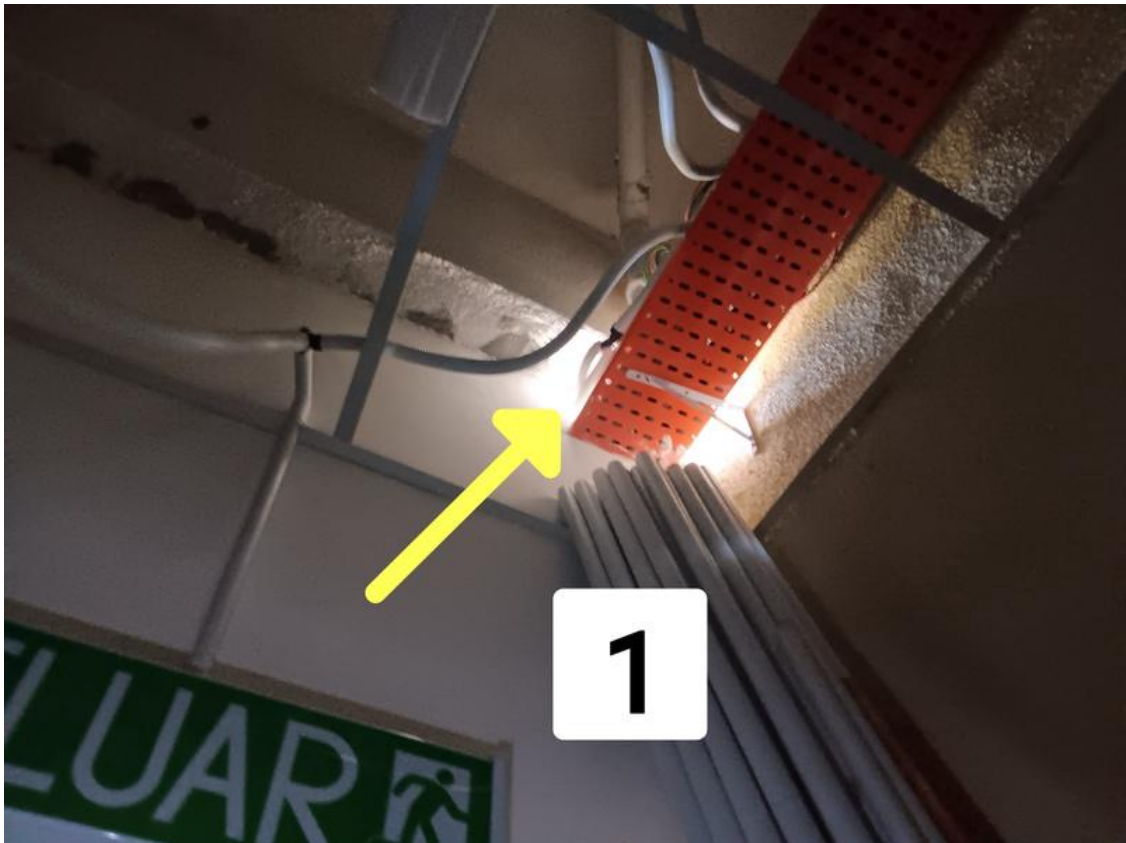


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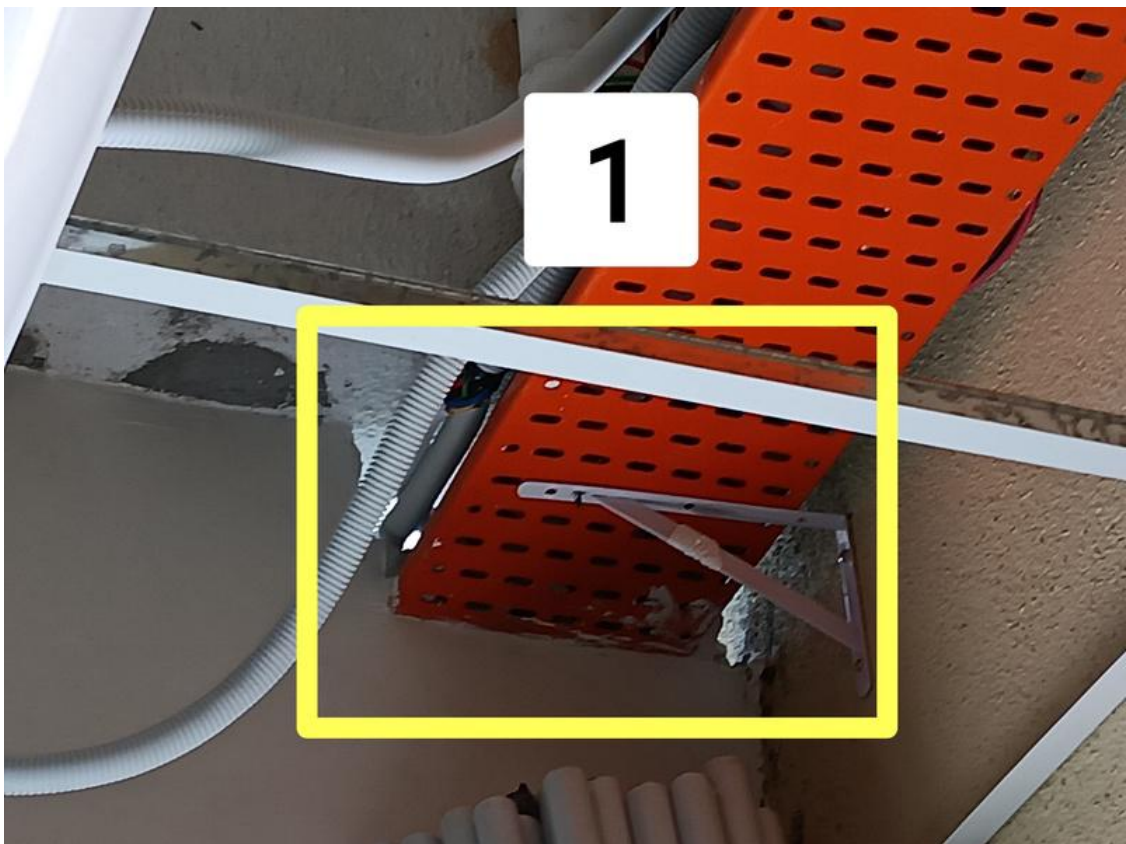


Photo 4



Photo 5

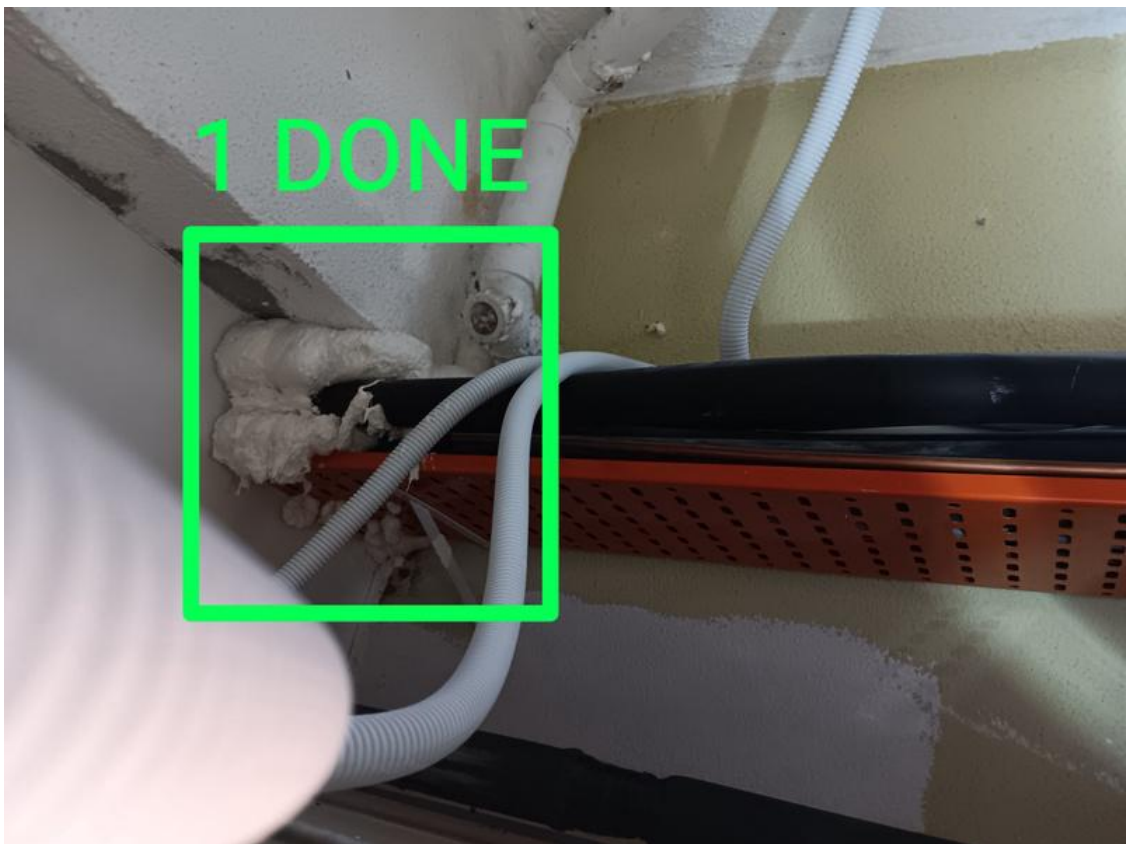


Photo 6





Photo 7



Photo 8



Photo 9



Photo 10



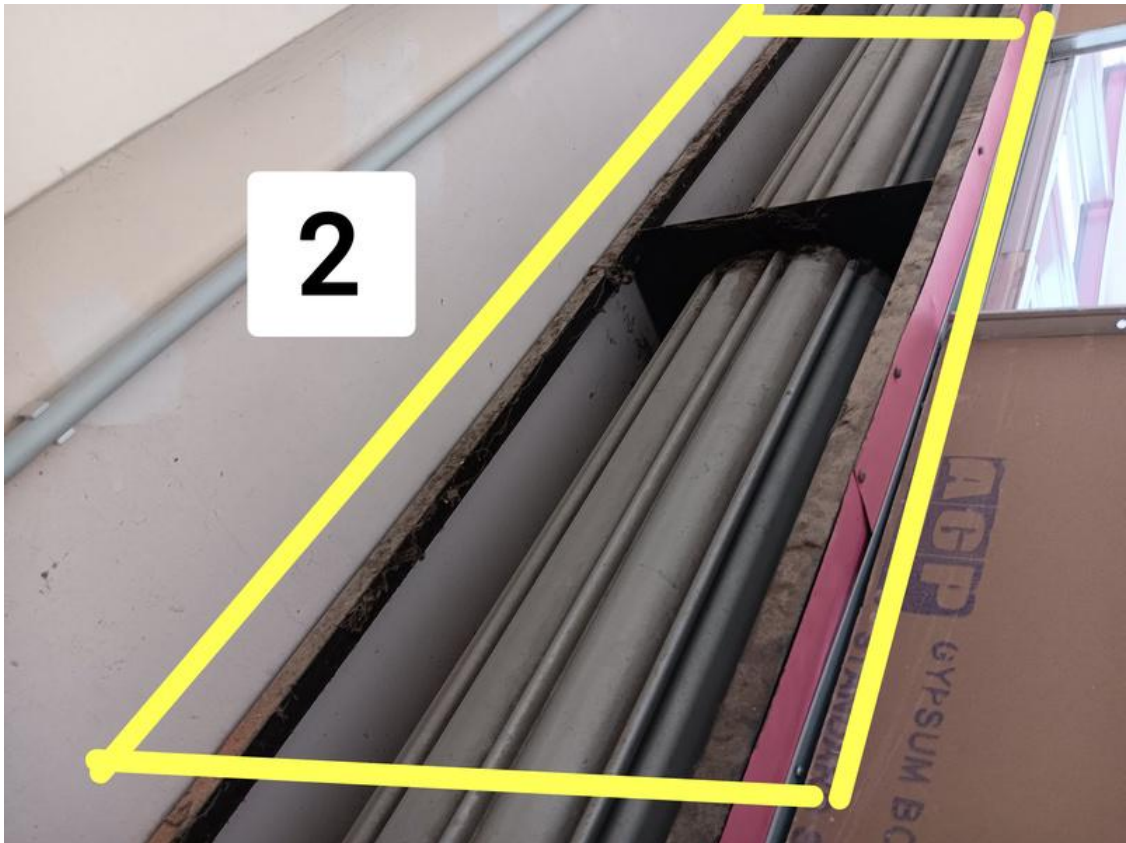


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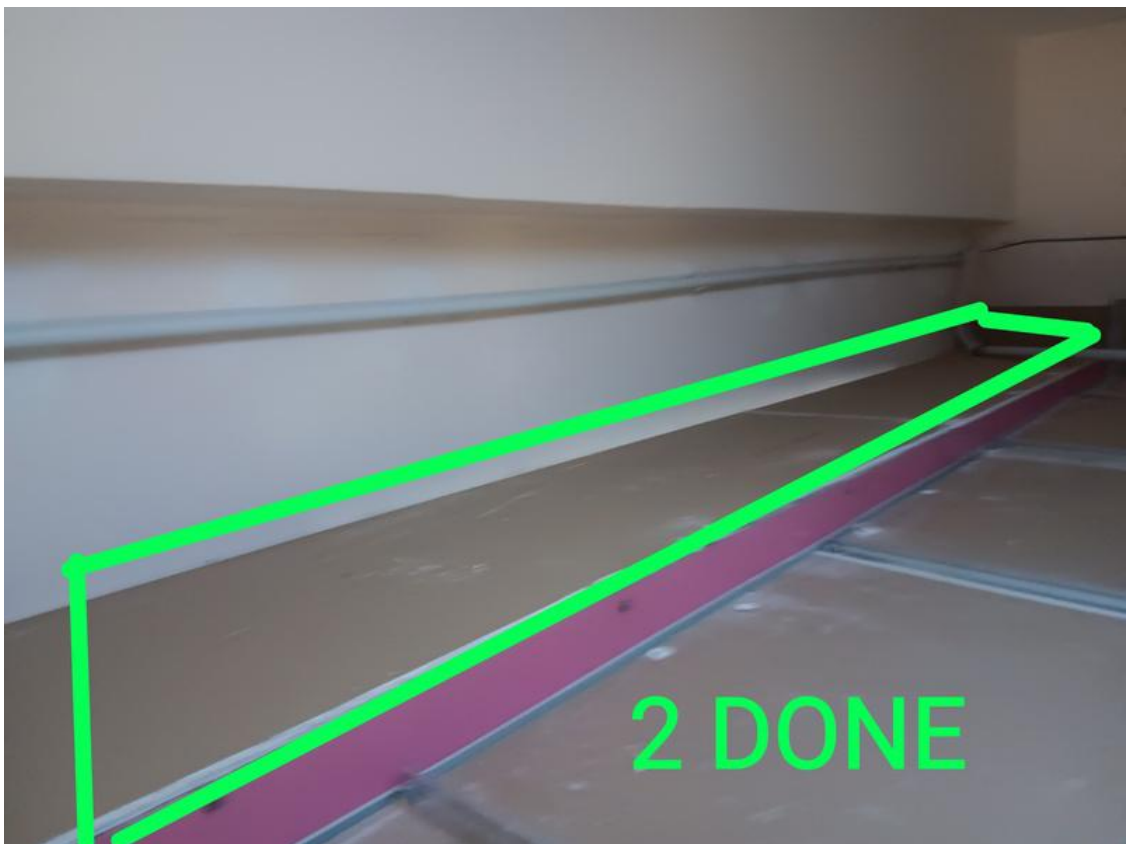


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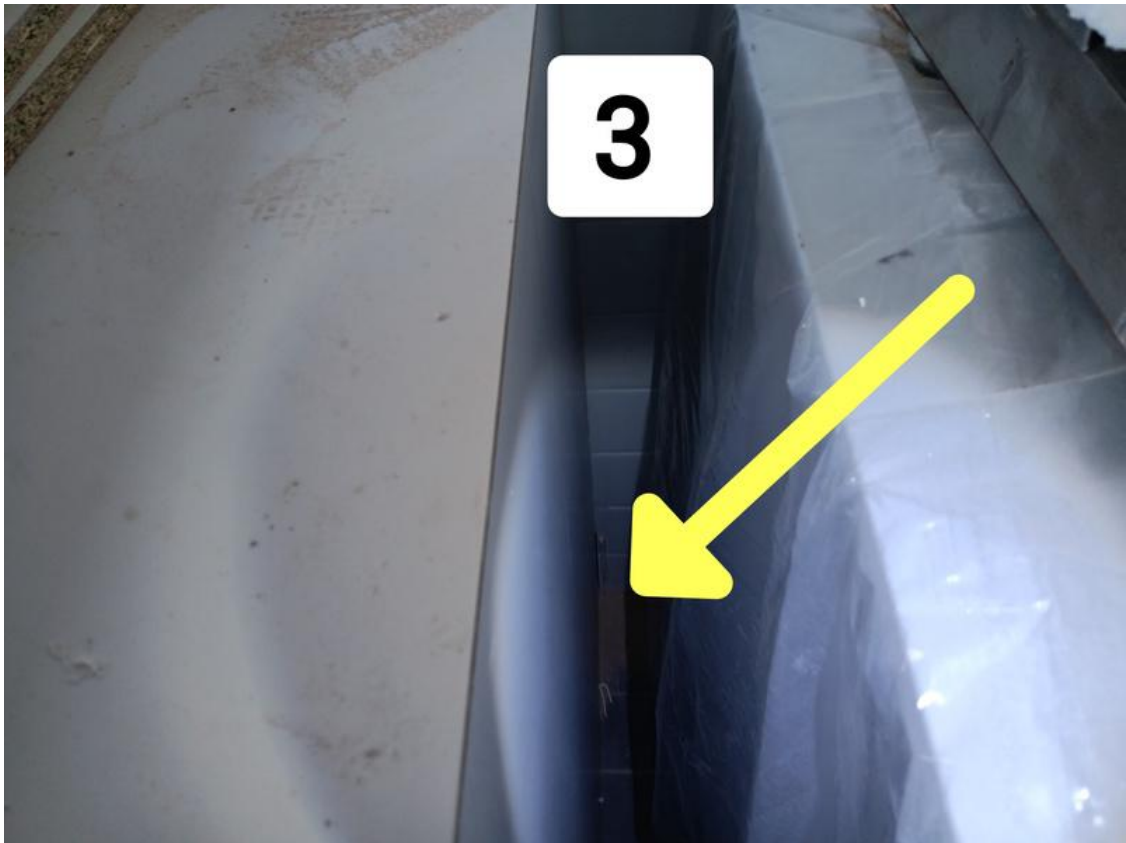


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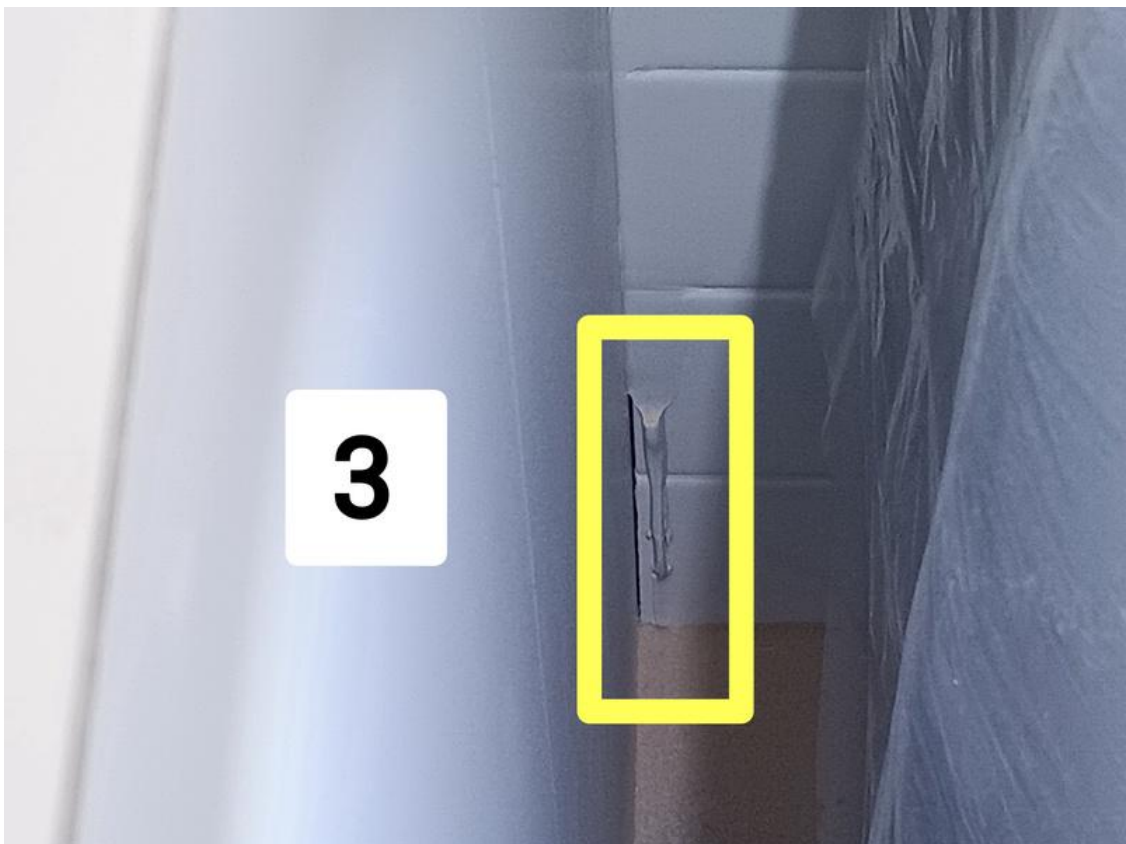


Photo 14



Photo 15



Photo 16





Photo 17

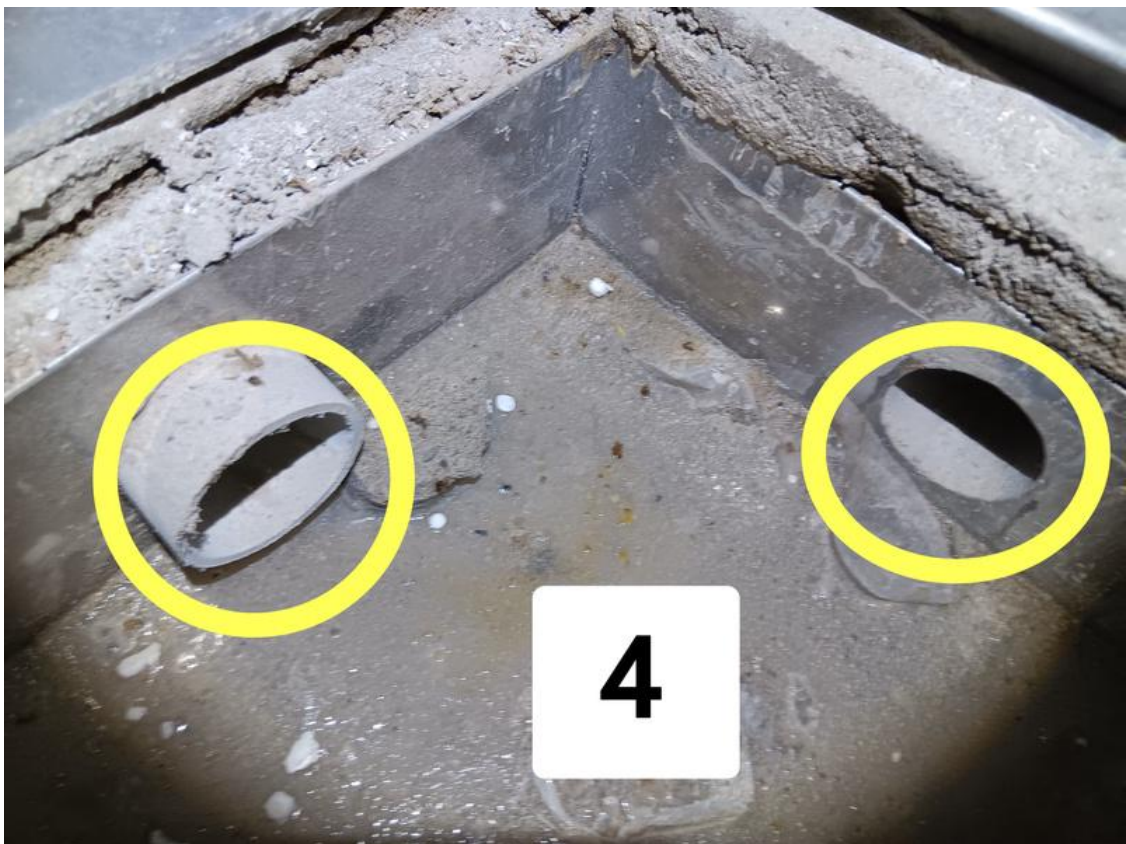


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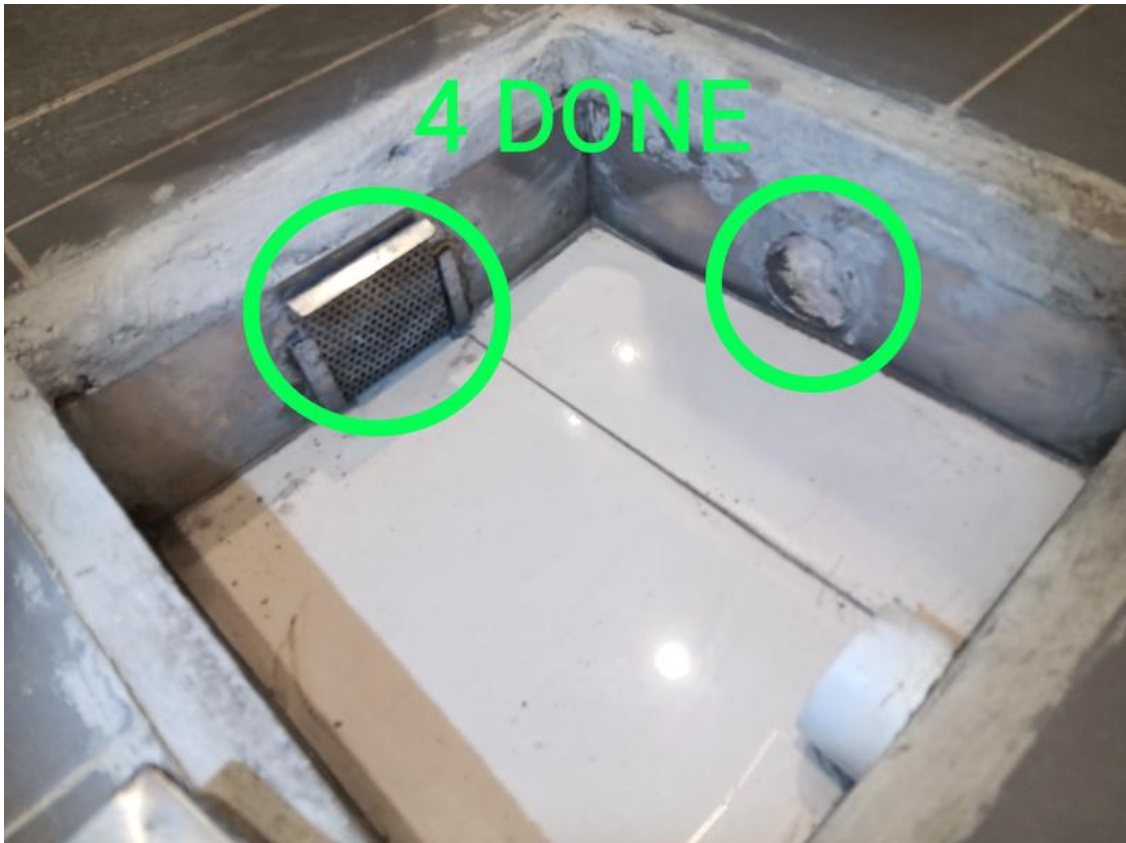


Photo 19



Photo 20



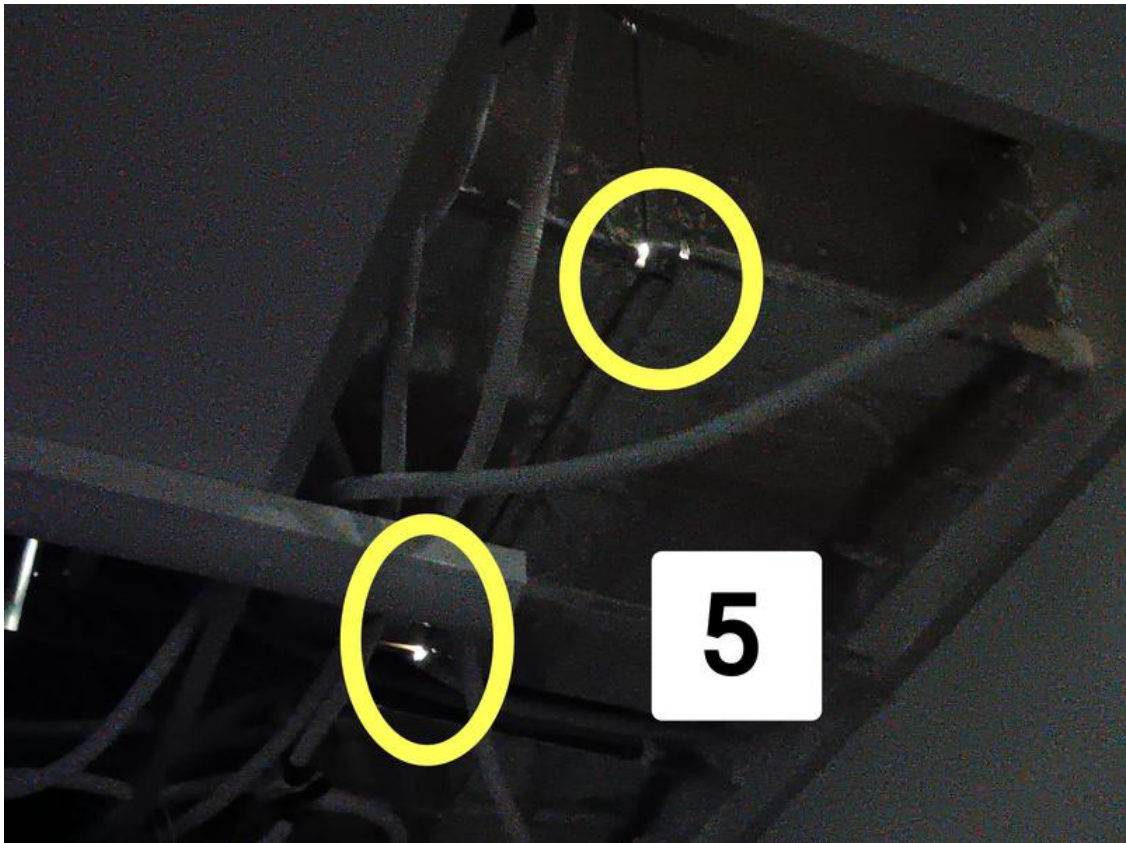


Photo 21



Photo 22



Photo 23

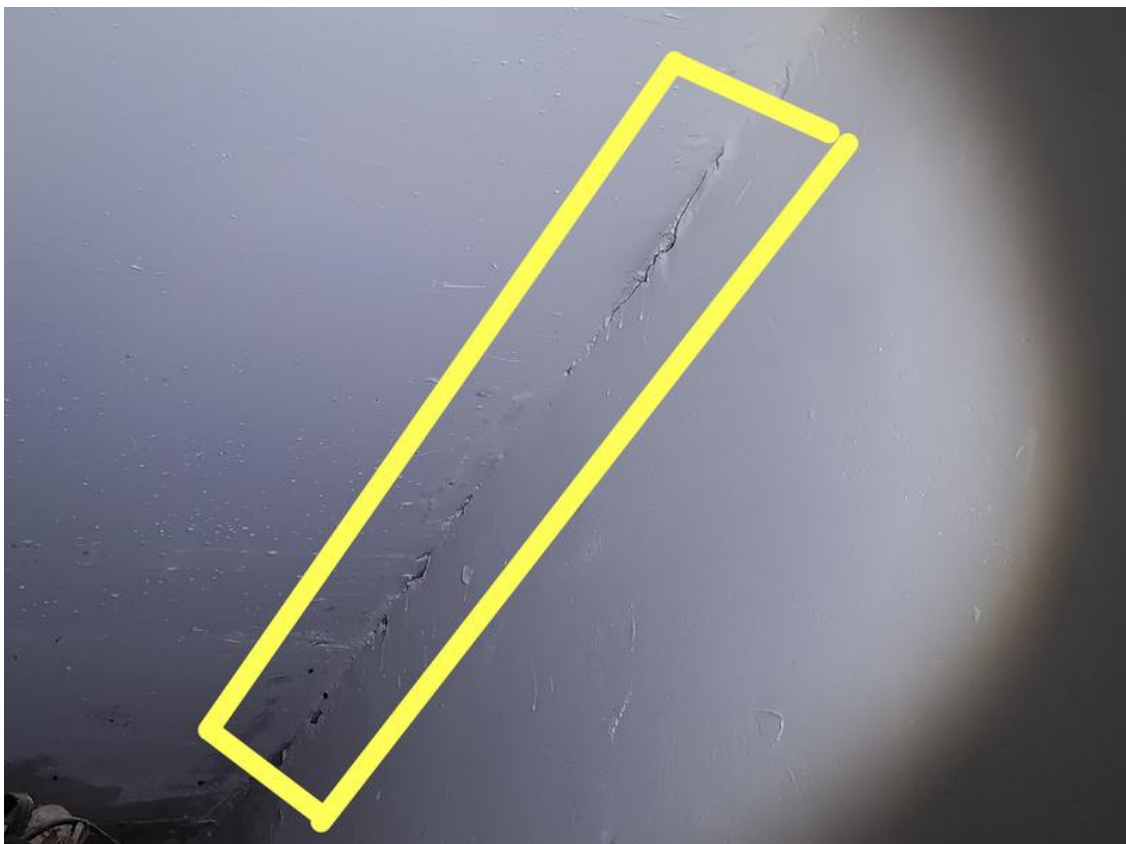


Photo 24





Photo 25

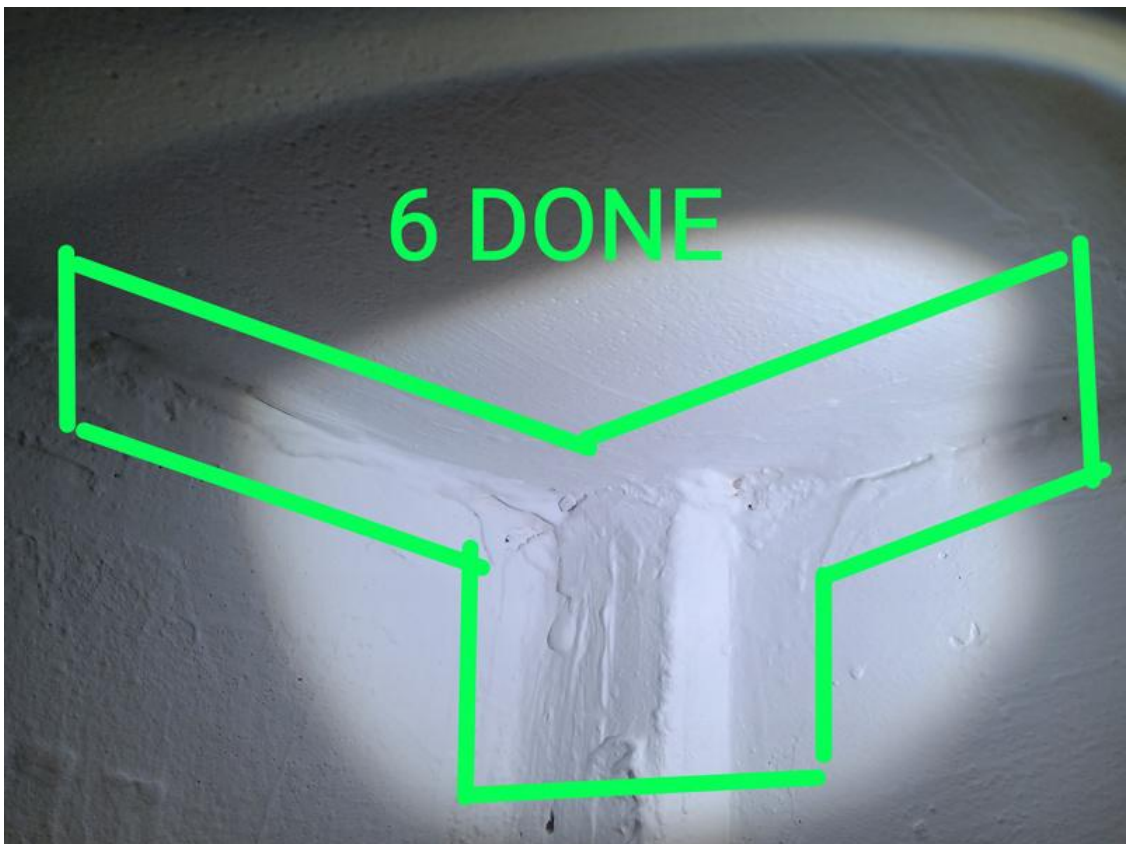


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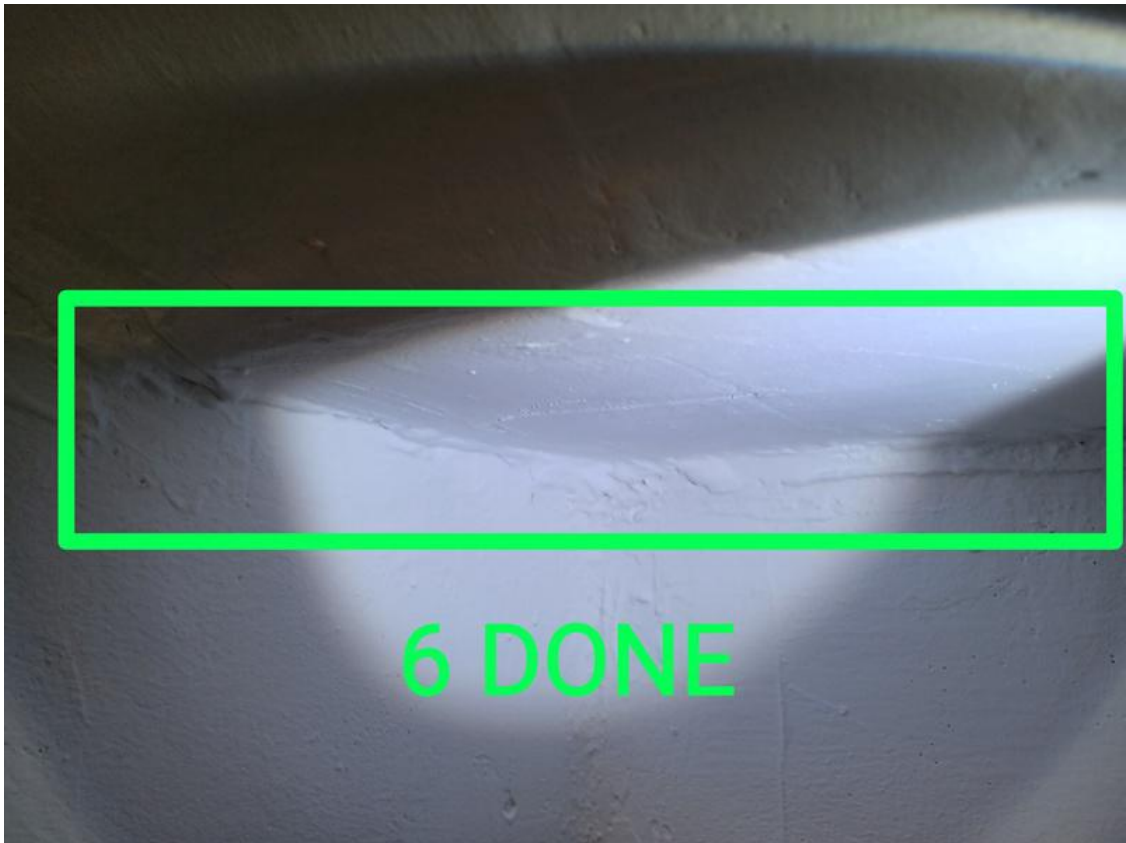


Photo 27



Photo 28

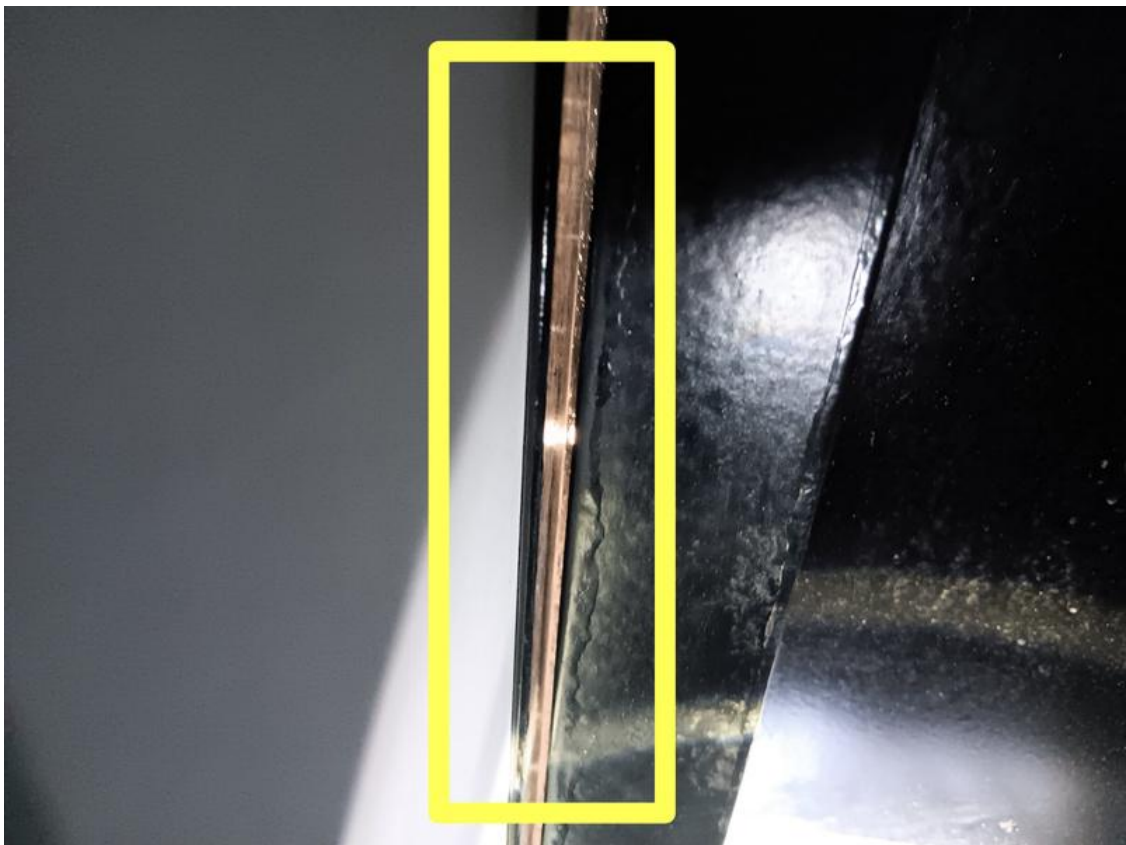


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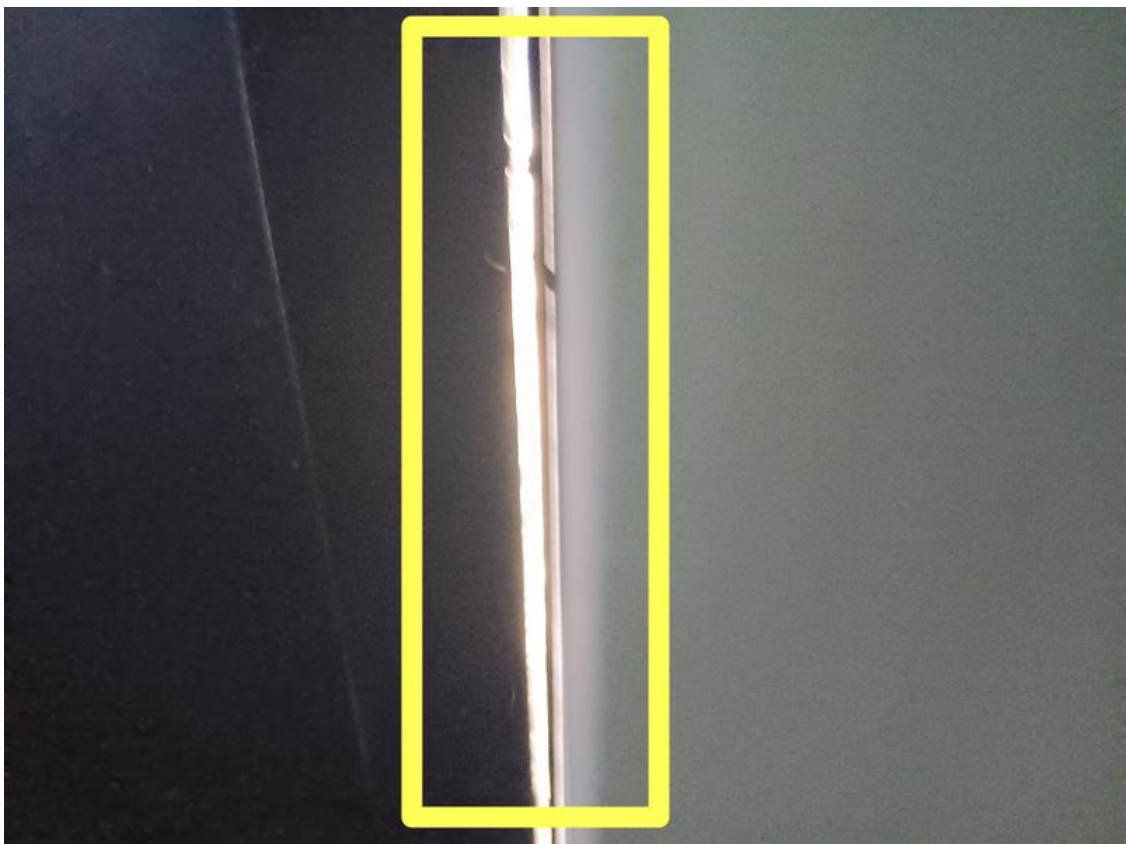


Photo 30





Photo 31



Photo 32

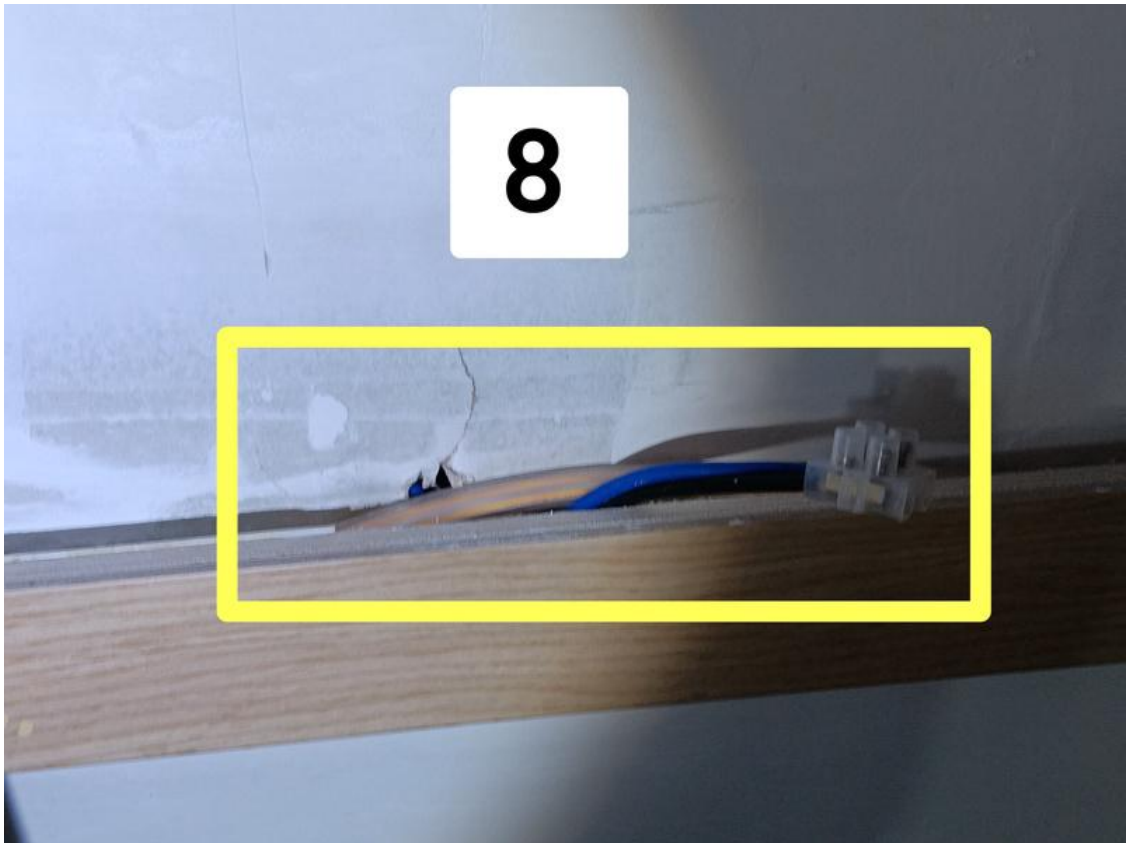


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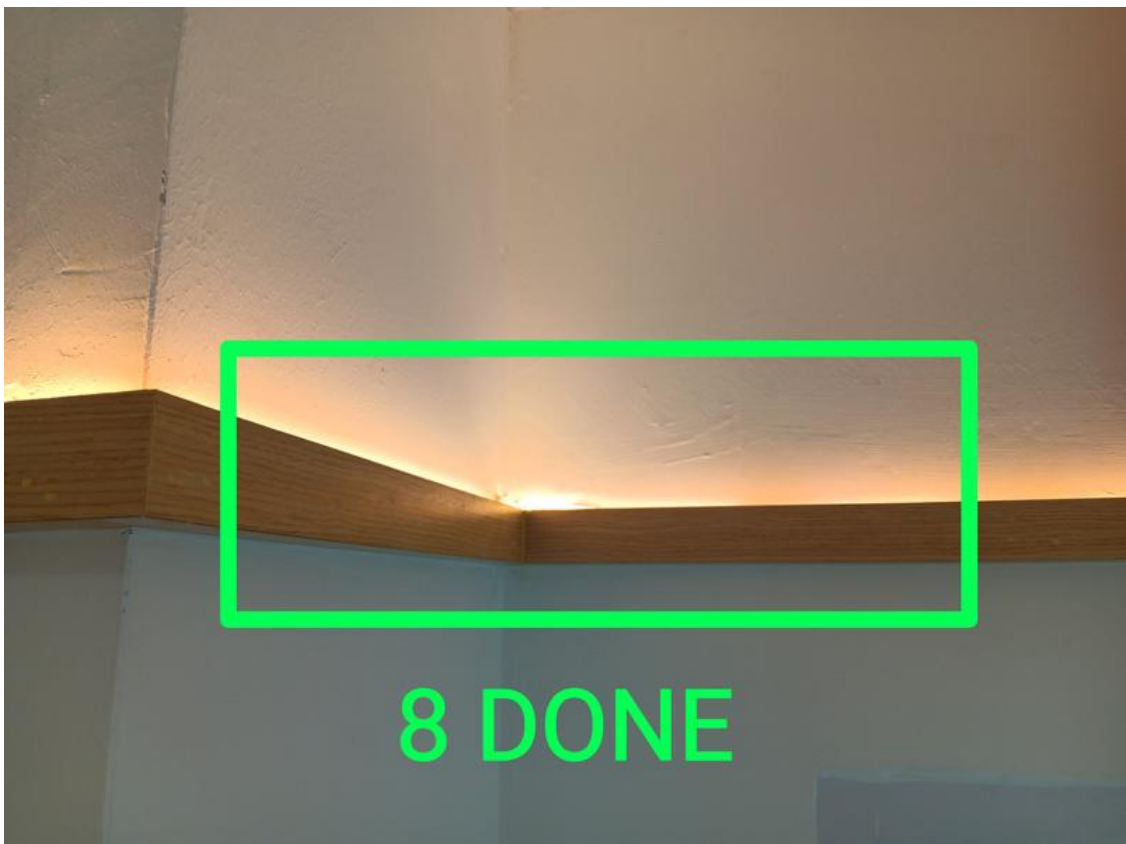


Photo 34



Photo 35

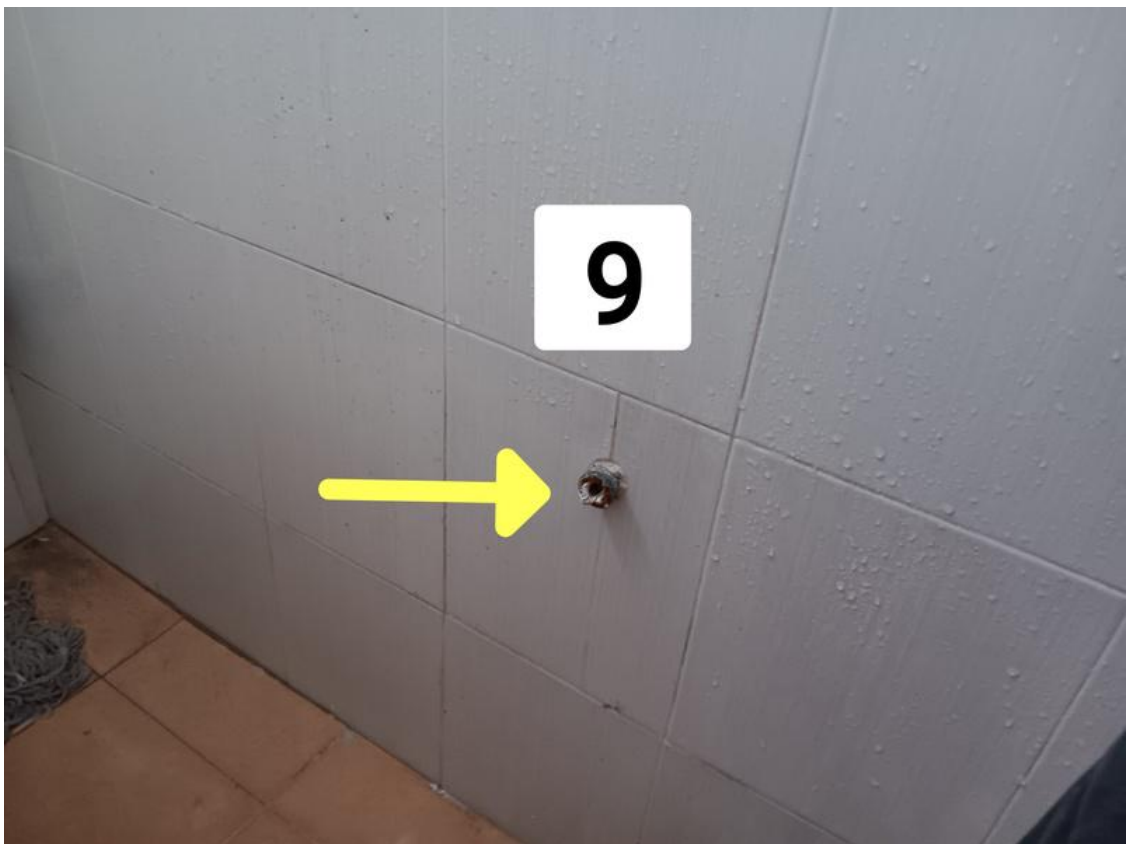


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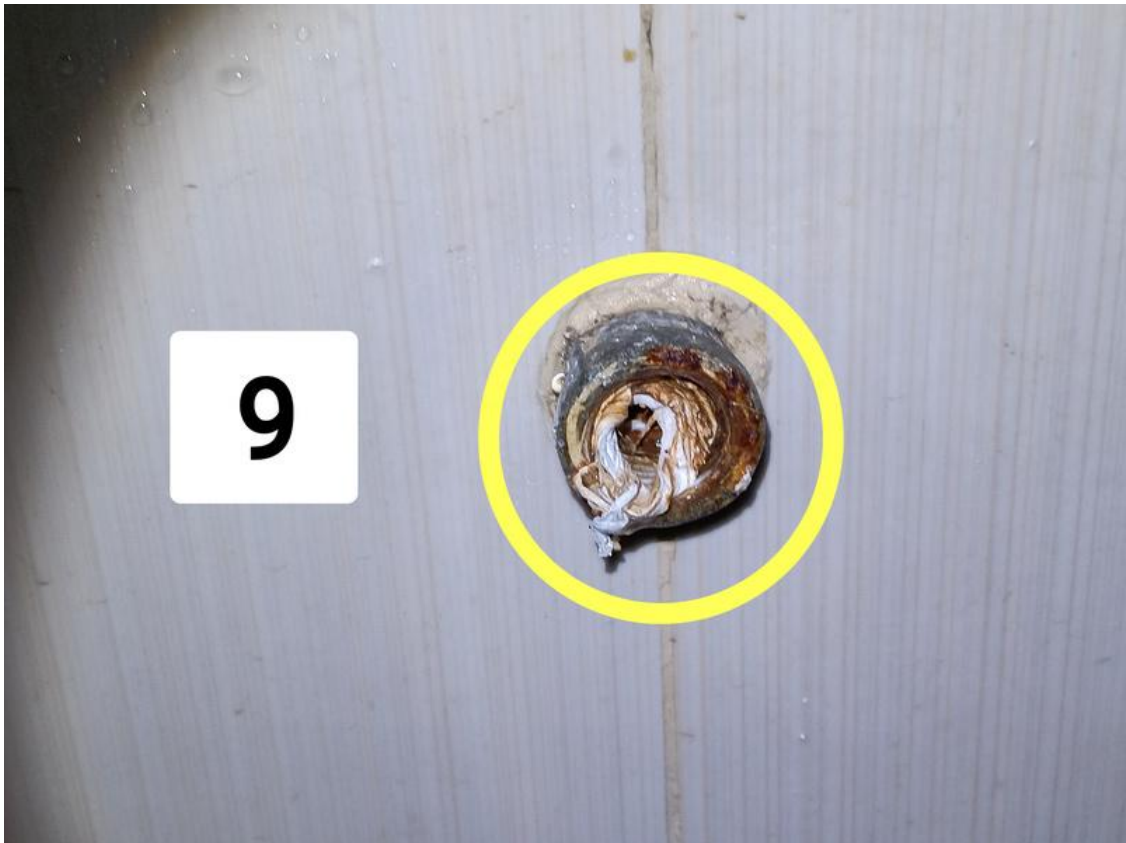


Photo 37



Photo 38



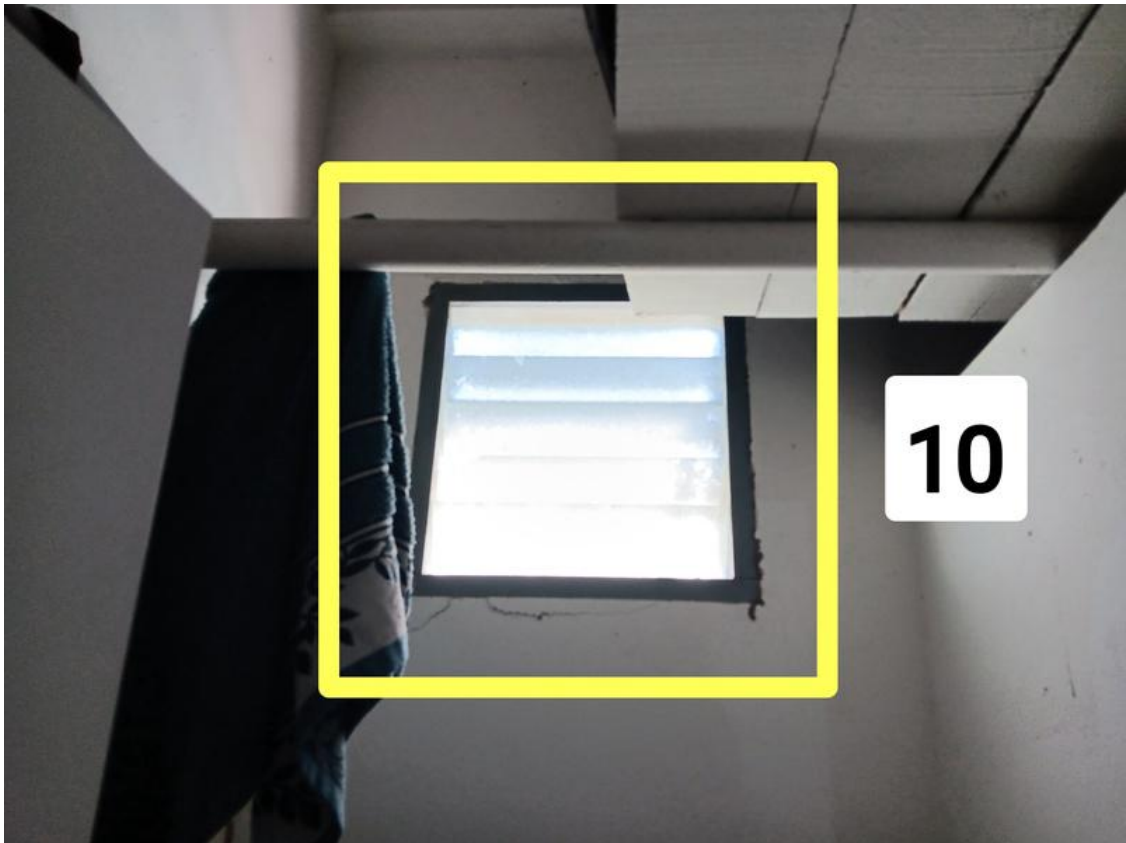


Photo 39



Photo 40