

# FERDINAND MARK PEÑA

Purok 4 Peña Village Tibungco Davao City. 8000  
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## SUMMARY OF QUALIFICATION

*Promote optimal performance, reliability, and security.*

- Able to manage technical support operations, diligently troubleshooting issues to identify root causes and prevent recurrence.
- Knowledgeable in the fundamentals of computer programming.
- Knowledgeable in the basic concepts of Networking, Network Protocols, and network troubleshooting

*-Areas of Expertise-*

Testing & Troubleshooting | Software Engineering | System Administration  
Information Management | Networking | Information Security

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## TECHNICAL PROFICIENCY

<b>Operating Systems</b>	: Windows 7/10, Mac OS, Kali Linux, Fedora Core
<b>Web Development</b>	: HTML/CSS, Laravel, Vue.js
<b>Programing Languages</b>	: Java, C++, PHP, Python, Javascript.
<b>Networking</b>	: ENSP, Wireshark, Netcut.
<b>Database</b>	: MySQL

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## WORK EXPERIENCE

Jose Maria College, Davao City 8000.

06/2019 to 03/2020

### TECHNICAL SUPPORT

While Studying, I was a working scholar and assigned to the IT Department of the School as a Technical Support. I experienced teamwork under the leadership of the Head of the IT department; I also harnessed basic troubleshooting skills.

(Contact: Jezriel Bajan | [jezriel.bajan@jmc.edu.ph](mailto:jezriel.bajan@jmc.edu.ph))

USEP, Davao City 8000.

06/2020 to Present

### BS IN INFORMATION TECHNOLOGY MAJOR IN INFORMATION SECURITY

Earned some units in college and completed some relevant coursework, i.e., Software Engineering, Data Structure, Computer Networks, Cybersecurity, Systems and Administration, Human-Computer Interaction, and Information Management.

(Contact: Leah Pelias | [leah.pelias@usep.edu.ph](mailto:leah.pelias@usep.edu.ph))

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## CERTIFICATES

- Hour of Code (Code.org)
- HCIA-Cloud Computing V4.0 Course (Passed Huawei Course Assessment)
- Introduction to Python (datacamp.org)
- Introduction to SQL (datacamp.org)
- Internet Media and Information Literacy Training (DICT)
- Basic Angular (HackerRank)
- Basic JavaScript (HackerRank)
- Basic Problem Solving (HackerRank)
- CSS (HackerRank)

Disclaimer: These certificates prove that I have passed the course assessments; it does not represent the Companies' Certification of the relevant technology domain.