

FERDINAND MARK PEÑA

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SUMMARY OF QUALIFICATION

Promote optimal performance, reliability, and security.

- Able to manage technical support operations, diligently troubleshooting issues to identify root causes and prevent recurrence.
- Knowledgeable on the basic fundamentals of computer programming.

-Areas of Expertise-

Testing & Troubleshooting | Project Management | System Administration
Information Management | Team Leadership

TECHNICAL PROFICIENCY

Platform	: Windows 7/10, Mac OS, Kali Linux
Software	: Microsoft Office (Word, Excel, Outlook, Power Point, Project), SQL, IDE
Languages	: Java, HTML/CSS, C++, C#, PHP, Python.

WORK EXPERIENCE

Jose Maria College, Davao City 8000.

06/2019 to 03/2020

TECHNICAL SUPPORT

As a working scholar I was assigned to the IT Department as a Technical Support at Jose Maria College. I experience team work under the leadership of the Head of IT department, I also harnessed basic trouble shooting skill.

(Contact: Jezriel Bajan | jezriel.bajan@jmc.edu.ph)

CERTIFICATES

- Hour of Code (Code.org)
- HCIA-Cloud Computing V4.0 Course (Passed Huawei Course Assessment)
- Introduction to Python (datacamp.org)
- Introduction to SQL (datacamp.org)