



How to Use This Contract

Software Value Added Reseller (43230000-23-NASPO-ACS)

Contractor information, pricing, and contract documents are located on the contract webpage https://www.dms.myflorida.com/business_operations/state_purchasing/state_contracts_and_agreements/alternate_contract_source/software_value_added_reseller.

State Agencies

- The State of Florida's online procurement system, MyFloridaMarketPlace (MFMP), is the preferred method for placing orders and making payments for this contract:
 - Customers purchasing software and related services from this alternate contract source shall request a quote from all contractors who offer the applicable software and related service(s) being sought. The specific format of the quote request is left to the discretion of the customer. Please refer to the contract webpage to determine the category(ies) under which each vendor is authorized to provide software and services under this ACS.
 - Please contact the contractor(s) directly to request a quote; contractor contact information is accessible from the contract webpage. If available, MFMP catalogs can be used in lieu of requesting a quote from the contractor(s).
 - Create a requisition/purchase order in [MFMP](#); for additional information, open the [MFMP Buyer Guide](#) and go to the *REQUISITIONS* section.
 - **CATALOG TYPE:**
 - **SHI International Corp.: Punchout** – Search the catalog by supplier name or contract number; click the 'Buy from Supplier' button. Locate and select the item(s) on the contractor's website, then checkout; the item(s) will be added to the requisition.
 - **All other contractors: None** - Create a requisition using non-catalog items. In the 'Supplier' field, locate the contractor using the FEIN provided on the contract webpage; in the 'State Contract ID' field, locate the contract using the contract number shown above.
 - **COMMODITY CODE:** Select the most appropriate eight-digit commodity code under 43230000 or 81112200; the current list of commodity codes activated in MFMP is located at https://www.dms.myflorida.com/business_operations/state_purchasing/myfloridamarketplace/commodity_codes.
 - **METHOD OF PROCUREMENT:** C - Alternate contract source

- Please use the appropriate contractor's FEIN, as provided on the contract webpage, when making payments in the Florida Accounting Information Resource (FLAIR); also, please use the appropriate contractor's FEIN when recording purchasing card (PCard) payments in FLAIR.

Eligible Users

- Eligible users, as defined by [Rule 60A-1.001, Florida Administrative Code](#), may contact the contractor(s) directly to place an order using this contract; contractor contact information is accessible from the contract webpage. Eligible users purchasing software and related services from this alternate contract source shall request a quote via email from all contractors that offer the applicable software and related service(s) being sought. The specific format of the quote request is left to the discretion of the eligible user.
- Please refer to the contract webpage to determine the category(ies) under which each vendor is authorized to provide software and services under this ACS.

Frequently Asked Questions

- Can I purchase from a vendor outside of this contract if they offer better pricing?
 - In accordance with section 287.056, Florida Statutes, state agencies are required to purchase commodities and contractual services from state term contracts procured by the Department of Management Services.
 - State agencies are encouraged to use alternate contract sources for the added savings and convenience that may be realized; however, agencies are not required to purchase commodities and contractual services from alternate contract sources. If an alternate contract source is not utilized, agencies must follow proper procurement methods.
- What should I do if I have an issue with the contractor?
 - If you are unable to resolve an issue with a contractor, you may contact the contract manager listed on the contract webpages to explore additional options. These options include: complete a vendor performance survey online to document the issue, work with the contract manager to elevate the issue with the contractor representatives, or submit a vendor complaint that requires a formal response from the contractor.

Additional Information

- PLEASE NOTE: Not all vendors are contracted to provide software and services under each of the categories that are available under this contract. Please refer to "Contractors by Category" in the *Contract Information* section of the contract landing webpage to view the category(ies) under which each vendor is authorized.
- Oracle software and services are not included in this alternate contract source.

Contact Information

- If you have any questions or require assistance specific to this contract (e.g. pricing, contract requirements, etc.), please contact the contract manager listed on the contract webpage.
- If you have any questions or require assistance specific to MFMP (e.g. system access, purchase orders, catalogs, etc.), please visit the Division of State Purchasing's MFMP webpage located at https://www.dms.myflorida.com/business_operations/state_purchasing/myfloridamarketplace.