

# Francisco Mellado

## SUMMARY

Professional computer scientist with more than 10+ years of experience in the development and implementation of software solutions, developing my functions in some multinational companies. Having worked in large companies has allowed me to participate in high impact projects, and thanks to these experiences I acquire a great ability to adapt to changes, visualize and minimize risks, great ability to work as a team member, or independently, and ability to work under stress conditions. During all this time I had the opportunity to play different roles, as a software developer, senior software developer, business analyst and technical program manager working with Agile and Cascade methodologies.

## PROFESSIONAL EXPERIENCE

### IT Project Manager/ Tresmontes Lucchetti, Santiago Chile

(Oct-2015)-(Aug-2022)

*Chilean food company having subsidiaries on many Latin America countries*

I developed the warehouse management system (WMS) and then implemented it in seven company distribution centers (CD) in Chile and Mexico. The main goal of this project was to have only one WMS in the company, reduce software maintenance costs, and decrease product loss in the CD by improving stock control. Later on, I was able to lead the implementation of VoicePicking technology, which helped reduce the time used in order picking by almost 60%. Finally, in my role as TPM, I had the opportunity to successfully lead three projects. One was to implement a chatbot to support the help desk, resulting in a reduced workload. A second project was to implement RPA to automate mechanical tasks in human resources. And finally, I was the technology leader in charge of implementing an e-commerce platform, where I was responsible for selecting and coordinating the work teams, selecting the technology to be used, designing the interfaces between different systems, deploying, and continuously improving the system.

### Business Analyst/ Walmart Chile, Santiago Chile

(Oct-2012)-(Oct-2015)

*International world-across retail company*

I was part of the technology team responsible for the supply chain systems for stores in Chile. The first successful project I participated in was the migration of Legacy systems (as400) to the new replenishment (GRS) and logistics (GLS) systems in the company's distribution centers. Throughout this project, I had two main tasks. The first was to design and implement a technological solution to support the replenishment of cold products (meat and vegetables) to stores across the country (300+ stores). The second successful task was to implement AS2 communication with suppliers so that they could receive purchase orders in EDIFACT96 format. Later, as a Business Analyst, I spent most of my time searching for improvement opportunities in Chile and investigating if there were any solutions in other markets where Walmart has a presence. Thanks to this, I was able to implement two important solutions for stores in Chile related to proper replenishment, the forwarding of purchase orders, and software to prevent self-replenishment from stores.

### Software Analyst/ CCAF La Araucana, Santiago Chile

(May-2009)-(Sep-2012)

*Chilean retirement and assurance company*

I started working as a senior developer, then achieved the position of systems analyst thanks to my performance and delivery of quality software. Finally, I reached the position of team leader that developed in the AS400 system. The main task that I developed was to maintain the existing software, implement improvements, manage the developments that the team carried out in the AS400 system, verifying the quality of the source code, correct execution of tests, validation of good quality documentation, and management of development and production times. Another task I performed was that I was part of the team that implemented the Agile methodology for development (SCRUM).

### Software developer/ D&S, Santiago Chile

(May-2006)-(Dic-2007)

*Second biggest Chile's Supermarket retailer.*

Software Factory team member as developer, full time assignment in retail software development and maintenance for D&S (further Walmart Chile since 2009 onwards)  
AS400 systems support to assure business operational continuity on regular shift basis.

## CONTACT

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## EDUCATION

- **Bachelor in Computer Programming**  
2005 Federico Santa Maria University
- **Scrum Master Professional Certificate - SMPC®**  
2022 Certiprof
- **Technologies Foundation**  
2022 Centennial College, CA

## SKILLS

- Cascade and Agile Software Development cycle
- IT and Business Analysis
- Teamwork
- Project Management
- Effective communication
- Goal oriented
- Focused and autonomous

## LANGUAGES

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|-----------|--------------------|
| • ENGLISH | Intermediate level |
| • SPANISH | Native level       |
| • FRENCH  | Beginner level     |