Filipe Constantinov Menezes

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Summary

I'm currently working on a telecom powered project using Twilio with more than 20 million http requests and 5 million phone calls a week.

I'm really excited about backend and scalability.

Experience

Technical Lead

Zendesk

May 2019 - Present (1 year 4 months +)
- Leading team to deliver awesome projects
- Onboarding new team members
- Driving technical decisions
- Driving technical investigations
- Scoping and phasing projects together with Project Managers

Skills: Agile, Leadership, Mentorship, Documentation

Senior Software Engineer

Zendesk

Dec 2016 - Present (3 years 9 months +)
- Telecom focused project with more than 100 thousand phone calls and 20 million http requests a day, using VoIP provider Twilio
- Working in a Scrum environment having shared responsibilities, for instance, running retrospectives, daily stand ups, story writing, grooming, planning and so on
- Defining and leading reliability projects, focused on improving stability and fault tolerance
- Focused on development environment and internal Docker tools maintenance
- Used AWS environment to maintain the infrastructure

Skills: Ruby on Rails, Go, MySQL, React.JS, Ember.JS, Twilio APIs, Docker and Datadog

Full Stack Engineer

Maya.Ninja LLC

Jun 2014 - Oct 2016 (2 years 5 months)
- Worked on a startup environment with daily stand ups
- Created from the ground up several projects
- Idyllic: identity proofing industry focused app
- Vidyāt: library based app, mp3 and image manipulations through imagemagick
- Neuron Ninja: psychology industry focused app
- Used AWS environment to maintain the infrastructure

Skills: Javascript, Node.JS, MongoDB, Cordova (PhoneGap), Ionic Framework, Angular.JS, Bootstrap, PHP

Senior Software Engineer

Vayon Insurance Solutions

Dec 2010 - Jan 2016 (5 years 2 months)

- Worked on on.iBusiness platform for the insurance industry

- Made a NPAPI browser plugin using C++ and later replaced by Java Applet with JNI, allowing brokers to use PINPADs to make payments through web app

- Worked with POS systems and development for microcontrollers in C

- Was in charge of architecture review during PCI-DSS certification

- Used AWS environment to maintain the infrastructure

Skills: Node.js, JavaScript, Redis, C#, MS SQL Server, C, C++, Java, JNI, Applet

Education

FIAP

Bachelor's Degree, Information Technology

2005 - 2008

Skills

Technical Leadership • Go (Programming Language) • Docker • Amazon Web Services (AWS) • JavaScript • Node.js • React.js • Scrum • MySQL