

# Federico Milana

Ph.D. in Human-AI Interaction in Machine Learning with experience in developing AI-driven systems and evaluating user interaction with ML classifiers, LLMs, and chatbots.

## EXPERIENCE

### Postgraduate Teaching Assistant

January 2021 – May 2024 / University College London

Assisted in teaching Python in practical tutorials and assessed coursework for Human-Computer Interaction MSc students.

### Research Assistant

August 2019 – November 2019 / University College London

Investigated UI design factors influencing user trust and autonomy delegation to chatbots, contributing to recommendations for chatbot interfaces.

## EDUCATION

### Ph.D. in Human-AI Interaction in Machine Learning

September 2020 – November 2024 / University College London

Thesis: "Evaluating Interaction with Machine Learning Text Classifiers and Interpretability Techniques". Research on user interaction, explainability, and iterative model refinement in text classification.

### MSc in Human-Computer Interaction

September 2018 – August 2019 / University College London

Graduated with Distinction, achieved top 5% academic performance.

### BSc in Computer Science

September 2015 – August 2018 / King's College London

Graduated with First-class honors. Specialization in Software Engineering.

## PUBLICATIONS

### Understanding Interaction with Machine Learning through a Thematic Analysis Coding Assistant: A User Study / CSCW '25 / Forthcoming Publication

Exploring how an Interactive ML tool facilitates critical reflection, insights and adaptation in analytical processes while uncovering misconceptions about ML in non-expert users.

### Chatbots as Advisers: the Effects of Response Variability and Reply

Suggestion Buttons / CUI '23 / <https://doi.org/10.1145/3571884.3597132>

Demonstrating how response variability, human likeness and reply suggestion buttons significantly increase chatbot advice following.

## PROJECTS

### QLoRa Bot

April 2025 – Present / <https://github.com/fmilana/QLoRaBot>

Fine-tuned LLaMA-3-8B-Instruct on personal chats using Quantized Low-Rank Adaptation for efficient training on consumer hardware.

### Translation Annotator

March 2025 – Present / <https://github.com/fmilana/TranslationAnnotator>

Developed an Electron application to visualize manual and AI-generated annotations of literary translations using OpenAI and Anthropic's APIs.

### Interpretable Text Classification

November 2023 – July 2024 / <https://github.com/fmilana/explanations>

Implemented and evaluated LIME, SHAP, and transformers-interpret heatmaps for text classification using XGBoost and fine-tuned DistilBERT in user studies.

### Thematic Analysis Coding Assistant

January 2021 – September 2024 / <https://github.com/fmilana/taca>

Developed a desktop application implementing XGBoost to assist the qualitative coding phase of thematic analysis, enabling iterative model refinement.

### Social Trading Chatbot Advisor

June 2019 – September 2019 / <https://github.com/fmilana/socialtradingchatbot>

Developed a simulated social trading environment web application used in online experiments to measure user trust in a conversational agent implemented with RASA.

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## SKILLS

### Machine Learning

NLP •

LLMs •

Fine-tuning •

Explainability •

### Programming

Python •

PyTorch •

Hugging Face •

XGBoost •

scikit-learn •

numpy •

pandas •

### Research

User studies •

Qualitative analysis •

Academic writing •

## CERTIFICATIONS

### Deep Learning

February 2025

DeepLearning.AI

### Machine Learning

February 2025

Stanford University

### Mathematics for ML

January 2025

Imperial College London

## AWARDS

### UCL Faculty of Brain Sciences

#### 2018/2019 Dean's List

August 2019

Academic performance equivalent to top 5% student achievement

## VOLUNTEERING

Reviewer for CHI '24, '25

Reviewer for IMWUT '24

Student Volunteer for CHI '23

Hamburg, Germany