FORREST MILLS

San Antonio, TX
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LinkedIn: www.linkedin.com/in/forrest-mills-dev | GitHub: https://github.com/fmills89 | Portfolio:
https://fmills89.github.io/my-react-portfolio/

SUMMARY

Full-stack developer with experience in agile environments and the ability to create capable, reliable, and mobile-first applications. Understand processes and assisted in both front and back-end development for collective effort projects. Aim to problem-solve and work as a team to achieve goals effectively.

TECHNICAL SKILLS

Languages: Javascript, HTML, CSS, React.js, Node.js, MongoDB, Rest APIs, Mongoose.js, Express.js, jQuery, GraphQL, MERN Stack, MySQL, Jest.js, Tailwind.css, Bulma
Applications: npm, Heroku, MongoDB Atlas, Github

PROJECTS

Pokemon-Teams | **https://github.com/fmills89/poke-teams-builder**
| **https://evening-mountain-59213.herokuapp.com**
- Group effort to build a responsive and mobile-friendly website where registered users can create and edit a team of pokemon.
- Managed and provided front-end UI/UX design. Assisted with hooking front to back-end.
- Tailwind CSS, MongoDB, React, Express, Node, Apollo, GraphQL, Heroku

One-Stop-Shop | **https://github.com/fmills89/one-stop-shop**
| **https://group1-one-stop-shop.herokuapp.com**
- Second group project where users can sign up and grocery shop online.
- Managed connecting front to REST APIs, created login page and assisted with creating Handlebars.js components. Server and Config creation.
- Bootstrap, Handlebars, Express, Javascript, Node, MySQL, Heroku

Brew-Me | **https://github.com/fmills89/brew-me**
| **https://jessebubble.github.io/brew-me/**
- Through group collaboration, Brew-Me is a website where you can search for local breweries.
- Provided implementation of Mapbox API and integrated it with the Brewery API to locate breweries based on user input.
- Tailwind CSS, Javascript, HTML, Mapbox API, Brewery API

EXPERIENCE

RSC Rep IV   2016 – 2021
Charter Communications   San Antonio, TX
- Coordinated and managed quota moves to meet service level agreements.

- Formulated quota reports, move reports, and forecasted connect activity based on demand, special projects, and marketing forecasts.
- Managed field operations scheduling and workforce management.
- Managed the creation and maintenance of technical skill sets.

Dispatcher V   2015 – 2016
Charter Communications   San Antonio, TX
- Managed and dispatched teams of technicians and ensured timeframes were met. Moved work between teams of technicians.
- Provided technical support via phone for all residential services.
- Processed, scheduled, and corrected work orders.

Technical Support Rep II   2014 – 2015
Charter Communications   San Antonio, TX
- Provided customer care and technical support for all residential services.
- Managed de-escalation of customer escalations.

Technical Support Rep II   2014 – 2014
Volt   San Antonio, TX
- Provided customer care & technical support for all residential services.
- Diagnosed chronic issues, created escalation tickets, and followed up on final resolutions.

EDUCATION

Boot Camp Certificate: University of Texas at San Antonio, San Antonio, TX
A 24-week intensive program focused on developing technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, MERN, MVC Model, OOP, Node.js, MySQL, MongoDB, Express, Handelbars.js, and ReactJS.

A.S. of Science: Northeast Lakeview College, San Antonio, TX
2018 - 2023