# Frank Mirando

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#### Education

**Hack Reactor** – Certificate in Advanced Software Engineering **California State University of Fullerton** – Bachelor of Science in Computer Science

June 2023

January 2021

# Projects

Atelier Frontend - Frontend interface for demo ecommerce clothing website

github.com/FEC-CLL/FEC

- Built product detail pages, smooth carousels, and a personalized outfit builder with React and JavaScript, creating an interactive and seamless shopping experience.
- Developed Jest test suites achieving 70%+ coverage while maintaining code quality through continuous integration.
- Implemented Node.js for efficient data fetching, reducing product loading times by 40%.

Atelier API - Database and API for a demo ecommerce clothing website

github.com/fmirando/FEC-1

- Engineered RESTful API endpoints with Express to efficiently process and serve product data extracted from multi-million line CSV files and pipelining them into a PostgreSQL database via SQL script.
- Deployed scalable architecture on AWS EC2 with identical instance imaging for consistent server performance.
- Implemented NGINX load balancing and caching optimizations, reducing CPU usage by 75% while increasing throughput by 150% with a 15 ms response time.

NativEats - Mobile app linking travelers to authentic local food and culture. github.com/Full-Metal-Alchemist/NativEats

- Developed cross-platform mobile UI with React Native for iOS and Android, featuring responsive restaurant discovery screens and interactive maps while utilizing Firebase authorization and Docker containerization.
- Built a scalable PostgreSQL database to store information on 100+ Los Angeles restaurants, user profiles, and reviews.
- Built robust backend with Express and Node.js, implementing 29 RESTful API endpoints that power 14 distinct app screens with 200ms average response time.

## Experience

Full Stack Software Engineer (Freelance), PackPack Coffee – Garden Grove, CA

December 2024 - Present

- Designed and deployed a responsive full-stack web application (React, Node.js, Express) that increased bookings by 25% by modernizing the business's online presence and streamlining customer inquiries.
- Implemented comprehensive scheduling system with Google Calendar API integration that automated booking processes, enabled real-time availability visualization, and reduced manual administrative work by 50%.
- Developed custom inventory management system for business owner using Python, Tkinter, Pandas and SQLite, reducing inventory management time by 75% and streamlining ordering processes for mobile coffee operations.

Barista, Blk Dot Coffee - Orange, CA

December 2023 – Present

• Trained 15+ new baristas on recipes and procedures while maintaining a 98% employee retention rate.

IT Support Specialist, Solugenix - Brea, CA

April 2021 - April 2022

- Provided tier 1 technical support for critical medical sterilization equipment, troubleshooting hardware, software, and network connectivity issues across 1000+ support healthcare facilities across the country.
- Managed IT service desk tickets within an average of 45 minutes, exceeding organizational SLA targets by 15%.
- Collaborated with cross-functional IT teams and field technicians to escalate complex technical issues, maintaining 99.7% uptime for mission-critical medical systems.

### **Technical Skills**

Languages: C++, Java, Python, Javascript (ES5 & ES6), Assembly

Full-Stack: React.js, React Native, HTML5, CSS, jQuery, Node.js, Express, MongoDB, SQLite, MySQL, PostgreSQL, Firebase Testing/Deployment/Automation: Jest, Pandas, React Testing Library, Mocha, Chai, AWS EC2, NGINX, Postman, Docker Developer Tools: Vim, Git, npm, Vite, Webpack, Babel