Francisco Monroy
Systems Manager and Analyst

CONTACT

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(647) 919 - 2705

SUMMARY

- 15 years in management and as a team leader;
- 8 in development;
- Specialized in technology, project management, consultation and internal audits;
- Supervision of external services, process auditing, compliance with ISO regulations, process improvement, data analysis, and supply management;
- Skills : leadership, teamwork, analytical sense, and achievement orientation;
- Excellent communication, problem-solving, and relationship management skills;
- Languages: English and Spanish.

TECHNOLOGY

Languages
- ASP
- VB
- Python
- Javascript
- Android

Database
- MySQL
- SQL
- Oracle

ERP
- Sap MM
- Peoplesoft

EXPERIENCE

Murex Analyst   **2022 – 2023**
Itaù Bank, Estado Bank, Santiago de Chile (Banking)
- Learn the Murex system and the projects requirements within six months;
- Conduct quality control of the final product before delivery;
- Work on executions scripts, script batch extensions, and other script structures in Murex system;
- Technology: Murex, Oracle.

Operations Consultant   **2021 – 2022**
Sonda, Santiago de Chile (IT Company)
- Improve the data extraction and send the results;
- Perform data analysis and data quality;
- Execute data mapping and data correction scripts;
- Technology: Excel, Oracle, SQL, VB.

Data Analyst   **2019 – 2021**
AFP Habitat, Santiago de Chile (Finance)
- Perform quality control based on data consistency and cohesion;
- Execute data mapping and data correction scripts;
- Coordinate and ensure quality control throughout projects;
- Conduct data mapping for migration purposes;
- Analyze data for migration and ensure information coherence across various databases;
- Technology: Excel, SQL.

Project Manager   **2007 – 2017**
Holding CGE (Electricity)
- Implement a hygiene and safety control system across the company's various branches;
- Learn the ERP PeopleSoft system quickly, assume a departmental leadership role in 6 months, and was the head of projects with external companies;
- Lead a team dedicated to software development and maintenance;
- Coordinate tasks to be performed by external companies;
- Perform quality control of final product before delivery;
- Manage clients (internally and externally) requirements and expectations;
- Technology: Peoplesoft, Sap, Visual Basic, Asp, Javascript, Microsoft Suite, Oracle.

EDUCATION

Fullstack Python
Talento Digital
Santiago de Chile, 2024

Data Sciences and Python
Talento Digital
Santiago de Chile, 2023

SAP MM
Buffa Sistemas
Buenos Aires, Argentina, 2021

Finance course for non-specialists
Santo Tomás University
Santiago de Chile, 2017

Marketing and Sales course
University of Chile
Santiago de Chile, 2017

Diploma Integral Management Systems with Internal Auditor certification ISO 9001, 14001, 18001
University of Development
Santiago de Chile, 2012

Bachelor's degree in Engineer Management
Las Américas University
Santiago de Chile, 2008

Bachelor's degree in computer engineering
CIISA Institute
Santiago de Chile, 2001

Linkedin

Computer Engineer   **2004 – 2007**
Principal Vida Chile (Finance)
- Provide technical support for external companies;
- Coordinate and perform quality control of the projects;
- Web Application Developer;
- Technology: ASP, Javascript, Oracle.

Computer Engineer   **2003 – 2004**
SYNAPSIS, through Kibernum S.A., Banco Central De Chile, through ATCOM S.A. (Freelance)
- Computer analysis and programming;
- Technology: ASP, Oracle.

Systems Analyst   **2003 – 2003**
IN MOTION INGENIEROS S.A. (IT Company)
- Participate in the project "Multidimensional Information System" for the Superintendence of Health Services;
- Technology: Oracle.

Software Engineer and Project Manager   **1999 – 2002**
IN-NOVA SOFTWARE Ltda.- Freeway Ltda. - Ferrera y Herquiñigo
- Coordinate and perform quality control of the projects;
- Project manager for multiple teams;
- Technology: ASP, Visual Basic, PHP 5, MySQL, SQL, Oracle.

Program Analyst   **1998 – 1999**
ATM Gestión, I. MUNICIPALIDAD DE CONCHALÍ (Goberment)
- Analyze and program various systems;
- Technology: ASP, Visual Basic, SQL.

Program Analyst   **1997 – 1998**
Manufacturas Textiles Pichara (Sales and Factory)
- Coordinate and perform quality control of tasks with the rest of the team;
- Participation in the analysis and programming of the Production Control System;
- Technology: Visual Basic, SQL.