



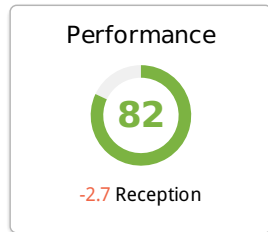
TRUSTYOU 

Dashboard Report

2016-06-22

» Performance » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31



Performance

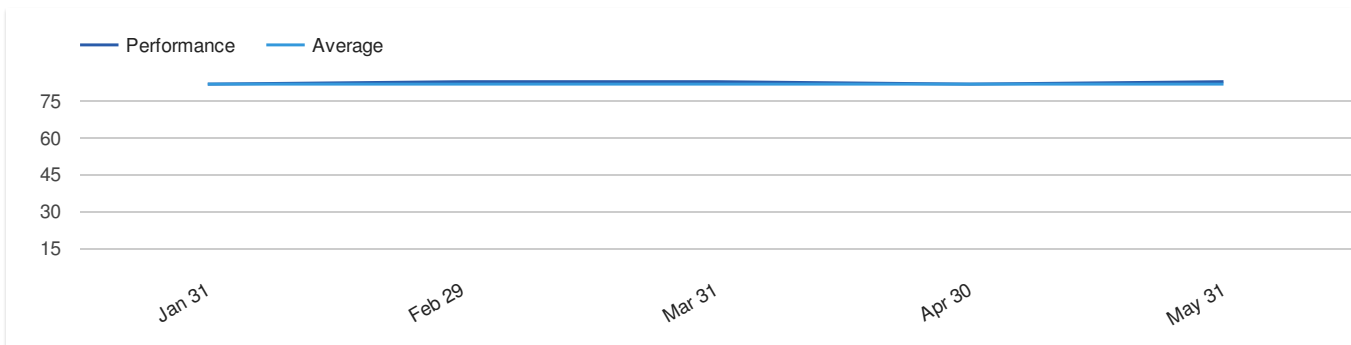
⚠ Negative Impact: Guests give lower scores due to these complaints. Fix them to increase your performance.

↓	Category	Complaints	Details	Competitors
-2.7	Reception	118	"queue for the check-in process" - "Lobby service rude" - "check in was not as easy"	-
-2.1	Room Maintenance	76	"leaking shower head" - "carpet in the room was torn and dirty" - "hotel rooms are a little worn"	-
-2	Room Cleanliness	75	"rooms so untidy" - "rooms were not clean" - "carpet in the room was torn and dirty"	-

✓ Positive Impact: You get positive reviews thanks to these categories. Keep it up!

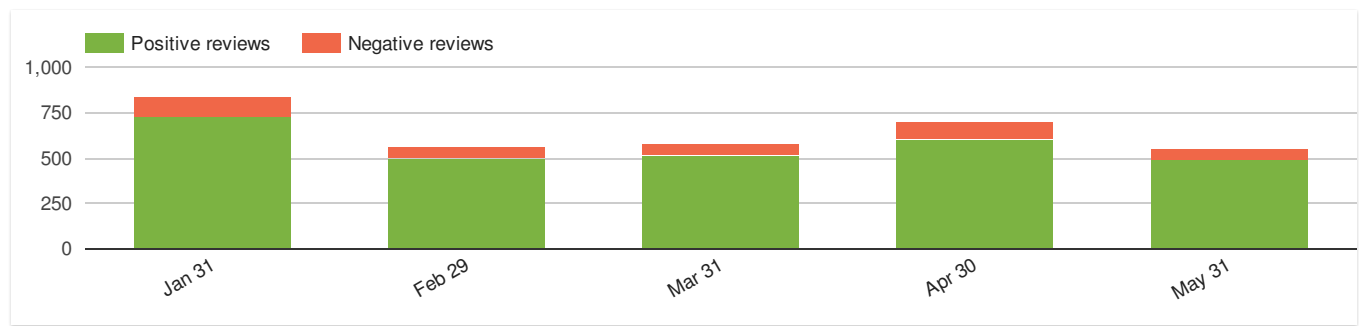
↑	Category	Compliments	Details	Competitors
+2.5	Service Friendliness	370	"staff are friendly" - "Staff is friendly and helpful" - "helpful staff especially"	-
+2.1	Wellness Area	135	"lovely pool and gym" - "Spa great" - "Decent gym"	-

Performance



Dashboard Report

New reviews



Dashboard Report

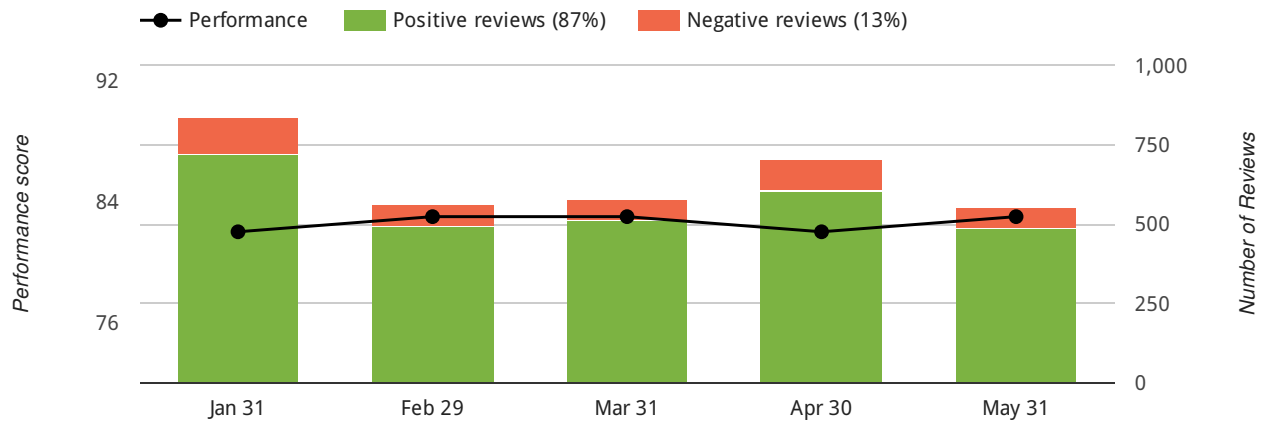
» Highlights » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31

Top sources

Source	Overall Score	Overall score trend	Performance	Performance trend	New reviews
TrustYou Survey	81	0	81	0	1526
Booking.com	84	0	85	0	762
TripAdvisor	80	0	↓ 81	-2	385
Agoda	83	0	↓ 82	-1	200
Hotels.com	84	0	↑ 85	1	175
Overall (TrustYou)	82	0	82	0	3234

Performance



Competitors

Name	Overall Score	Performance	New reviews	New responses	Response rate
Novotel Bangkok Suvarnabhumi Airport	83	82	3234	2652	97%
Competitor Average	↓ 80	↓ 78	401.67	6.67	6%
Complindex	1.03	1.06	8.05	397.8	15.32

Best rated

Category	Performance	Mentions
Fitness Area	↑ 100	57
Bathroom Size	↑ 100	34
View	↑ 100	19

Worst rated

Category	Performance	Mentions
Dining Area Cleanliness	↓ 6	16
Minibar	↓ 12	17
Furniture	↓ 14	58



Dashboard Report

» Sentiment » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31

Sentiment

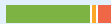
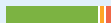


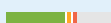
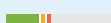
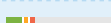


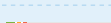


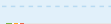

Worst Rated:

Price **58**

Vibe **66**

Food **68**

Sentiment

Category	Performance	Trend	Mentions ▼	Positive	Neutral	Negative
▶ Room	↑ 74	+2.8%	 2317	1723	70	524
▶ Hotel	↓ 83	-1.2%	 2163	1806	46	311
▶ Service	↓ 77	-1.3%	 1911	1480	29	402
▶ Food	↓ 68	-9.3%	 1251	845	71	335
▶ Location	↑ 94	+1.1%	 1237	1164	22	51
▶ Comfort	↑ 88	+4.8%	 740	654	9	77
▶ Price	↓ 58	-6.5%	 643	370	31	242
▶ Amenities	↓ 78	-4.9%	 424	331	8	85
▶ Cleanliness	↓ 70	-6.7%	 382	268	3	111
▶ Pool	↓ 90	-4.3%	 288	260	9	19
▶ Vibe	↑ 66	+1.5%	 280	186	7	87
▶ Wellness Area	95	0%	 142	135	0	7
▶ Bar and Beverages	↑ 69	+3%	 132	91	4	37
▶ WiFi	↓ 70	-7.9%	 90	63	2	25
Beach	100	0%	 1	1	0	0

Clean Good internet service
Great wellness & sports facilities
Excellent hotel
Delicious food
Fantastic service
Beautiful beach Great amenities
Bar is awesome Great pool
Rather comfortable Good price
Great room
Great location Awesome vibe

Food is all right Room is all right Standard bar
Ordinary pool Comfortable Quite clean
Average Hotel Ordinary amenities Location is ok
Service is adequate Decent vibe
Regular internet service Reasonably priced

Room is not nice Bad amenities Poor vibe
Expensive Dirty Location is inconvenient
Bad pool Bad internet service
Poor wellness & sports facilities
Service is poor Food is not good
Bad hotel Uncomfortable Bar is not good



Dashboard Report

» Comparison » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31

Comparison

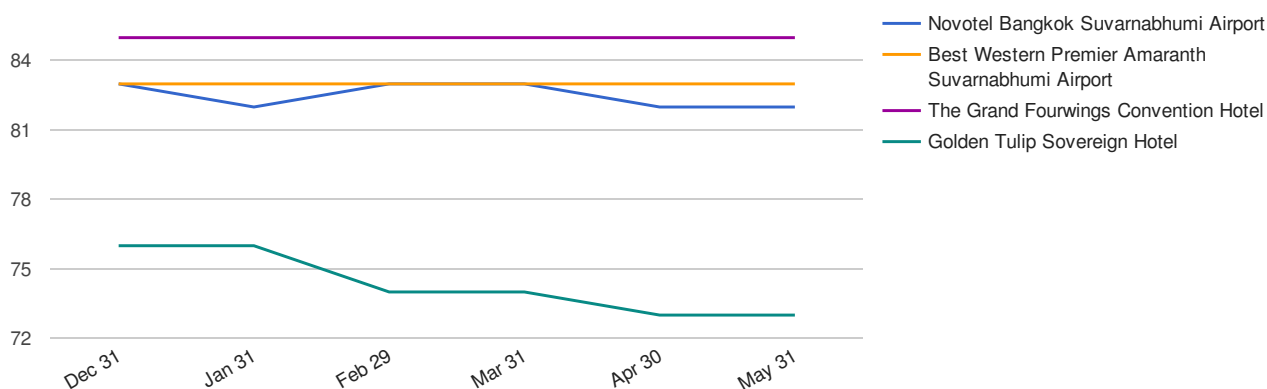
1.03

ComplIndex

Comparison

	Overall Score	Performance	Popularity	Reviews	Management respon	Response rate
Novotel Bangkok Suvarnabhumi Airport	82	82	87%	3234	2652	97%
Competitor average	80	78	68%	401.67	6.67	6%
ComplIndex	1.03	1.06	1.28	8.05	397.80	15.32
Best Western Premier Amaranth Suvarnabhumi Airport	83	85	88%	961	2	0%
The Grand Fourwings Convention Hotel	85	83	41%	205	18	19%
Golden Tulip Sovereign Hotel	73	66	75%	39	0	0%

Comparison



Dashboard Report

» Responses » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31

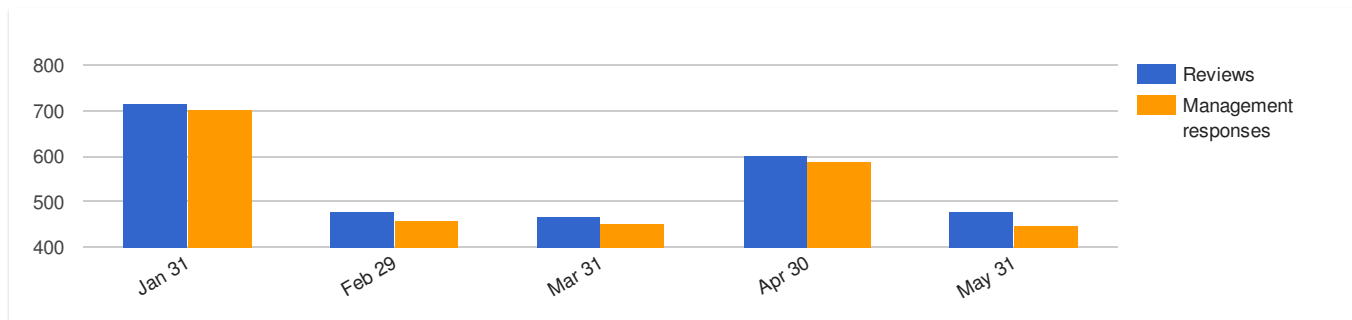
Responses

97%

Good response rate

Responses

	1 star	2 stars	3 stars	4 stars	5 stars	Total
	★	★★	★★★	★★★★	★★★★★	
Reviews *	68	81	222	966	1,408	2,745
Management responses	60	78	214	938	1,362	2,652
Response rate	88%	96%	96%	97%	97%	97%

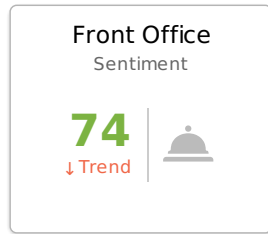


* Here we only count the number of reviews that can be responded to.

Dashboard Report

» Front Office - Sentiment » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31



Front Office - Sentiment

Category ▼	Performance	Trend	Mentions	Positive	Neutral	Negative
▼ Service	This main category is not relevant to Front Office, only some of its subcategories are.					
Booking Process	↓ 24	-42.9%	17	4	2	11
Reception	↓ 73	-7.6%	466	339	9	118
Shuttle Service	↓ 97	-3%	59	57	0	2
Tour Guide	100	0%	1	1	0	0
Valet Service	100	0%	1	1	0	0
Front Office	↓ 74	-3.9%	544	402	11	131

Good shuttle service
Smooth booking process
Great reception
Good tour guide Great valet service

Booking process is sufficient
Reception is all right

Reception is not nice
Disorganized booking process
Shuttle service is disappointing

» Housekeeping - Sentiment » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31

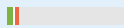
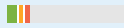
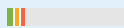
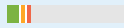
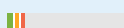
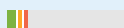
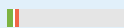
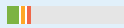
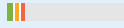
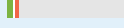
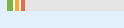



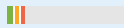
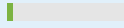

Housekeeping
Sentiment

71

↑ Trend



Housekeeping - Sentiment

Category ▼	Performance	Trend	Mentions	Positive	Neutral	Negative
▼ Cleanliness	This main category is not relevant to Housekeeping, only some of its subcategories are.					
Bathroom Cleanliness	↑ 65	+47.7%	 31	20	0	11
Room Cleanliness	74	0%	 292	215	2	75
▼ Comfort	This main category is not relevant to Housekeeping, only some of its subcategories are.					
Air Conditioning	↑ 39	+69.6%	 23	9	2	12
Beds	↑ 88	+3.5%	 285	252	4	29
▼ Room	This main category is not relevant to Housekeeping, only some of its subcategories are.					
Air Conditioning	↑ 39	+69.6%	 23	9	2	12
Bathroom	↑ 74	+17.5%	 238	177	3	58
Bathroom Cleanliness	↑ 65	+47.7%	 31	20	0	11
Beds	↑ 88	+3.5%	 285	252	4	29
Furniture	↓ 14	-17.6%	 58	8	2	48
Kitchenette	50	0%	 2	1	0	1
Minibar	↓ 12	-55.6%	 17	2	2	13
Room Cleanliness	74	0%	 292	215	2	75
Room Maintenance	↓ 28	-36.4%	 110	31	3	76
Shower	76	0%	 17	13	0	4
▼ Service	This main category is not relevant to Housekeeping, only some of its subcategories are.					
Housekeeping Staff	↑ 50	+8.7%	 12	6	2	4
Laundry Service	100	0%	 3	3	0	0
Housekeeping	↑ 71	+2.9%	 957	684	18	255

Good laundry service Good air conditioning
Impressive bathroom
Good kitchenette Great shower Good furniture
Clean bathroom
Clean rooms

Conventional furniture
Modestly maintained rooms
Standard air conditioning
Housekeeping is satisfactory
Room cleanliness is acceptable
Bathroom is ok
Average beds

Poor housekeeping Dirty room
Poor bathroom Bad furniture
Dirty bathroom Bad kitchenette
Poorly-maintained rooms
Bad air conditioning Shower was poor

Comfortable beds

Good minibar Wonderful housekeeping
Well-maintained rooms

Acceptable minibar

Poor beds Bad minibar



» F&B - Sentiment » Novotel Bangkok Suvarnabhumi Airport

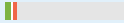
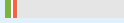
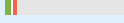
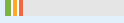
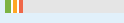
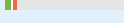
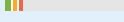
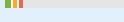
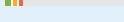
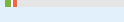

Time filter: From 2016-01-01 To 2016-05-31



F&B - Sentiment

Category	Performance	Trend	Mentions ▼	Positive	Neutral	Negative
▼ Food	↓ 68	-9.3%	1251	845	71	335
Breakfast	↓ 70	-11.4%	490	343	26	121
Menu	↓ 73	-2.7%	147	107	8	32
Food Prices	↓ 34	-37%	59	20	8	31
Dining Experience	↓ 38	-33.3%	48	18	2	28
Breakfast Prices	↑ 85	+3.7%	39	33	3	3
Desserts & Fruits	↓ 53	-32.9%	34	18	1	15
Side Dishes	↑ 59	+18%	17	10	0	7
Dining Area Cleanliness	↓ 6	-70%	16	1	0	15
Snacks	↓ 73	-8.7%	15	11	0	4
Fish/Seafood	67	0%	9	6	2	1
Sushi	↓ 83	-17%	6	5	0	1
Pork Dishes	↑ 40	+21.2%	5	2	3	0
Vegetarian & Vegan	20	0%	5	1	0	4
Meat	50	0%	4	2	0	2
Beef Dishes/Steak	50	0%	2	1	0	1
Salads	100	0%	1	1	0	0
Poultry Dishes	↑ 100	+49.3%	1	1	0	0
Vegetables	0	0%	1	0	0	1
Pasta	↓ 0	-100%	1	0	1	0
▼ Bar and Beverages	↑ 69	+3%	132	91	4	37
Beverage Prices	↓ 33	-42.1%	33	11	2	20
Alcoholic Drinks	↑ 89	+29%	19	17	0	2
Wines	73	0%	11	8	0	3
F&B	↓ 67	-9.5%	1435	964	77	394

Dashboard Report

Category	Performance	Trend	Mentions ▼	Positive	Neutral	Negative
Hot Beverages	↑ 45	+104.5%	 11	5	0	6
Non-alcoholic Drinks	↓ 50	-20.6%	 10	5	0	5
Bar Service	↓ 67	-33%	 3	2	0	1
▼ Service This main category is not relevant to F&B, only some of its subcategories are.						
Restaurant Service	↓ 29	-12.1%	 28	8	1	19
Room Service	↓ 83	-6.7%	 24	20	1	3
Bar Service	↓ 67	-33%	 3	2	0	1
▼ Price This main category is not relevant to F&B, only some of its subcategories are.						
Food Prices	↓ 34	-37%	 59	20	8	31
Breakfast Prices	↑ 85	+3.7%	 39	33	3	3
Beverage Prices	↓ 33	-42.1%	 33	11	2	20
▼ Cleanliness This main category is not relevant to F&B, only some of its subcategories are.						
Dining Area Cleanliness	↓ 6	-70%	 16	1	0	15
F&B	↓ 67	-9.5%	 1435	964	77	394

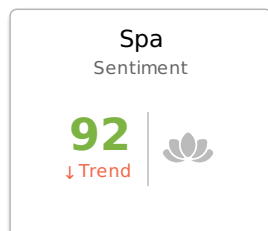
Great desserts & fruits Good meat
Good pork dishes Delicious fish & seafood
Delicious food
Affordable beverage prices Good wines
Good poultry dishes
Yummy vegetarian & vegan dishes
Great dining experience Room service is perfect
Good hot beverages
Delicious beef dishes & steak Good side dishes
Good snacks Great menu
Good alcoholic drinks Clean dining area
Great-tasting non-alcoholic drinks
Bar is awesome Good restaurant service
Affordable food Good bar service
Tasty breakfast Fair breakfast prices
Yummy salads Good sushi

Standard beverage prices Food is all right
Desserts & fruits are ok
Fish & seafood is acceptable Pasta is ok
Pork dishes are adequate
Acceptable breakfast prices
Average dining experience
Room service is average Menu is adequate
Breakfast is average Normally priced food
Average restaurant service Standard bar

Food is not good Dirty dining area
Bad snacks Bad restaurant service
Expensive breakfast Expensive food
Alcoholic drinks are not good
Poor dining experience Poor bar service
Bad side dishes Tasteless wines
Bad non-alcoholic drinks Bad breakfast
Bad meat No good fish & seafood
Bad hot beverages Expensive beverages
Menu is not great Tasteless vegetables
Untasty beef dishes & steak
Poor vegetarian & vegan dishes
Bad desserts & fruits Bar is not good Bad sushi
Room service is poor

» Spa - Sentiment » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31



Spa - Sentiment

Category▼	Performance	Trend	Mentions	Positive	Neutral	Negative
▼ Cleanliness	This main category is not relevant to Spa, only some of its subcategories are.					
Pool Cleanliness	↓ 43	-51.7%	7	3	1	3
▼ Pool	↓ 90	-4.3%	288	260	9	19
Pool Cleanliness	↓ 43	-51.7%	7	3	1	3
▼ Service	This main category is not relevant to Spa, only some of its subcategories are.					
Pool/Beach Service	↓ 0	-100%	1	0	0	1
▼ Wellness Area	95	0%	142	135	0	7
Fitness Area	↑ 100	+4.2%	57	57	0	0
Sauna	↑ 100	+100%	1	1	0	0
Spa	↓ 92	-2.1%	431	395	9	27

Great pool
Great wellness & sports facilities
Good fitness area

Nice sauna

Clean pool area

Ordinary pool Moderately clean pool area

Bad pool/beach service Dirty pool Bad pool
Poor wellness & sports facilities

Dashboard Report

» Goals » Novotel Bangkok Suvarnabhumi Airport

Time filter: Not Applicable

Goals

0

Open

Goals

Achieved Goals		Open Goals		
0		0		
Name		Assignee	Created by	KPI
Current Value	Targeted Value	Achieved	Timeframe	Hotel / Group

» TrustYou Survey » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31

TrustYou Survey

1526

New reviews

TrustYou Survey

Reviews



1526
Total

Reviews - TrustYou Survey

1526 New reviews to check

206 Negative reviews

Category details

1286 Complaints

- ▶ **228** Complaints about Room
- ▶ **197** Complaints about Service
- ▶ **167** Complaints about F&B
- ▶ **145** Complaints about Food
- ▶ **141** Complaints about Hotel
- ▶ **95** Complaints about Housekeeping
- ▶ **70** Complaints about Front Office
- ▶ **60** Complaints about Price
- ▶ **35** Complaints about Cleanliness
- ▶ **29** Complaints about Comfort
- ▶ **29** Complaints about Vibe

3703 Praises

- ▶ **678** Praises about Hotel
- ▶ **656** Praises about Service
- ▶ **535** Praises about Room
- ▶ **290** Praises about F&B
- ▶ **255** Praises about Food
- ▶ **239** Praises about Location
- ▶ **177** Praises about Housekeeping
- ▶ **171** Praises about Front Office
- ▶ **144** Praises about Comfort
- ▶ **113** Praises about Spa
- ▶ **93** Praises about Cleanliness

Dashboard Report

▶ **27** Complaints about Amenities

▶ **19** Complaints about Location

▶ **15** Complaints about WiFi

▶ **12** Complaints about Bar and Beverages

▶ **9** Complaints about Spa

▶ **6** Complaints about Pool

▶ **2** Complaints about Wellness Area

▶ **83** Praises about Amenities

▶ **75** Praises about Pool

▶ **63** Praises about Price

▶ **56** Praises about Vibe

▶ **38** Praises about Wellness Area

▶ **23** Praises about Bar and Beverages

▶ **14** Praises about WiFi

Dashboard Report

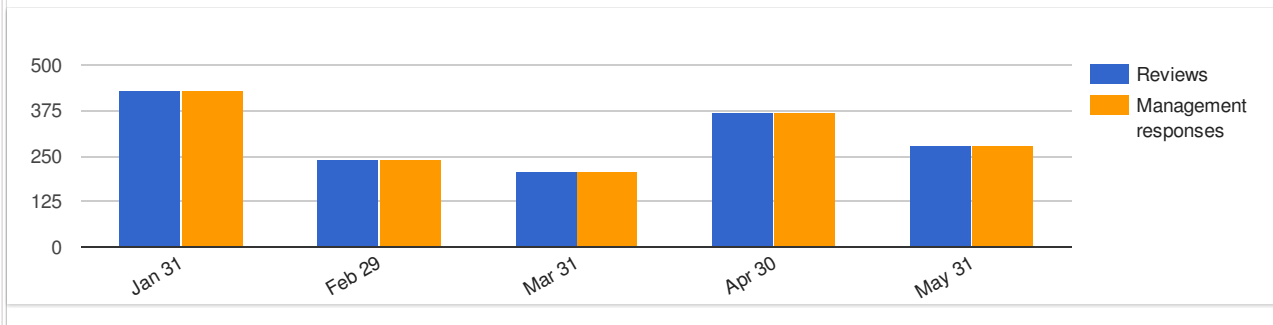
Responses

100%

Good response rate

Responses - TrustYou Survey

	1 star	2 stars	3 stars	4 stars	5 stars	Total
	★	★★	★★★	★★★★	★★★★★	
Reviews *	39	51	116	555	765	1,526
Management responses	38	51	116	555	765	1,525
Response rate	97%	100%	100%	100%	100%	100%



* Here we only count the number of reviews that can be responded to.

Dashboard Report

Sentiment

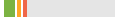
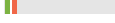
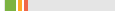
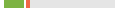










Worst Rated:

WiFi **48**

Price **51**

Food **64**

Sentiment - TrustYou Survey

Category ▼	Performance	Trend	Mentions	Positive	Neutral	Negative
► Amenities	↑ 75	+2.7%	 110	83	2	25
► Bar and Beverages	↑ 66	+4.8%	 35	23	0	12
► Cleanliness	↑ 73	+4.3%	 128	93	1	34
► Comfort	↑ 83	+16.9%	 173	144	0	29
► Food	↓ 64	-11.1%	 400	255	20	125
► Hotel	↑ 83	+1.2%	 819	678	12	129
► Location	↑ 93	+4.5%	 258	239	2	17
► Pool	↑ 93	+6.9%	 81	75	2	4
► Price	↑ 51	+8.5%	 123	63	4	56
► Room	↑ 70	+2.9%	 763	535	18	210
► Service	↓ 77	-4.9%	 853	656	12	185
► Vibe	↑ 66	+3.1%	 85	56	2	27
► Wellness Area	↑ 95	+3.3%	 40	38	0	2
► WiFi	↓ 48	-17.2%	 29	14	0	15

» TripAdvisor » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31

TripAdvisor

385

New reviews

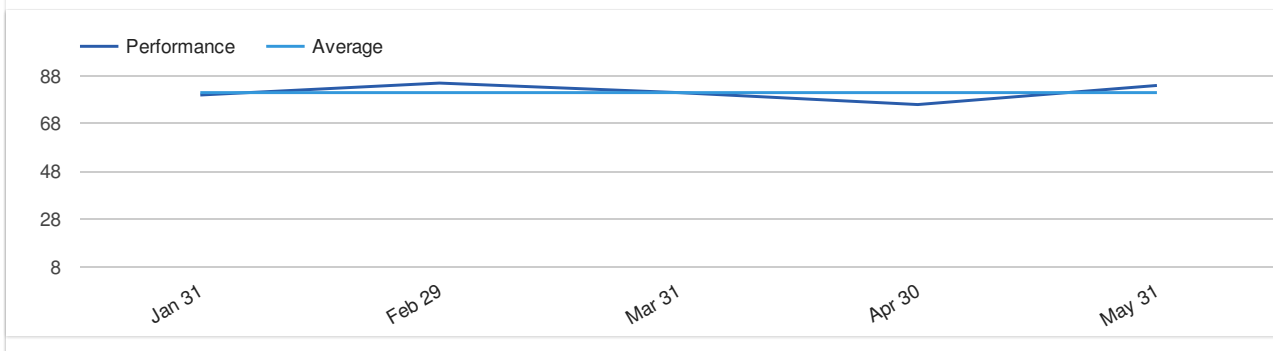
TripAdvisor

Performance

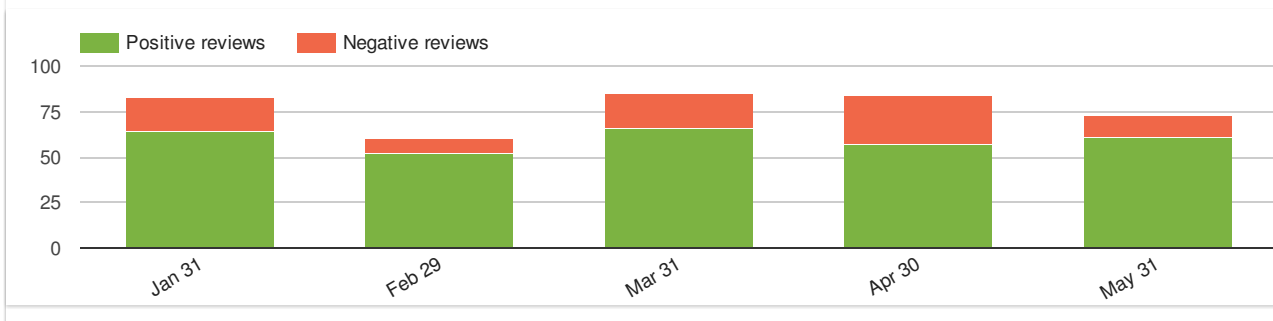


Performance - TripAdvisor

Performance



New reviews




Dashboard Report

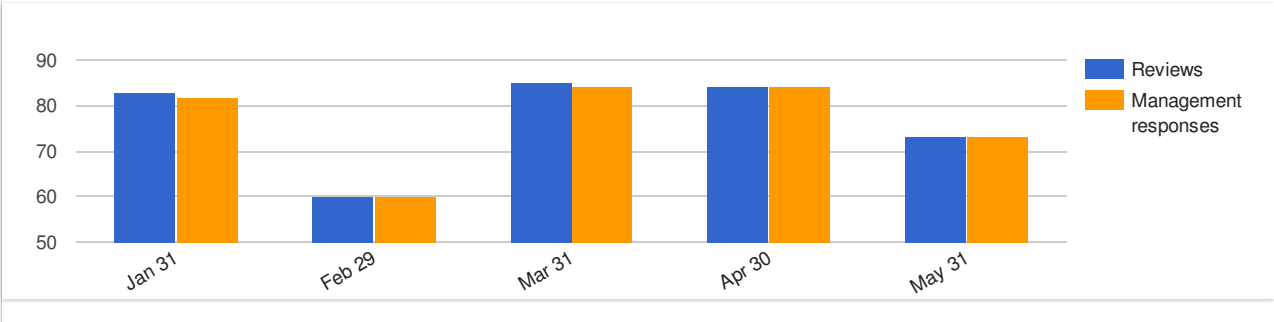
Responses

99%

Good response rate

Responses - TripAdvisor

	1 star	2 stars	3 stars	4 stars	5 stars	Total
						
Reviews *	19	16	50	143	157	385
Management responses	17	16	50	143	157	383
Response rate	89%	100%	100%	100%	100%	99%

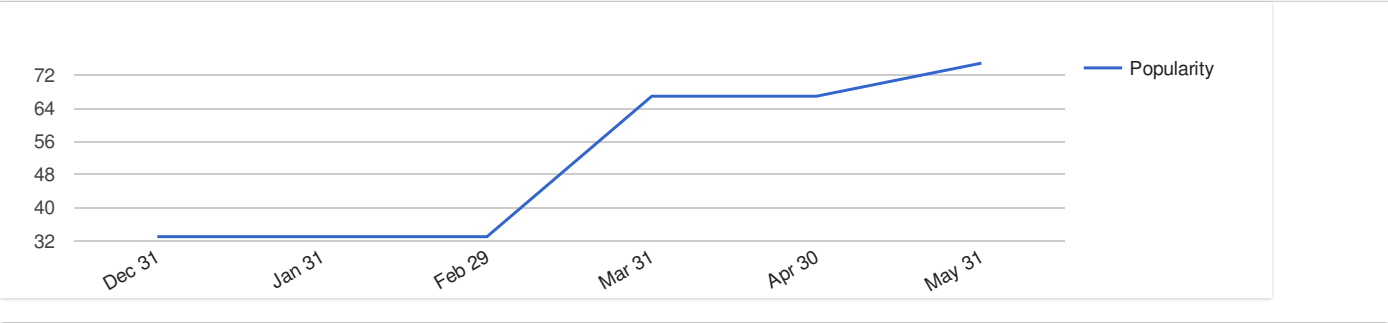


* Here we only count the number of reviews that can be responded to.

Popularity

2 out of 5

Popularity - TripAdvisor

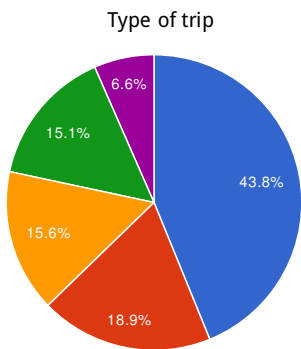


Guest Profile



Type of trip

Guest Profile - TripAdvisor



- Traveled as a couple
- Traveled on business
- Traveled with family
- Traveled solo
- Traveled with friends

Dashboard Report

Sentiment

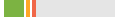
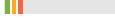
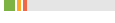











Worst Rated:

Price **69**

Food **74**

Cleanliness **74**

Sentiment - TripAdvisor

Category ▼	Performance	Trend	Mentions	Positive	Neutral	Negative
► Amenities	↓ 80	-9.1%	 161	129	2	30
► Bar and Beverages	↑ 81	+1.3%	 53	43	2	8
► Cleanliness	↓ 74	-2.6%	 103	76	2	25
► Comfort	↓ 90	-1.1%	 297	266	5	26
► Food	↓ 74	-8.6%	 375	279	20	76
► Hotel	↓ 82	-5.7%	 648	534	24	90
► Location	↓ 93	-1.1%	 345	321	13	11
► Pool	↓ 92	-4.2%	 96	88	4	4
► Price	↓ 69	-4.2%	 242	168	13	61
► Room	↑ 80	+1.3%	 774	619	24	131
► Service	↑ 79	+2.6%	 482	381	10	91
► Vibe	↑ 76	+10.1%	 110	84	3	23
► Wellness Area	96	0%	 53	51	0	2
► WiFi	↑ 97	+21.3%	 35	34	0	1

» Booking.com » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31

Booking.Com

762

New reviews

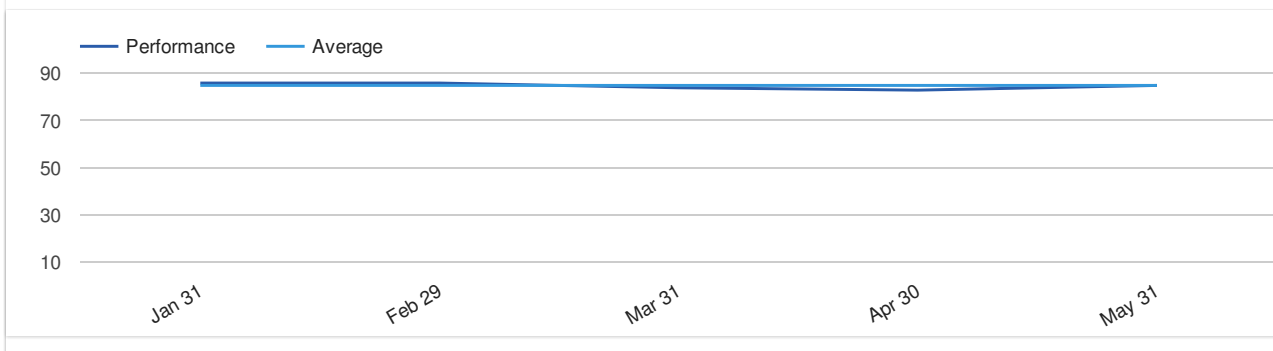
Booking.Com

Performance

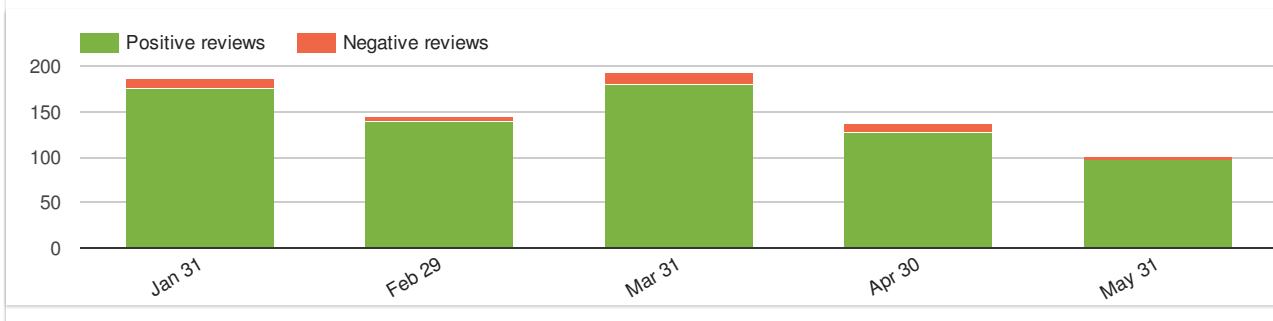


Performance - Booking.Com

Performance



New reviews



Dashboard Report

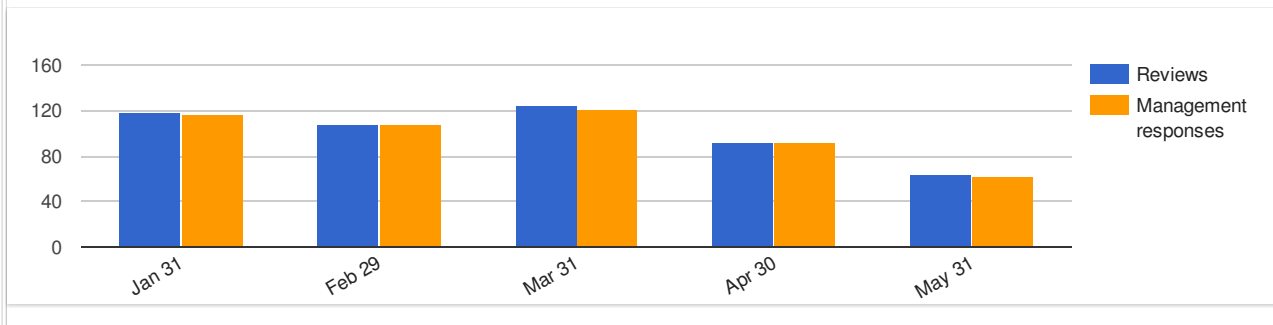
Responses

99%

Good response rate

Responses - Booking.Com

	1 star	2 stars	3 stars	4 stars	5 stars	Total
	★	★★	★★★	★★★★	★★★★★	
Reviews *	0	5	24	148	331	508
Management responses	0	4	23	145	329	501
Response rate	-	80%	96%	98%	99%	99%



* Here we only count the number of reviews that can be responded to.

Dashboard Report

Sentiment

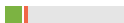
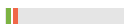
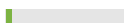
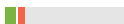




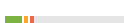






Worst Rated:

Price **43**

Cleanliness **51**

Vibe **56**

Sentiment - Booking.Com

Category ▼	Performance	Trend	Mentions	Positive	Neutral	Negative
► Amenities	↑ 83	+2.5%	 64	53	0	11
► Bar and Beverages	↑ 57	+111.1%	 23	13	0	10
► Beach	100	0%	 1	1	0	0
► Cleanliness	↓ 51	-16.4%	 65	33	0	32
► Comfort	↑ 88	+7.3%	 152	133	3	16
► Food	↑ 63	+5%	 256	161	12	83
► Hotel	↑ 82	+1.2%	 261	214	5	42
► Location	↑ 96	+5.5%	 311	299	1	11
► Pool	↓ 81	-15.6%	 68	55	3	10
► Price	↓ 43	-17.3%	 129	55	5	69
► Room	↑ 69	+13.1%	 369	256	12	101
► Service	↑ 73	+4.3%	 279	203	4	72
► Vibe	↑ 56	+3.7%	 34	19	0	15
► Wellness Area	93	0%	 27	25	0	2
► WiFi	↓ 60	-27.7%	 10	6	1	3

Dashboard Report

» Google » Novotel Bangkok Suvarnabhumi Airport

Time filter: From 2016-01-01 To 2016-05-31

Google

35

New reviews

Google

Score

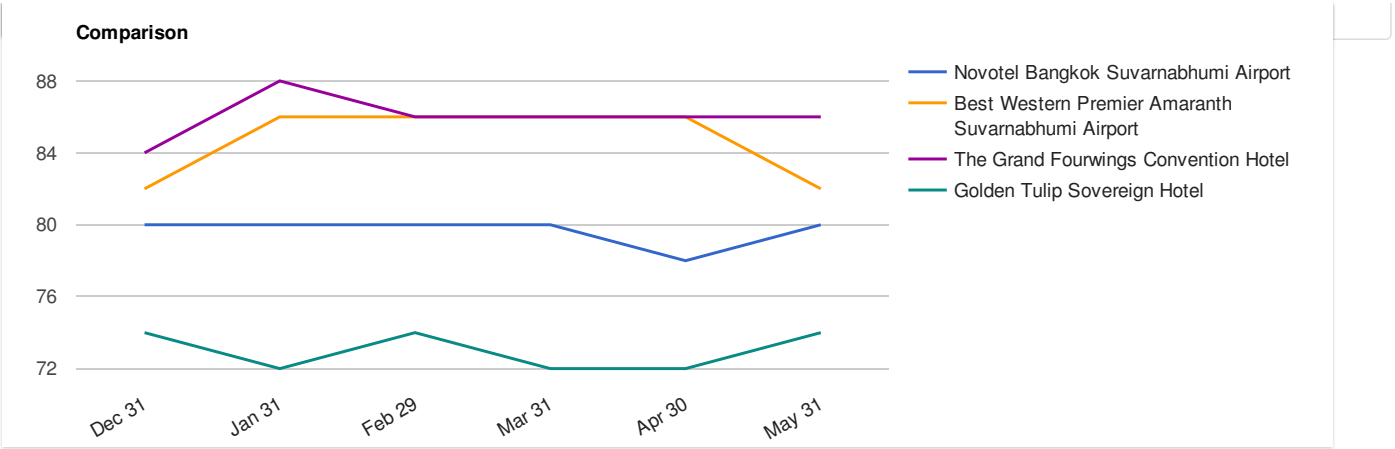
80/100

CompIndex: **0.99**

Score

	Score	Performance	Popularity	Reviews	Management respo	Response rate
Novotel Bangkok Suvarnabhumi Airport	80	80		35	0	0%
Competitor average	81	82		12.33	0	0%
CompIndex	0.99	0.98		2.84		
Best Western Premier Amaranth Suvarnabhumi Airport	82	89		13	0	0%
The Grand Fourwings Convention Hotel	86	81		17	0	0%
Golden Tulip Sovereign Hotel	74	74		7	0	0%

Dashboard Report



Performance

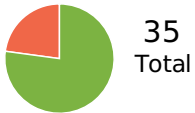


Performance - Google



Dashboard Report

Reviews



Reviews - Google

35 New reviews to check

8 Negative reviews

Category details

3 Complaints

- ▶ **2** Complaints about Hotel
- ▶ **1** Complaints about Price

37 Praises

- ▶ **5** Praises about Service
- ▶ **5** Praises about Hotel
- ▶ **4** Praises about Room
- ▶ **3** Praises about Comfort
- ▶ **3** Praises about Price
- ▶ **3** Praises about F&B
- ▶ **2** Praises about Food
- ▶ **2** Praises about Location
- ▶ **2** Praises about Front Office
- ▶ **2** Praises about Spa
- ▶ **1** Praises about Vibe
- ▶ **1** Praises about Pool
- ▶ **1** Praises about Wellness Area
- ▶ **1** Praises about Amenities
- ▶ **1** Praises about Bar and Beverages
- ▶ **1** Praises about Housekeeping

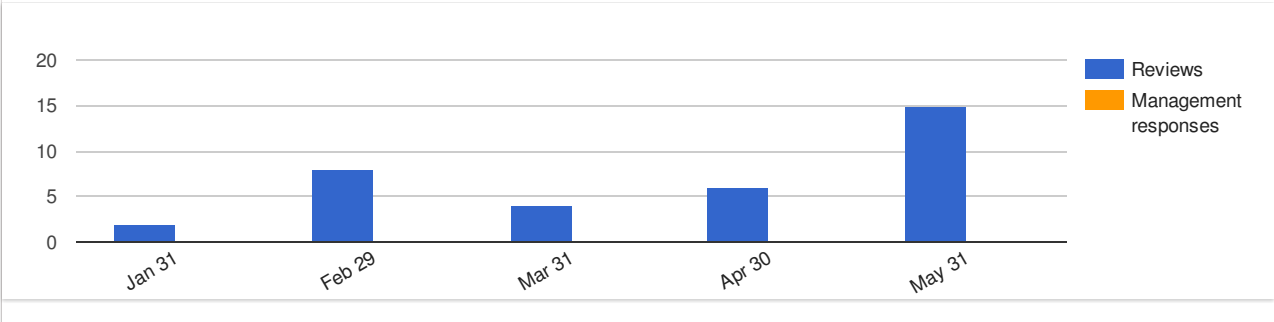
Dashboard Report

Responses

0%
Low response rate

Responses - Google

	1 star	2 stars	3 stars	4 stars	5 stars	Total
	★	★★	★★★	★★★★	★★★★★	
Reviews *	3	2	3	11	16	35
Management responses	0	0	0	0	0	0
Response rate	0%	0%	0%	0%	0%	0%



* Here we only count the number of reviews that can be responded to.

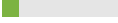


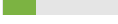

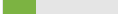
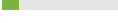





Dashboard Report

Sentiment

Worst Rated:

Hotel **71**
 Price **75**
 Room **100**

Sentiment - Google

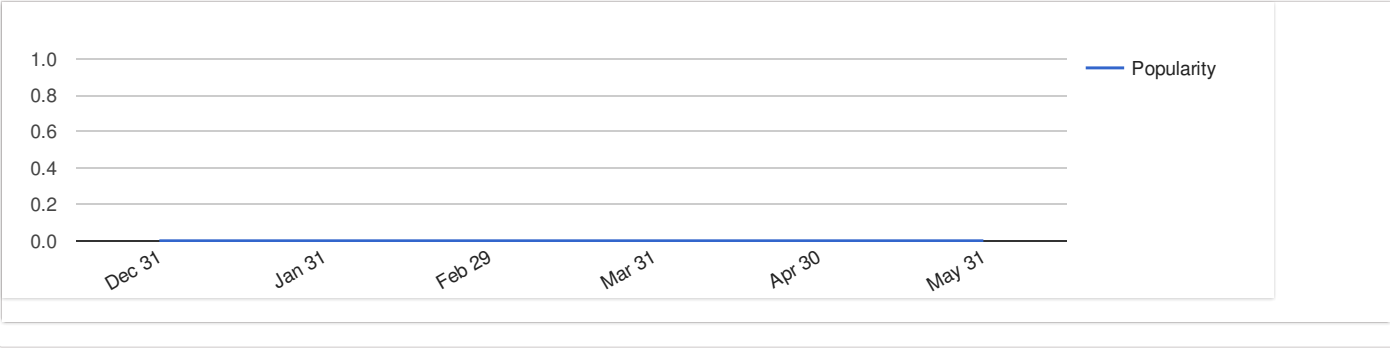
Category ▼	Performance	Trend	Mentions	Positive	Neutral	Negative
► Amenities	↑ 100	+100%	 1	1	0	0
Bar and Beverages	100	0%	 1	1	0	0
► Comfort	100	0%	 3	3	0	0
► Food	100	0%	 2	2	0	0
► Hotel	↑ 71	+10.9%	 7	5	1	1
► Location	100	0%	 2	2	0	0
Pool	100	0%	 1	1	0	0
► Price	↑ 75	+11.9%	 4	3	0	1
► Room	100	0%	 4	4	0	0
► Service	↑ 100	+203%	 5	5	0	0
► Vibe	100	0%	 1	1	0	0
► Wellness Area	100	0%	 1	1	0	0

Dashboard Report

Popularity

no data

Popularity - Google



» Action alerts » Novotel Bangkok Suvarnabhumi Airport

Time filter: Not Applicable

Action Alerts

497

Open

Action Alerts

Review title	Overall rating	Due date	Status	Assignee	Hotel
▼ No review title	50 / 100	06/29/2016	Open	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	06/28/2016	Open	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	06/25/2016	Open	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	06/23/2016	Open	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	06/23/2016	Open	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	30 / 100	06/22/2016	Open	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	40 / 100	06/22/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	06/18/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	06/13/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	06/12/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 60 / 100					
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Overall score: 40 / 100					
▼ No review title	60 / 100	06/08/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	06/07/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 60 / 100					
▼ No review title	40 / 100	06/07/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
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Overall score: 60 / 100					
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Overall score: 60 / 100					
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Overall score: 40 / 100					
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Overall score: 10 / 100					
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Overall score: 10 / 100					
▼ No review title	60 / 100	05/31/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 40 / 100					
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Overall score: 40 / 100					
▼ No review title	60 / 100	05/22/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 60 / 100					
▼ No review title	40 / 100	05/22/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	05/20/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 30 / 100					
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Overall score: 50 / 100					
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Overall score: 20 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 40 / 100					
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Overall score: 10 / 100					
▼ No review title	30 / 100	05/12/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 50 / 100					
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Overall score: 50 / 100					
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Overall score: 20 / 100					
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Overall score: 60 / 100					
▼ No review title	30 / 100	05/05/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 30 / 100					
▼ No review title	50 / 100	05/04/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	10 / 100	05/03/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	50 / 100	05/03/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	20 / 100	05/03/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	50 / 100	05/02/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	05/02/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	05/01/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	10 / 100	04/30/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
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Overall score: 10 / 100					
▼ No review title	50 / 100	04/28/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
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Overall score: 60 / 100					
▼ No review title	20 / 100	04/26/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	20 / 100	04/26/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	40 / 100	04/25/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	50 / 100	04/24/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	04/23/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	40 / 100	04/22/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	04/21/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 60 / 100					
▼ No review title	20 / 100	04/20/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	60 / 100	04/20/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	04/20/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	40 / 100	04/18/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	40 / 100	04/17/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
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Overall score: 60 / 100					
▼ No review title	30 / 100	04/17/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	20 / 100	04/16/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
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Overall score: 60 / 100					
▼ No review title	50 / 100	04/15/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
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Overall score: 30 / 100					
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Overall score: 60 / 100					
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Overall score: 60 / 100					
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Overall score: 60 / 100					
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Overall score: 20 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
▼ No review title	60 / 100	04/12/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 60 / 100					
▼ No review title	30 / 100	04/12/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	40 / 100	04/11/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
▼ No review title	40 / 100	04/08/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	40 / 100	04/03/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	50 / 100	04/02/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	30 / 100	04/01/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	40 / 100	03/31/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
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Overall score: 60 / 100					
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Overall score: 60 / 100					
▼ No review title	40 / 100	03/28/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	03/27/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 60 / 100					
▼ No review title	40 / 100	03/19/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport

Dashboard Report

Overall score: 40 / 100					
▼ No review title	50 / 100	03/17/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	03/16/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 40 / 100					
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Overall score: 30 / 100					
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Overall score: 50 / 100					
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Overall score: 50 / 100					
▼ No review title	50 / 100	03/14/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
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Overall score: 40 / 100					
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Overall score: 10 / 100					
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Overall score: 50 / 100					
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Overall score: 40 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 10 / 100					
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Overall score: 60 / 100					
▼ No review title	50 / 100	03/07/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	03/06/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 40 / 100					
▼ No review title	40 / 100	03/06/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
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Overall score: 50 / 100					
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Overall score: 50 / 100					
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Overall score: 10 / 100					
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Overall score: 50 / 100					
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Overall score: 50 / 100					
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Overall score: 40 / 100					
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Overall score: 50 / 100					
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Overall score: 10 / 100					
▼ No review title	60 / 100	02/29/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 40 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
▼ No review title	50 / 100	02/25/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	02/24/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 60 / 100					
▼ No review title	10 / 100	02/23/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	60 / 100	02/21/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	10 / 100	02/19/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	60 / 100	02/18/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 60 / 100					
▼ No review title	20 / 100	02/16/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
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Overall score: 30 / 100					
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Overall score: 20 / 100					
▼ No review title	60 / 100	02/12/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	02/09/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	30 / 100	02/08/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
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Overall score: 40 / 100					
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Overall score: 60 / 100					
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Overall score: 10 / 100					
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Overall score: 20 / 100					
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Overall score: 60 / 100					
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Overall score: 60 / 100					
▼ No review title	60 / 100	02/07/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 60 / 100					
▼ No review title	60 / 100	02/06/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 10 / 100					
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Overall score: 60 / 100					
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Overall score: 30 / 100					
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Overall score: 30 / 100					
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Overall score: 50 / 100					
▼ No review title	40 / 100	02/02/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 40 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 10 / 100					
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Overall score: 20 / 100					
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Overall score: 20 / 100					
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Overall score: 40 / 100					
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Dashboard Report

Overall score: 50 / 100					
▼ No review title	20 / 100	01/27/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	10 / 100	01/25/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
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Overall score: 50 / 100					
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Overall score: 30 / 100					
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Overall score: 60 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 50 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 10 / 100					
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Overall score: 10 / 100					
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Overall score: 50 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Dashboard Report

Overall score: 50 / 100					
▼ No review title	20 / 100	01/17/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
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Overall score: 20 / 100					
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Overall score: 30 / 100					
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Overall score: 20 / 100					
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Overall score: 60 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 40 / 100					
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Overall score: 10 / 100					
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Overall score: 60 / 100					
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Overall score: 30 / 100					
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Overall score: 40 / 100					
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Overall score: 50 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 10 / 100					
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Overall score: 60 / 100					
▼ No review title	50 / 100	01/10/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport

Dashboard Report

Overall score: 50 / 100					
▼ No review title	30 / 100	01/10/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	60 / 100	01/09/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	01/09/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	30 / 100	01/09/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	30 / 100	01/08/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	50 / 100	01/08/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	50 / 100	01/07/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	30 / 100	01/06/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	10 / 100	01/05/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	60 / 100	01/04/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	20 / 100	01/04/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	40 / 100	01/04/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	30 / 100	01/03/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	50 / 100	01/02/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	01/01/2016	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	30 / 100	12/31/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	60 / 100	12/30/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	20 / 100	12/30/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 20 / 100					
▼ No review title	60 / 100	12/29/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	30 / 100	12/28/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	60 / 100	12/27/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	12/27/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	12/26/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	10 / 100	12/26/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	20 / 100	12/26/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	40 / 100	12/24/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	12/24/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	12/23/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	50 / 100	12/22/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	12/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	40 / 100	12/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	12/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	12/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	12/20/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	12/20/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	12/20/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 60 / 100					
▼ No review title	60 / 100	12/18/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	12/17/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	10 / 100	12/16/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	50 / 100	12/15/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	50 / 100	12/15/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	12/15/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	30 / 100	12/14/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
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Overall score: 50 / 100					
▼ No review title	60 / 100	12/13/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 40 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
▼ No review title	50 / 100	12/11/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	10 / 100	12/10/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	40 / 100	12/09/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	10 / 100	12/09/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	10 / 100	12/09/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 10 / 100					
▼ No review title	60 / 100	12/08/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	12/06/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	12/05/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	50 / 100	12/04/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	12/03/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	12/02/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	50 / 100	12/01/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	12/01/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	11/30/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 10 / 100					
▼ No review title	60 / 100	11/29/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 60 / 100					
▼ No review title	50 / 100	11/27/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	20 / 100	11/27/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	40 / 100	11/26/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	11/26/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	30 / 100	11/25/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	60 / 100	11/23/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 60 / 100					
▼ No review title	60 / 100	11/19/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	10 / 100	11/18/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	60 / 100	11/18/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	10 / 100	11/14/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
▼ No review title	50 / 100	11/11/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	20 / 100	11/11/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	60 / 100	11/10/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	11/09/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	11/08/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	10 / 100	11/06/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	40 / 100	11/06/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	30 / 100	11/05/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	60 / 100	11/04/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	11/03/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport



Dashboard Report

Overall score: 60 / 100					
▼ No review title	30 / 100	11/02/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	50 / 100	11/02/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	11/01/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	10/31/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	10/31/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	40 / 100	10/30/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	10/30/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 30 / 100					
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Overall score: 10 / 100					
▼ No review title	20 / 100	10/28/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
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Overall score: 30 / 100					
▼ No review title	60 / 100	10/28/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	10/26/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
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Overall score: 50 / 100					
▼ No review title	60 / 100	10/23/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	30 / 100	10/23/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	30 / 100	10/22/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	50 / 100	10/22/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					



Dashboard Report

Overall score: 50 / 100					
▼ No review title	40 / 100	10/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	40 / 100	10/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	50 / 100	10/20/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
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Overall score: 10 / 100					
▼ No review title	50 / 100	10/18/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	10/18/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	10/16/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	10/15/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
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Overall score: 60 / 100					
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Overall score: 60 / 100					
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Overall score: 10 / 100					
▼ No review title	40 / 100	10/14/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	30 / 100	10/13/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	30 / 100	10/12/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	60 / 100	10/10/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 60 / 100					
▼ No review title	60 / 100	10/09/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					



Dashboard Report

Overall score: 60 / 100					
▼ No review title	50 / 100	10/09/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	10/07/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	10 / 100	10/07/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	60 / 100	10/06/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 60 / 100					
▼ No review title	10 / 100	10/03/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
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Overall score: 60 / 100					
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Overall score: 60 / 100					
▼ No review title	30 / 100	09/29/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
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Overall score: 50 / 100					
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Overall score: 50 / 100					
▼ No review title	40 / 100	09/27/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	09/25/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	09/24/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	30 / 100	09/23/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	60 / 100	09/22/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	09/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	09/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					



Dashboard Report

Overall score: 60 / 100					
▼ No review title	60 / 100	09/20/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	09/19/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	40 / 100	09/19/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	10 / 100	09/17/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	50 / 100	09/16/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	09/14/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	09/12/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 30 / 100					
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Overall score: 40 / 100					
▼ No review title	60 / 100	09/09/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
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Overall score: 30 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
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Overall score: 40 / 100					
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Overall score: 20 / 100					
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Overall score: 50 / 100					
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Overall score: 40 / 100					
▼ No review title	30 / 100	09/05/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					



Dashboard Report

Overall score: 60 / 100					
▼ No review title	60 / 100	09/05/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	09/03/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	20 / 100	09/02/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	50 / 100	09/02/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	09/01/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	08/31/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	10 / 100	08/28/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	50 / 100	08/28/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	20 / 100	08/25/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	50 / 100	08/24/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	08/24/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	20 / 100	08/24/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	50 / 100	08/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	10 / 100	08/20/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	30 / 100	08/18/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	30 / 100	08/17/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	50 / 100	08/17/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	08/16/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					



Dashboard Report

Overall score: 50 / 100					
▼ No review title	50 / 100	08/15/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	08/15/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	08/14/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	08/13/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	08/13/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	08/10/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	50 / 100	08/10/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	50 / 100	08/09/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	08/09/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	30 / 100	08/08/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	60 / 100	08/06/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	08/04/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	08/04/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	30 / 100	08/04/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	10 / 100	08/02/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	60 / 100	08/01/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	07/31/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	07/30/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					



Dashboard Report

▼ No review title	40 / 100	07/28/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	50 / 100	07/28/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	07/27/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	50 / 100	07/26/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	07/23/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	60 / 100	07/22/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	30 / 100	07/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	50 / 100	07/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	10 / 100	07/16/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	30 / 100	07/15/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 30 / 100					
▼ No review title	50 / 100	07/15/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	40 / 100	07/13/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	50 / 100	07/11/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	07/10/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	07/10/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	60 / 100	07/10/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	50 / 100	07/08/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
▼ No review title	60 / 100	07/07/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					



Dashboard Report

▼ No review title	60 / 100	07/07/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	07/06/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	10 / 100	07/06/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
▼ No review title	60 / 100	07/05/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	07/01/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	50 / 100	06/30/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
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Overall score: 50 / 100					
▼ No review title	20 / 100	06/29/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 20 / 100					
▼ No review title	50 / 100	06/28/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 50 / 100					
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Overall score: 50 / 100					
▼ No review title	10 / 100	06/27/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 10 / 100					
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Overall score: 60 / 100					
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Overall score: 50 / 100					
▼ No review title	60 / 100	06/25/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 60 / 100					
▼ No review title	40 / 100	06/25/2015	Overdue	Jitrawee Chooprayoon	Novotel Bangkok Suvarnabhumi Airport
Overall score: 40 / 100					
▼ No review title	40 / 100	06/17/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 40 / 100					
▼ No review title	50 / 100	06/17/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 50 / 100					
▼ No review title	60 / 100	06/14/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 60 / 100					



Dashboard Report

▼ No review title	10 / 100	06/12/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 10 / 100					
▼ No review title	60 / 100	06/12/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 60 / 100					
▼ No review title	60 / 100	06/11/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 60 / 100					
▼ No review title	60 / 100	06/05/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 60 / 100					
▼ No review title	10 / 100	06/04/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 30 / 100					
▼ No review title	60 / 100	06/03/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 60 / 100					
▼ No review title	40 / 100	06/01/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 40 / 100					
▼ No review title	40 / 100	05/29/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 40 / 100					
▼ No review title	60 / 100	05/25/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 60 / 100					
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Your overall experience? 40 / 100					
▼ No review title	10 / 100	05/24/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 60 / 100					
▼ No review title	10 / 100	05/23/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 10 / 100					
▼ No review title	20 / 100	05/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 20 / 100					
▼ No review title	70 / 100	05/21/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 60 / 100					
▼ No review title	70 / 100	05/19/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 60 / 100					
▼ No review title	20 / 100	05/19/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 20 / 100					
▼ No review title	30 / 100	05/18/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 20 / 100					
▼ No review title	20 / 100	05/18/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
Your overall experience? 20 / 100					



Dashboard Report

▼ No review title	30 / 100	05/17/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 30 / 100					
▼ No review title	60 / 100	05/17/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 60 / 100					
▼ No review title	20 / 100	05/17/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 20 / 100					
▼ No review title	60 / 100	05/16/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 60 / 100					
▼ No review title	50 / 100	05/15/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 50 / 100					
▼ No review title	60 / 100	05/14/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 50 / 100					
▼ No review title	40 / 100	05/12/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 40 / 100					
▼ No review title	10 / 100	05/11/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 10 / 100					
▼ No review title	40 / 100	05/11/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 50 / 100					
▼ No review title	50 / 100	05/10/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 50 / 100					
▼ No review title	60 / 100	05/09/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 60 / 100					
▼ No review title	50 / 100	05/08/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 50 / 100					
▼ No review title	50 / 100	05/07/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 50 / 100					
▼ No review title	30 / 100	05/07/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 30 / 100					
▼ No review title	60 / 100	05/06/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 60 / 100					
▼ No review title	40 / 100	05/06/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 40 / 100					
▼ No review title	60 / 100	05/06/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 60 / 100					
▼ No review title	20 / 100	05/06/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└─ Your overall experience? 20 / 100					



Dashboard Report

▼ No review title	40 / 100	05/04/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	40 / 100				
▼ No review title	30 / 100	05/04/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	20 / 100				
▼ No review title	10 / 100	05/04/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	10 / 100				
▼ No review title	50 / 100	05/04/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	50 / 100				
▼ No review title	70 / 100	05/03/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	60 / 100				
▼ No review title	30 / 100	05/02/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	20 / 100				
▼ No review title	20 / 100	05/01/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	20 / 100				
▼ No review title	30 / 100	04/29/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	10 / 100				
▼ No review title	20 / 100	04/24/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	20 / 100				
▼ No review title	60 / 100	04/24/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	60 / 100				
▼ No review title	50 / 100	04/19/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	50 / 100				
▼ No review title	30 / 100	04/18/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	40 / 100				
▼ No review title	40 / 100	04/18/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	40 / 100				
▼ No review title	20 / 100	04/18/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	20 / 100				
▼ No review title	70 / 100	04/17/2015	Overdue	Jitrawee Chooprayoon	Novotel Suvarnabhumi Airport
└ Your overall experience?	60 / 100				



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