Cover letter of Frank M. Palinkas

February 14, 2025

Dear Hiring Manager,

I am a Senior Technical Writer, Copywriter, Editor, Director Manager, Information Architect/Developer, and Web Designer with over twenty years of international experience in software development. I am an American citizen (born & raised in New Jersey), and my mobile number is: **650-248-5315**.

- I create technical documentation using Git, GitHub, Docs-as-code, and VSCode tools for **Geo-technical and Cloud technologies**, **Search Engines, Web App Security, Privacy, and Payment Services (CWE, GDPR, OWASP, PCI-DSS**), **Web Browsers, Restful APIs, SDKs, Web Specifications, Web Accessibility, Artificial Intelligence (AI), and Robotic Process Automation (RPA)**.

- **I am an American citizen**, holding permanent residencies for the Kingdom of Norway and the Republic of South Africa.

- I have **ten years of team management experience** in

    - Software development in Silicon Valley and in

    - International financial markets trading (Interest Rates and Forex) on Wall Street in New York City, USA, and Diagonal Street in Johannesburg, South Africa.

My personal online example technical documentation portfolios

For your guide, review, and reference, please see my online example portfolios.

Author: Frank M. Palinkas, Senior Technical Writer

Example Technical Documentation Repository

https://storage.googleapis.com/techdocrepo/index.html

Web App Security & Privacy Reference

https://storage.googleapis.com/web-app-sec/index.html

Example Platform Specification

https://storage.googleapis.com/myspec/index.html

Enhanced User Experience employed in my technical documentation

https://storage.googleapis.com/user-options/user-options.html

My online "**Example Technical Documentation Repository**" portfolio demonstrates

- API documentation
- SDK documentation (Android & HTML5)
- Privacy & Security documentation
- Product Glossary documentation
- Product FAQs documentation
- Online Ads Analytics & Metrics Reference documentation
- Web Accessibility tutorials
- Developer Relations Evangelist Guide documentation

My online "**Web App Security & Privacy Reference**" portfolio provides references to

- CWE (Common Weakness Enumeration)
- GDPR (European Union General Data Protection Regulation)
- OWASP (Open Web Application Security Project)
- Security and Privacy Policy Examples
- Web App Security & Privacy Glossary

My online "**Example Platform Specification**" portfolio demonstrates

- A formal, documented software platform specification.

My online "**Enhanced User Experience employed in my technical documentation** " document

- Describes the various options I build into my technical documentation to enhance the user experience.

Achievements

- **Awards**

  o Microsoft Most Valuable Professional (MVP) 2007 and 2008 - Visual Studio Developer Documentation

  o Best in IoT APIs documentation award (2019): TomTom Maps APIs: https://apiworld.co/awards/

- **Certifications**
  MCP, MCT, MCSE, MCDBA

- **Cited contributions to published learning material**
  My tutorial "*Replacing NOSCRIPT with accessible, unobtrusive DOM/JavaScript*" in "*Pro

HTML5 Accessibility - Building an Inclusive Web" by Joshue O Connor, page 79, 2012, Apress, ISBN 9781430241942

- **Dev Portal Awards 2019**
  - [Best API Business Model](#)
  - [Best Overall Developer Portal](#)

Skills

Using Docs-as-code tools I design and build valid, semantic, fully responsive, and accessible web-based system help frameworks, Restful APIs, SDKs, and Tutorials in Agile software development environments encompassing user assistance and developer technical documentation. Git is used to work with local and remote master repositories (Github, Bitbucket).

My accessible, semantic, HTML5 markup complies with the US Government Section 508 Rules of the ADA and Rehabilitation Act, the W3C WAI-ARIA Accessible Rich Internet Suite, the W3C Web Content Accessibility Initiative Guidelines Level Double-A, and Structured, Linked Data using RDFa 1.1 and Schema.org.

All topic-based authoring is cross-browser compatible and fully committed to the W3C's Document Object Model (DOM) separation of Structure, Presentation, and Behavior layers.

Web languages employed and worked with are: DML, HTML 4.01, HTML5, HDITA, XHTML 1.1, XML, CSS, DOM/JavaScript, W3C WAI-ARIA, Markdown, JSON, JSON-LD, YAML, and React.js Components

I use **Git** from the command line to work with remote document repositories (Github, Bitbucket).

I also build **Web Application Security and Privacy** documentation consisting of

- **cGRC** Database (zenGRC)
- **Cryptographic Infrastructure** (SAKA, AES-GCM Encryption, 3DSecure, SAML)
- **CWE** (Common Weakness Enumeration)
- **OWASP** (Open Web Application Security Project)
- **PCI DSS Compliance** (Payment Card Industry – Data Security Standard)

My online Github repository

https://github.com/fmpalinkas/frank-docs/wiki/My-Example-Tech-Doc-Repositories

My **online LinkedIn Profile** for web publications and personal recommendations

https://www.linkedin.com/in/fmpalinkas/

Please contact me for further information at the following email address and/or mobile number.

Kind regards,
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