Resume of Frank M. Palinkas

Senior Technical Writer/Information Developer/Web Designer

Details

- **Citizenship:** American; born, raised, and educated in the United States of America
- **Permanent Resident of:** The Kingdom of Norway and the Republic of South Africa
- **Contact:** (+1) 650-248-5315; fmpalinkas@gmail.com
- **LinkedIn Profile:** https://www.linkedin.com/in/fmpalinkas/
- **Tutorials web pages:**
  - On **Github** - https://github.com/fmpalinkas/frank-docs/wiki/My-Example-Tech-Doc-Repositories
  - On **Google Cloud** - https://storage.googleapis.com/techdocrepo/index.html

Skills

Design and build valid, semantic, and accessible, web-based help frameworks, APIs, and SDKs in Agile software development environments. All work is cross-browser compatible and validates to W3C Recommendations and I am fully committed to the W3C Document Object Model's (DOM) separation of Structure, Presentation, and Behavior.

- **IDEs:** Microsoft Visual Studio, Visual Studio Code, Notepad ++
- **JavaScript Frameworks and Utilities:** JQuery, React.js
- **Version Control Repositories:** Bitbucket, SVN, Git, GitHub, and Atlassian JIRA
- **Web Accessibility skills**: Section 508, W3C WAI-ARIA, W3C WCAG Level AA
- **Web API Portals/tools**: Confluence, Apiary**,** 3scale, Swagger, Open API, Drupal, and Gatsby
- **Web languages:** HTML5, XHTML, XML, CSS, JSON, JSON-LD, H-DITA, MDX Markdown, RDFa 1.1, YAML
- **Web Semantics, Analytics, and Metrics skills**: Linked and Structured Data; Data Ontologies (schema.org, Dublin CIP)
- **Web Application Privacy & Security:** CWE**,** GDPR, OWASP, and PCI-DSS

My personal published online technical writing

- **My GitHub Repository**
- **Example Technical Documentation Repository**
- **Replacing noscript with accessible, unobtrusive DOM/JavaScript**
- **Using WAI-ARIA Roles with JSON-LD**
- **Web App Security & Privacy Reference**

My published online work documentation in the TomTom Developer Portal

- API Explorer Index
- Autostream
- Batch Search API
- EV Search API
- EV Charging Stations Availability API
- Fuel Prices API
- Geocoding API
- Geofencing API
- Intermediate Traffic API
- Junction Analytics API
- Location History API
- Long Distance EV Routing API
- Map Display API
- Matrix Routing v2 API
- Notifications API
- O/D Analytics API
- Parking Availability API
- Premium Geocoding API
- Reverse Geocoding API
- Route Monitoring API
- Routing API
- Search API
- Snap to Roads API
- Traffic API
- Traffic Stats API
- Waypoint Optimization API

Achievements & Awards

- SEO: Top search result for "web specifications" (Web Specifications Support in Opera Presto).
- SEO: Top search result for "changelogs" or "change logs" (Opera Changelogs).
- SEO: Top search result for "security specifications support" (Security specifications support in Opera Presto)
- Microsoft Most Valuable Professional (MVP) 2007 - Visual Studio Developer Documentation and Help
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- 2019 - Best in IoT APIs documentation award: TomTom Maps APIs: https://apiworld.co/awards/
- Dev Portal Awards 2019: Best API Business Model, Best Overall Developer Portal

Cited contributions in published learning materials

- My tutorial *"Replacing 'noscript' with accessible, unobtrusive DOM/JavaScript"* cited by the author in "*Pro HTML5 Accessibility"* by Joshue O Connor, page 79, 2012, Apress, ISBN 9781430241942
- Contributions to the W3C Editor's draft *"HTML5 Differences from HTML4"* in the Acknowledgements section: https://www.w3.org/TR/html5-diff/#acknowledgments

Speaking engagements

- 2012, October: Accessibility CampLA, California State University Northridge, Burbank, CA, USA
- 2008, March: WritersUA Annual Conference, Portland, Oregon, USA
- 2007, March: WritersUA Annual Conference, Long Beach, California, USA
- 2006, April: WritersUA Annual Conference, Palm Springs, California, USA

Certifications and education

- Microsoft Certified Professional (MCP)
- Microsoft Certified Systems Engineer (MCSE)
- Microsoft Certified Database Administrator (MCDBA)
- Microsoft Certified Trainer (MCT)
- Seton Hall University, BA English/History, 95 credits completed
- Saint Joseph High School, University Entrance Graduation Diploma

Work locations

- United States (Mountain View CA, New York City NY, San Francisco CA, San Jose CA, San Mateo CA, and Sunnyvale CA)
- Europe (Frankfurt-au-Main Germany; Łódź Poland; Paris France; Zurich Switzerland)
- United Kingdom (London)
- Saudi Arabia (Dhahran)
- Scandinavia (Oslo, Norway and Linköping, Sweden)
- South Africa (Johannesburg and Sandton)

Work record

2018 – Present: TomTom N.V. Developer Portal Team, Fort Worth, Texas, USA

Position: Senior Technical Writer, Information Developer – TomTom Developer Portal Team
Duties:
- Create, update, and publish TomTom Maps APIs, SDKs, tutorials, etc. on Drupal Staging and Production servers.
- Work with all international Maps Product Units and Teams (+/- 250 staff) in Amsterdam, Berlin, and Łódź.
- Use Jira and Git with Bitbucket and GitHub as documentation repositories for web-based documentation.
- Architect all web technical documentation using Markdown, HTML5, CSS, YAML, and React.js Components.
- Use Gatsby Staging and Production environments to publish web-based documentation.

2016 – 2018: Betcade LLC, San Mateo, California, USA

Position: Director of Technical Communications, Senior Technical Writer
Duties: Built interactive documentation for Android APIs and SDKs.

2013 – 2016: Quixey, Inc., Mountain View, California, USA

Position: Senior Technical Writer, Information Architect, Web Accessibility and W3C Specifications specialist
Duties: Built RESTful APIs, SDKs, Partner Integration and Core Technologies Agile Process documentation

2011 - 2013: Google Motorola Mobility Inc., Sunnyvale, California, USA

Position: Senior Technical Writer, Core Engineering Technologies
Duties: Authored and published APIs, developer and user documentation for Google Motorola Mobility.

2008 - 2011: Opera Software ASA, Oslo, Kingdom of Norway

Position: Lead Senior Technical Writer, Web Specifications Specialist
Duties: Authored and published Web and Security Specifications, Version History, and Release Changelogs

2006 – 2008: Supergroup Trading Ltd, Sandton, Gauteng, Republic of South Africa

Position: Technical Writer, Web accessibility and standards designer

2004 - 2006: COSA Holdings (Pty) Ltd, Sandton, Gauteng, Republic of South Africa

Position: Technical Writer, Web accessibility and standards designer

2002 - 2004: Solit ARMS (Pty) Ltd, Bedfordview, Gauteng, Republic of South Africa

Position: Technical Writer, Web accessibility and standards designer

2001: Saudi ARAMCO, Dhahran, Kingdom of Saudi Arabia

Position: Microsoft Certified Trainer, Technical Writer, Web accessibility and standards designer