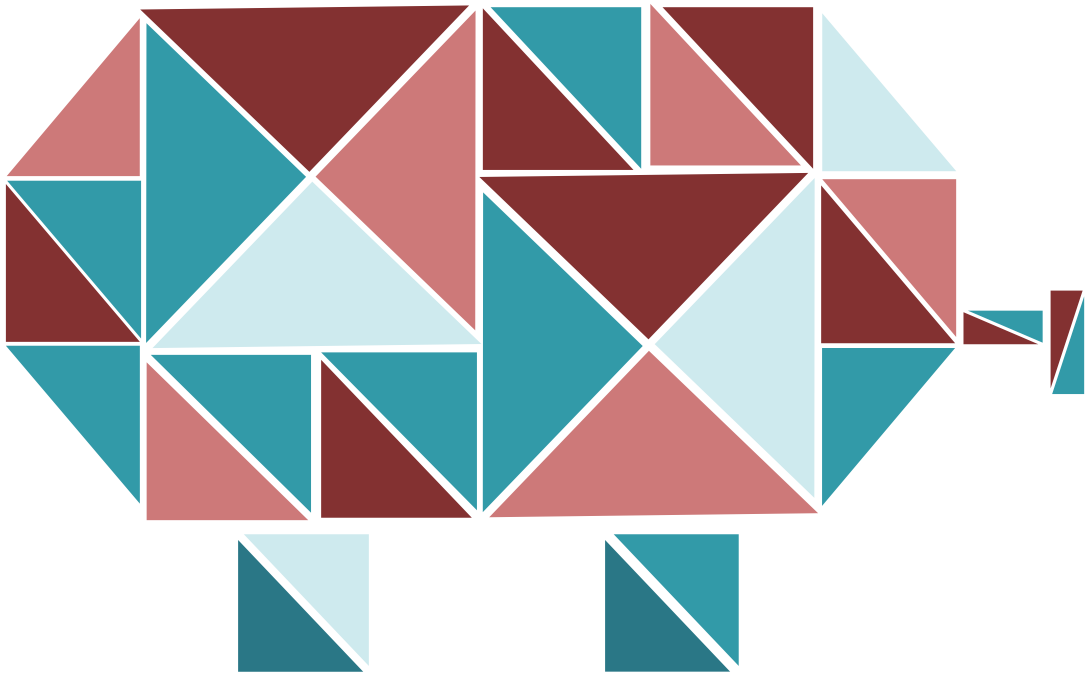
# Water Capitol Manual

A comprehensive guide



PUBLIC

# MANUAL

Your Fr-Agile Solution

## A short message from our Team at Fr-Agile

There was an idea, to bring together a group of remarkable programmers and designers, to see if by using an Agile Team structure they could become something more than the sum of their parts.

Water Capitol was created on this team promise, that no one developer, programmer or designer would stand alone or burdened with no one to turn too. This platform was not created by one man or woman, neither was it created by an isolated team, it was instead created to serve the community by having those said Users build this platform with us.

Together we are Agile.

Together we are Water Capitol.

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# Frequently Asked

## What is Water Capitol?

The Water Capitol platform was developed in response to water shortages in areas across the world. Your council can use Water Capitol to create, edit and repair bowsers in your area, so that you have somewhere to go to get fresh water. The public facing side of this platform is catered to reassure and help the public work with us.

## How do I find my nearest bowser?

Navigate to the 'Find Bowsers' page by using the heading bar. Then once accepting the location on the webpage browser, move to the tab section. By clicking on the 'All Bowsers' tab will show all the bowsers in your area including your location so you can calculate which one is best for you. Additionally, if the user hovers over the desired bowser, its address will appear.

## There is something wrong with a bowser in my area, what should I do?

Navigate to the 'Request' page and fill in the form. This will send your inquiry to the council for further review.

## I have another question that's not here?

Look at the provided FAQ page via the heading navigation links.

# Home Page

## What is the bowser refill times?

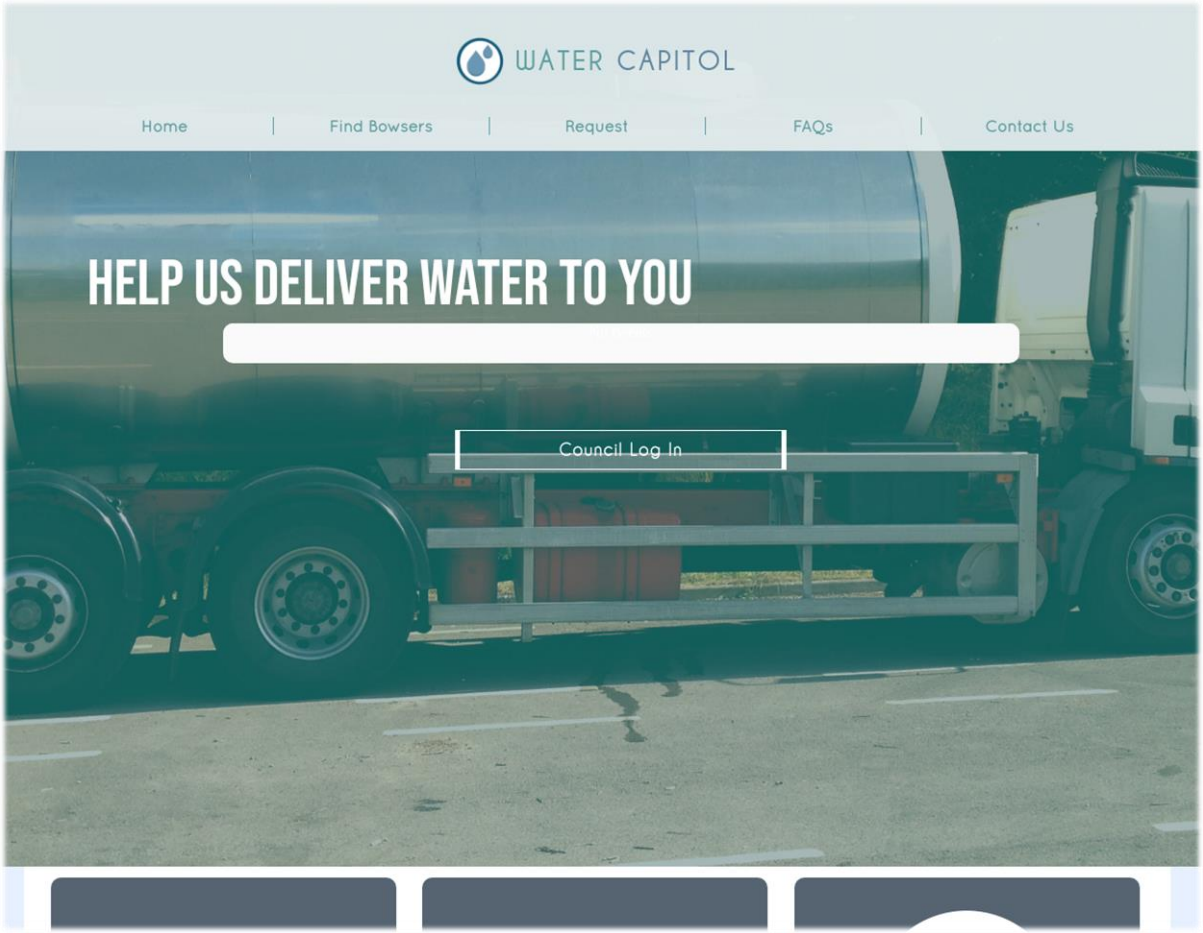
Bowser refill times can be found at the bottom of the Home page under the ‘Refill Times’ card.

## How do I navigate the website from the Home page?

You can navigate the Home page by clicking on the heading links in desktop mode, or in mobile mode clicking the burger menu which will then open a similar heading side bar.

## I am a council employee how do I log in?

You can login by scrolling to the bottom of the page and clicking the ‘Log in’ button. This will take you to a log in page where you can sign in. Please see the appropriate User Manual for future steps as a council employee.



# Bowsers Near Me Page

## What is the nearest bowser to my location?

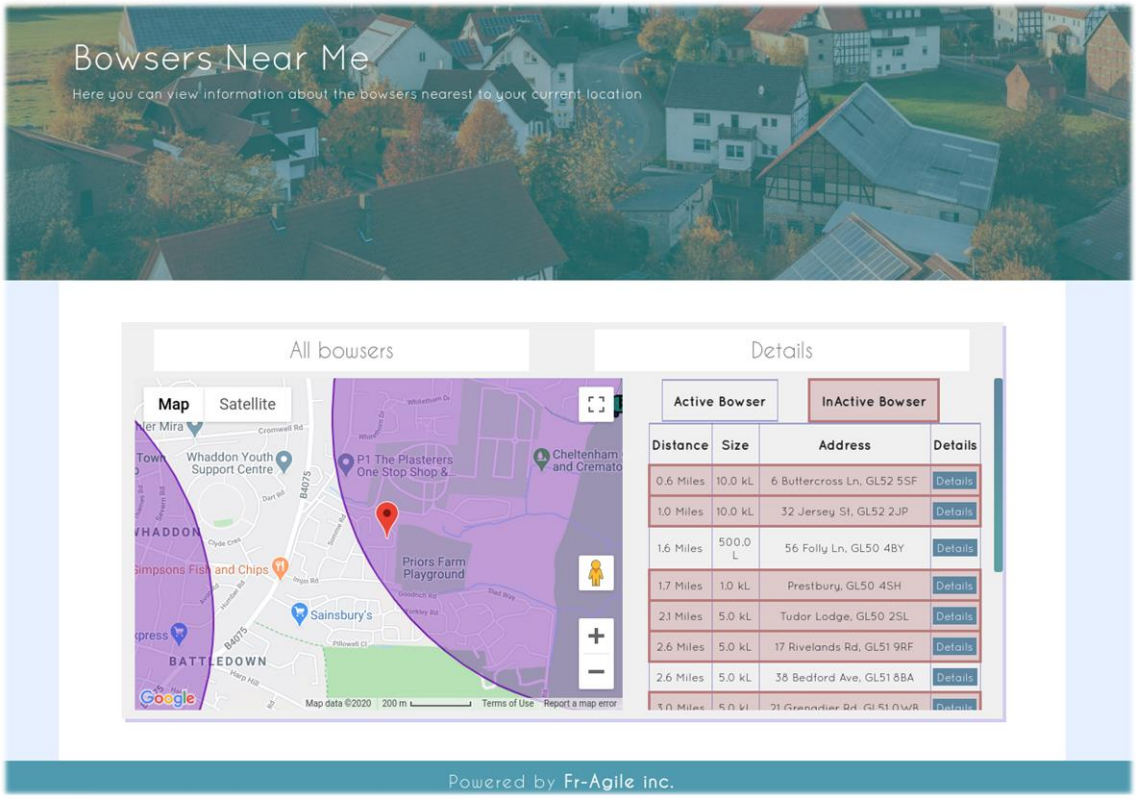
Once the bowser near me page has loaded, by scrolling down to the tab section will show a map and an activity table. The map will have a default pin for your current location and all active bowsers on the platform, you can then review the bowsers near you by either searching for the preferred bowser on the map, or by looking at the table to its right, which has an ordered list of bowsers nearest to your location first.

## How can I see the size of the bowser?

By clicking on the details button on an 'All Bowsers' table row, will open a dialogue window showing details about the bowsers size, address and distance.

## What are the different coloured rows on the table?

The rows on the table represent whether a bowser is active or inactive. Red shaded rows indicate inactivity, whilst clear coloured rows show active bowsers.



# Request Page

## What is the Request page?

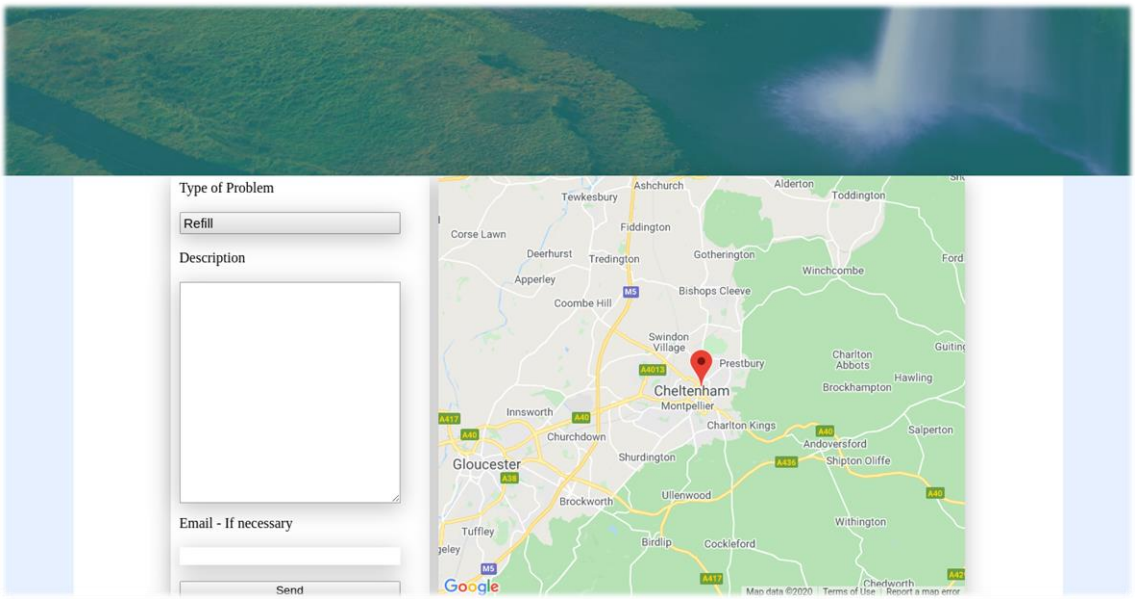
The request page allows members of the public the ability to contact the council directly on the platform about a problem in the area. If the problem is rated seriously enough, it will be moved as a task for maintenance workers to investigate.

## How do I create an inquiry?

Fill in all the details in the form that apply to your problem. If you include an email address the council can email you back on updates about the job.

## How do I set where the problem is?

By clicking on the map provided to the left of the form, will place a pin which will have its latitude and longitude recorded and sent with the form.



# FAQ Page

## What is the FAQ page?

The FAQ page has several answerable site questions for public users. These answers can be viewed by clicking on the desired question.

## My question is not in the User Manual or in the FAQ page?

Navigate to the ‘Contact Us’ page where there is a contactable email and phone number.

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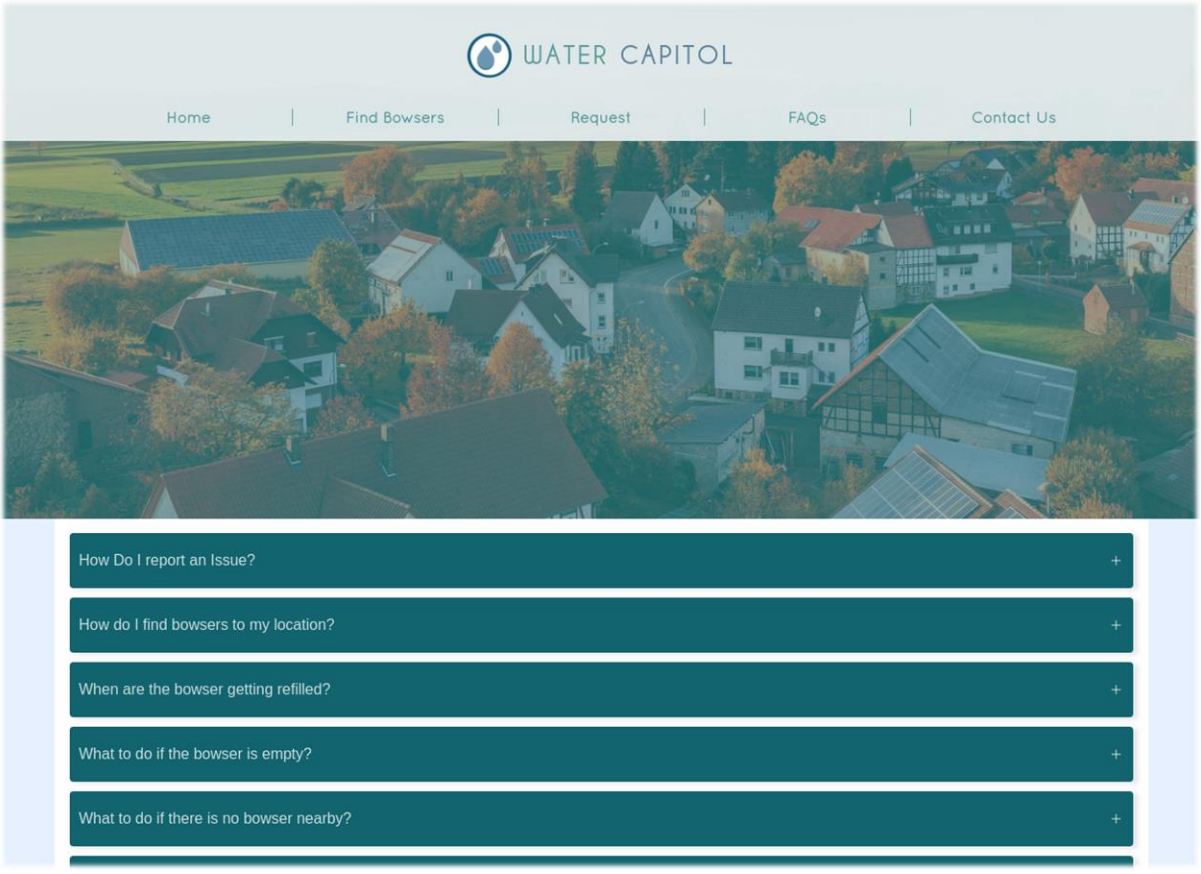

# Contact Page

## When should I get in contact with a member of staff?

All inquiries sent by the public will be handled via the Request page, if you have not head back from us or the problem continues please use the contact email address. In addition to this manual a FAQs page has been made which may have some answers to your question.

## My emails aren't being responded to. Can I use the phone number provided?

We apologies that we didn't respond to your email, if your request is an emergency either use the 'Request' page to file an official inquiry or use the phone number.

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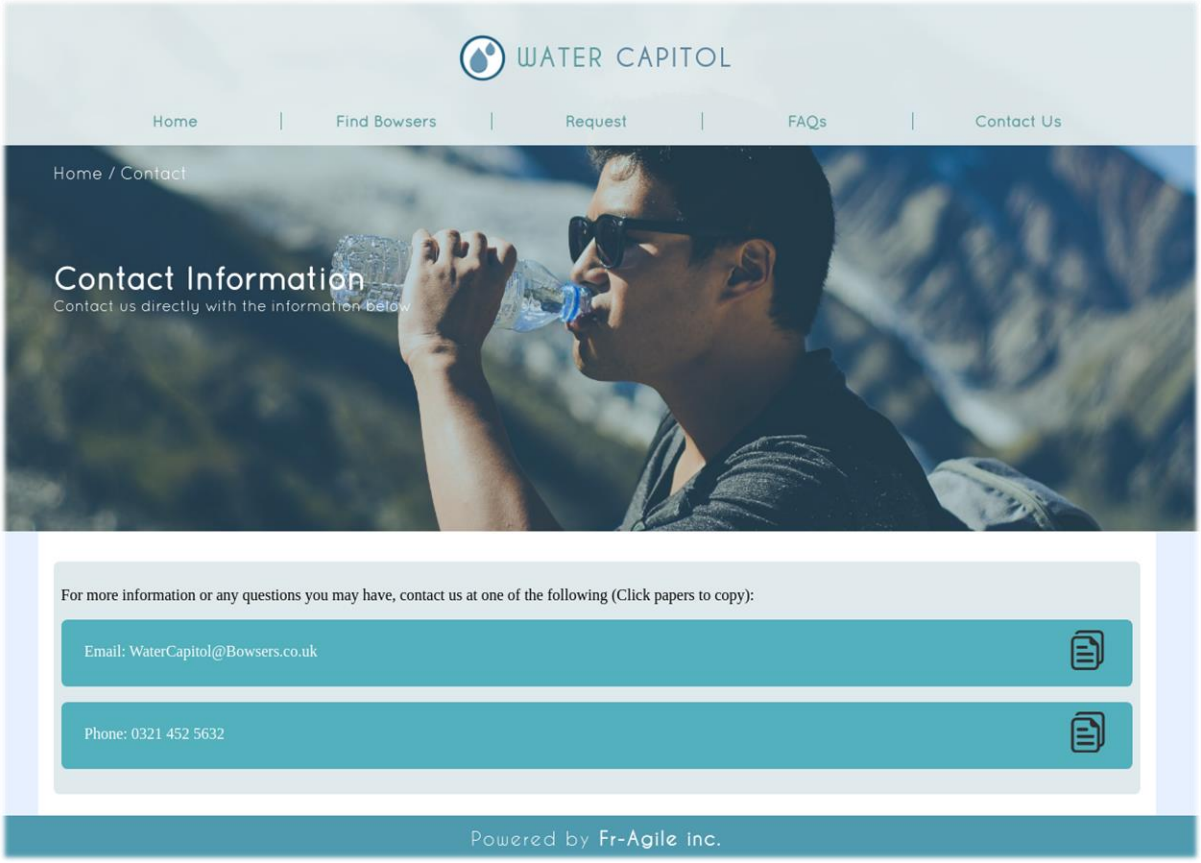


# Additional Information (Side A)

## What do the bowser icons on maps mean?

Each bowser status has a unique icon that is displayed on many of the platform's maps. This is so that users have an easier interface to view the position and status of all bowsers in one console.

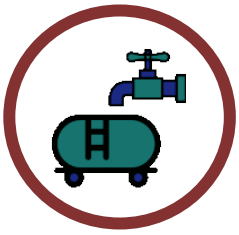
The following images and their status are displayed below:

**Active Bowser**

The bowser is active and ready for public use.

**Bowser Under Repair**

The bowser is currently needing repair.



**Bowser being Refilled**

The bowser is currently needing/being refilled.

**Bowser being Deployed**

The bowser is currently needing/being delivered.

**New Bowser being created**

The bowser is being created on the server.

# Additional Information (Side B)

## What do the bowser statuses mean?

Each bowser status has a unique status which explains what actions can take place.

The following details explain what each Status means...

| | |
|---|---|
| **Creating:** | This bowser is being created by a user |
| **Active:** | This is bowser is ready for public use |
| **Repair:** | This bowser is offline and needs repairs |
| **Refill:** | This bowser needs additional water before further use |
| **Deploy:** | This bowser needs deployment |
| **Minimal Repair:** | This bowser is active but needs minor structural repairs |
| **Aesthetic Repair:** | This bowser is active but has been vandalized |
| **Observation:** | Reports have been made and an observation to this bowser must be taken before further action |

# A Water Capitol User Manual

## Developed by Team Fr-Agile