

FELICIA NATALI HUANG

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EDUCATION, QUALIFICATION, AND TRAINING

Singapore Management University; Victoria Street, Singapore **2013 – 2018**
PhD in Information Systems

Carnegie Mellon University; Pittsburgh, US **2016 – 2017**
Visiting Scholar

- Joined the Center for Computational Analysis of Social Organizational Systems and received guidance and training in research.

Singapore Management University; Victoria Street, Singapore **2007 – 2011**
Bsc in Information Systems

- Graduated with *Cum Laude*.

EMPLOYMENT HISTORY

Singapore University of Technology and Design **August 2018 -**
Research Fellow at the Lee Kuan Yew Centre for Innovative Cities

- Currently lead, conduct, and collaborate in several research projects that harness big data to help with urban planning. You can view my current projects and my role in them under *projects* headline.
- Guide and supervise students in these projects. These students join our center as summer interns.

Singapore Telecommunications Limited **2011 – 2012**
IT Analyst

- Assisted in building an online purchase site for Optus, a Singtel-owned telecommunication company based in Australia.
- Performed quality testing.
- Conducted code review for the Chengdu outsourcing team.

ADDITIONAL EXPERIENCES

VICE Magazine Indonesia **January 2017 – December 2017**
Translator

- Translated Chinese articles into English. You can view my edited translations here:
https://www.vice.com/en_id/contributor/felicia-huang

Y3 Technologies **April 2009 – August 2009**
IT Intern

- Performed quality testing.
- Organized workshop.
- Wrote documentation.

Singapore Management University **2010 – 2017**
Teaching Assistant at the School of Information Systems

- During the period 2010-2017, I was intermittently a teaching assistant for a course.
- From September – December 2017, I was a teaching assistant for the course “Information Systems and Innovation”.
- From January – April 2016, I was a teaching assistant for “Data Warehousing and Business Analytics”.
- From January – April 2011, I was a teaching assistant for “Data Mining and Business Analytics”.
- From January – April 2010, I was a teaching assistant for “Information Security and Trust”.
- As a teaching assistant my responsibilities included grading assignments, answering questions from students, aiding the professor in preparing in-class exercises, and helping students with in-class exercises.

PUBLICATIONS

Google Scholar: <https://scholar.google.com/citations?user=5pAqgfwAAAAJ&hl=en>

Sensing Community Resilience from COVID-19 Using Social Media (accepted)

2021

Felicia N. HUANG, Kelly LIM, Evan SIDHI, and Belinda YUEN

A book chapter in "COVID -19 : Geospatial Information and Community Resilience" by Taylor and Francis Group

Offline versus Online: A Meaningful Categorization of Ties for Retweet

SocInfo 2018

Felicia NATALI and Feida ZHU

The 10th International Conference on Social Informatics

Exploring Offline Friendships on the Social Information Network: Network Characteristics, Information Diffusion, and Tie Strength

Thesis Defense 2018

Felicia NATALI

Singapore Management University Thesis Defense 2018

The Role of Different Tie Strength in Disseminating Different Topics on a Microblog

ASONAM 2017

Felicia NATALI, Binxuan HUANG, Kathleen M. CARLEY, Feida ZHU

The International Conference on Advances in Social Network Analysis and Mining 2017

A Comparison of Fundamental Network Formation Principles between Offline and Online Friends On Twitter

NetSciX 2016

Felicia NATALI, Feida ZHU

International School and Conference on Network Science 2016

Extending the Network: The Influence of Offline Friendship on Twitter Network

AMCIS 2016

Youngsoo KIM, Kyungsub CHOI, and *Felicia NATALI*

Americas Conference on Information System 2016

Investigating the Influence of Offline Friendship on Twitter Networking Behaviors

HICSS 2016

Youngsoo KIM, *Felicia NATALI*, Feida ZHU, and Ee-Peng LIM

49th Hawaii International Conference on System Sciences

PROJECTS

Github: <https://github.com/fnhuang>

AI and Health for Older Adults in Singapore

2019 –

Abstract: In collaboration with the Tampines Town Council, Changi General Hospital, Singapore General Hospital, and Aalto University in Finland, the project uses AI to understand how built environment affects neighbourhood walkability for older adults.

- Supervise 8 students for data collection using participatory GIS software (Maptionnaire) and life-logging cameras.
- Perform analysis of the data collected and guide research assistants to help with the analysis.
- Write reports and publish journal articles on the findings.

Covid-19 and Singapore Social Resilience

Summer 2020

Abstract: Social resilience is important in the fight against COVID-19. Often, social resilience is reflected as a sentiment in a social media. Using Twitter data, this project studies how external factors influence social resilience in Singapore against COVID-19.

- Review previous studies on (1) COVID-19 and social resilience, and (2) social media and social resilience.
- Scrape Twitter data.
- Clean and analyze the data collected using LDA method.
- Publish a book chapter on the findings.
- Supervise 2 student interns to assist in the tasks above.

Attractive Singapore

2019 –

Abstract: What make Singapore attractive? Where are these places located? Why locals and visitors visit these places? Applying quantity-review-rating trichotomy, this project discovers attractions of Singapore that require improvement and where they are located.

- Review previous studies that use online reviews to analyze a city's attractiveness and local-tourist hotspots.
- Scrape TripAdvisor and Yelp data.
- Clean and analyze the data collected using sentiment analysis and TF-IDF.
- Write a journal article based on the findings.

Visual Arts as a Medium of Care in Dementia

2019

Abstract: In collaboration with the National Gallery of Singapore, the project investigates the effect of visual art-viewing and visual artmaking on Singaporean older adults who suffer dementia.

- Interviewed Chinese-speaking older adults who are our research subjects.

Innovative Input-Output Relationship in Cities

2018 – 2019

Abstract: The mismatch between Singapore's ranking in terms of innovation input, and innovation output is an evidence that innovation input does not always translate into innovation output. How exactly does innovation input translate into innovation output?

- Scraped scientific publication data as one of innovation inputs.
- Cleaned data and displayed requested statistics in a tabular form.
- Wrote code to agglomerate geographical administrative units into metropolitan area.
- Assisted in writing Social Science Research Thematic Grant proposal, with the theme of "Innovation and Labor Market".

INVITED TALKS

Exploring Network Characteristics and Information Diffusion among Offline Friends on Twitter

December 2019

Brownbag Lunch Talk

Lee Kuan Yew Centre for Innovative Cities, Singapore University of Technology and Design, Singapore

Offline versus Online: A Meaningful Categorization of Ties for Retweet

September 2018

Conference Presentation

Higher School of Economics, St. Petersburg, Russia

Exploring Offline Friendships on the Social Information Network

June 2018

Thesis Defense

School of Information Systems, Singapore Management University, Singapore

The Role of Different Tie Strength in Disseminating Different Topics on a Microblog

July 2017

Conference Presentation

Mercure Hotel, Sydney, Australia

A Comparison of Fundamental Network Formation Principles between Offline and Online Friends On Twitter

January 2016

Conference Presentation

Wroclaw University of Science and Technology, Wroclaw, Poland

SKILLS

- Fluent **English**, Fluent **Bahasa Indonesia**, Advanced **Chinese** (HSK6/CEFR B2+), Basic **Russian** (CEFR A1+).
- Python, R, Octave, Java, JavaScript, SQL, HTML / CSS, Bash, Hugo, Github