

ORACLE®

Oracle Digital Assistant

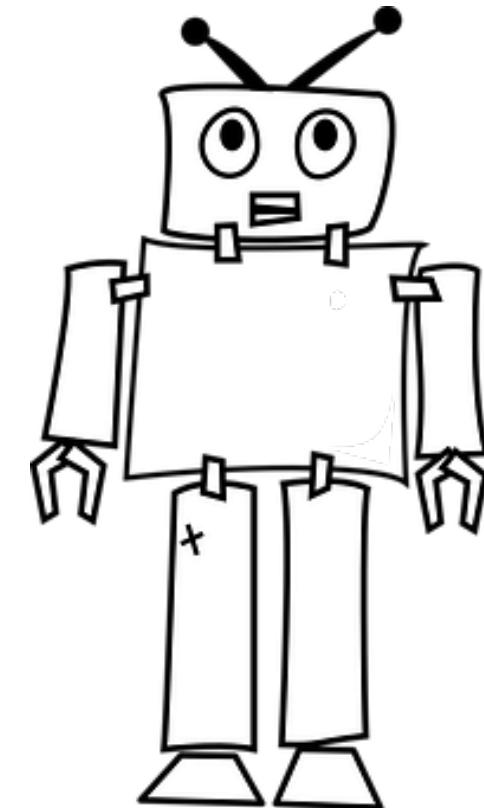
The Complete Training

Extending SaaS skills

Safe Harbor Statement

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for Oracle's products remains at the sole discretion of Oracle.

Skill extension is only supported for
versions 20 and later of Oracle
Digital Assistant.



Topic agenda

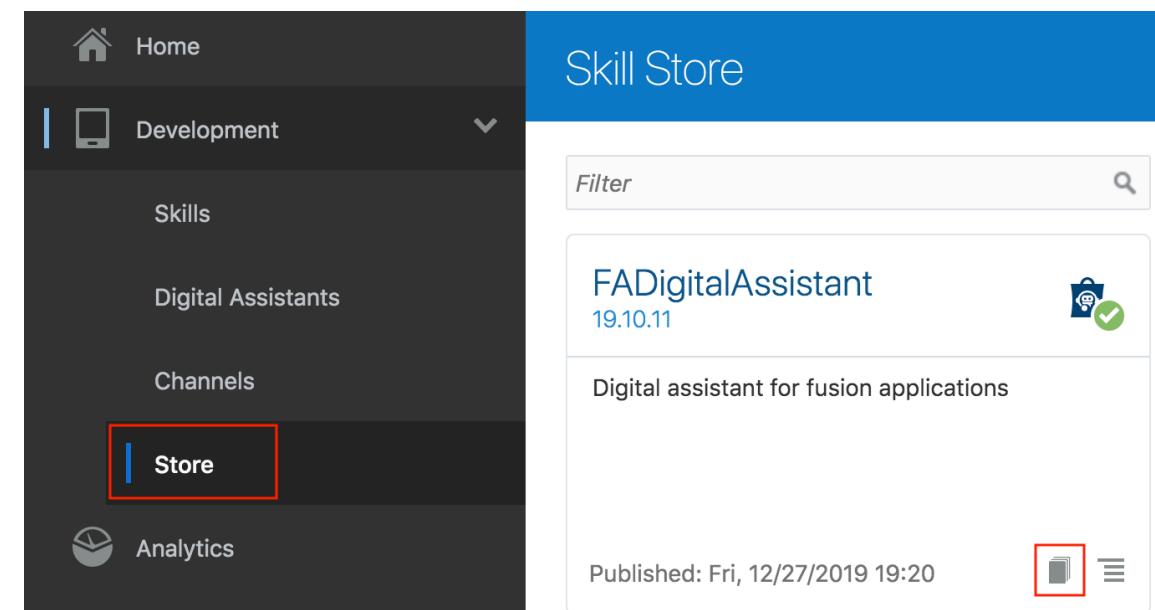
- 1 ➤ Introduction to extensibility
- 2 ➤ Extending a skill
- 3 ➤ Editing the extended skill
- 4 ➤ Setting up HCM skill
- 5 ➤ Configure HCM chat widget

Topic agenda

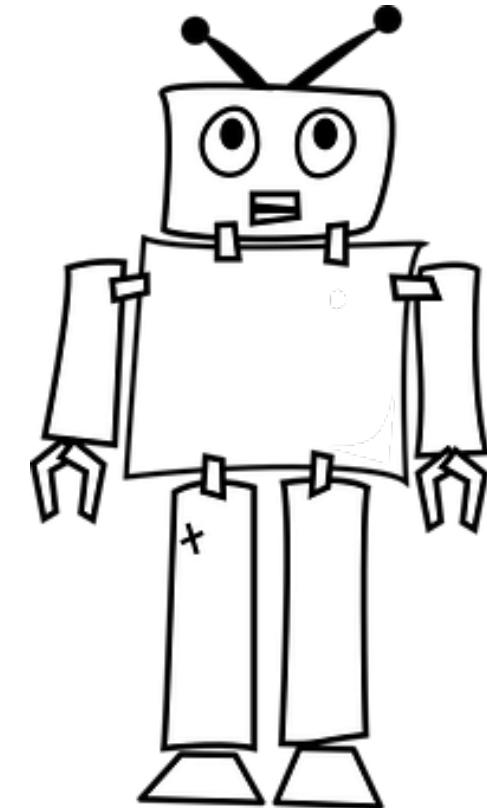
- 1 ➤ Introduction to extensibility
- 2 ➤ Extending a skill
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- 5 ➤ Configure HCM chat widget

Introduction to extensibility

- Oracle SaaS teams are building skills for pillar-specific functionality to allow SaaS customers to:
 - Take advantage of Oracle Digital Assistant
 - Extend factory-built skills in order to adjust them to specific features, processes, terminology, culture, etc.



Extensibility can be defined as the augmentation of existing resources / artifacts of a skill



Extension vs cloning

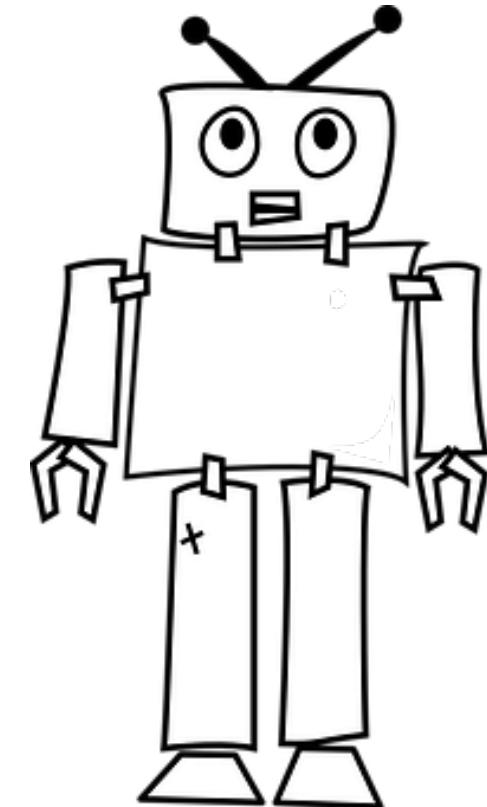
When you extend a skill

- You can make a wide range of additions and changes to the skill
- You can later *rebase* the skill to update versions of the base skill

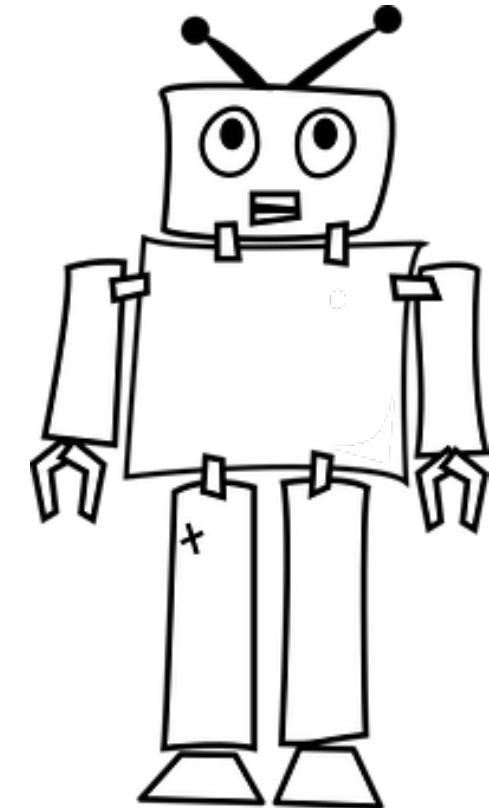
When you clone a skill

- You can make almost unlimited changes to the skill
- The clone loses all association with the base skill, so you can't later rebase

Use **extension** when you want to customize a skill and want to be able to later incorporate any improvements or new features from the base skill into your customized version of the skill



Use **cloning** when you want to use a published skill as a starting point for developing a brand new skill



Topic agenda

- 1 ➤ Introduction to extensibility
- 2 ➤ Extending a skill
- 3 ➤ Editing the extended skill
- 4 ➤ Setting up HCM skill
- 5 ➤ Configure HCM chat widget

Skill store

The screenshot shows the Oracle Skill Store interface. On the left, a dark sidebar menu includes Home, Development (with a dropdown arrow), Skills, Digital Assistants, Channels, Store (which is highlighted with a red box), and Analytics. The main area is titled "Skill Store" and contains a search bar with a "Filter" placeholder and a magnifying glass icon. A card for the "FADigitalAssistant" skill is displayed, showing its name, version "19.10.11", a blue lock icon with a green checkmark, and a description: "Digital assistant for fusion applications". At the bottom of the card, it says "Published: Fri, 12/27/2019 19:20" and features a red-bordered "Store" icon and a three-line menu icon.

Home

Development

Skills

Digital Assistants

Channels

Store

Analytics

Skill Store

Filter

FADigitalAssistant
19.10.11

Digital assistant for fusion applications

Published: Fri, 12/27/2019 19:20

Skill store

The screenshot shows the Oracle Digital Assistant Skill Store interface. On the left is a dark sidebar menu with the following items:

- Development
 - Home
 - Development (selected)
 - Skills
 - Digital Assistants
 - Channels
 - Store (selected)
- Analytics
- Settings
- Downloads...
- Documentation...

The main area is titled "Skill Store • FADigitalAssistant". It features a search bar labeled "Filter" and a dropdown menu "Sort By" set to "Publication Descending". The skill list is as follows:

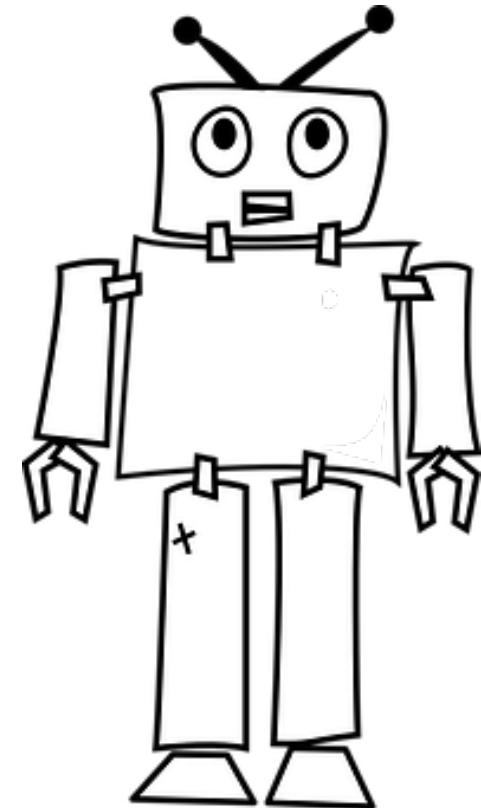
Version	Name	Published
19.10.11	FADigitalAssistant Digital assistant for fusion applications	Fri, 12/27/2019 19:20
20.01.06	FADigitalAssistant Digital assistant for fusion applications	Fri, 12/27/2019 11:20
19.10.10	FADigitalAssistant Digital assistant for fusion applications	Tue, 12/17/2019 23:31
19.10.05	FADigitalAssistant Digital assistant for fusion applications	Wed, 10/9/2019 12:50
19.10.05	FADigitalAssistant Digital assistant for fusion applications	Wed, 10/9/2019 12:50

Skill Store

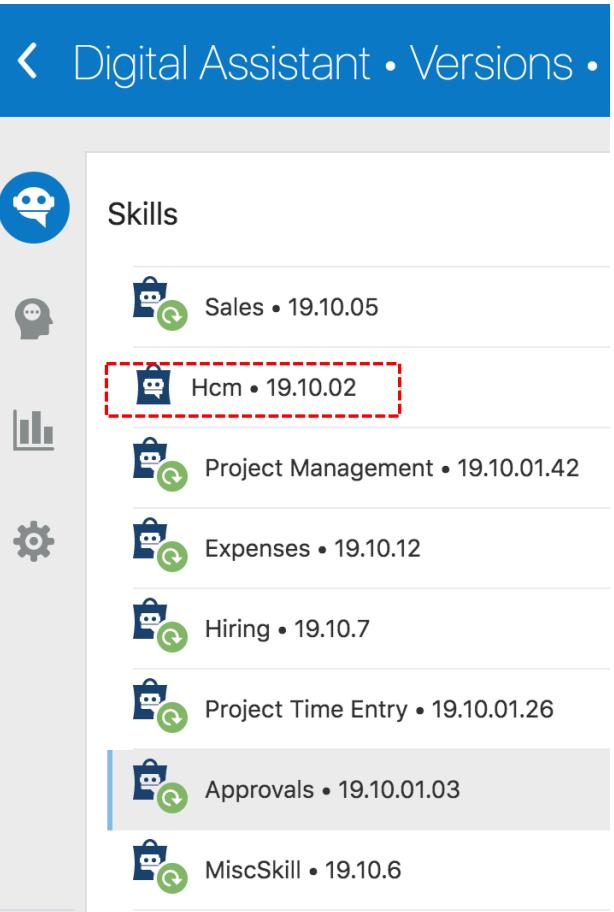
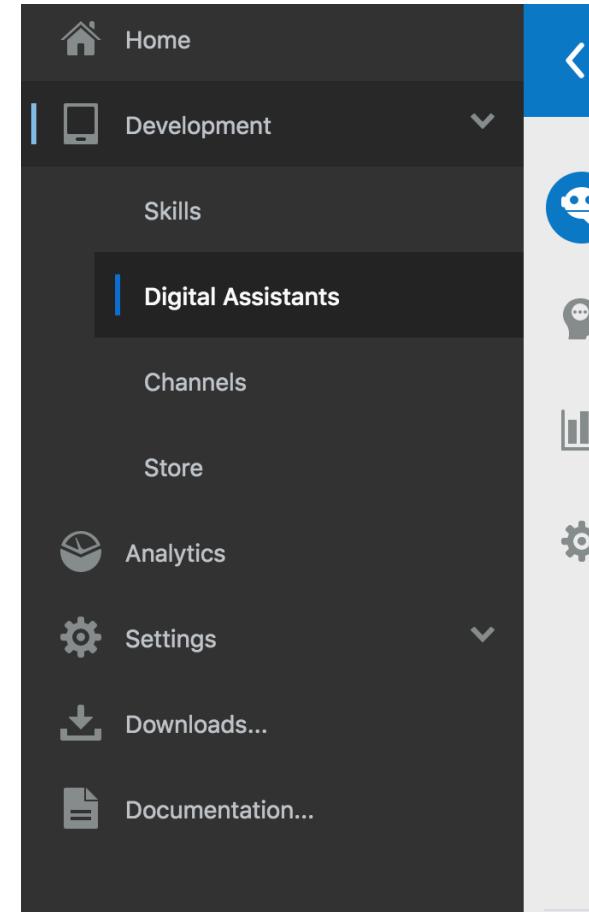
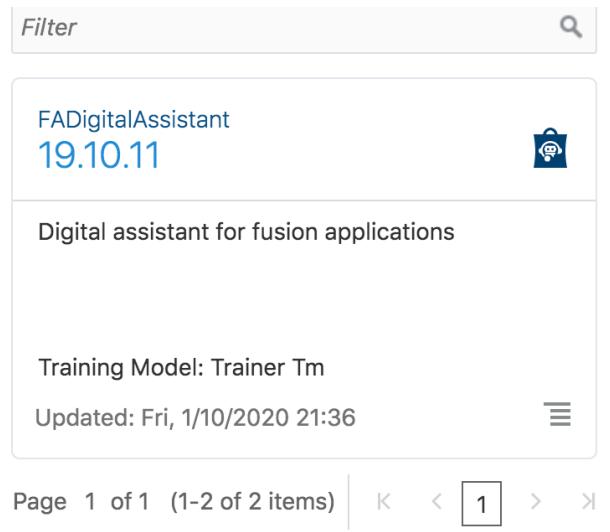
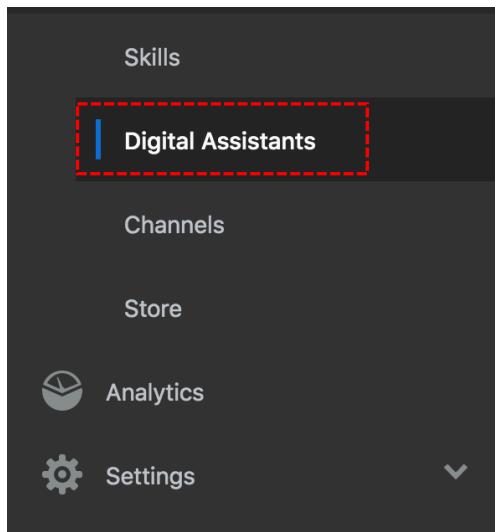
The screenshot shows the Skill Store interface. The left sidebar has a dark theme with the following navigation items: Home, Development, Skills, Digital Assistants, Channels, **Store** (which is highlighted), Analytics, and Settings. The main content area has a light blue header bar with the text "Skill Store • FADigitalAssistant 19.10.11". Below the header, the skill name "FADigitalAssistant 19.10.11" is displayed in blue, followed by the developer name "FADigitalAssistant". A "No category" label is present. A green "Pull" button is located on the right side of the skill card, with a red dashed box highlighting it. Under the heading "Requirements:", there is a bulleted list: "Minimum Digital Assistant version required: 19.01 (Your version: 20.01-2001022132.522ae771d7)" and "Minimum Fusion Applications version required: 19.07". A large text box below contains the description: "Digital assistant for fusion applications" and "This skill doesn't provide a detailed description."

A modal dialog box titled "Pull Digital Assistant" is displayed over the Skill Store interface. The dialog asks the user, "Are you sure you want to pull FADigitalAssistant 19.10.11 into your list of digital assistants?". In the bottom right corner of the dialog, there is a green "Pull" button, which is also highlighted with a red dashed box.

When the **FADigitalAssistant** is pulled from skill store - The **DA** and **FA skills** with referenced version will be pulled from skill store



Digital Assistant



Extend the skill

The screenshot shows the Oracle Skills interface. On the left, a sidebar menu under the 'Development' section has 'Skills' highlighted with a red box. Other options include 'Digital Assistants', 'Channels', 'Store', 'Analytics', 'Settings', 'Downloads...', and 'Documentation...'. The main area displays a search bar with '19.10.02', a 'Show Only Latest' toggle switch, and a 'Sort By' dropdown set to 'Display Name Ascending'. A large green circle with a white plus sign contains the text 'New Skill'. To the right, a card for the 'Hcm' skill is shown, updated on '19.10.02'. It describes the skill as 'View employment info and initiate transactions with payslips and absences updated.' Below this, it says 'Training Model: Trainer Tm' and 'Updated: Last Friday at 3:32 PM'. A context menu is open over the 'Hcm' card, listing 'View', 'Extend' (which is highlighted with a red box), 'Clone', 'Export Conversations', and 'Show Routes'.

Create extended skill

Create Extended Skill ×

Base Skill

Hcm • 19.10.02

Display Name *

Acme HCM Extended

Name *

AcmeHCMExtended

Version *

19.10.02.01

One-Sentence Description

View employment info and initiate transactions with payslips and absences updated.

Extend

Topic agenda

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What can be extended?

1 Top-level BOT definition and its configuration settings

2 Intent	Create	Modify	Disable
3 Entities	Create	Modify	Disable
4 Utterances	Create	Modify	Disable
5 Custom Components*	Create	Modify	Delete
6 Conversation Flow		Modify	
7 Resource bundle	add new message key along with the default-language message	add new supported languages	<i>add / modify translated messages</i>

* You may need the ODA platform for SaaS SKU incase you call third party services from the custom component.

Use-case: adding intent

Intent - Intent Filters

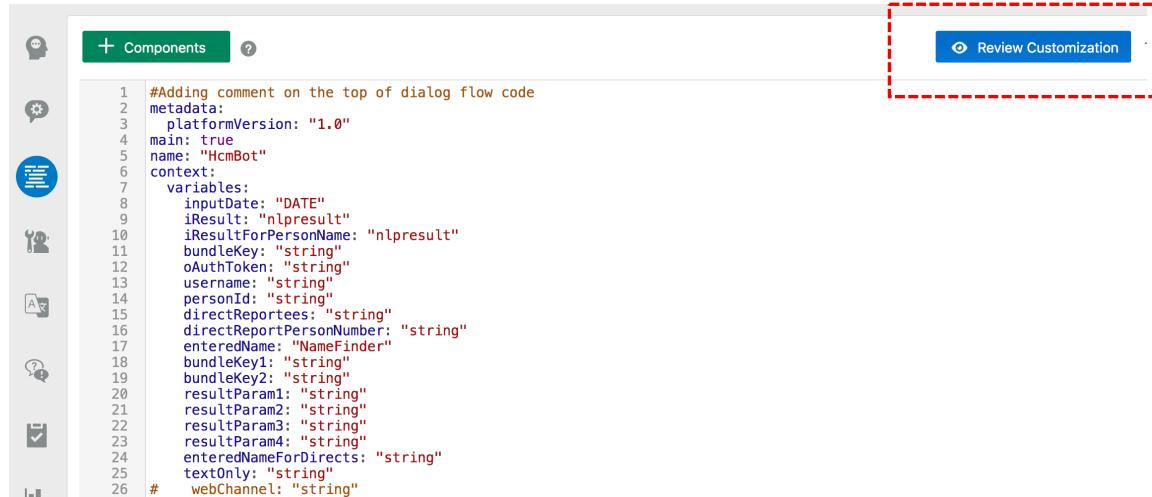
The screenshot shows the 'Intent - Intent Filters' interface. At the top, there are buttons for '+ Intent' and 'More'. Below them is a 'Filter' input field with a search icon. A red dashed box highlights the 'Local', 'Inherited', and 'Customized' filter buttons. Underneath is a 'Sort By' dropdown set to 'Created Ascending'. The main list contains three items: 'Absence Balances' (selected), 'Anytime Feedback', and 'Benefits Coverage'. Each item has a small icon to its right.

Adding new intent

The screenshot shows the 'Adding new intent' interface. It includes fields for 'Conversation Name' (set to 'Intent1'), 'Name *' (set to 'ExpediteApproval'), and 'Description'. On the left, there's a sidebar with various icons. The main area shows a list of intents: 'ExpediteApproval' (highlighted with a red dashed box). Below it is a page navigation bar showing 'Page 1 of 1'. To the right, under 'Examples', there's a 'Filter' input field, a 'Local' button, and a list of example utterances: 'fast track approval process', 'I want to expedite approval', and 'please help in approval as soon as possible'.

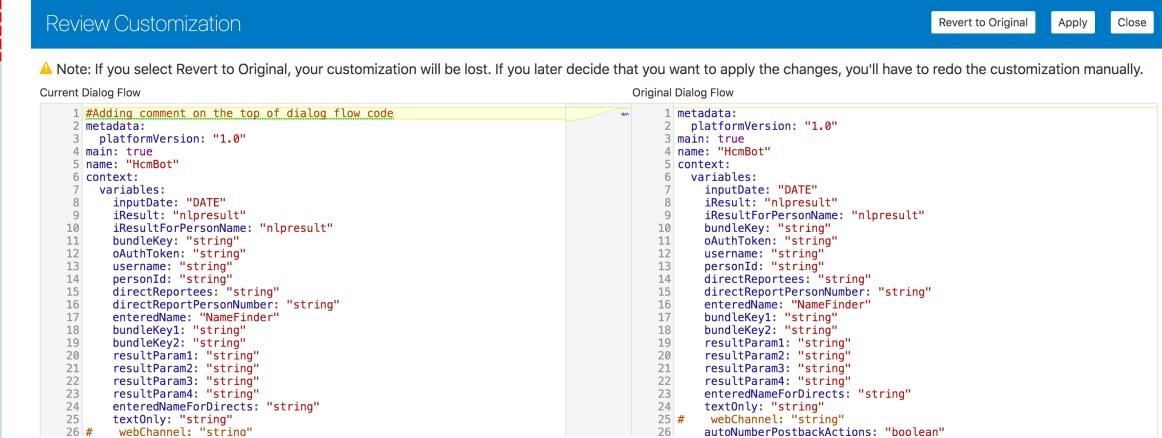
Use-case: modify dialog flow code

Update Dialog Flow



```
1 #Adding comment on the top of dialog flow code
2 metadata:
3   platformVersion: "1.0"
4 main: true
5 name: "HcmBot"
6 context:
7   variables:
8     inputDate: "DATE"
9     iResult: "nlpresult"
10    iResultForPersonName: "nlpresult"
11    bundleKey: "string"
12    oAuthToken: "string"
13    username: "string"
14    personId: "string"
15    directReportees: "string"
16    directReportPersonNumber: "string"
17    enteredName: "NameFinder"
18    bundleKey1: "string"
19    bundleKey2: "string"
20    resultParam1: "string"
21    resultParam2: "string"
22    resultParam3: "string"
23    resultParam4: "string"
24    enteredNameForDirects: "string"
25    textOnly: "string"
26    # webChannel: "string"
```

Review Customization



Review Customization

⚠ Note: If you select Revert to Original, your customization will be lost. If you later decide that you want to apply the changes, you'll have to redo the customization manually.

Current Dialog Flow

```
1 #Adding comment on the top of dialog flow code
2 metadata:
3   platformVersion: "1.0"
4 main: true
5 name: "HcmBot"
6 context:
7   variables:
8     inputDate: "DATE"
9     iResult: "nlpresult"
10    iResultForPersonName: "nlpresult"
11    bundleKey: "string"
12    oAuthToken: "string"
13    username: "string"
14    personId: "string"
15    directReportees: "string"
16    directReportPersonNumber: "string"
17    enteredName: "NameFinder"
18    bundleKey1: "string"
19    bundleKey2: "string"
20    resultParam1: "string"
21    resultParam2: "string"
22    resultParam3: "string"
23    resultParam4: "string"
24    enteredNameForDirects: "string"
25    textOnly: "string"
26    # webChannel: "string"
```

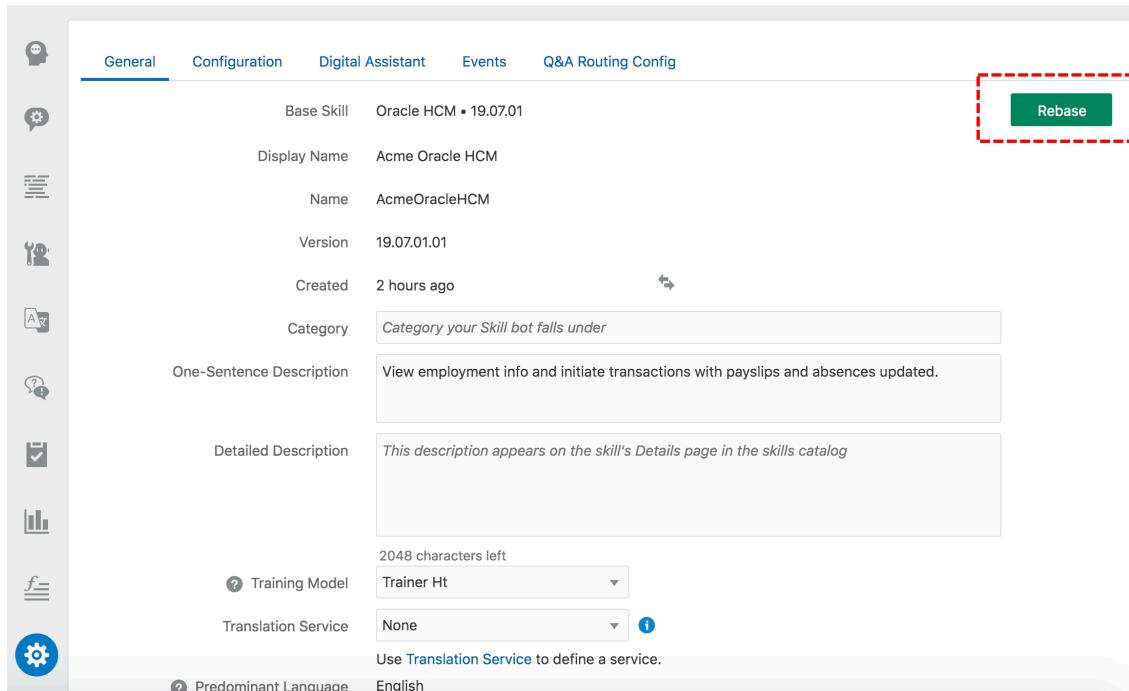
Original Dialog Flow

```
1 metadata:
2   platformVersion: "1.0"
3 main: true
4 name: "HcmBot"
5 context:
6   variables:
7     inputDate: "DATE"
8     iResult: "nlpresult"
9     iResultForPersonName: "nlpresult"
10    bundleKey: "string"
11    oAuthToken: "string"
12    username: "string"
13    personId: "string"
14    directReportees: "string"
15    directReportPersonNumber: "string"
16    enteredName: "NameFinder"
17    bundleKey1: "string"
18    bundleKey2: "string"
19    resultParam1: "string"
20    resultParam2: "string"
21    resultParam3: "string"
22    resultParam4: "string"
23    enteredNameForDirects: "string"
24    textOnly: "string"
25    # webChannel: "string"
26    autoNumberPostBackActions: "boolean"
```

Revert to Original Apply Close

Versioning and upgradability

Skill - settings



General Configuration Digital Assistant Events Q&A Routing Config

Base Skill Oracle HCM • 19.07.01

Display Name Acme Oracle HCM

Name AcmeOracleHCM

Version 19.07.01.01

Created 2 hours ago

Category Category your Skill bot falls under

One-Sentence Description View employment info and initiate transactions with payslips and absences updated.

Detailed Description This description appears on the skill's Details page in the skills catalog

2048 characters left

Training Model Trainer Ht

Translation Service None

Predominant Language English

Rebase

Select base skill

Rebase Skill

Select New Base Skill

Base Skill

Select base skill ▾

One-Sentence Description

Select base skill to...

Detailed Description

Filter 

Oracle HCM
19.07.02

Updated: View employment info and initiate trans...

Versioning and upgradability

Review change

Please review the dialog flow differences.

Acme Oracle HCM 19.07.01.01

```
1 #Adding comment on the top of dialog flow code
2 metadata:
3   platformVersion: "1.0"
4 main: true
5 name: "HcmBot"
6 context:
7   variables:
8     inputDate: "DATE"
9     iResult: "nlpresult"
10    iResultForPersonName: "nlpresult"
11    bundleKey: "string"
12    oAuthToken: "string"
13    username: "string"
14    personId: "string"
15    directReportees: "string"
16    directReportPersonNumber: "string"
17    enteredName: "NameFinder"
18    bundleKey1: "string"
19    bundleKey2: "string"
20    resultParam1: "string"
21    resultParam2: "string"
22    resultParam3: "string"
23    resultParam4: "string"
24    enteredNameForDirects: "string"
25    textOnly: "string"
26 #   webChannel: "string"
27 autoNumberPostBackActions: "boolean"
28 helppointent: "Helppointent"
29 searchPersonWorkerId: "string"
30 jwtToken: "string"
31 resolvedIntent: "string"
32 #   authFromToken: "string"
33 token: "string"
34 name: "string"
35 enableWebHyperlink: "string"
```

Oracle HCM 19.07.02

```
1 metadata:
2   platformVersion: "1.0"
3 main: true
4 name: "HcmBot"
5 context:
6   variables:
7     inputDate: "DATE"
8     iResult: "nlpresult"
9     iResultForPersonName: "nlpresult"
10    bundleKey: "string"
11    oAuthToken: "string"
12    username: "string"
13    personId: "string"
14    directReportees: "string"
15    directReportPersonNumber: "string"
16    enteredName: "NameFinder"
17    bundleKey1: "string"
18    bundleKey2: "string"
19    resultParam1: "string"
20    resultParam2: "string"
21    resultParam3: "string"
22    resultParam4: "string"
23    enteredNameForDirects: "string"
24    textOnly: "string"
25 #   webChannel: "string"
26 autoNumberPostBackActions: "boolean"
27 helppointent: "Helppointent"
28 searchPersonWorkerId: "string"
29 jwtToken: "string"
30 resolvedIntent: "string"
31 #   authFromToken: "string"
32 token: "string"
33 name: "string"
34 enableWebHyperlink: "string"
```

Back

Next

Rebase

Base Skill

Oracle HCM 19.07.02

Display Name

Acme Oracle HCM

Name

AcmeOracleHCM

Version *

19.07.02

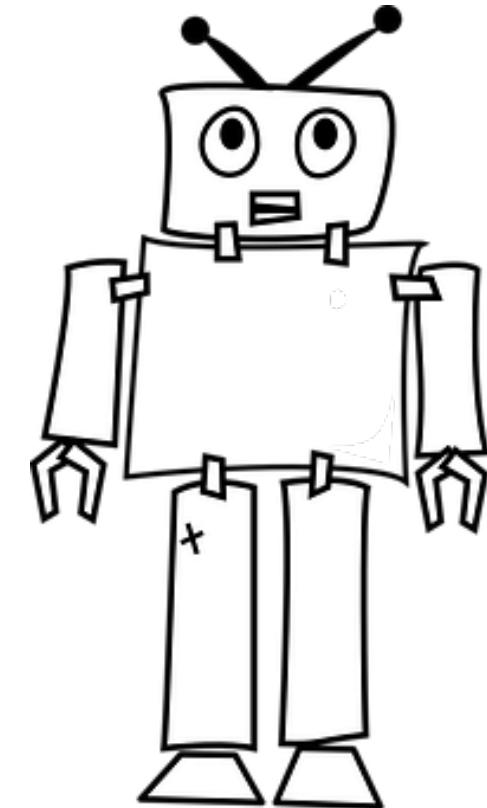
One-Sentence Description

View employment info and initiate transactions with payslips and absences updated.

Back

Rebase

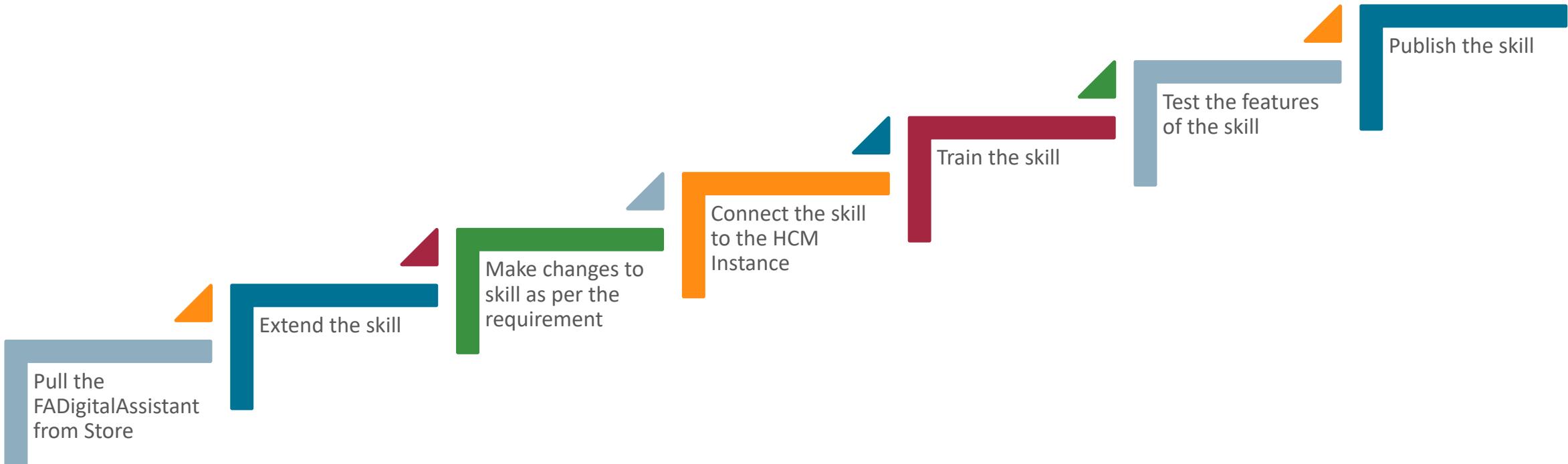
When a new version of the base skill appears in the Skill Store, you can *rebase* your customizations to the new version of the base skill



Topic agenda

- 1 ➤ Introduction to extensibility
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- 5 ➤ Configure HCM chat widget

Setup HCM skill



Connect the skill to HCM instance

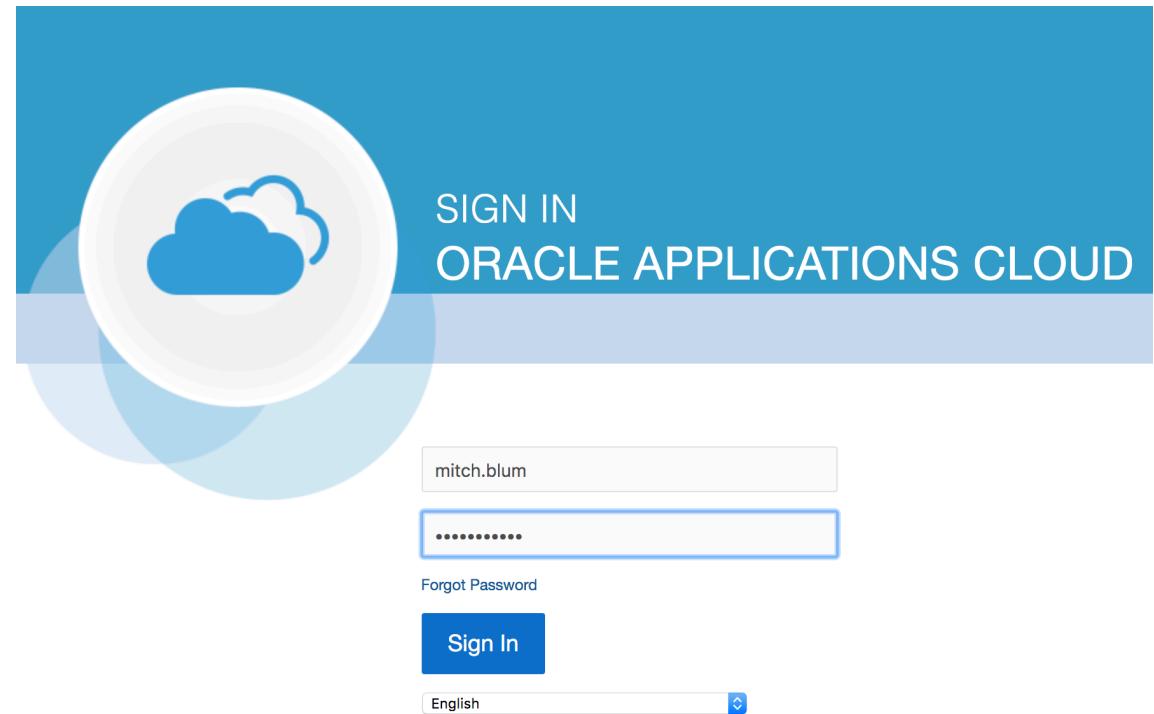
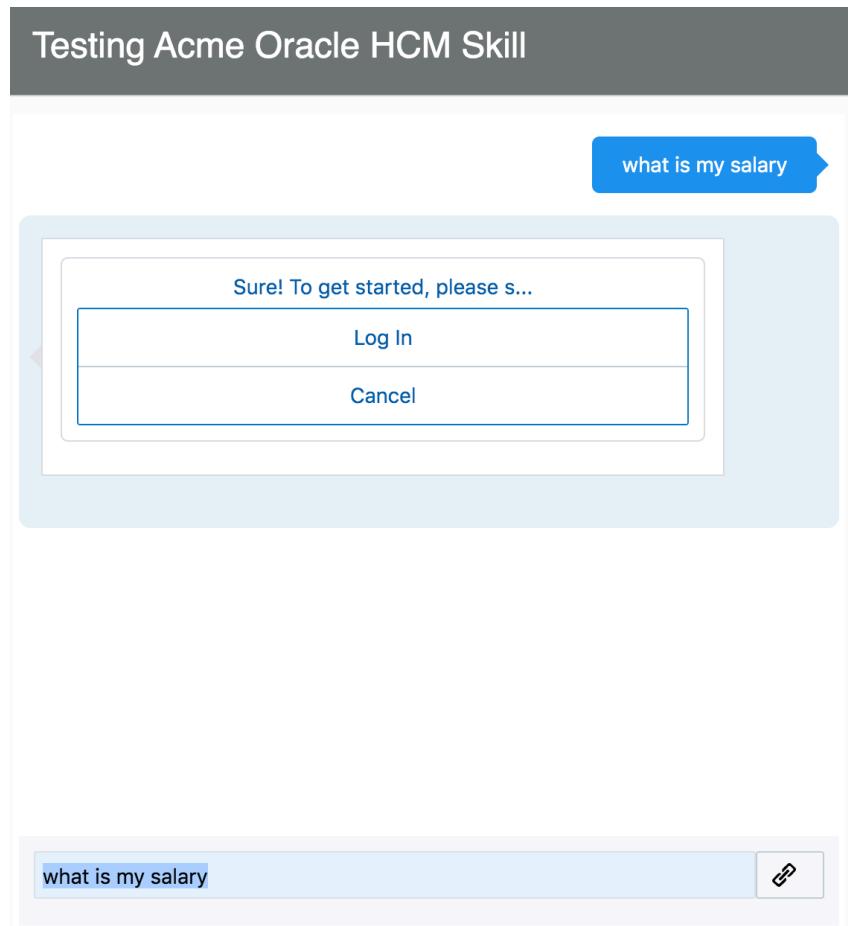
Custom Parameters

+ New Parameter Filter parameters Local Inherited Customized

Edit Delete

Name	Display Name	Type	Value	Description
da.IsJWTEnabled	da.IsJWTEnabled	Boolean	false	
da.FARestEndPoint	da.FARestEndPoint	String	https://fuscdrmsmc78-fa-ext.us.oracle.com	
da.IBCSHost	da.IBCSHost	String	dummy	

Test the features of the skill



Test the features of the skill

The interface shows a series of interactions between a user and a virtual assistant:

- Show me my scheduled absences**
You have no scheduled time off this year.
- What is my medical group number?**
You're not enrolled in any plans.
- Who is my HR rep?**
Your HR representative is Jack Adamson.
Jack's office is at 56 Newfoundland Road in Bristol, Avon, GB
Local Time is Tuesday, September 10, 2019 7:18 PM.
jack.adamson_zfyd@oracledemos.com
Work: 44 (117) 2510805
- What is my salary?**
Your current overall salary is \$46,211.61 annually. Your last approved adjustment was an increase of \$1,345.97 (3%) effective July 01, 2018.
- How many allowances do I have?**
Click the link to view your tax withholding status.
https://ucf3-zfyd-fa-ext.oracledemos.com/fscmUI/faces/deeplink?objType=VIEW_RES_TAX_FORM_US
- What are my onboarding tasks?**
Do you want to view onboarding tasks for:
Yourself
Your Pending Workers

Update the Web Channel to the HCM UI

Users Agent Integrations DA as Agent Applications System

+ Channel

Route To: Hcm INSTALLED • 19.10.02

Channel Enabled:

Reset Sessions

HCMWebChannel

Name: HCMWebChannel

Description: Optional short description for this channel

Page 1 of 1 | K < > X

Channel Type: Oracle Web

Allowed Domains: *

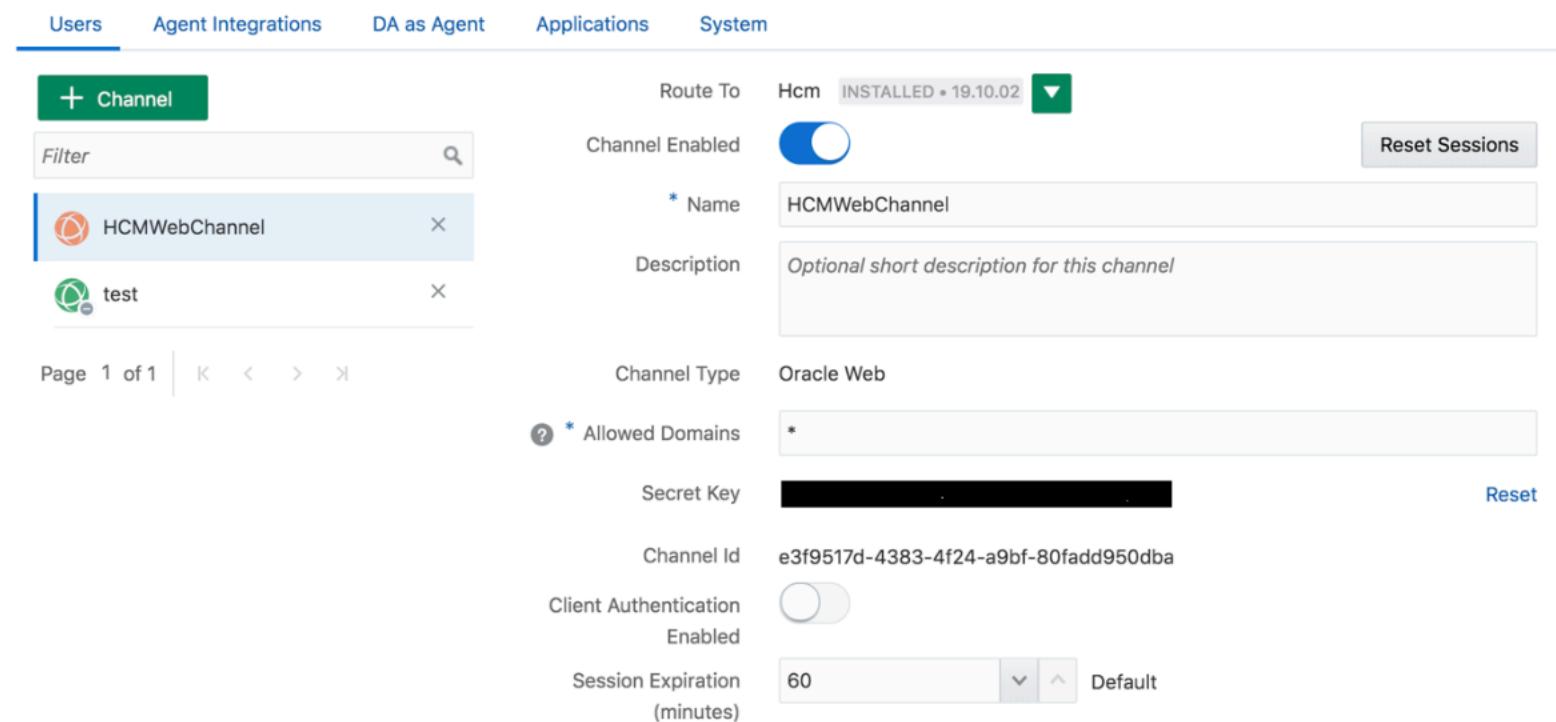
Secret Key: [REDACTED]

Reset

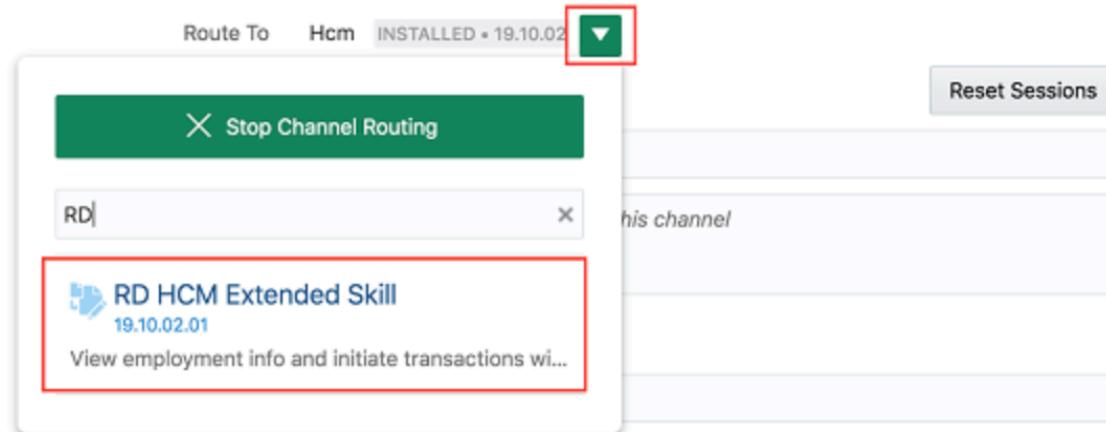
Channel Id: e3f9517d-4383-4f24-a9bf-80fadd950dba

Client Authentication Enabled:

Session Expiration (minutes): 60 Default



Update the Web Channel to the HCM UI



This screenshot shows the Oracle Applications - Channel configuration page. The 'Users' tab is selected. On the left, there's a list of channels: '+ Channel' (highlighted with a red box), 'HCMWebChannel' (selected), and 'test'. Below the channel list is a page navigation bar 'Page 1 of 1'. On the right, the configuration details for the 'HCMWebChannel' are shown:

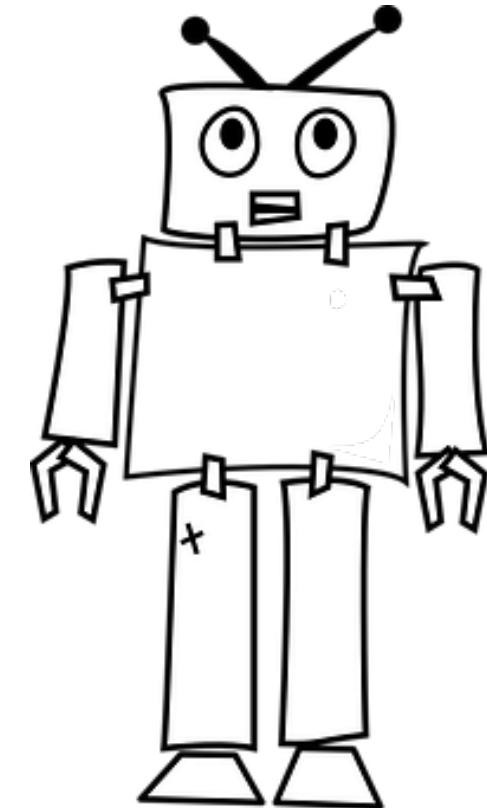
- Route To:** RD HCM Extended Skill (highlighted with a red box)
- Channel Enabled:**
- Name:** HCMWebChannel
- Description:** Optional short description for this channel
- Channel Type:** Oracle Web
- Allowed Domains:** *
- Secret Key:** [REDACTED]
- Channel Id:** e3f9517d-4383-4f24-a9bf-80fadd950dba
- Client Authentication Enabled:**
- Session Expiration (minutes):** 60

A 'Reset Sessions' button is located at the bottom right of the configuration area.

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You can customize the chat widget
using **HCM Experience Design**
Studio tool available in HCM
instance



HCM Experience Design Studio

The screenshot shows the HCM Experience Design Studio interface. The top navigation bar includes 'HybridHcmBackEABJ_MD1' and 'Tools'. On the right, it shows 'Sandbox Mode: Edit' with a message count of 32, and a user 'HR SPECIALIST (...)'.

The main title 'HCM Experience Design Studio' is highlighted with a red border. Below it are four buttons: 'Reset', 'Save', 'Save and Close', and 'Done'.

The left sidebar contains icons for various tools: Transaction Design Studio, Autocomplete Rules, Person Spotlight, Landing Page Background Images, and Digital Assistant Configuration, which is also highlighted with a red border.

Network Configuration section:

- Server URL of the ODA Instance: `idcs-oda-1b53c857f8724ac1a72cd710c0f5d5be-s0.data.digit...`
- Web Channel ID: `0010017d-1000-11e7-9cb1-001add000d0a`

Features and Functionality Configuration section:

- Display action buttons as pills
- Share attachment in chat window
- Bot responses in audio
- Show clear message button on chat window header

Disable previous action buttons to prevent users from selecting them again: Yes

Message automatically sent to bot to initiate the conversation: `who am i`

Auto play audio

Auto play audio

A blue circular icon with a speech bubble and a red notification badge containing the number '2' is located in the bottom right corner.

HCM chat widget configuration

HCM Experience Design Studio

Reset Save Save and Close

Transaction Design Studio Autocomplete Rules

Network Configuration

Server URL of the ODA Instance: `idcs-oda-1b53c857f8724ac1a72cd710c0f5d5be-s0.data.digitalassistant.oci.oc-test.com`

Web Channel ID: `6065171-1000-001-0000-000000000000`

The screenshot shows the Oracle Digital Assistant Channels configuration page. The 'Channel ID' field at the bottom of the form is highlighted with a red box. Above it, the 'Web Channel ID' field is also highlighted with a red box. Both fields contain the same value: `6065171-1000-001-0000-000000000000`. The URL bar of the browser window also displays this same value: `idcs-oda-1b53c857f8724ac1a72cd710c0f5d5be-s0.data.digitalassistant.oci.oc-test.com/botsui/(botid:92F829BC-042A-4003-9277-7E8EAEB2E097)/channels/user`.

Development Home Development Skills Digital Assistants Channels Store Analytics Settings Downloads... Documentation...

ORACLE Digital Assistant

Channels

Users Agent Integrations DA as Agent Applications System

+ Channel Filter

HCMWebChannel test

Route To: NEV_HCM Extended Skill

Channel Enabled: On

Name: HCMWebChannel

Description: Optional short description for this channel

Channel Type: Oracle Web

Allowed Domains: *

Secret Key: CvieOY9MIDNzmoZUKSySX8cXTAarjk6

Channel Id: 6065171-1000-001-0000-000000000000

Client Authentication Enabled

Session Expiration (minutes): 60 Default

HCM chat widget configuration

Features and Functionality Configuration

- Display action buttons as pills
- Share attachment in chat window
- Bot responses in audio
- Show clear message button on chat window header
- Open chat window when page is loaded
- Displays chat bubble icon when user is waiting for the bot t...
- Display time stamp

Disable previous action buttons to prevent users from selecting them again

Yes

Message automatically sent to bot to initiate the conversation

who am i

Auto play audio

Auto play audio

Available locale

Default locale

en-US

Custom Text

Default

Custom Text

Tooltip when audio is turned off

Off

Tooltip when audio is turned on

On

Header text in chat window title

Ask

Tooltip for clear messages button

Clear

Tooltip for close chat window button

Close

Placeholder text where user would type a message

Type a message

Tooltip for send button

Send

HCM chat widget configuration

Layout

*Show initial message on top or bottom.

Top

Height

620px

Width

440px

Message Padding

15px

Layout

{bottom: '20px', right: '20px'}

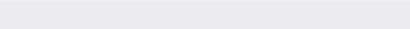
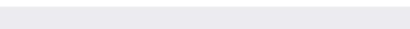
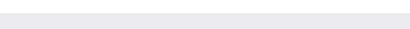
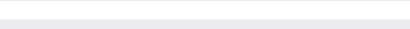
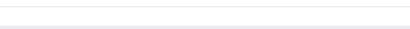
Colors

{branding: '#1B8FD2', text: '#212121', textLight: '#737373'}

Message Font

16px "Helvetica Neue", Helvetica, Arial, sans-serif

Custom Icons

Icon	Use Custom	URL
Ask Button Image shown next to the bot written responses.	<input type="checkbox"/>	
Logo Logo image displayed in the header of the chat window.	<input type="checkbox"/>	
Bot Image shown next to the bot written responses.	<input type="checkbox"/>	
Person Image shown next to the user's written responses.	<input type="checkbox"/>	
Bot Typing Indicator Image to display when user is waiting for the bot to respond	<input type="checkbox"/>	
Send button icon	<input type="checkbox"/>	
Error button icon	<input type="checkbox"/>	

Test your changes in actual HCM instance

Ask

what is oracle digital assistant
Monday, January 13, 2020, 11:33:00 PM✓

Oracle Digital Assistant provides the platform and tools to easily build AI-powered assistants that connect to your backend applications.
Monday, January 13, 2020, 11:33:02 PM✓

i want to expedite my approval
Monday, January 13, 2020, 11:33:15 PM✓

Your request has been noted, thanks
Monday, January 13, 2020, 11:33:15 PM✓

Type a message ➤

Ask

You are Curtis Feitty, Human Resources Specialist. You report to Mitch Blum.
curtis.feitty_zkfu@oracledemos.com
Work: 1 (773) 675-5073
Monday, January 20, 2020, 2:29:57 PM✓

who is my manager
Monday, January 20, 2020, 2:29:59 PM✓

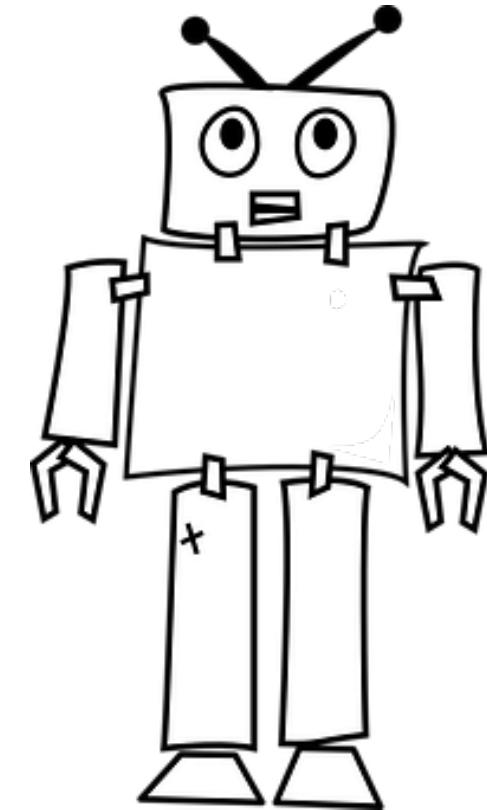
You report to Mitch Blum, Director of Benefits.
Mitch's office is at 500 Oracle Parkway in Redwood City, San Mateo, CA, US
Local Time is Monday, January 20, 2020 1:00 AM.
mitch.blum_zkfu@oracledemos.com
Work: ****
Monday, January 20, 2020, 2:30:02 PM✓

Type a message ➤

Appendix

- Incorporating new version of FA/DA

Every time Oracle publishes a new FA skill, it will provide a new version of **FADigitalAssistant** in the skill store that includes the updated skill and all other FA skills



FADigitalAssistant Version update

The screenshot shows the Oracle Digital Assistant Skill Store interface. The left sidebar is dark-themed with white text and icons, showing navigation options like Home, Development, Skills, Digital Assistants, Channels, Store (which is selected and highlighted in blue), Analytics, Settings, Downloads..., and Documentation... The main area has a light blue header with the Oracle logo and the text "Skill Store • FADigitalAssistant". Below the header is a search bar labeled "Filter" and a dropdown menu "Sort By" set to "Publication Descending". The main content area displays five cards, each representing a different version of the FADigitalAssistant skill:

Name	Version	Description	Published Date
FADigitalAssistant	19.10.11	Digital assistant for fusion applications	Fri, 12/27/2019 19:20
FADigitalAssistant	20.01.06	Digital assistant for fusion applications	Fri, 12/27/2019 11:20
FADigitalAssistant	19.10.10	Digital assistant for fusion applications	Tue, 12/17/2019 23:31
FADigitalAssistant	19.10.05	Digital assistant for fusion applications	Wed, 10/9/2019 12:50
FADigitalAssistant	19.10.05	Digital assistant for fusion applications	Wed, 10/9/2019 12:50

The first two cards (version 19.10.11 and 20.01.06) are highlighted with a red dashed border.

FA with updated skills

FA version 19.10.11

< Digital Assistant • Versions • FADigitalAssistant INSTALLED • 19.10.11 ▾

Skills

	Description
 Sales • 19.10.05	Display Name Sales
 Hcm • 19.10.02	Name Sales
 Project Management • 19.10.01.42	Version 19.10.05
 Expenses • 19.10.12	One-sentence Description Access and update your sales data.
 Hiring • 19.10.7	
 Project Time Entry • 19.10.01.26	
 Approvals • 19.10.01.03	
 MiscSkill • 19.10.6	Description Oracle Sales Assistant integrates with Oracle Engage users to view and act on their sales information anywhere.

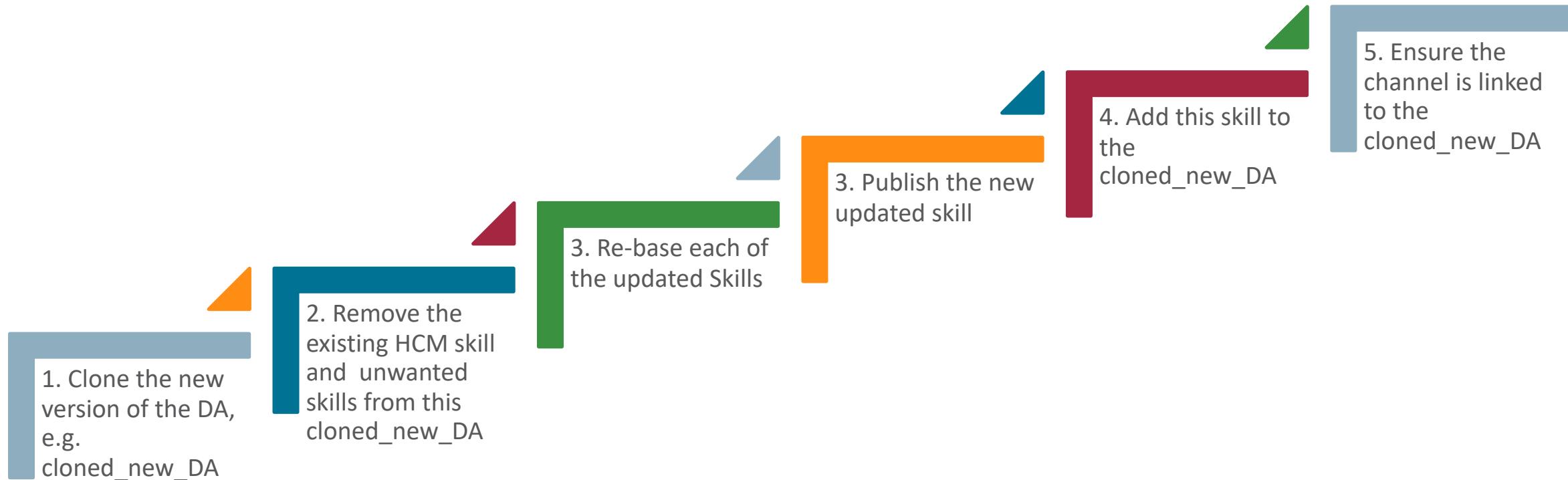
FA Version 20.01.06

< Digital Assistant • Versions • FADigitalAssistant INSTALLED • 20.01.06 ▾

Skills

	Description
 Expenses • 20.01.12	Display Name Expenses
 Hcm • 20.01.01.03	Name Expenses
 Sales • 20.01.08	Version 20.01.12
 MiscSkill • 20.01.4	One-sentence Description Manage expenses for meals, taxis, hotels, gas, or parking.
 Project Time Entry • 20.01.01.03	
 Hiring • 20.01.2	
 Approvals • 19.10.01.02	
 Project Management • 20.01.01.44	Description Create expense items and automatically submit reports.

Incorporating new changes in FA/DA



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