



# BOT libre!

## for Business

Commercial bot and chat hosting  
Deep Learning as a service

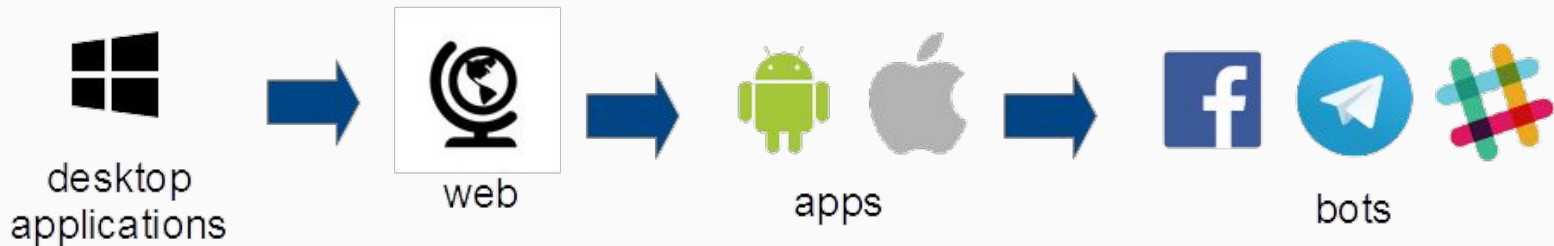
# “Bots are the new apps”



Write once, deploy everywhere

# The Chat Interface

- Chat and **chatbots** are the new application **paradigm** replacing mobile and web
- Chat lets you engage your customers **everywhere**, on web, mobile, social media, and on the Internet of things.



# Bot Libre for Business

- Chatbots (Virtual Agents)
- Mobile Assistants
- Social Media Bots
- IOT Integration
- Live Chat
- Forums
- Issue Tracking
- Deep Learning Analytics



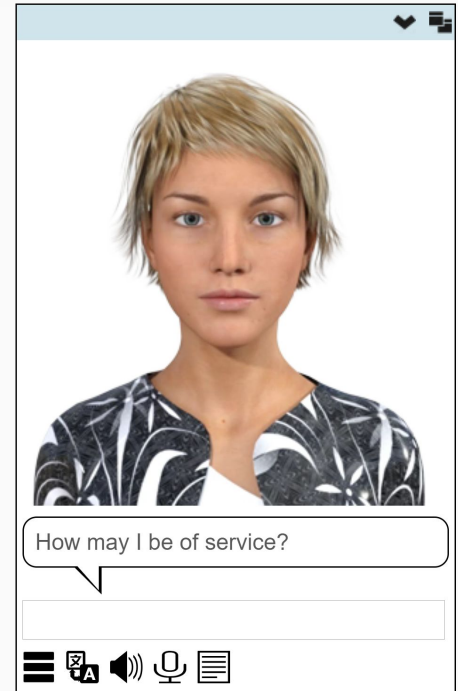
# Provide 24/7 Customer Service

A “Virtual Agent” is an automated customer service agent

Virtual agents can provide:

- Customer service
- Sales, Marketing
- Technical support

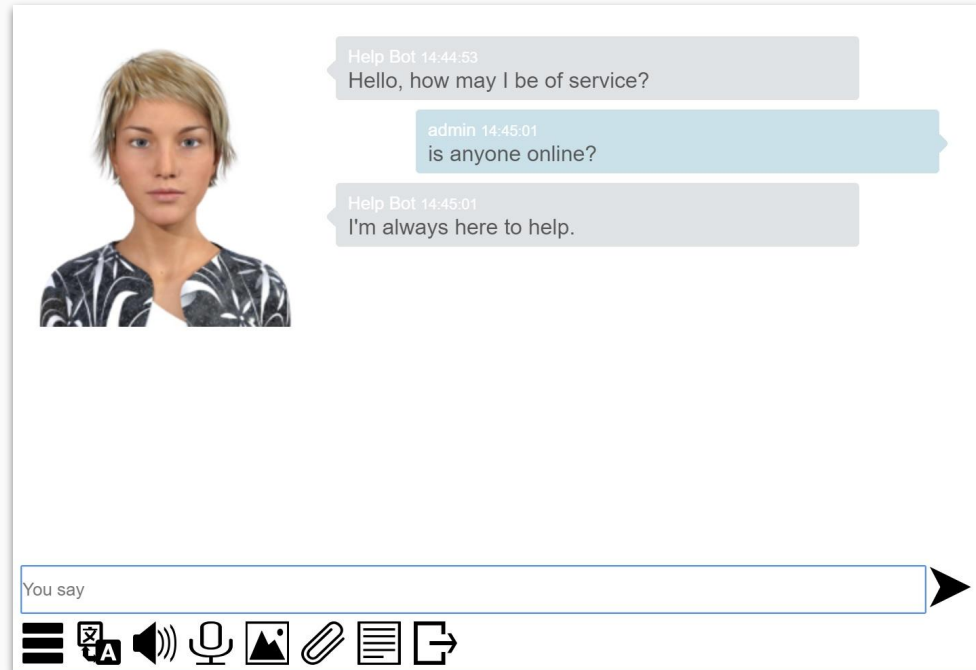
on your website, mobile app, social media, IOT



# Reduce costs, and improve response times

Virtual agents are always available

- 24 / 7
- No call center staffing required
- Instant response times



# No Programming Required

Bot Libre makes creating and training  
your bot easy

- No programming
- Upload FAQ, chat logs, and response list files
- Import web pages
- Bot automatically matches questions with the best response

**Enter the correct response to the phrase**

☐ Previous: Our products include ACME CMR and ACME ERP.

☐ Question: How much does it cost?























☒ Auto Reduce

☐ Response: Sorry, I do not understand.

☒ Correction:

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  **B** *I* A                       

# Monitor Conversations

Bot Libre's **Admin Console** lets you monitor and correct your bot

- View conversation logs
- Correct responses
- Add keywords and topics

Training & Chat Logs

Search

conversations

Duration

current day

Filter

Type

Restrict

Show

☐ All

☒ Topic

☒ Intent Label

☒ Keywords

☒ Required

☒ Emotions

☒ Sentiment

☒ Confidence

☒ Actions

☒ Poses

☒ Next

☒ Previous

☒ Repeat

☒ Condition

☒ Think

☒ Command

Conversations

☐ Chat - 2018-03-27 11:58:38.627

11:58:38

ACME Bot:

Hello, how may I be of service?

11:58:48

UserA:

What can you help with?

11:58:48

ACME Bot:

I can provide information on our products and services.

11:59:05

UserA:

What are your products?

11:59:05

ACME Bot:

Our products include ACME CMR and ACME ERP.

11:59:40

UserA:

How much does it cost?



# Advanced Scripting

Import advanced scripts from our **script library**, or create your own

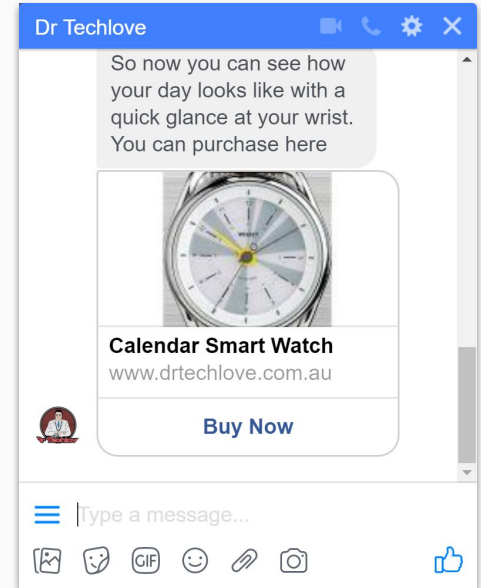
- AIML scripting
- Self scripting language (JavaScript dialect)
- Import many reusable scripts

```
1 state Escalate {  
2   pattern "escalate" template "Would you like to escalate this issue to tech support?";  
3   pattern "yes" that "Would you like to escalate this issue to tech support?" template "Enter your email address?";  
4   pattern "*" that "Enter your email address?" template sendEmail();  
5  
6   function sendEmail() {  
7     message = speaker.name + " - " + conversation.input[-1] + " - " + conversation.input[-7];  
8     Email.email("support@foo.com", "Chat escalation follow up requested", message);  
9     "I have escalated this issue, tech support should be in contact with you shortly.";  
10  }  
11 }
```

# Automate Social Media

Increase your business's presence on social media

- Respond to questions on Facebook, Twitter, Telegram, Skype, Kik, Slack, WeChat
- Post news from your blog or RSS feed
- Auto tweet



# Automate Email and SMS

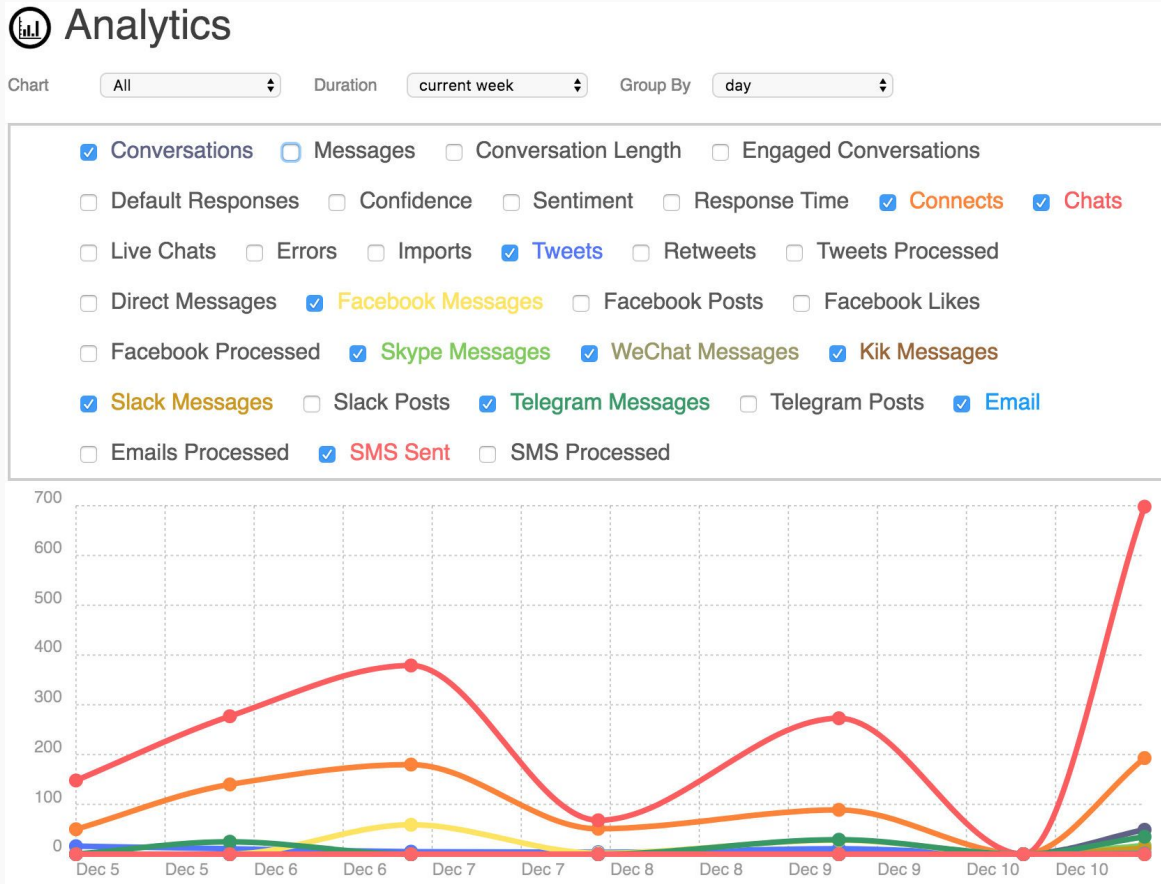
Automatically answer question through email and SMS

- Connect to POP3, IMAP and SMTP email
- Parse and respond to email messages
- Connect to SMS and Twilio



View your bots performance and engagement through powerful analytics

View your bots performance and engagement through powerful analytics



# Multilingual

Train your chatbot in **any** language

- Unicode character sets
- Multiple speech voices, languages, and speech providers

— □ ×

Hola, ¿en qué puedo servirle?

— □ ×

Bonjour, comment puis-je aider?

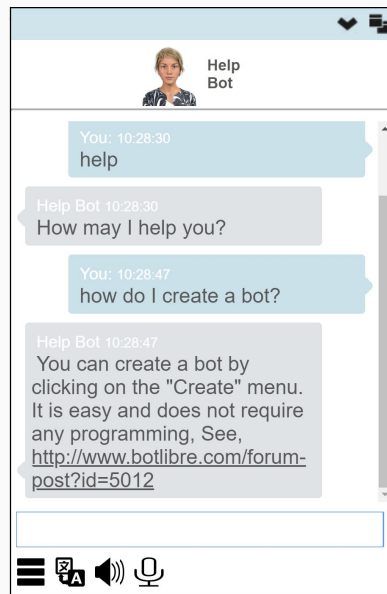
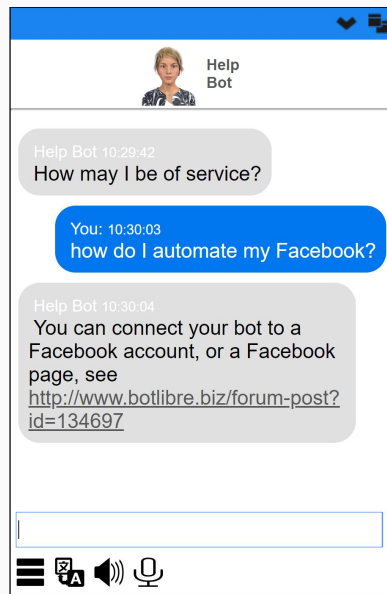
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您好，我怎么可能是服务？

# Complete Customization

You can customize the look and feel of your interface

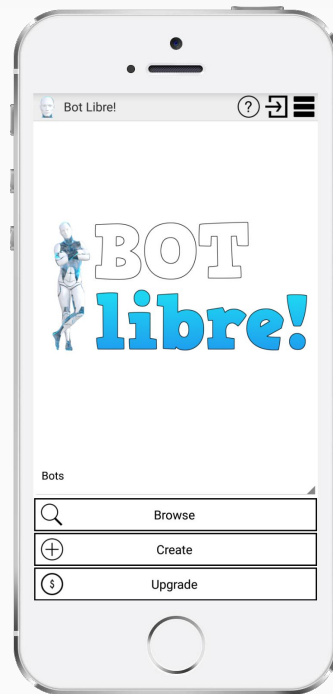
- Choose from 6 different chat styles
- Use your own CSS stylesheet
- Customize through JavaScript
- Open source SDK for JavaScript, Android, and iOS



# Engage Mobile Users

Access your chatbot, live chat and forums from our mobile apps

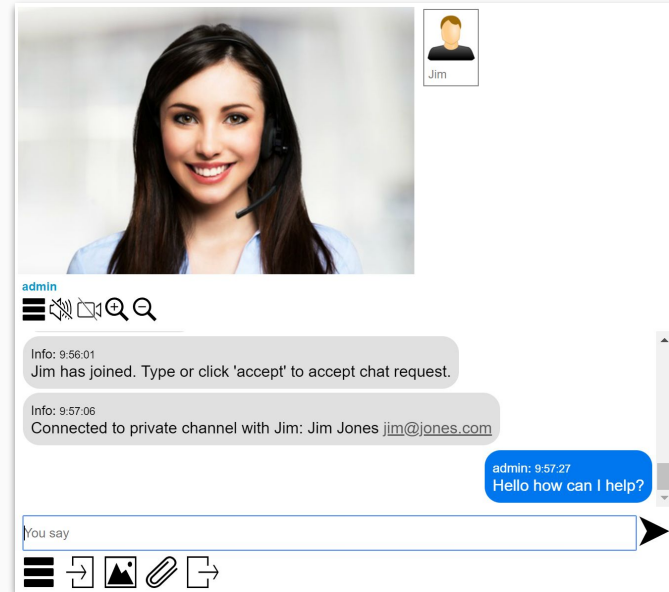
- Create you your own chatbot app
- Integrate a chatbot with your existing app
- Open source mobile SDK and example apps
- Android and iOS
- Let us create an app for you



# Live Chat

Add **Live Chat** to your website

- Multiple operators
- Monitor conversations and history
- Video and voice conferencing
- Upload files and media

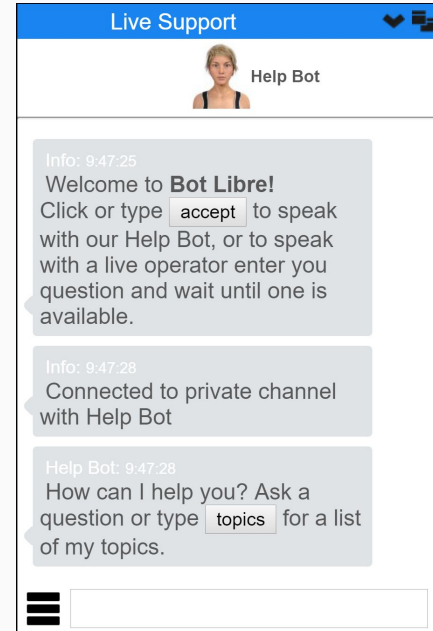




# Integrated Live Chat

Integrate your chatbot with our **Live Chat**

- Chatbot provides service when live operators are offline or not available
- Chatbot can learn from live operators



# Forums

Add **forums** to your website

- Linkable and searchable
- Track views and ratings
- Rich text post editor

New Post

Details


**Browse**  
☒ all posts ☐ my posts

Topic

Tags


Sort

Display



What is a Virtual Agent  
Posted: Sat Apr 11 14:26:55 EDT 2015 | Replies: 0 | Views: 201

admin



What is a chat bot?  
Posted: Sat Apr 11 13:25:32 EDT 2015 | Replies: 0 | Views: 247

admin

# “AI will transform ALL industries”



Prepare your business for the AI age with Bot Libre Analytics

# Deep Learning as a Service

Create deep learning analytics for  
images classification, audio & video,  
text & NLP, time series forecasting,  
data analysis, and more

Please select an image:



**File Name:** 175106495\_53ebdef092\_n.jpg

**Image Type:** image/jpeg

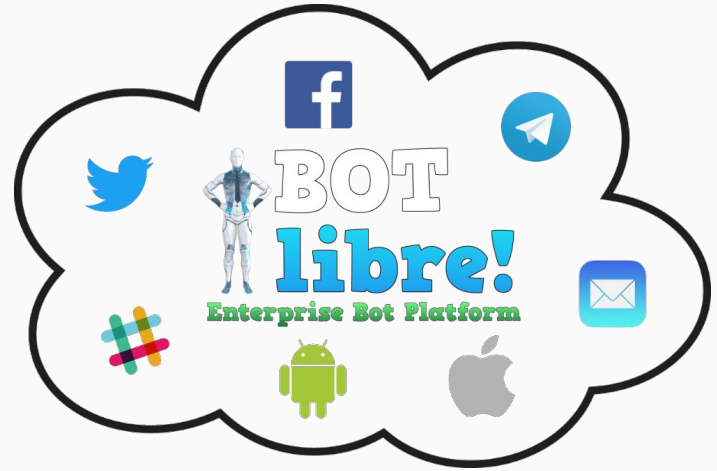
**Label:** daisy

**Confidence:** 99%

# Enterprise Bot Platform

License the Bot Libre platform software to install on your own servers

- Develop and host bots for your own projects and clients
- Become a bot service provider
- Engage this rapidly expanding and evolving market



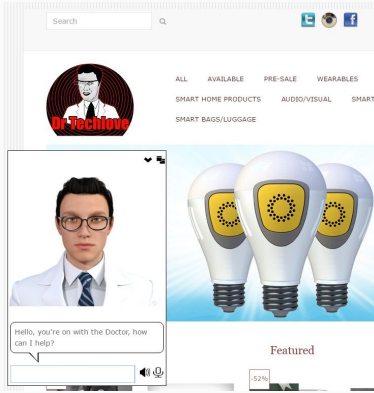
# Expert Service

Let us help you successfully utilize bots and AI

- Expert support
- Professional services
- Bot development
- Mobile app development
- Deep learning development
- Training & mentoring



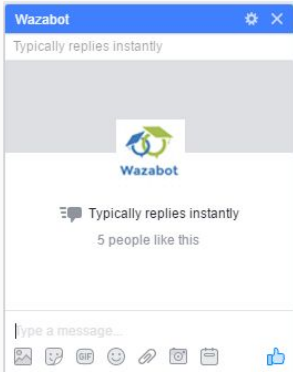
# A Sample of our Clients



## E-Commerce

*"Bot Libre have provided us with first class service. Importantly the AI we use on our store provides very competent front line customer service that our customers love. It frees up our staff to manage the orders and deal with more difficult questions."*

- Seth Rodgers, Dr. Techlove



## Education

*"We are globally really satisfied of the service provided by Paphus Solutions."*

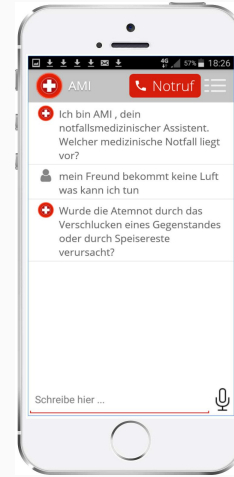
- Jérémy Reynaud, Wazabot



## Medical

*"Bot Libre developed our medical bot and mobile app for Android and iOS and provided great expertise and service. I can strongly recommend working with botlibre.biz"*

- Dr. Michael Koppitz - Austria



*"O Bot Libre foi uma excelente opção para nós ! Precisávamos de alterações personalizadas e o suporte foi rápido e prestável. Conseguimos fazer a gestão do nosso guião com facilidade e sem problemas."*

- Miguel Ribeiro - Portugal

40,000 + bots

300,000 + users

100 million + conversations

1 million + downloads

Join our growing community on [botlibre.com](https://botlibre.com)

Join our open source community on [botlibre.org](https://botlibre.org) and [GitHub](https://github.com)



# About Us

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