## Phase 1: Project Planning & Business Alignment

**Objective:** Define how the project solves a real-world business problem.

#### 1. Business Goal:

- Problem: The bank wants to reduce marketing costs by targeting high-propensity customers.
- o Success Metric: Increase precision (reduce false positives) while maintaining recall.

#### 2. ROI Calculation:

- Assume each call costs 5,andaconvertedcustomerbrings5,andaconvertedcustomerbrings100 profit.
- o Calculate cost savings if the model reduces unnecessary calls by 20%.

# Phase 2: Advanced Preprocessing & Feature Engineering

Objective: Prepare data to uncover hidden patterns and improve model performance.

**Tools**: Python, Pandas, Scikit-learn, Feature-engine.

Steps:

# 1. Data Cleaning:

- o Handle "unknown" values (e.g., job=unknown) using **MICE imputation**.
- o Detect outliers with **Isolation Forest** and cap/remove them.

#### 2. Feature Engineering:

- o Create interaction terms: duration / campaign (call efficiency).
- Derive customer\_value\_score = (balance / age) + loan\_status.
- o Use **Target Encoding** for high-cardinality categorical variables (e.g., job).

#### 3. **EDA**:

- Plot SHAP summary charts to pre-identify impactful features.
- Analyze correlation between duration and y (target) for ethical bias (longer calls may coerce subscriptions).

### **Phase 3: Model Development & Optimization**

**Objective:** Build, tune, and compare models to maximize business metrics. **Algorithms:** 

• Baseline: Logistic Regression, Naive Bayes, KNN, Decision Tree, Random Forest, XGBoost.

Advanced: Stacked Ensemble (XGBoost + Logistic Regression), LightGBM.

# Steps:

## 1. Hyperparameter Tuning:

- o Use **Optuna** for Bayesian optimization (focus on precision/recall trade-off).
- o Example: Tune XGBoost's max\_depth, learning\_rate, and scale\_pos\_weight.

# 2. Validation Strategy:

- o **Time-based split** (if timestamp exists) to simulate real-world performance.
- Stratified K-Fold to handle class imbalance.

### 3. Performance Metrics:

- o Primary: **Precision** (cost reduction), **AUC-ROC** (overall performance).
- o Secondary: F1-Score, Recall.

### Phase 4: Business Impact & Fairness

Objective: Link model results to actionable insights and ethical AI.

Tools: SHAP, AIF360, Tableau.

Steps:

# 1. Cost-Benefit Analysis:

- Use the confusion matrix to calculate:
  - Savings = (Reduced False Positives \* \$5/call)
  - Profit Gain = (True Positives \* \$100/customer)

## 2. Bias Audit:

- Check if the model underperforms for age > 60 or job=unemployed using AIF360.
- o Mitigate bias with reweighting or adversarial debiasing.

## Phase 5: Deployment & Scalability

Objective: Showcase engineering skills for recruiters.

Tools: Docker, FastAPI, MLflow, AWS.

Steps:

### 1. Model Serving:

- Wrap the best model in a FastAPI endpoint with endpoints for prediction and SHAP explanations.
- o Containerize with **Docker** and deploy on **AWS EC2**.

# 2. **MLOps**:

- o Track experiments with **MLflow** (metrics, parameters, artifacts).
- o Automate retraining with GitHub Actions or Airflow.

# **Phase 6: Presentation & Recruiter Appeal**

**Objective:** Create a portfolio-ready deliverable.

**Tools**: GitHub, LinkedIn, Streamlit.

Steps:

### 1. GitHub Structure:

bash

Copy

/bank-marketing-project

```
├— data/ # Raw and processed data

├— notebooks/ # EDA, modeling Jupyter notebooks

├— src/ # Modular scripts (preprocess.py, train.py)

├— deployment/ # Dockerfile, FastAPI code

├— docs/ # Business report, presentation slides

└— README.md # Project summary, visuals, video demo link
```

## 2. Visual Storytelling:

- Build a Streamlit dashboard showing real-time predictions and SHAP force plots.
- o Create a **1-page PDF** summarizing ROI impact and fairness findings.

### 3. LinkedIn Post:

- o Title: "Reducing Bank Marketing Costs by 18% with XGBoost & Ethical AI"
- o Content:
  - Problem, solution, tools (Python, AWS, SHAP).
  - Metrics: AUC, precision, cost savings.
  - Link to GitHub/Streamlit demo.

# Implementation Roadmap

Week	Task
1-2	Data cleaning, advanced EDA, feature engineering.
3-4	Model training, hyperparameter tuning, fairness audit.
5	ROI calculation, Docker deployment, FastAPI setup.
6	Streamlit dashboard, GitHub/docs polish, LinkedIn post.

# Recruiter Keywords to Highlight

- **Technical**: Hyperparameter tuning (Optuna), MLOps (MLflow, Docker), Feature Engineering (SHAP).
- **Business**: ROI optimization, cost-benefit analysis, bias mitigation.
- **Tools**: Python, AWS, XGBoost, Scikit-learn.

This plan balances technical depth with business storytelling, ensuring your project stands out to recruiters and solves real-world problems!  $\cancel{\mathscr{Q}}$